How to Register for myLibrary Username and TOYL Programmes

NLB Mobile App Users

Outline

How to Check If You Already Have myLibrary Username

" "

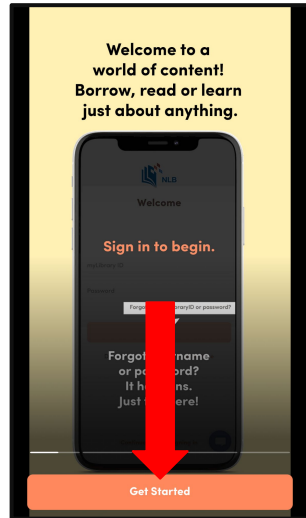*For New Users*

How to Check If You Already Have myLibrary Username

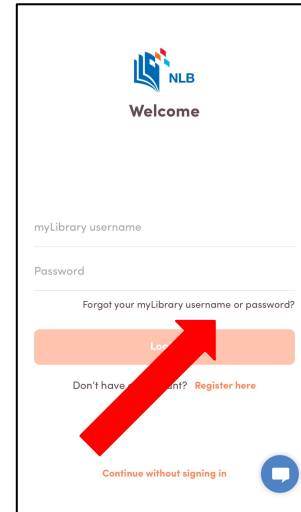**For first time users, you will see a welcome video on the screen:**

1. Open the NLB Mobile App.

2. Tap on '**Get Started**'.

3. Tap on '**Forgot your myLibrary username or password?**'.
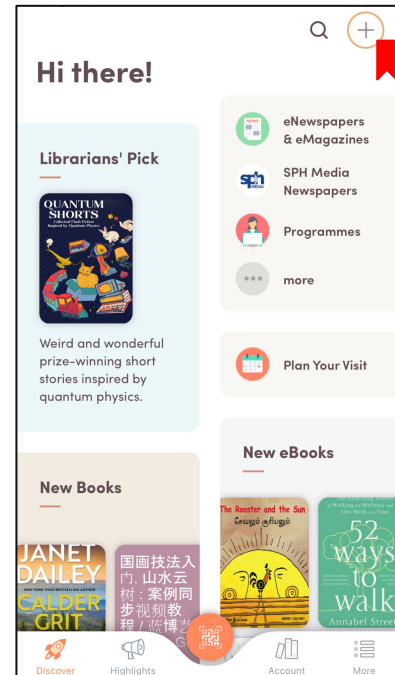
" *For Existing Users*

How to Check If You Already Have myLibrary Username
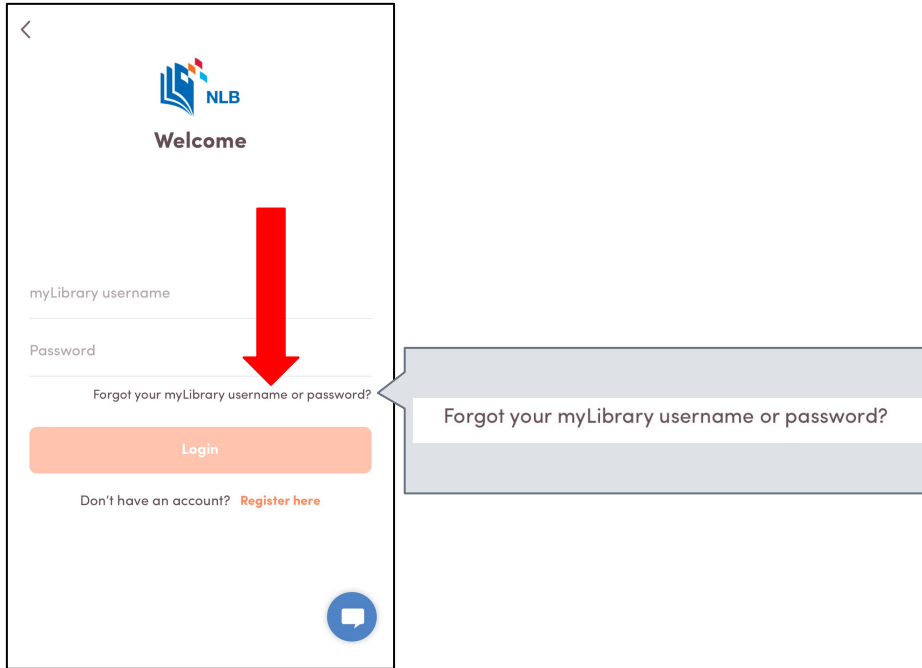
1. Open the NLB Mobile app.
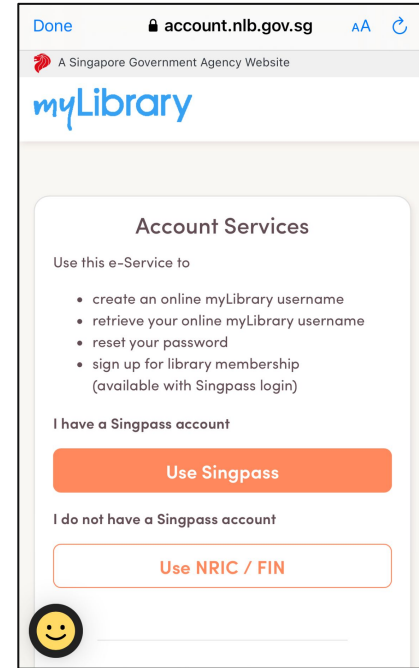
2. Swipe up to dismiss this screen.

3. Tap on '+'.

How to Check If You Already Have myLibrary Username

4. Tap on '**Forgot your myLibrary username or password?**'.

5. You will be directed to the NLB website.

How to Check If You Already Have myLibrary Username
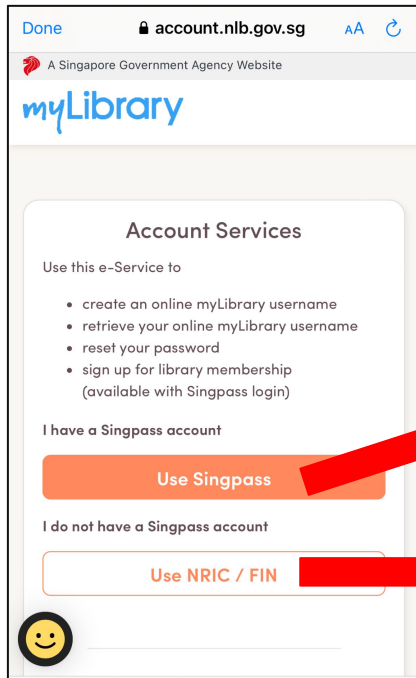
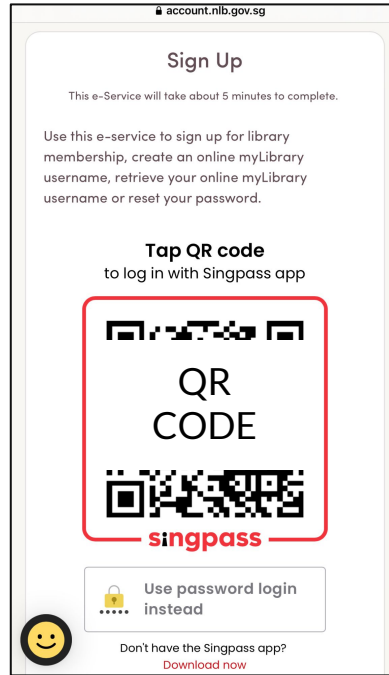Option 1: If you have a Singpass account, tap on '**Use Singpass'**

Option 2: If you do not have a Singpass account, tap on '**Use NRIC / FIN**'

6. To check if you have a myLibrary username, there are 2 options, select the option of your choice.
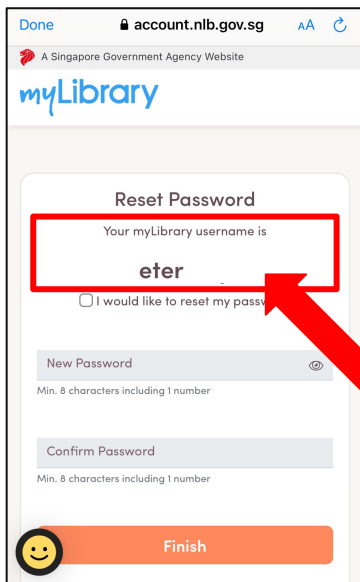
"

Option 1: Use Singpass

How to Check If You Already Have myLibrary Username

7. Tap on the QR code to login with your Singpass app.

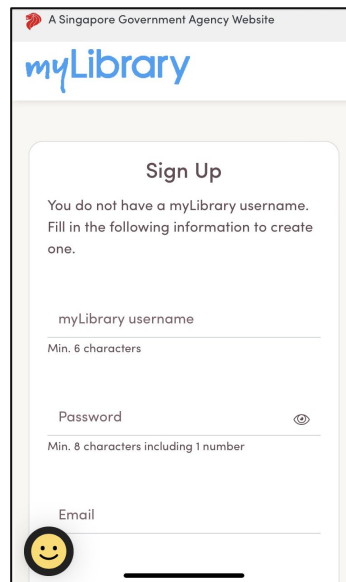# How to Check If You Already Have myLibrary Username

If you have myLibrary username

8. Your myLibrary username will be reflected on this page.

If you do not have myLibrary username
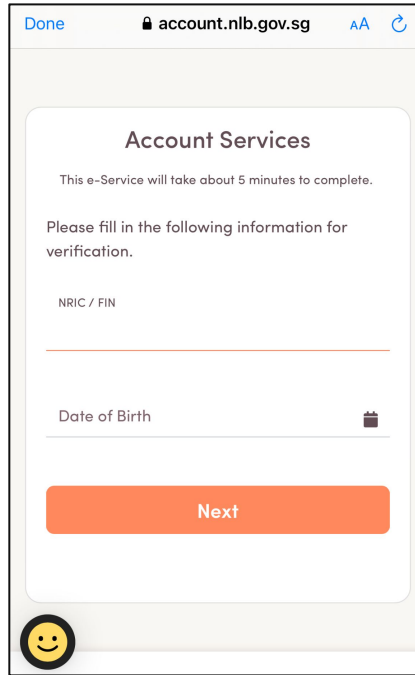
8. This page will be shown and you will be prompted to register for a myLibrary username.

" "

Option 2: Use NRIC / FIN

How to Check If You Already Have myLibrary Username

7. Fill in your **NRIC / FIN** and **date of birth** for verification.

How to Check If You Already Have myLibrary Username

If you have myLibrary username

8. Choose either of your registered contact (Mobile No. / Email) to receive a One-Time PIN (OTP). Proceed to the next step.

If you do not have myLibrary username
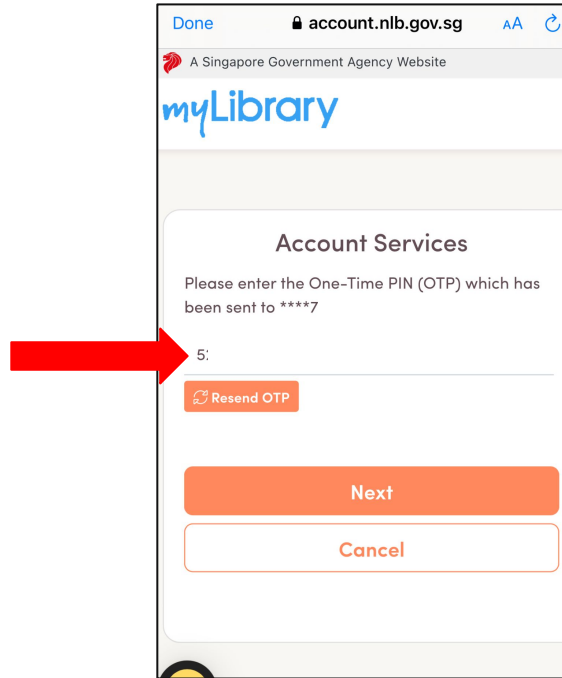
8. This page will be shown and you will be prompted to register for a myLibrary username.
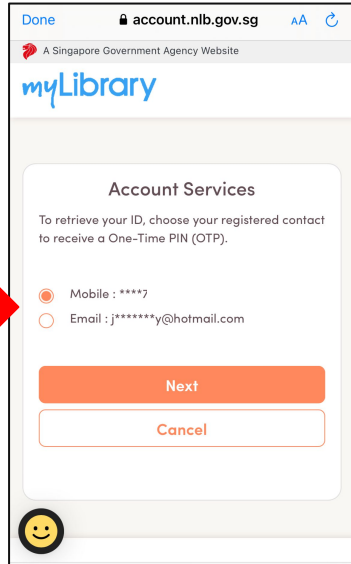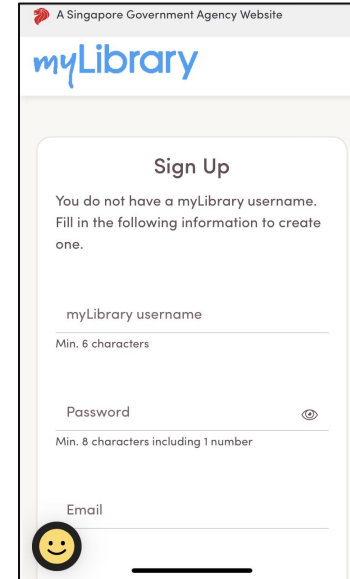
How to Check If You Already Have myLibrary Username

Mobile (SMS)
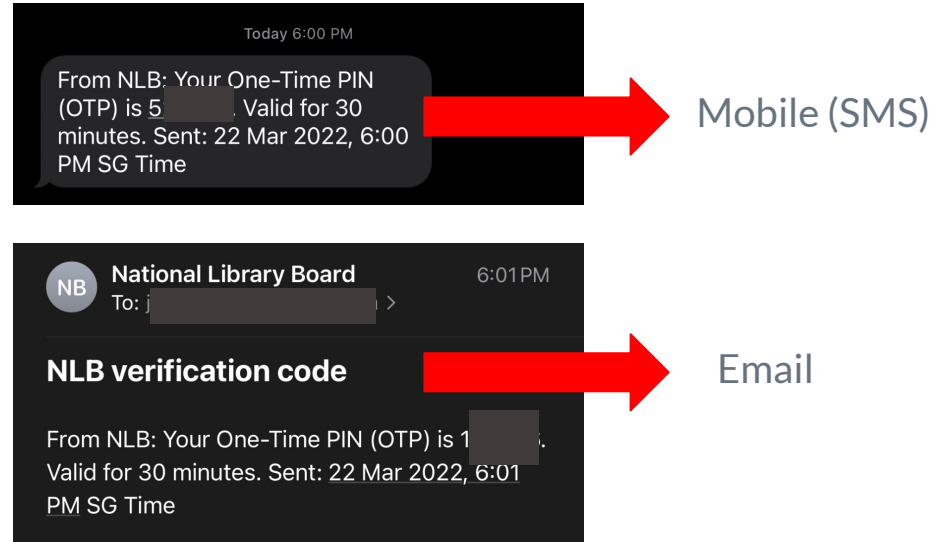
Email

9. For **mobile**, check your **SMS** for the OTP.
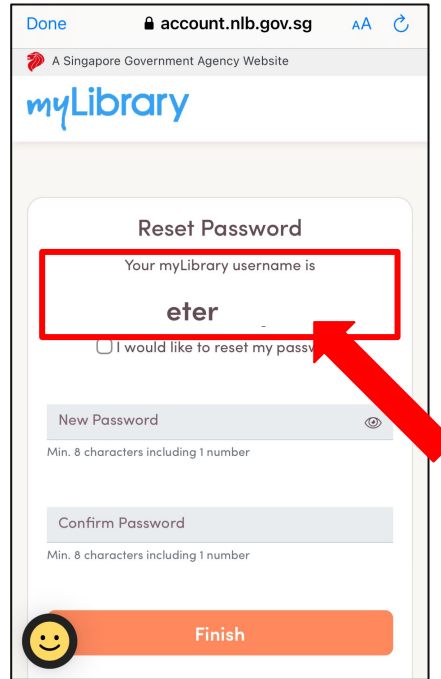
For **email**, check your **email** for the OTP.

How to Check If You Already Have myLibrary Username

10. Enter your OTP.

How to Check If You Already Have myLibrary Username

11. Your myLibrary username will be reflected on this page.

How to Register for myLibrary Username on NLB Mobile App

"

For New Users

Registering myLibrary Username on NLB Mobile App

For first time users, you will see a welcome video on the screen:

1. Open the NLB Mobile app.

2. Tap on '**Get Started**'.
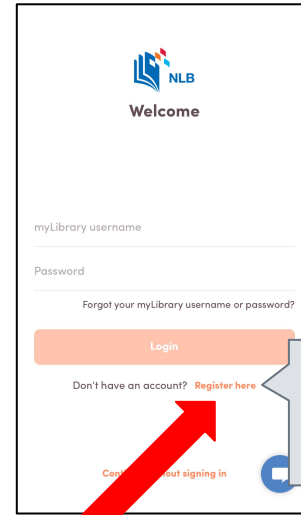
3. Tap on '**Register here**'.

"

For Existing Users

Registering myLibrary Username on NLB Mobile App

1. Open the NLB Mobile app.

2. Swipe up to dismiss this screen.

3. Tap on '+'.

Registering myLibrary Username on NLB Mobile App

4. Tap on '**Register here'.**
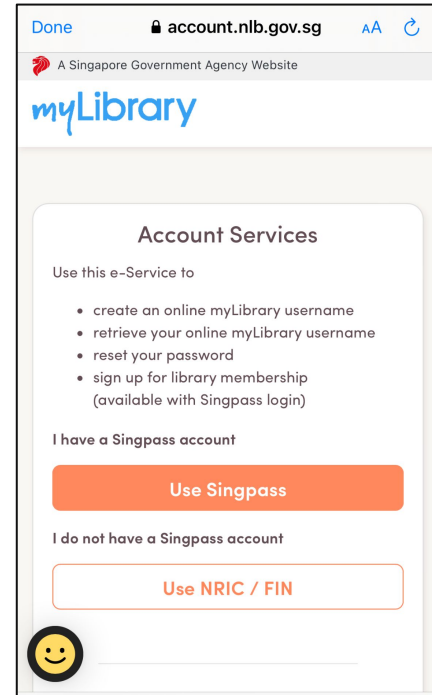
5. You will be directed to the NLB website.

Registering myLibrary Username on NLB Mobile App

Option 1: If you have a Singpass account, tap on '**Use Singpass**'
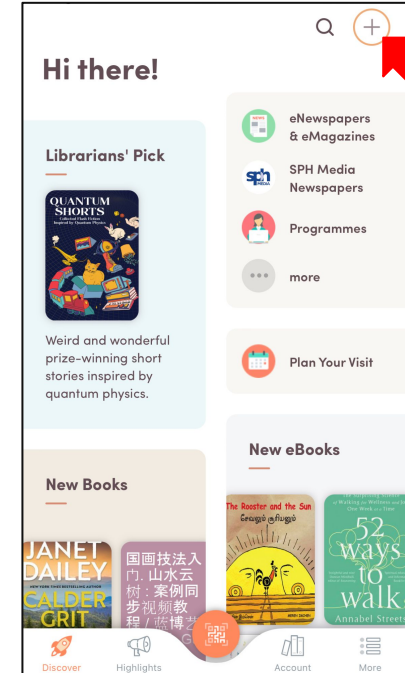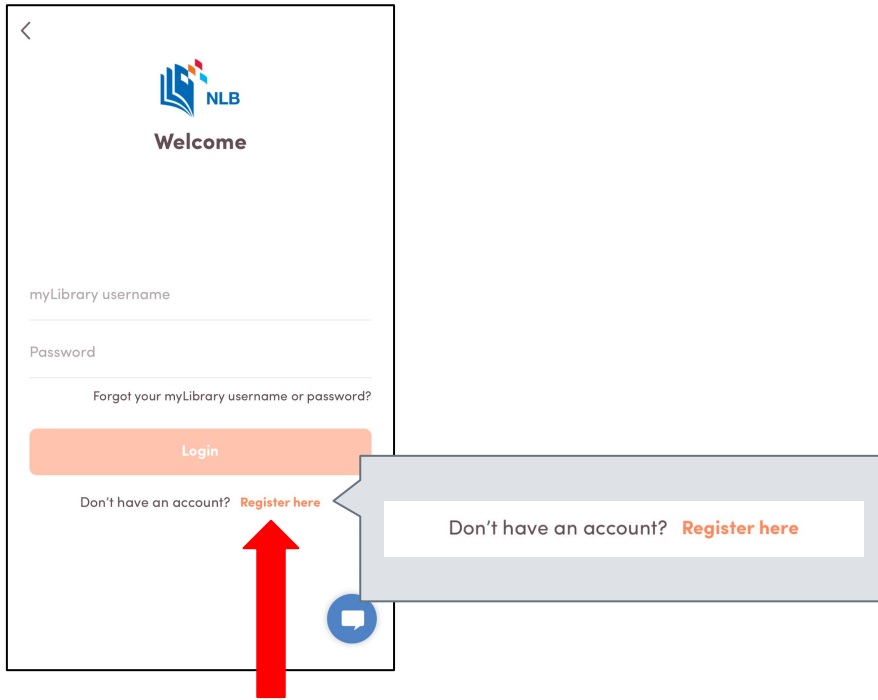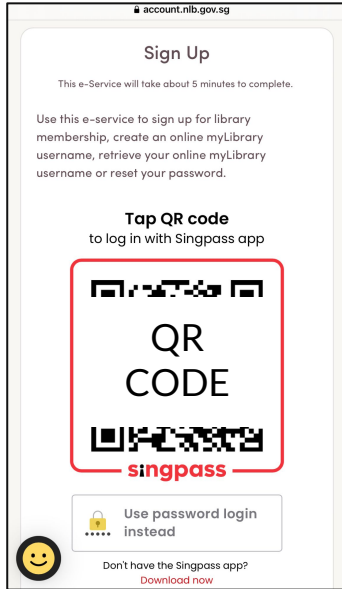
Option 2: If you do not have a Singpass account, tap on '**Use NRIC / FIN**'

6. To create your myLibrary username, there are 2 options, select the option of your choice
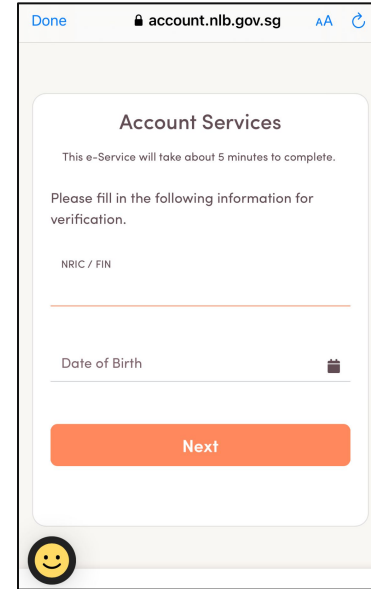
Registering myLibrary Username on NLB Mobile App

Option 1: Singpass

7. Tap on the QR code to login with your Singpass app.

Option 2: NRIC / FIN

7. Fill in your **NRIC / FIN** and **date of birth** for verification.

Registering myLibrary Username on NLB Mobile App

▷ Please proceed to register for your myLibrary username by following the rest of the steps shown on your phone's screen.

NOTE:

▷ Your username must contain 6 to 20 alphanumeric characters.

▷ You cannot use special characters nor your NRIC number.

▷ Your username cannot be changed once created.

▷ Your password must have 8 to 24 characters, and include one letter and one number.

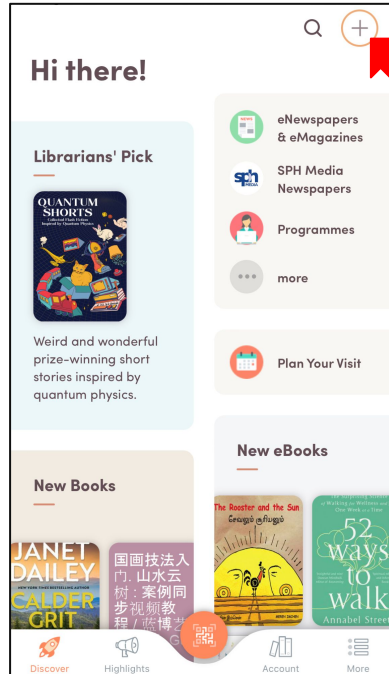# Registering myLibrary Username on NLB Mobile App

▷ Note: Your myLibrary username and password is required to access NLB's digital services.

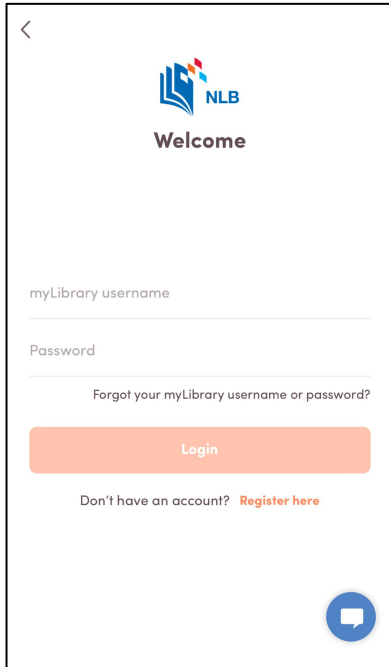▷ myLibrary username also helps us to verify your sign up when you sign up for our programmes.

Logging In to NLB Mobile App
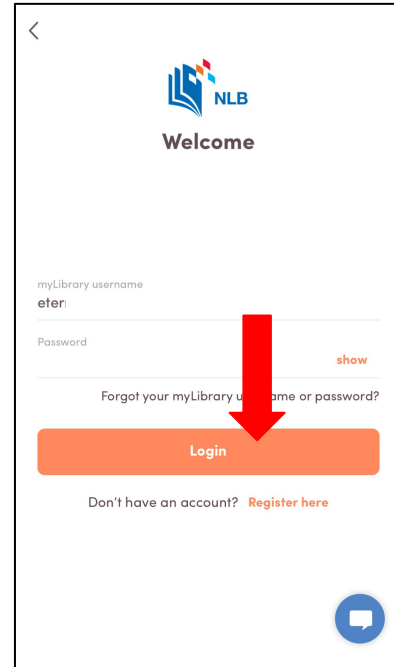
Logging In to NLB Mobile App

1. On the NLB Mobile app's main screen, tap on '+'.

Logging In to NLB Mobile App

2. Fill in your **myLibrary username** and **password**.

3. Tap on '**Login**'.

Logging In to NLB Mobile App
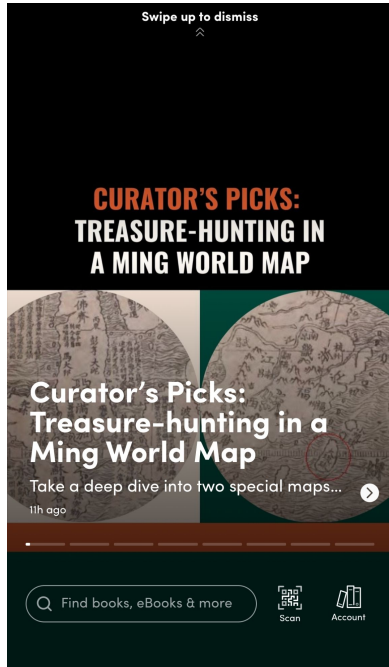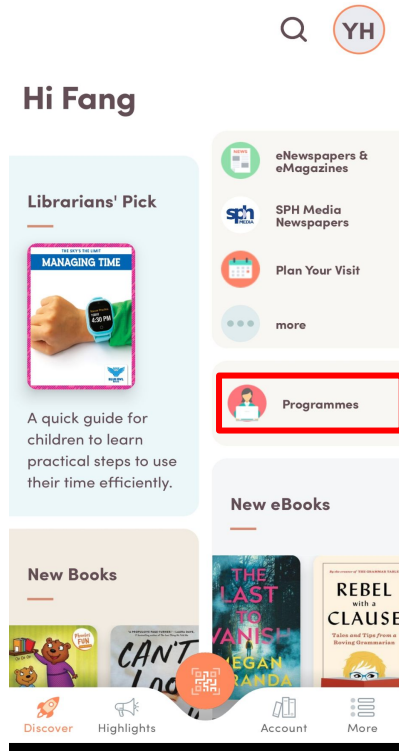

4. Swipe up to dismiss this screen.
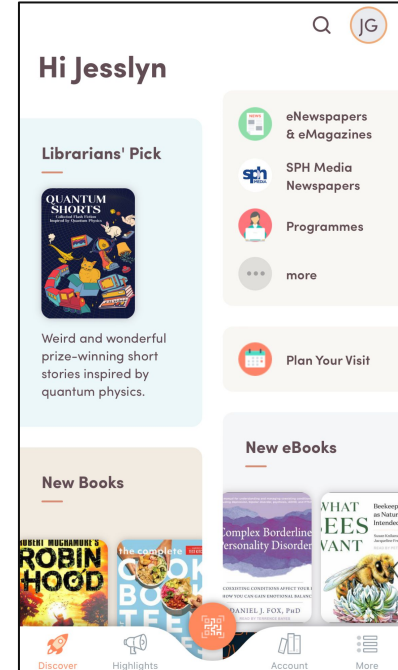
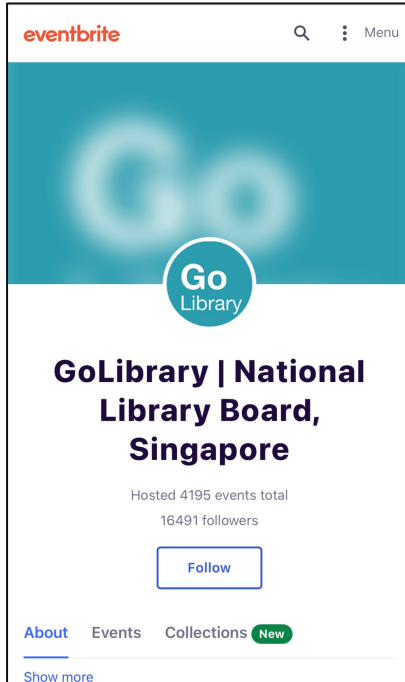5. You have logged in successfully and you can start browsing the NLB Mobile app.

How to Register for Programmes Through NLB Mobile App
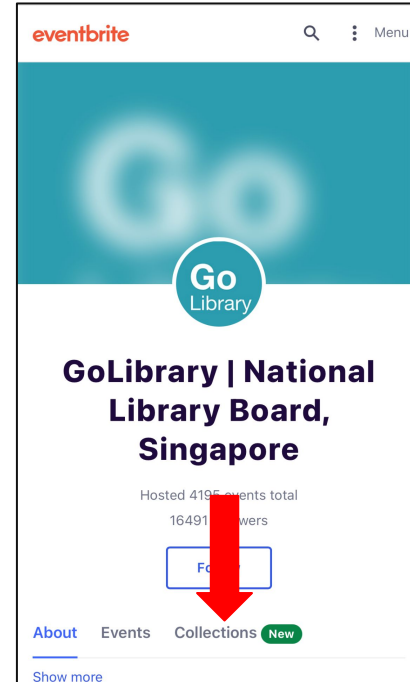
Registering For Programmes

1. On the NLB Mobile app's main screen, tap on '**Programmes**'.
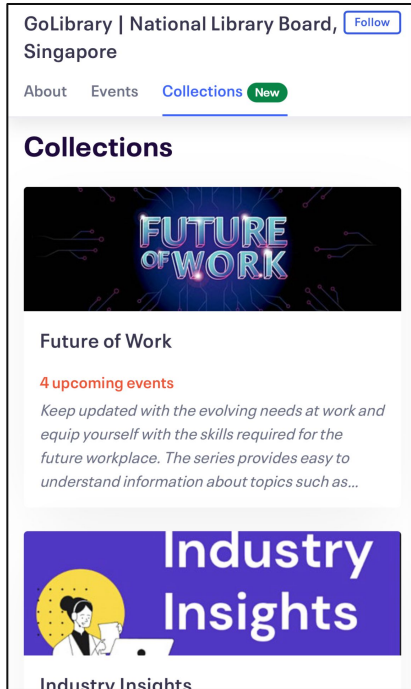
Registering For Programmes
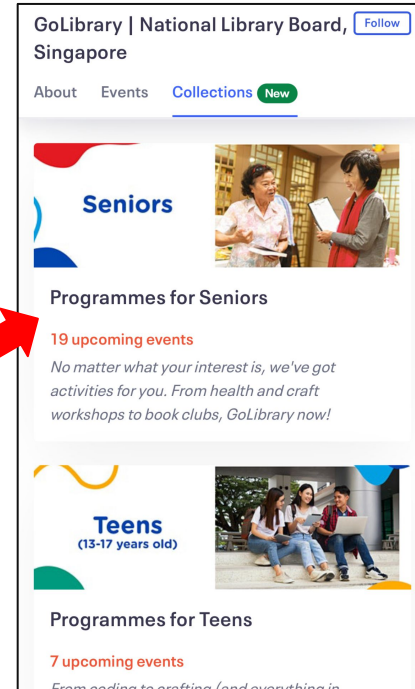

2. You will be directed to NLB's Eventbrite page.

3. Tap on '**Collections**'.

Registering For Programmes

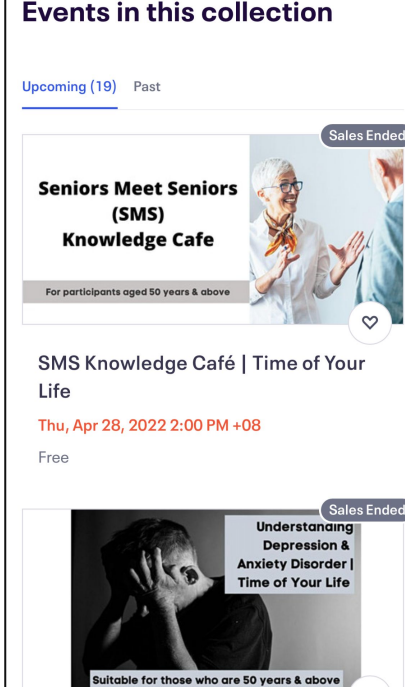4. You will be able to see a list of Programmes Collections.

5. Scroll down and select '**Programme For Seniors**'.

Registering For Programmes

6. You will be able to see the list of **Programmes for Seniors** here.

Registering For Programmes

Understanding Programme Details

1. Programme Title

2. Programme Date and Time

3. Programme Venue and Price

If no programme venue is stated, it means that the programme is online (Zoom).

4. Programme Availability

If the programme registration has ended or sold out, there will be an indication here.

Sales Ended

Seniors Meet Seniors (SMS) Knowledge Cafe

For participants aged 50 years & above

SMS Knowledge Café | Time of Your Life

Thu, Apr 28, 2022 2:00 PM +08

Free

Registering For Programmes
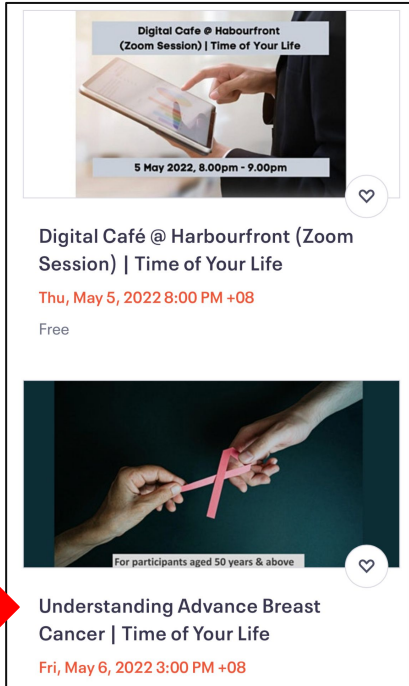
8. Select the programme that you are interested in.
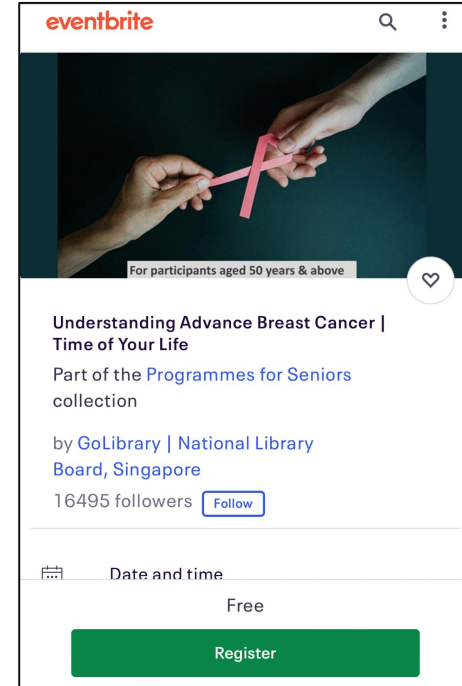
9. Swipe up to read the full programme information.

Registering For Programmes

8. Tap on '**Register**'.

9. You will be brought to the ticketing page.

Registering For Programmes

10. Tap on '**Register**'.

11. You will be directed to the **Checkout** page.

Registering For Programmes

12. Fill in your contact information.

Registering For Programmes
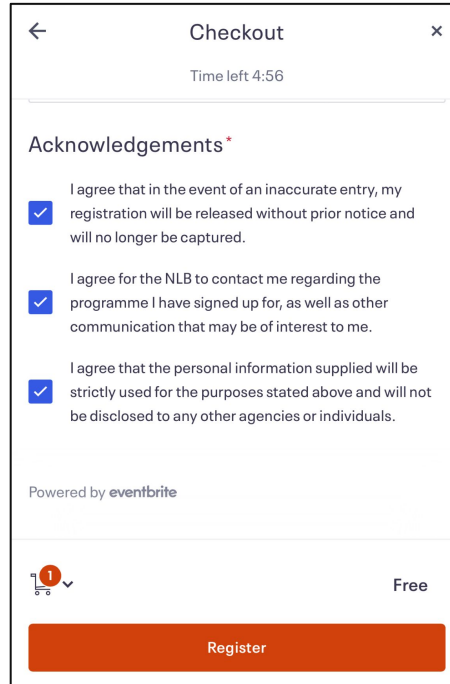

*Note: Type in your myLibrary username here.

13. After filling in your contact information, tap on '**Register**'.

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Registering For Programmes

14. Read the terms and conditions under '**Acknowledgements**' and if you are agreeable to it, proceed to tap on the checkboxes.

Registering For Programmes

15. Tap on '**Register**'.

16. Registration done!

Registering For Programmes

1 REGISTRATION SENT TO

jes   @hotmail.com

Send to another email address

Thanks for your order!
eventbrite

YOU'RE GOING TO

Understanding Advance Breast Cancer | Time of Your Life

1 REGISTRATION SENT TO

jes   @hotmail.com

Send to another email address

View Registrations
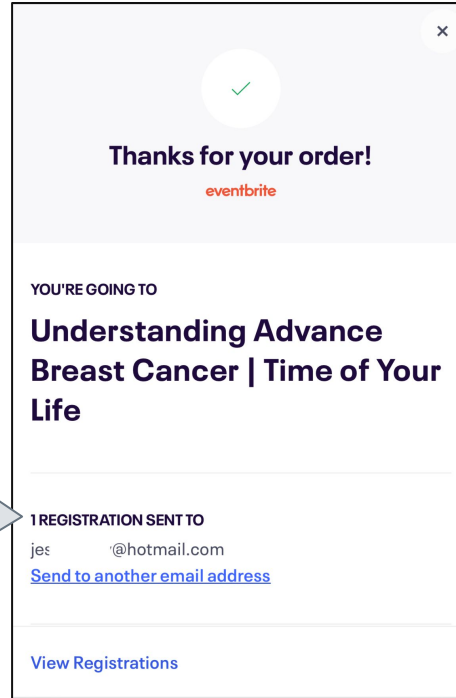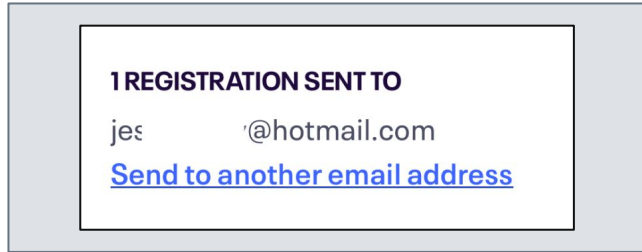
*Please check your email for confirmation.

If you cannot find the confirmation in your inbox, do check your junk mail.

Registration Confirmation

Registration Confirmation
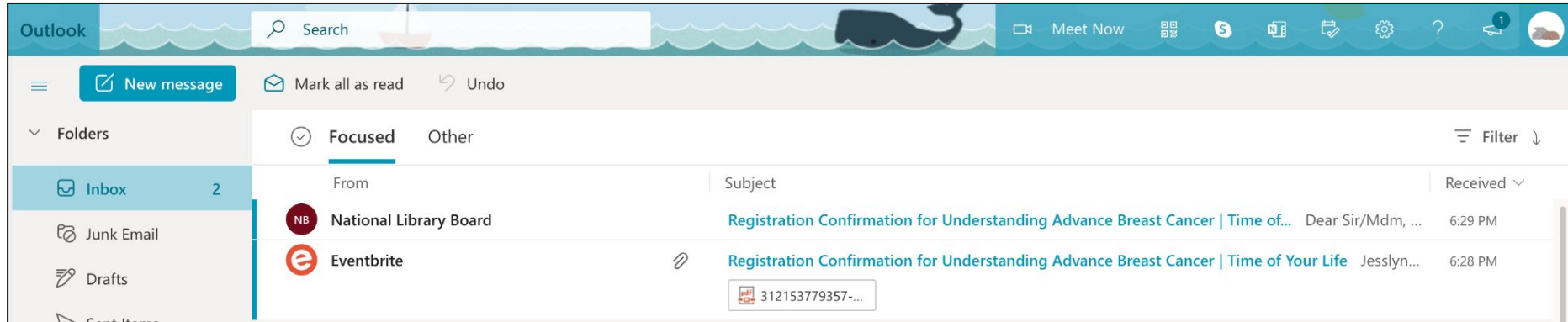
To make sure that your registration is confirmed, please go to your email and check for the **Registration Confirmation** email.

Registration Confirmation
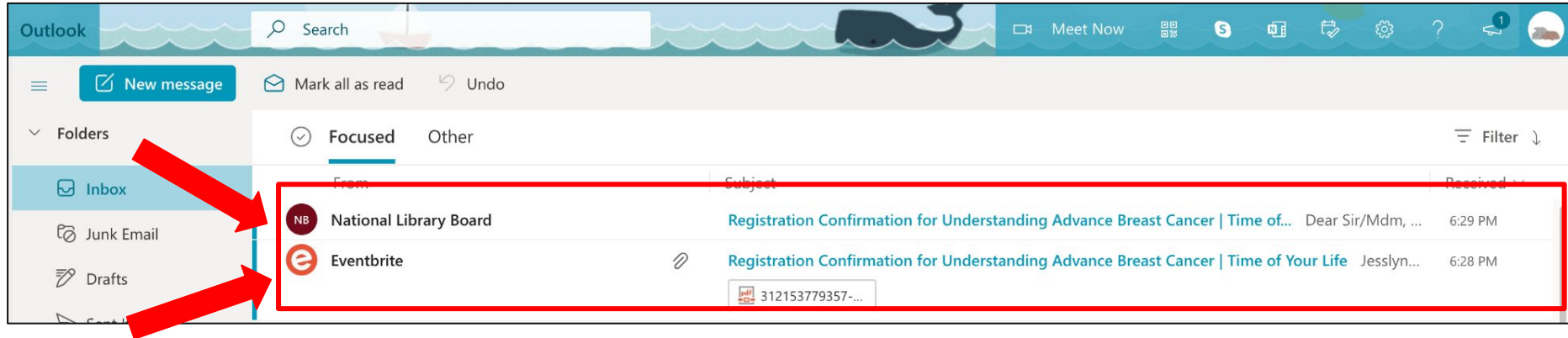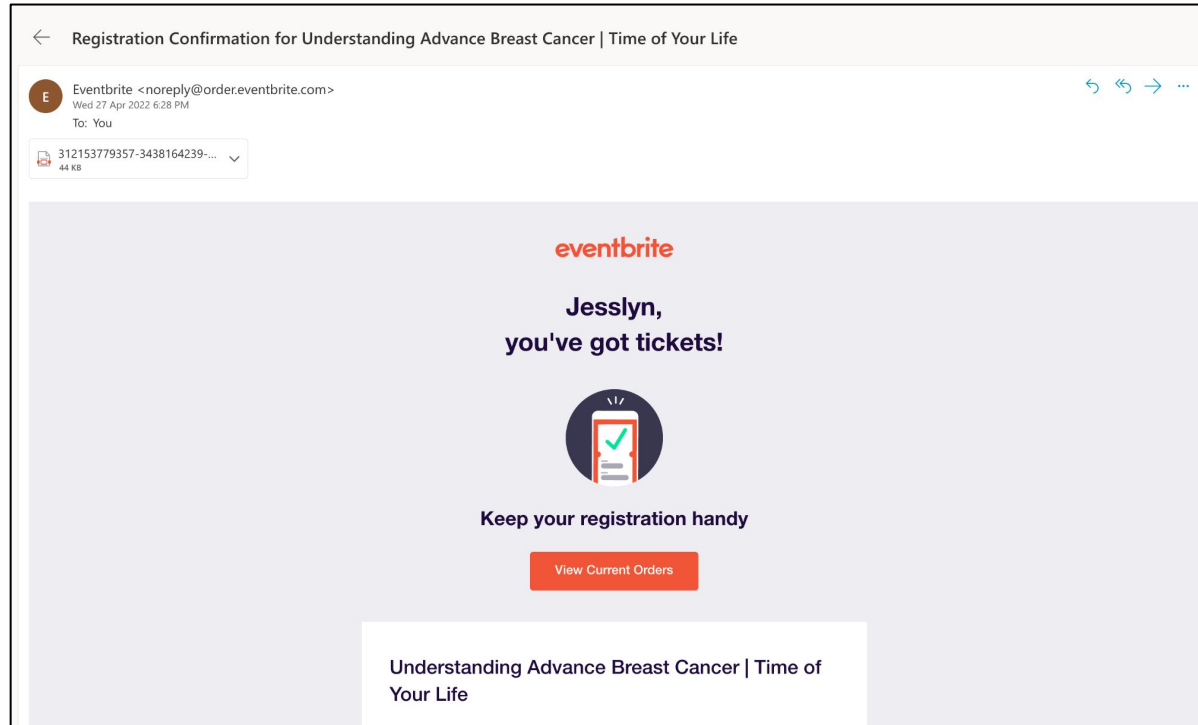

*Note: Please make sure that there are 2 emails.

(1 from Eventbrite and 1 from NLB)

If you cannot find the confirmation in your inbox, do check your junk mail.

Registration Confirmation

Email confirmation from Eventbrite

Registration Confirmation

← Registration Confirmation for Understanding Advance Breast Cancer | Time of...

NB National Library Board <noreply@nlb.gov.sg>
Wed 27 Apr 2022 6:29 PM
To: You

Dear Sir/Mdm,

Thank you for signing up for **Understanding Advance Breast Cancer | Time of Your Life**.

Please see the following details for the programme:
Date/Time: **06 May 2022 03:00 PM to 04:00 PM**
Webinar URL: **https://nlbsingapore.zoom.us/j/94894177131?pwd=Yi9oZitaZWM3cWZZT2dqZWhESVVwdz09**

*Programme details

If you are attending an onsite programme, please take note of the current prevailing SMM for the respective venues.

If you are attending a programme held on Zoom, please use the same name you used to register for this programme in the Zoom application. This will help us with the registration process.
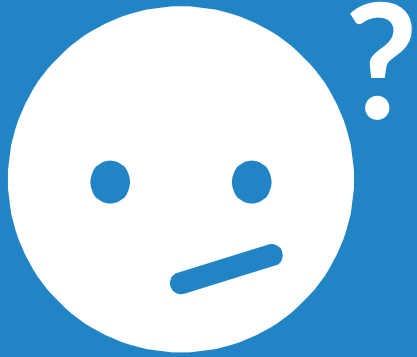
We look forward to seeing you!

Best Regards,
National Library Board

Note: Please do not reply to this email. Got a query? Contact us at enquiry@nlb.gov.sg.
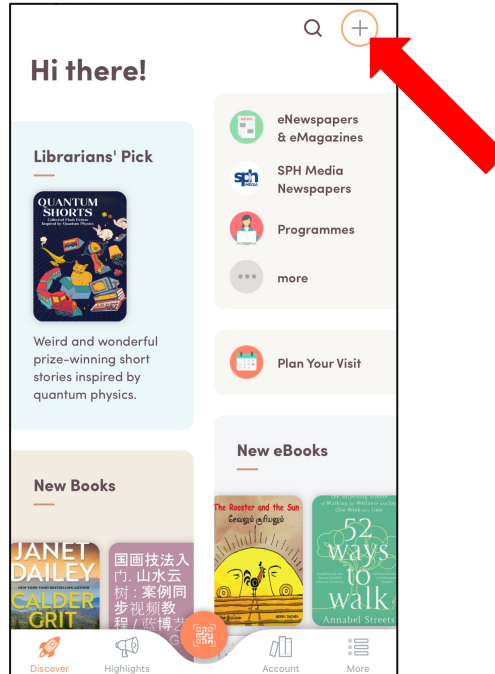
Reply | Forward

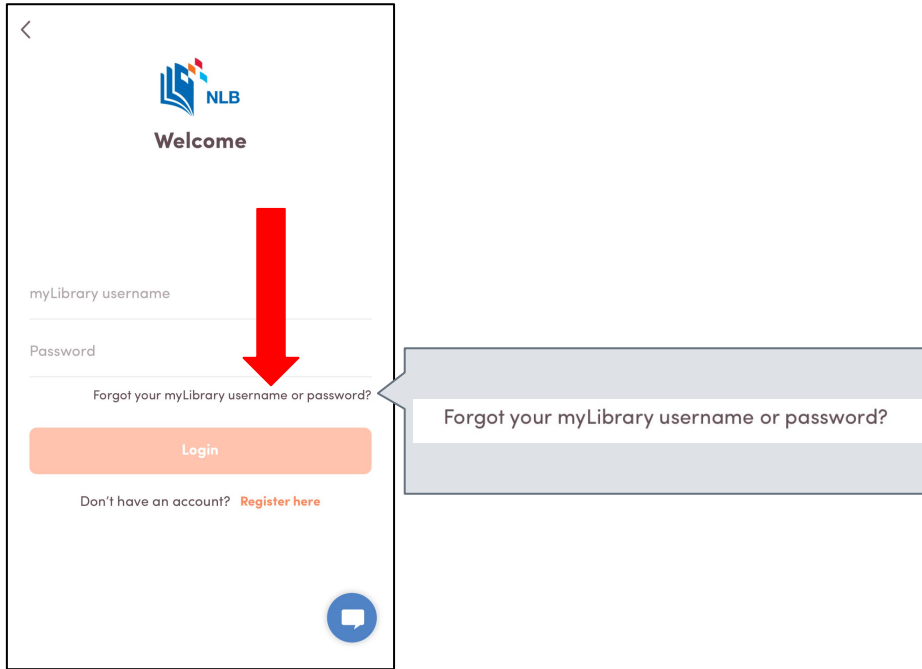Email confirmation from NLB

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Troubleshoot: Resetting myLibrary Username and/or Password

Resetting myLibrary Username and/or Password

1. On the NLB Mobile app's main screen, tap on '+'.

Resetting myLibrary Username and/or Password

2. Tap on '**Forgot your myLibrary username or password?**'.

3. You will be directed to the NLB website.

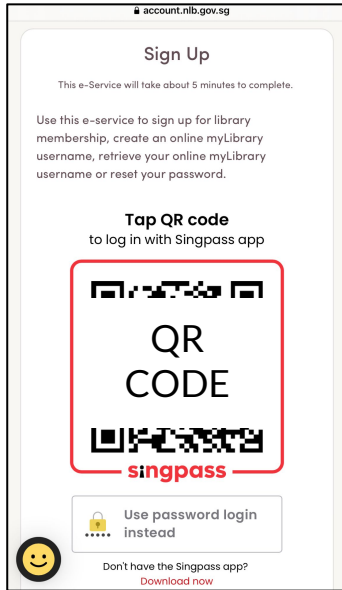# Resetting myLibrary Username and/or Password

Option 1: If you have a Singpass account, tap on **Use Singpass**

Option 2: If you do not have a Singpass account, tap on **Use NRIC / FIN**

4. To retrieve your myLibrary username or reset your password, there are 2 options, select the option of your choice.

Resetting myLibrary Username and/or Password

Option 1: Singpass

5. Tap on the QR code to login with your Singpass app.

Option 2: NRIC / FIN

6. Fill in your **NRIC / FIN** and **date of birth** for verification.

Resetting myLibrary Username and/or Password

Option 1: Singpass

7. You will be able to see your myLibrary username and reset your password here.
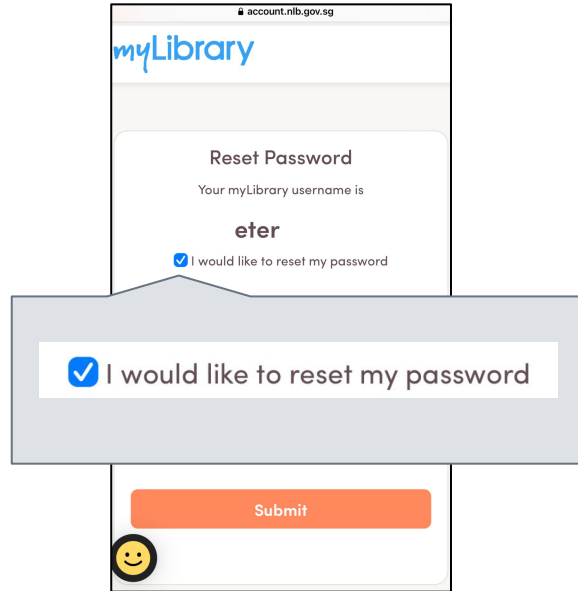
Option 2: NRIC / FIN

7. Choose either of your registered contact (mobile no. /email) to receive a One-Time PIN (OTP).
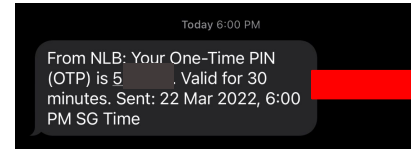
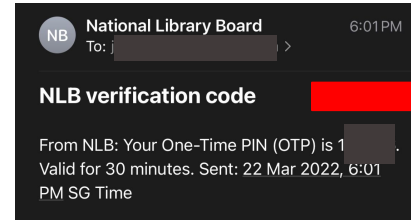# Resetting myLibrary Username and/or Password

Option 1: Singpass

8. To reset your password, tap on the checkbox.
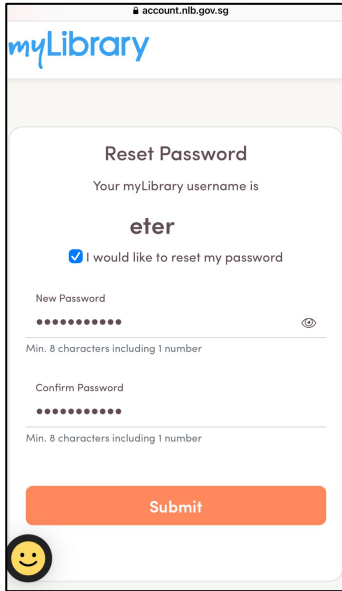
Option 2: NRIC / FIN

Mobile (SMS)

Email

8. For **mobile**, check your **SMS** for the OTP.

For **email**, check your **email** for the OTP.

Resetting myLibrary Username and/or Password

Option 1: Singpass
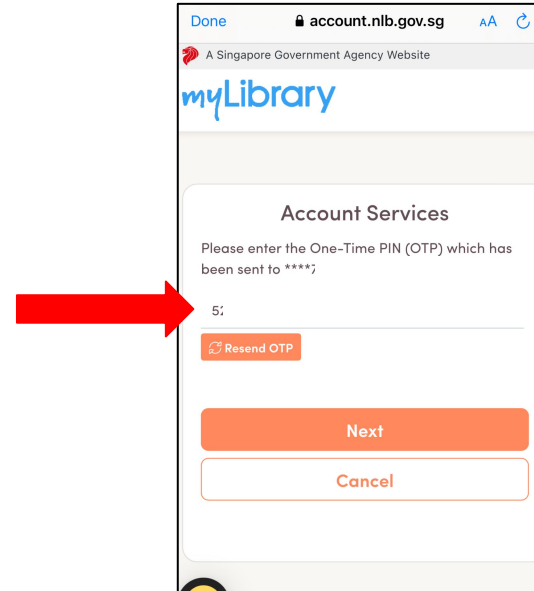
9. Fill in your **new password** and **confirm your new password**.

Option 2: NRIC / FIN
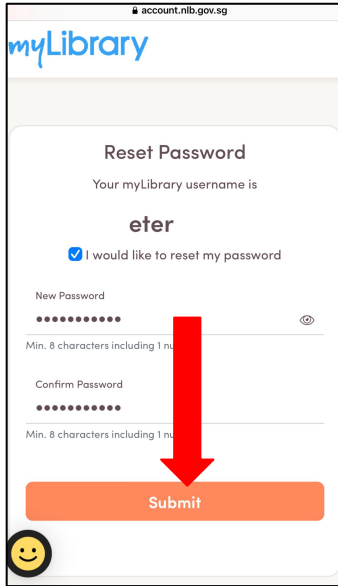
9. Enter your OTP.

Resetting myLibrary Username and/or Password
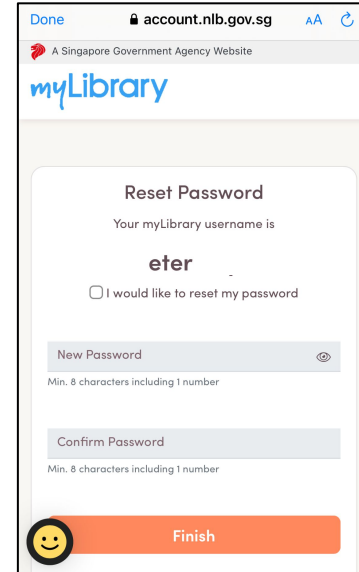
Option 1: Singpass

10. Tap on '**Submit**'.

Option 2: NRIC / FIN

10. You will be able to see your myLibrary username and reset your password here.

Resetting myLibrary Username and/or Password
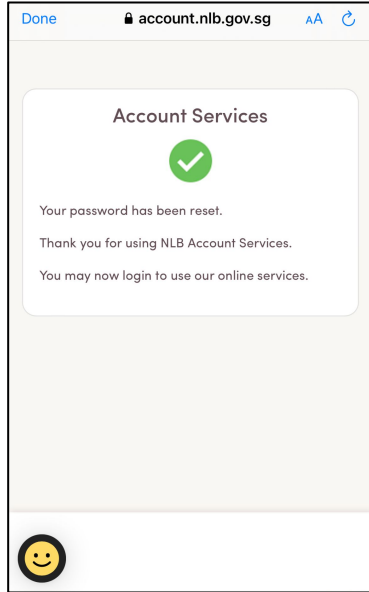
Option 1: Singpass

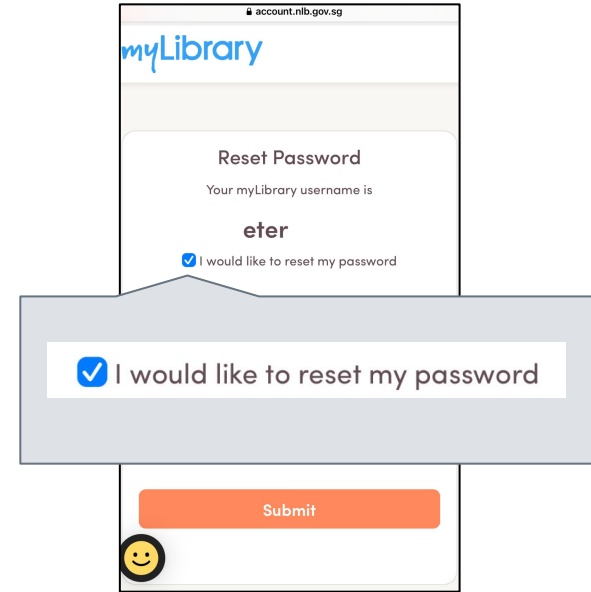11. You have reset your password successfully.

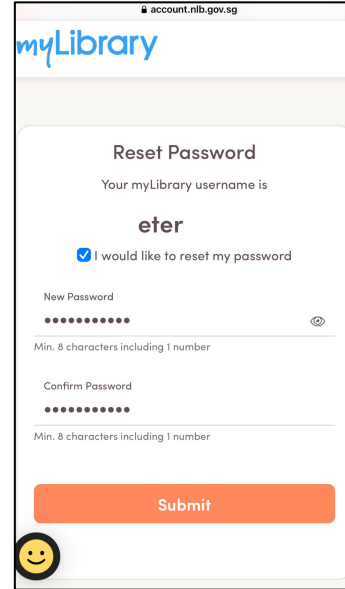## Option 2: NRIC / FIN

11. To reset your password, tap on the checkbox.

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Resetting myLibrary Username and/or Password

Option 1: Singpass

Option 2: NRIC / FIN

12. Fill in your **new password** and **confirm your new password**.

Resetting myLibrary Username and/or Password

Option 1: Singpass
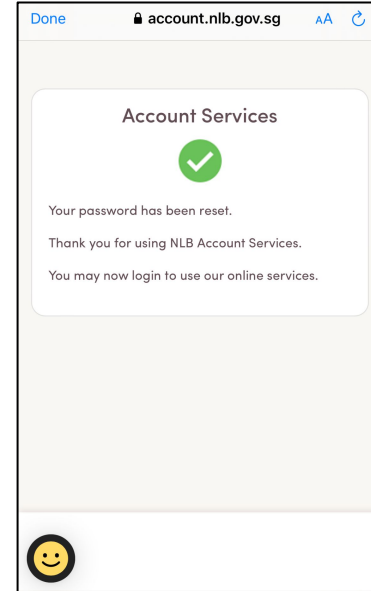

Option 2: NRIC / FIN

13. Tap on '**Submit**'.

Resetting myLibrary Username and/or Password
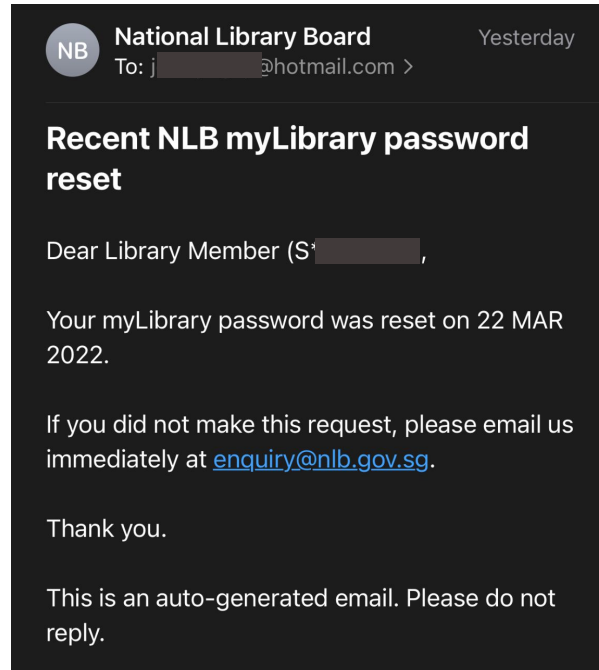
Option 1: Singpass

Option 2: NRIC / FIN

14. You have reset your password successfully.

Resetting myLibrary Username and/or Password

Note: You will receive an email to notify you that you have reset your password.

Useful Links

▷ Library Membership and myLibrary username

https://mobileapp.nlb.gov.sg/get-started-with/mylibrary/

▷ Using the SingPass Mobile App to log in within seconds

https://www.youtube.com/watch?v=f4di4HPgaRY

Thank You!