

How to Register for myLibrary Username and TOYL Programmes

NLB Mobile App Users

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How to Check If You Already Have myLibrary Username



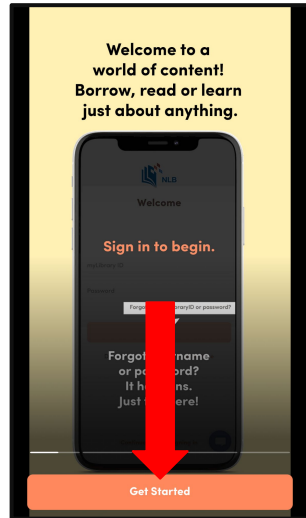
For New Users

How to Check If You Already Have myLibrary Username

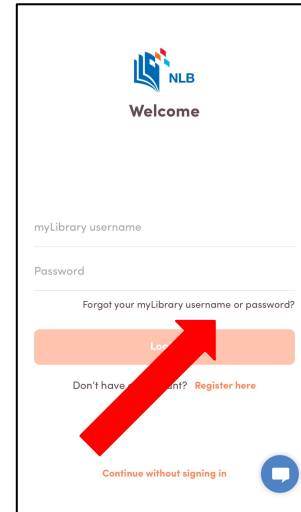


1. Open the NLB Mobile App.

For first time users, you will see a welcome video on the screen:



2. Tap on 'Get Started'.



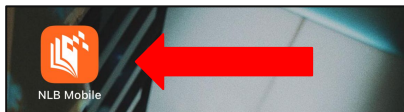
Forgot your myLibrary username or password?

3. Tap on 'Forgot your myLibrary username or password?'.



For Existing Users

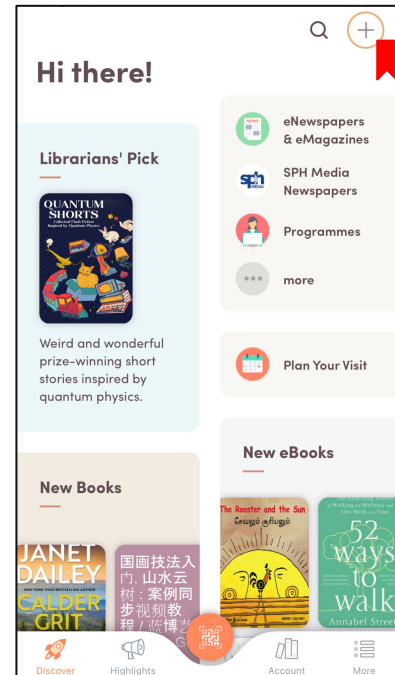
How to Check If You Already Have myLibrary Username



1. Open the NLB Mobile app.

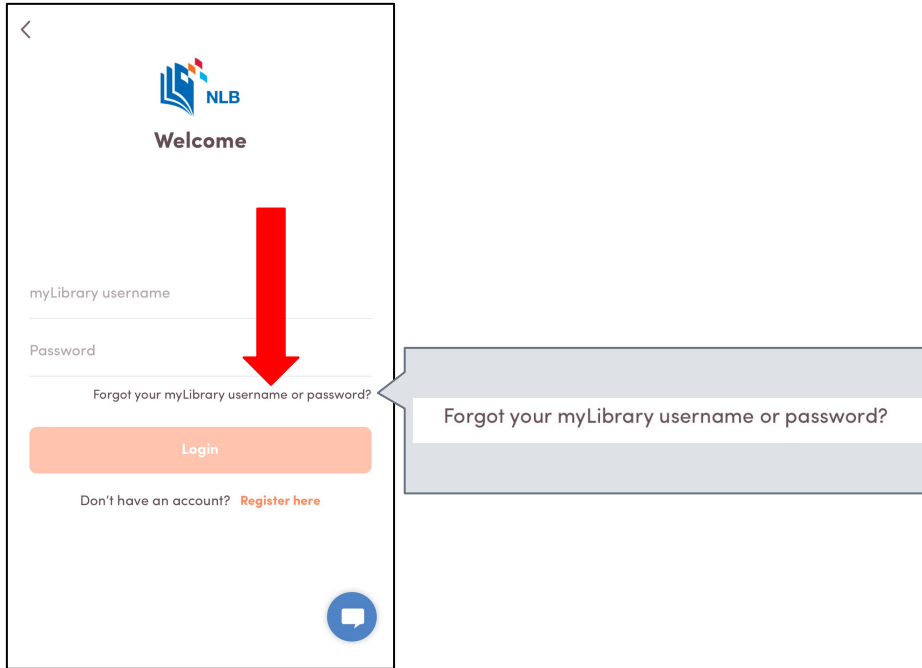


2. Swipe up to dismiss this screen.



3. Tap on '+'.

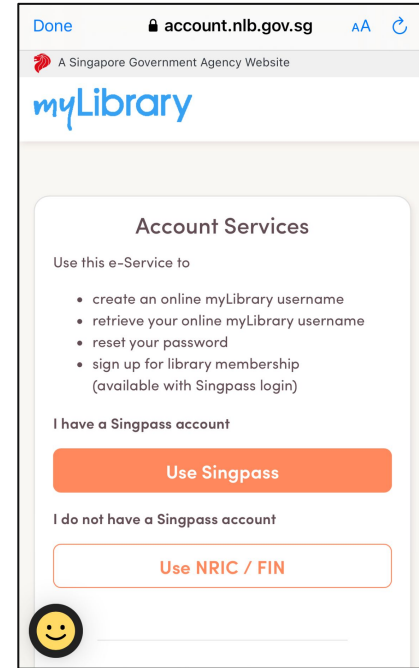
How to Check If You Already Have myLibrary Username



The screenshot shows the myLibrary login interface. At the top is the NLB logo and a 'Welcome' message. Below are input fields for 'myLibrary username' and 'Password'. A red arrow points from the 'Forgot your myLibrary username or password?' link to a callout box. The callout box contains the text 'Forgot your myLibrary username or password?'. Below the input fields is an orange 'Login' button and a link 'Don't have an account? Register here'. A blue chat icon is in the bottom right corner.

Forgot your myLibrary username or password?

4. Tap on 'Forgot your myLibrary username or password?'.



The screenshot shows the myLibrary account services page. At the top is the URL 'account.nlb.gov.sg' and the text 'A Singapore Government Agency Website'. Below is the myLibrary logo. The main section is titled 'Account Services' and lists services: 'create an online myLibrary username', 'retrieve your online myLibrary username', 'reset your password', and 'sign up for library membership (available with Singpass login)'. There are two main options: 'I have a Singpass account' with an orange 'Use Singpass' button, and 'I do not have a Singpass account' with an orange 'Use NRIC / FIN' button. A smiley face icon is in the bottom left corner.

Account Services

Use this e-Service to

- create an online myLibrary username
- retrieve your online myLibrary username
- reset your password
- sign up for library membership (available with Singpass login)

I have a Singpass account

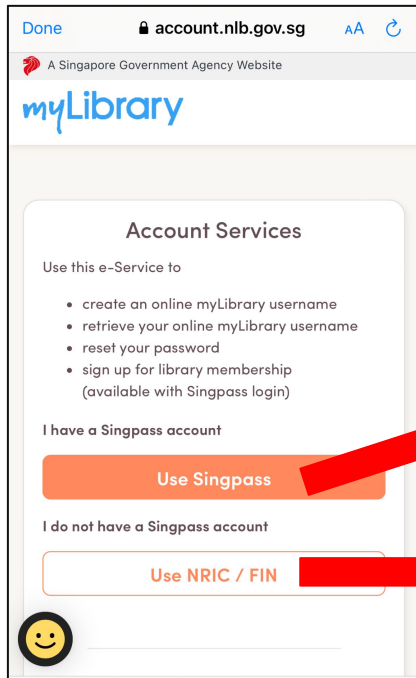
Use Singpass

I do not have a Singpass account

Use NRIC / FIN

5. You will be directed to the NLB website.

How to Check If You Already Have myLibrary Username



Option 1: If you have a Singpass account, tap on 'Use Singpass'

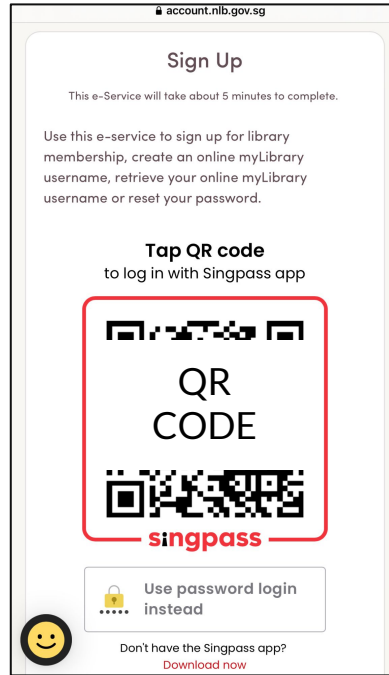
Option 2: If you do not have a Singpass account, tap on 'Use NRIC / FIN'

6. To check if you have a myLibrary username, there are 2 options, select the option of your choice.



Option 1: Use Singpass

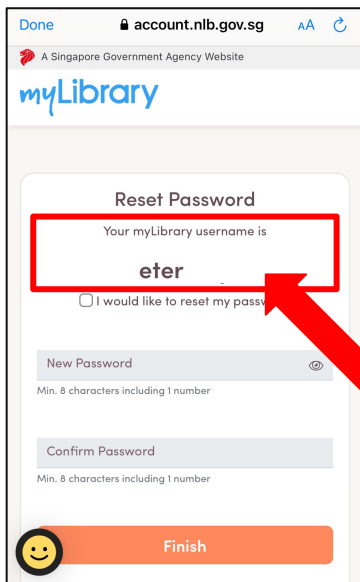
How to Check If You Already Have myLibrary Username



7. Tap on the QR code to login with your Singpass app.

How to Check If You Already Have myLibrary Username

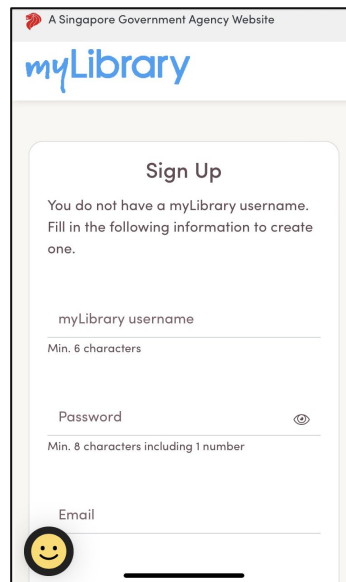
If you have myLibrary username



The screenshot shows a mobile browser interface with the URL 'account.nlb.gov.sg'. The page is titled 'Reset Password' and displays the message 'Your myLibrary username is' followed by the username 'eter'. A red rectangle highlights the username field, and a red arrow points to it. Below the username field is a checkbox labeled 'I would like to reset my password'. There are input fields for 'New Password' and 'Confirm Password', both with a minimum length requirement of 8 characters including 1 number. At the bottom is an orange 'Finish' button with a smiley face icon.

8. Your myLibrary username will be reflected on this page.

If you do not have myLibrary username



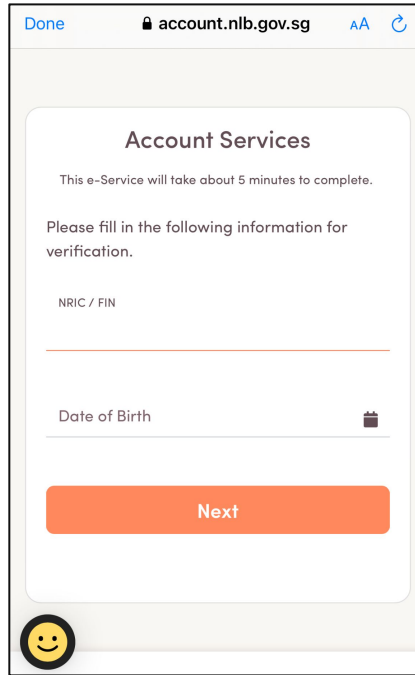
The screenshot shows a mobile browser interface with the URL 'A Singapore Government Agency Website'. The page is titled 'myLibrary Sign Up' and displays the message 'You do not have a myLibrary username. Fill in the following information to create one.' Below this are input fields for 'myLibrary username' (minimum 6 characters), 'Password' (minimum 8 characters including 1 number), and 'Email'. At the bottom is a smiley face icon.

8. This page will be shown and you will be prompted to register for a myLibrary username.



Option 2: Use NRIC / FIN

How to Check If You Already Have myLibrary Username

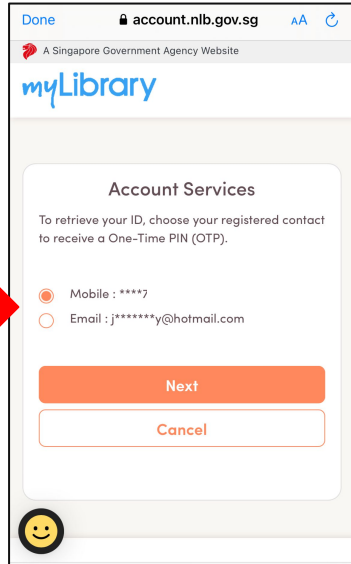


The screenshot shows a mobile web interface for 'Account Services' on the website 'account.nlb.gov.sg'. The page has a light beige background. At the top, there is a status bar with 'Done', a lock icon, the URL 'account.nlb.gov.sg', and icons for 'AA' and a refresh button. Below this, a white card contains the title 'Account Services' and a message: 'This e-Service will take about 5 minutes to complete.' followed by 'Please fill in the following information for verification.' There are two input fields: 'NRIC / FIN' and 'Date of Birth' (with a calendar icon). An orange 'Next' button is at the bottom of the card. A yellow smiley face icon is visible in the bottom left corner of the page.

7. Fill in your NRIC / FIN and date of birth for verification.

How to Check If You Already Have myLibrary Username

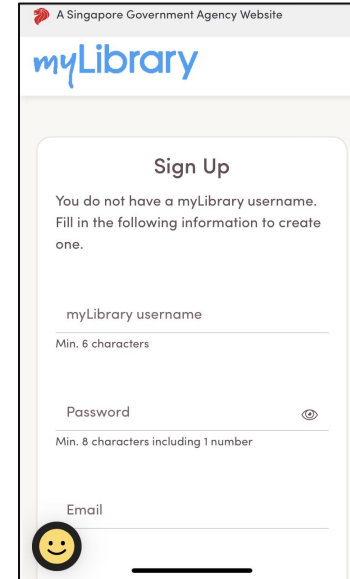
If you have myLibrary username



A screenshot of a mobile browser showing the 'myLibrary' account services page. The address bar at the top shows 'Done', 'account.nlb.gov.sg', and browser controls. Below the address bar is a header with 'A Singapore Government Agency Website' and the 'myLibrary' logo. The main content area is titled 'Account Services' and contains the text: 'To retrieve your ID, choose your registered contact to receive a One-Time PIN (OTP)'. There are two radio button options: 'Mobile : ****?' and 'Email : j*****y@hotmail.com'. A red arrow points to the 'Mobile' option. At the bottom of the form are two buttons: 'Next' (orange) and 'Cancel' (white with orange border). A smiley face icon is at the bottom left of the screen.

8. Choose either of your registered contact (Mobile No. / Email) to receive a One-Time PIN (OTP). Proceed to the next step.

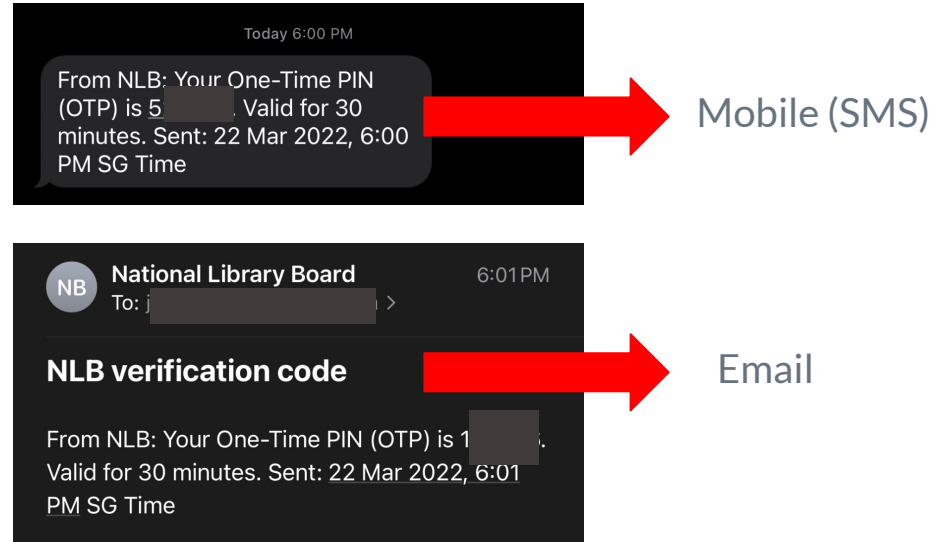
If you do not have myLibrary username



A screenshot of a mobile browser showing the 'myLibrary' sign-up page. The address bar at the top shows 'A Singapore Government Agency Website' and the 'myLibrary' logo. The main content area is titled 'Sign Up' and contains the text: 'You do not have a myLibrary username. Fill in the following information to create one.' There are three input fields: 'myLibrary username' (with a note 'Min. 6 characters'), 'Password' (with a note 'Min. 8 characters including 1 number' and an eye icon for toggling visibility), and 'Email'. A smiley face icon is at the bottom left of the screen.

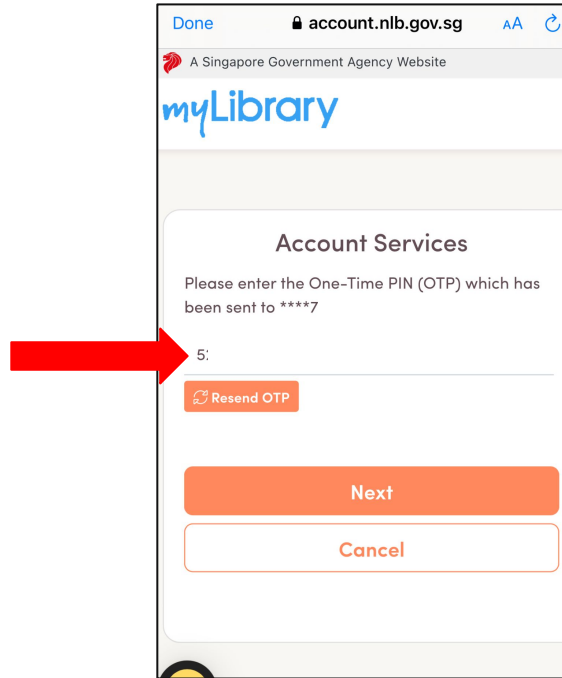
8. This page will be shown and you will be prompted to register for a myLibrary username.

How to Check If You Already Have myLibrary Username



9. For mobile, check your SMS for the OTP.
For email, check your email for the OTP.

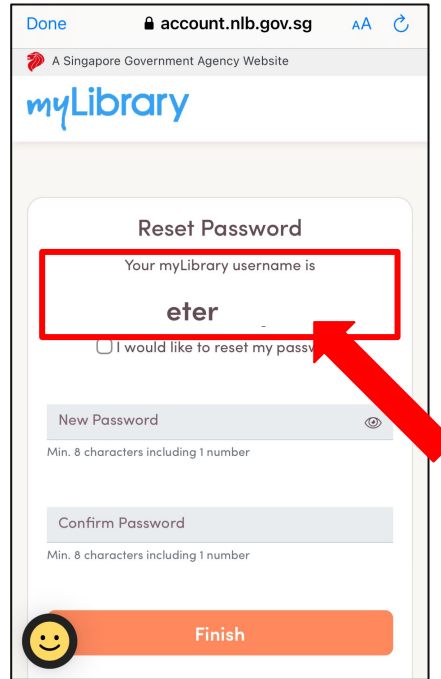
How to Check If You Already Have myLibrary Username



The screenshot shows a mobile browser interface for the myLibrary account services page. At the top, the address bar displays 'account.nlb.gov.sg' and the page is identified as 'A Singapore Government Agency Website'. The myLibrary logo is prominently displayed. Below the logo, the section is titled 'Account Services'. The main instruction reads: 'Please enter the One-Time PIN (OTP) which has been sent to ****7'. A red arrow points to the input field labeled '5:'. Below the input field is a 'Resend OTP' button. At the bottom of the form are two large buttons: 'Next' and 'Cancel'.

10. Enter your OTP.

How to Check If You Already Have myLibrary Username



The screenshot shows a mobile browser interface for the myLibrary website. At the top, the address bar displays 'account.nlb.gov.sg'. Below the browser controls, there's a header with the myLibrary logo. The main content area is titled 'Reset Password'. A red rectangle highlights the text 'Your myLibrary username is' followed by the username 'eter'. A red arrow points from the right side of the rectangle towards the 'eter' text. Below this, there is a checkbox labeled 'I would like to reset my password'. Further down are two password input fields: 'New Password' and 'Confirm Password', both with a minimum length requirement of 8 characters including 1 number. At the bottom, there is a yellow smiley face icon and an orange 'Finish' button.

11. Your myLibrary username will be reflected on this page.



How to Register for myLibrary Username on NLB Mobile App



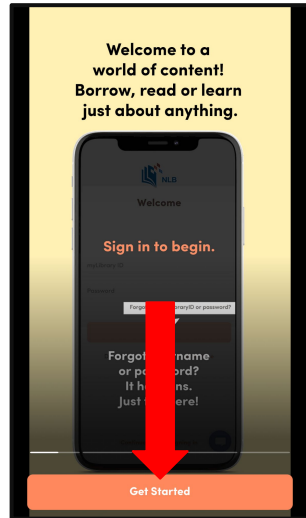
For New Users

Registering myLibrary Username on NLB Mobile App

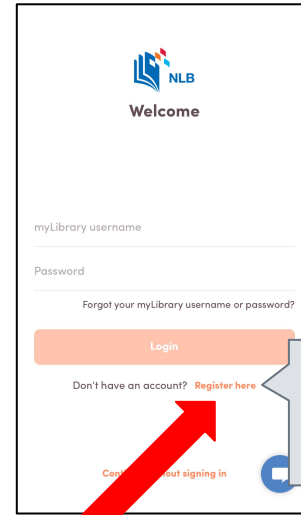


1. Open the NLB Mobile app.

For first time users, you will see a welcome video on the screen:



2. Tap on 'Get Started'.



3. Tap on 'Register here'.

Don't have an account? **Register here**



For Existing Users

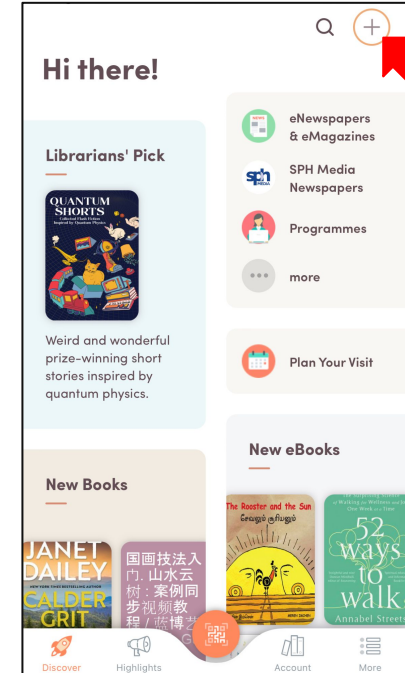
Registering myLibrary Username on NLB Mobile App



1. Open the NLB Mobile app.

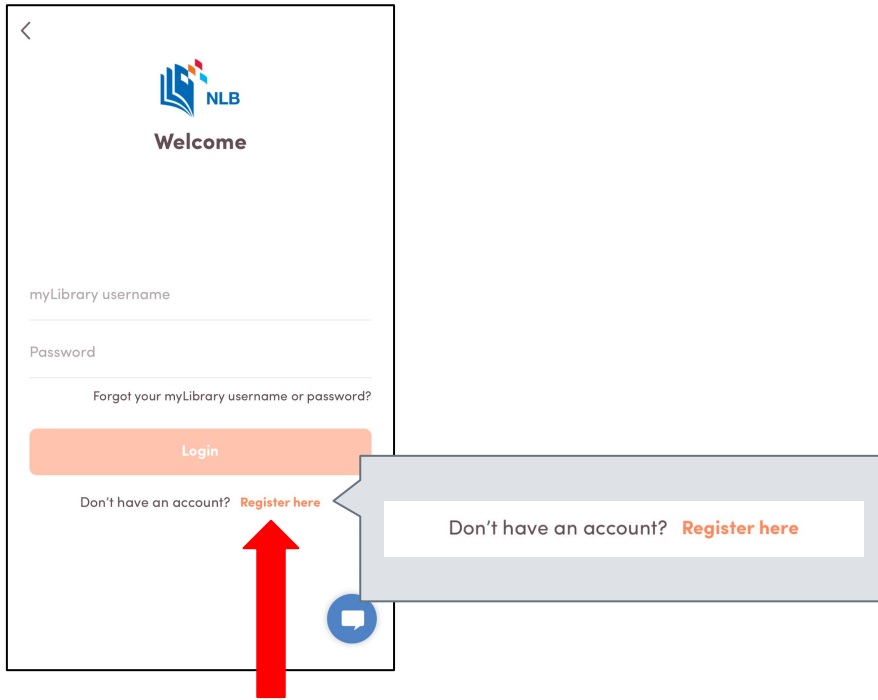


2. Swipe up to dismiss this screen.

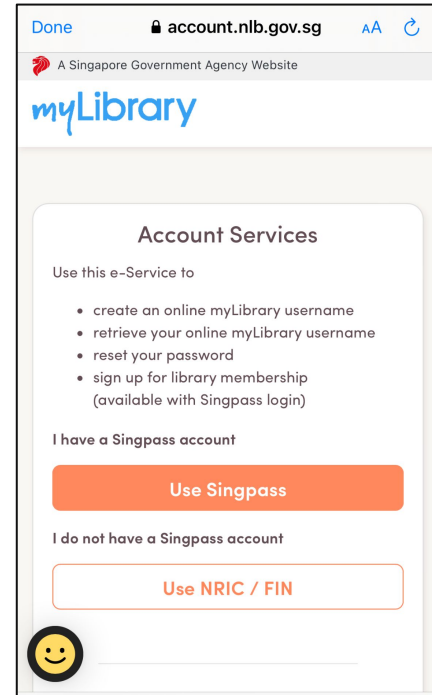


3. Tap on '+'.

Registering myLibrary Username on NLB Mobile App



4. Tap on 'Register here'.



5. You will be directed to the NLB website.

Registering myLibrary Username on NLB Mobile App

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

Use this e-Service to

- create an online myLibrary username
- retrieve your online myLibrary username
- reset your password
- sign up for library membership (available with Singpass login)

I have a Singpass account

Use Singpass

I do not have a Singpass account

Use NRIC / FIN

😊

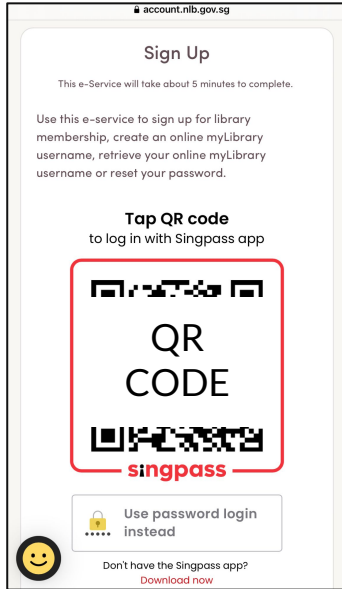
Option 1: If you have a Singpass account, tap on 'Use Singpass'

Option 2: If you do not have a Singpass account, tap on 'Use NRIC / FIN'

6. To create your myLibrary username, there are 2 options, select the option of your choice

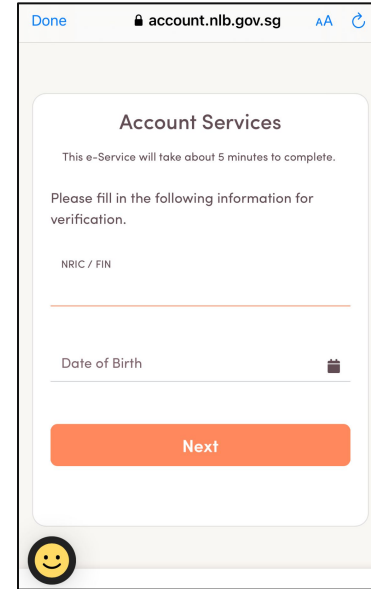
Registering myLibrary Username on NLB Mobile App

Option 1: Singpass



7. Tap on the QR code to login with your Singpass app.

Option 2: NRIC / FIN



7. Fill in your **NRIC / FIN** and **date of birth** for verification.

Registering myLibrary Username on NLB Mobile App

- ▶ Please proceed to register for your myLibrary username by following the rest of the steps shown on your phone's screen.

NOTE:

- ▶ Your username must contain 6 to 20 alphanumeric characters.
- ▶ You cannot use special characters nor your NRIC number.
- ▶ Your username cannot be changed once created.
- ▶ Your password must have 8 to 24 characters, and include one letter and one number.

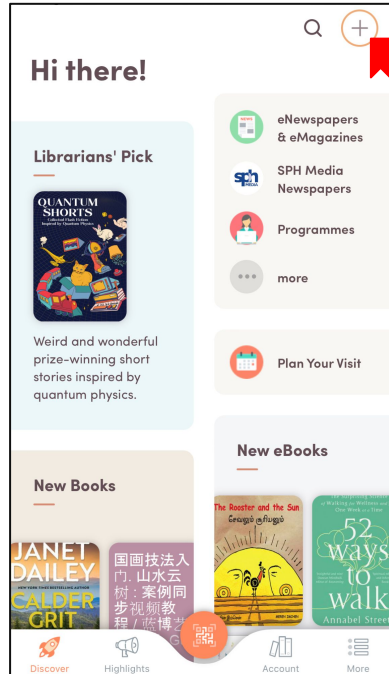
Registering myLibrary Username on NLB Mobile App

- ▷ Note: Your myLibrary username and password is required to access NLB's digital services.
- ▷ myLibrary username also helps us to verify your sign up when you sign up for our programmes.



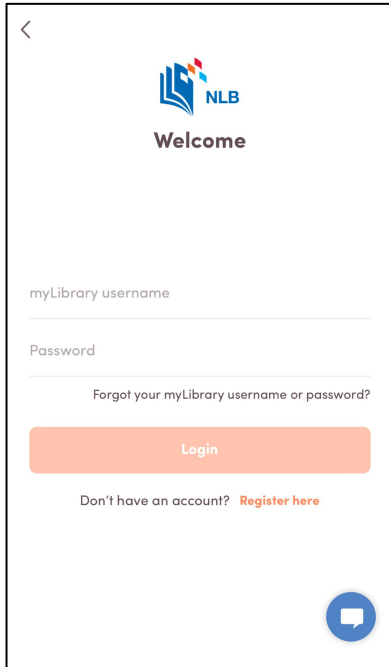
Logging In to NLB Mobile App

Logging In to NLB Mobile App



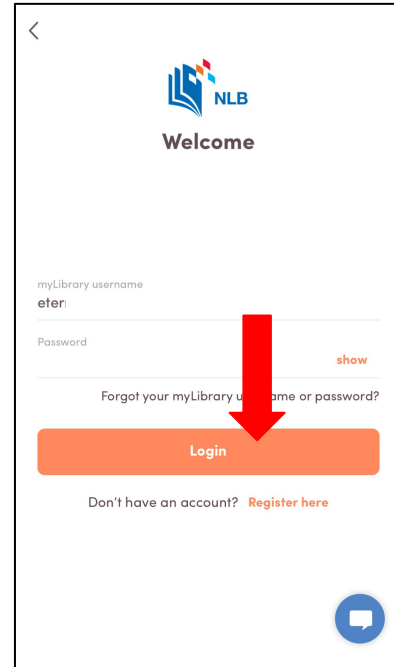
1. On the NLB Mobile app's main screen, tap on '+'.

Logging In to NLB Mobile App



The screenshot shows the login screen of the NLB Mobile App. At the top, there is a back arrow, the NLB logo, and the word "Welcome". Below this, there are two input fields: "myLibrary username" and "Password". Under the password field, there is a link "Forgot your myLibrary username or password?". A large orange "Login" button is centered below the input fields. At the bottom, there is a link "Don't have an account? Register here" and a blue circular chat icon.

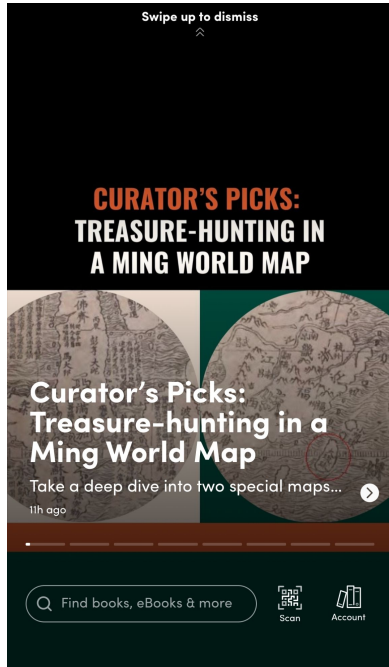
2. Fill in your myLibrary username and password.



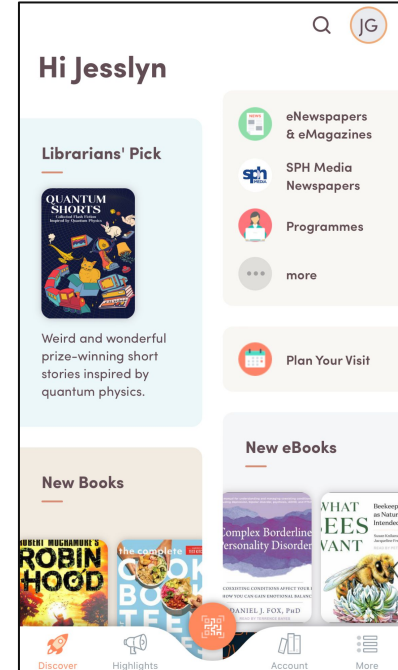
This screenshot is identical to the previous one, but with a large red arrow pointing down to the orange "Login" button, indicating the next step in the process.

3. Tap on 'Login'.

Logging In to NLB Mobile App



4. Swipe up to dismiss this screen.

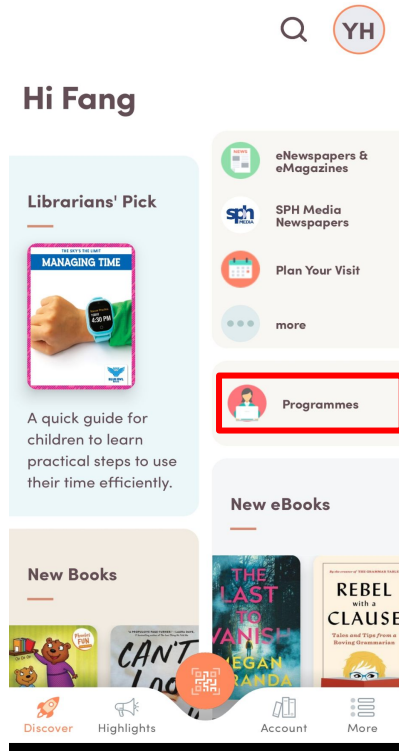


5. You have logged in successfully and you can start browsing the NLB Mobile app.



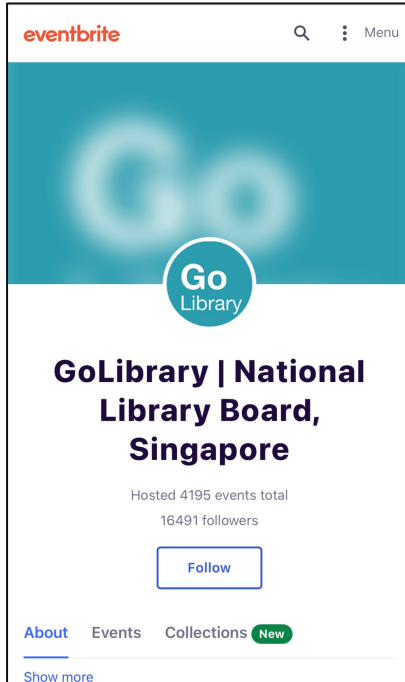
How to Register for Programmes Through NLB Mobile App

Registering For Programmes

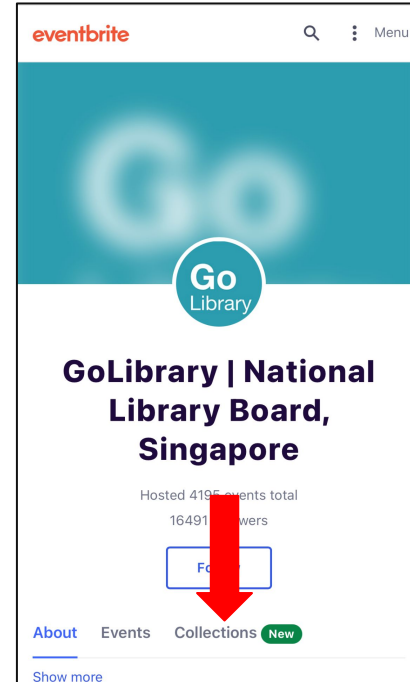


1. On the NLB Mobile app's main screen, tap on 'Programmes'.

Registering For Programmes

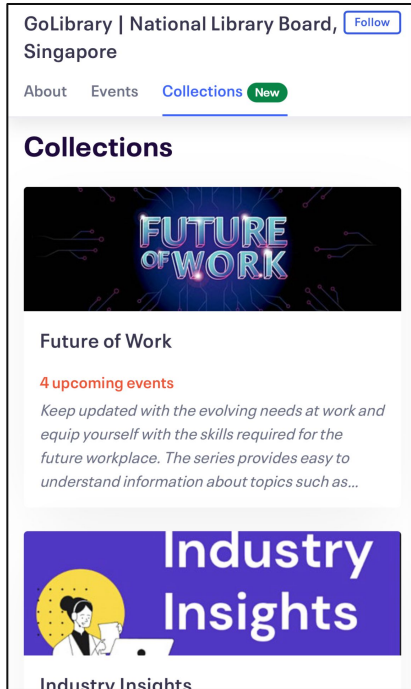


2. You will be directed to NLB's Eventbrite page.

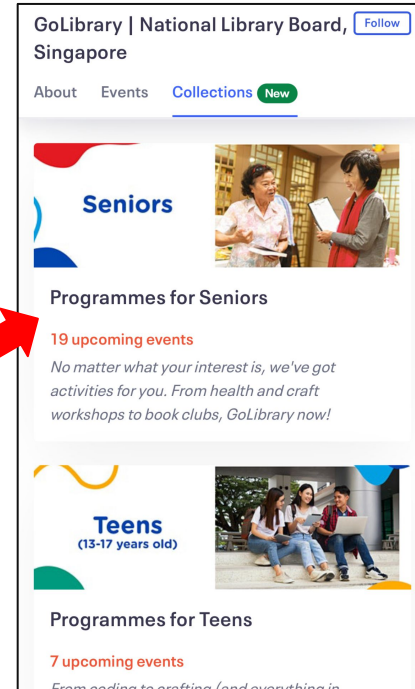


3. Tap on 'Collections'.

Registering For Programmes




4. You will be able to see a list of Programmes Collections.

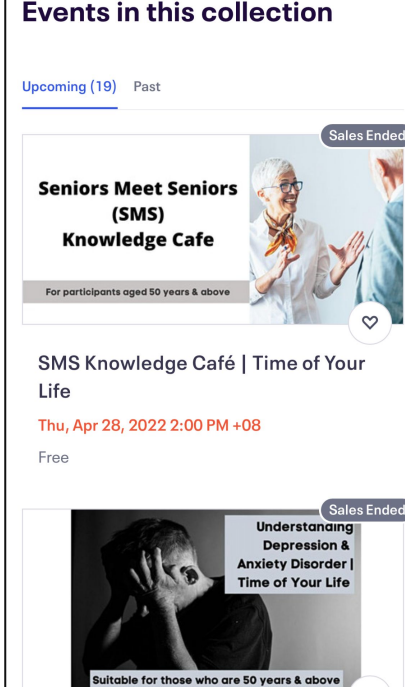


5. Scroll down and select 'Programme For Seniors'.

Registering For Programmes



The screenshot shows the Eventbrite interface for a collection named 'Seniors'. At the top, the Eventbrite logo and a search icon are visible. Below the logo, the word 'Seniors' is prominently displayed next to a photo of two elderly women. Underneath, the word 'Collection' is written in orange, followed by the title 'Programmes for Seniors' in large, bold black text. The organizer is listed as 'GoLibrary | National Library Board, Singapore' with 16,491 followers. A descriptive paragraph states: 'No matter what your interest is, we've got activities for you. From health and craft workshops to book clubs, GoLibrary now!'. At the bottom, there is a section titled 'Events in this collection' with tabs for 'Upcoming (19)' and 'Past'. The 'Upcoming' tab is selected.



This section displays two event cards under the heading 'Events in this collection'. The first card is for 'Seniors Meet Seniors (SMS) Knowledge Cafe', featuring a photo of an elderly woman. It includes the text 'For participants aged 50 years & above', the event title, and the date 'Thu, Apr 28, 2022 2:00 PM +08'. The status 'Sales Ended' is shown in a grey bubble, and a heart icon is at the bottom right. The second card is for 'Understanding Depression & Anxiety Disorder | Time of Your Life', featuring a photo of a person holding their head. It also includes the text 'Suitable for those who are 50 years & above', the event title, and the status 'Sales Ended'.

6. You will be able to see the list of Programmes for Seniors here.

Registering For Programmes

Understanding Programme Details

1. Programme Title

Seniors Meet Seniors (SMS) Knowledge Cafe

For participants aged 50 years & above

Sales Ended

4. Programme Availability

If the programme registration has ended or sold out, there will be an indication here.

2. Programme Date and Time

SMS Knowledge Café | Time of Your Life

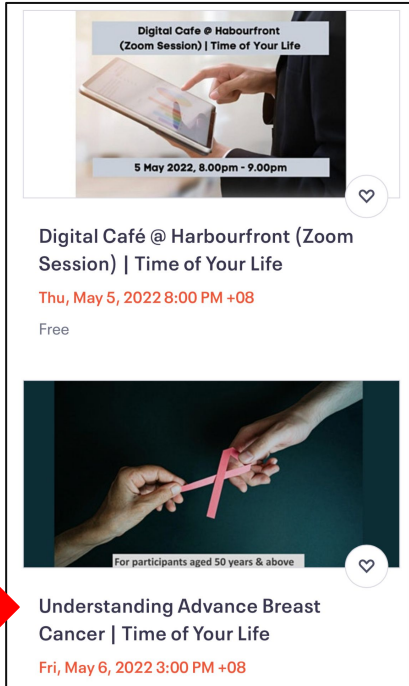
Thu, Apr 28, 2022 2:00 PM +08

Free

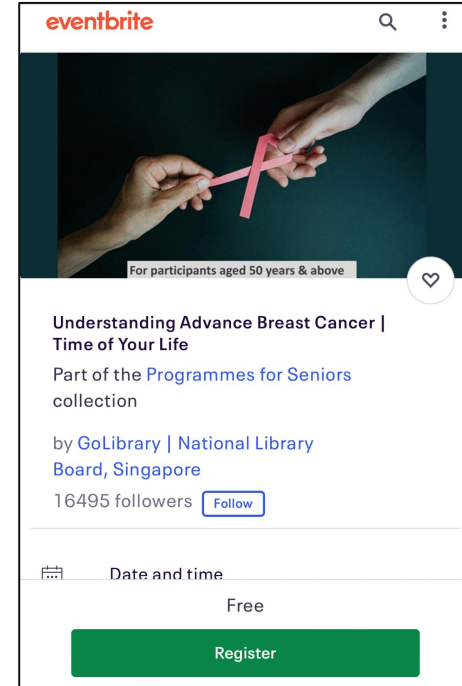
3. Programme Venue and Price

If no programme venue is stated, it means that the programme is online (Zoom).

Registering For Programmes



8. Select the programme that you are interested in.



9. Swipe up to read the full programme information.

Registering For Programmes

Date and time
Fri, 6 May 2022
15:00 – 16:00 +08

Location
Online event

Living life beyond cancer.

NOTE: Registration is only approved if your myLibrary username is verified

Important Notice
This programme/event is open to members of the National Library Board, Singapore and those who are aged 50 years and above. Please ensure you have your myLibrary username on hand before proceeding with the registration.

Free

Register

8. Tap on 'Register'.

Understanding Advance Breast Ca... x

Fri, 6 May 2022 15:00 - 16:00 +08

Standard Ticket 1 v

Free

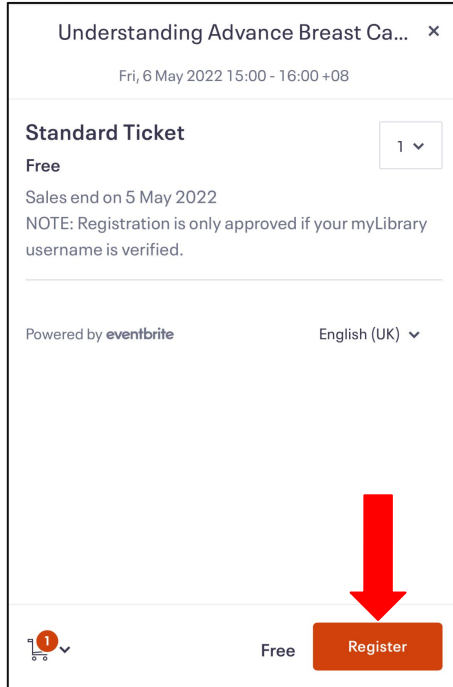
Sales end on 5 May 2022
NOTE: Registration is only approved if your myLibrary username is verified.

Powered by eventbrite English (UK) v

1 v Free **Register**

9. You will be brought to the ticketing page.

Registering For Programmes



Understanding Advance Breast Ca... x

Fri, 6 May 2022 15:00 - 16:00 +08

Standard Ticket 1 v

Free

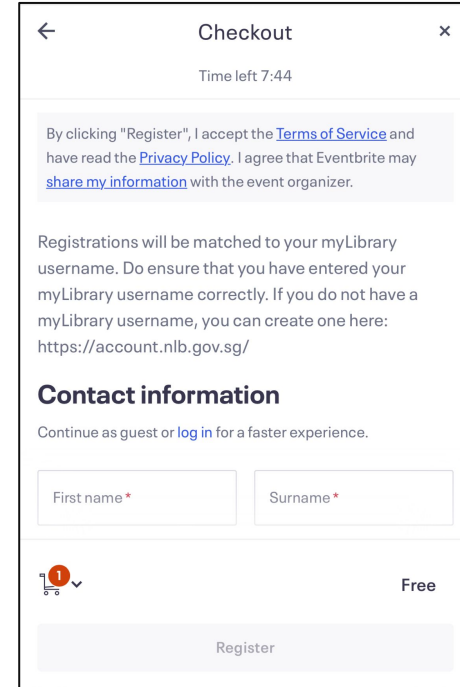
Sales end on 5 May 2022

NOTE: Registration is only approved if your myLibrary username is verified.

Powered by eventbrite English (UK) v

1 v Free **Register**

10. Tap on 'Register'.



← Checkout x

Time left 7:44

By clicking "Register", I accept the [Terms of Service](#) and have read the [Privacy Policy](#). I agree that Eventbrite may [share my information](#) with the event organizer.

Registrations will be matched to your myLibrary username. Do ensure that you have entered your myLibrary username correctly. If you do not have a myLibrary username, you can create one here: <https://account.nlb.gov.sg/>

Contact information

Continue as guest or [log in](#) for a faster experience.

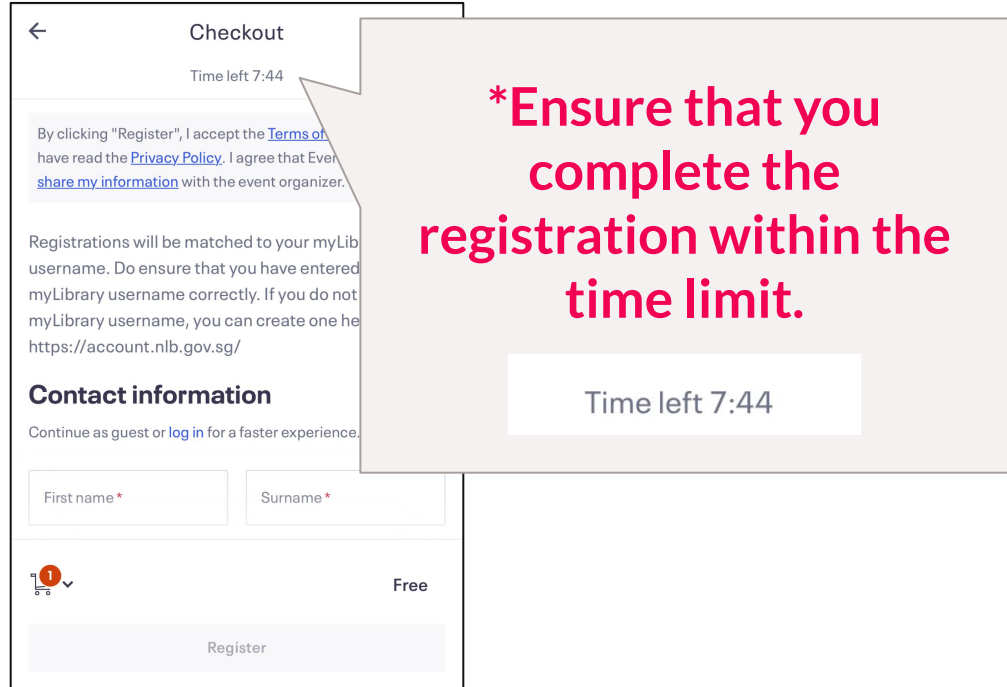
First name * Surname *

1 v Free

Register

11. You will be directed to the Checkout page.

Registering For Programmes



The screenshot shows a mobile app interface for a 'Checkout' page. At the top, there is a back arrow, the title 'Checkout', and a timer 'Time left 7:44'. Below this is a text block stating: 'By clicking "Register", I accept the [Terms of](#) have read the [Privacy Policy](#). I agree that Ever [share my information](#) with the event organizer.' This is followed by a paragraph: 'Registrations will be matched to your myLib username. Do ensure that you have entered myLibrary username correctly. If you do not myLibrary username, you can create one he https://account.nlb.gov.sg/'. The 'Contact information' section includes the text 'Continue as guest or [log in](#) for a faster experience.' and two input fields for 'First name*' and 'Surname*'. Below these is a dropdown menu showing '1' with a red circle and a checkmark, and the word 'Free'. At the bottom is a large 'Register' button. A callout box on the right contains the text '*Ensure that you complete the registration within the time limit.' and a smaller timer 'Time left 7:44'.

← Checkout

Time left 7:44

By clicking "Register", I accept the [Terms of](#) have read the [Privacy Policy](#). I agree that Ever [share my information](#) with the event organizer.

Registrations will be matched to your myLib username. Do ensure that you have entered myLibrary username correctly. If you do not myLibrary username, you can create one he https://account.nlb.gov.sg/

Contact information

Continue as guest or [log in](#) for a faster experience.

First name* Surname*

1 0-9 ✓ Free

Register

***Ensure that you complete the registration within the time limit.**

Time left 7:44

12. Fill in your contact information.

Registering For Programmes

← Checkout ×

Time left 5:08

Email address*
jes @hotmail.com

Confirm email*
jes @hotmail.com

☐ Send me emails about the best events happening nearby or online.

Mobile phone*
8

myLibrary username (Please enter your myLibrary username accurately.) *

eter

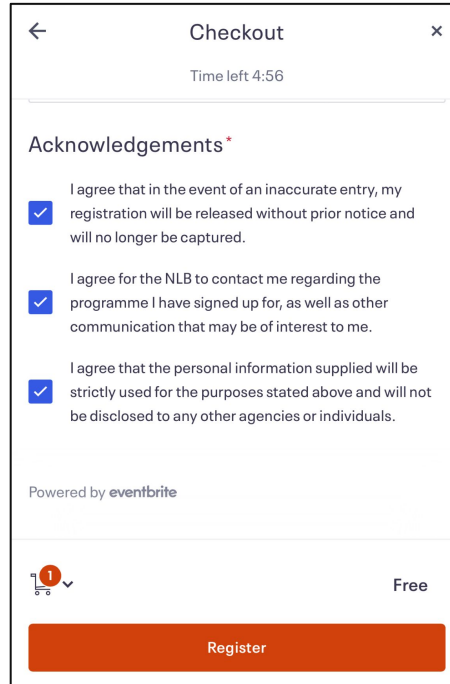
1 00 ✓ Free

Register

***Note: Type in your myLibrary username here.**

13. After filling in your contact information, tap on 'Register'.

Registering For Programmes



The screenshot shows a mobile app interface for the 'Checkout' stage of registration. At the top, there is a back arrow, the title 'Checkout', and a close 'x' button. Below the title, it says 'Time left 4:56'. The main section is titled 'Acknowledgements*' and contains three items, each with a checked checkbox and a statement of agreement. At the bottom of this section, it says 'Powered by eventbrite'. Below the acknowledgements, there is a ticket icon with a red circle containing the number '1', a dropdown arrow, and the word 'Free'. At the very bottom is a large orange button labeled 'Register'.


← Checkout ×

Time left 4:56

Acknowledgements*

- ☒ I agree that in the event of an inaccurate entry, my registration will be released without prior notice and will no longer be captured.
- ☒ I agree for the NLB to contact me regarding the programme I have signed up for, as well as other communication that may be of interest to me.
- ☒ I agree that the personal information supplied will be strictly used for the purposes stated above and will not be disclosed to any other agencies or individuals.

Powered by eventbrite

 1 Free

Register

14. Read the terms and conditions under '**Acknowledgements**' and if you are agreeable to it, proceed to tap on the checkboxes.

Registering For Programmes

← Checkout ×

Time left 4:56

Acknowledgements *

- ☒ I agree that in the event of an inaccurate entry, my registration will be released without prior notice and will no longer be captured.
- ☒ I agree for the NLB to contact me regarding the programme I have signed up for, as well as other communication that may be of interest to me.
- ☒ I agree that the personal information supplied will be strictly used for the purposes stated above and will not be disclosed to any other agencies or individuals.

Powered by eventbrite

1 ✓ Free

Register

15. Tap on 'Register'.

×

✓

Thanks for your order!

eventbrite

YOU'RE GOING TO

Understanding Advance Breast Cancer | Time of Your Life

1 REGISTRATION SENT TO

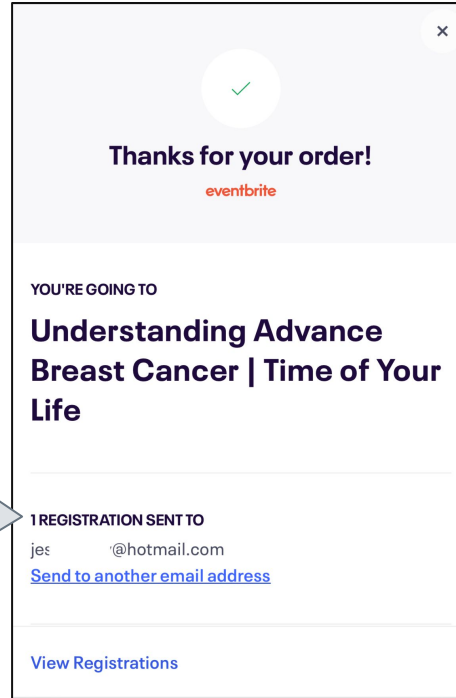
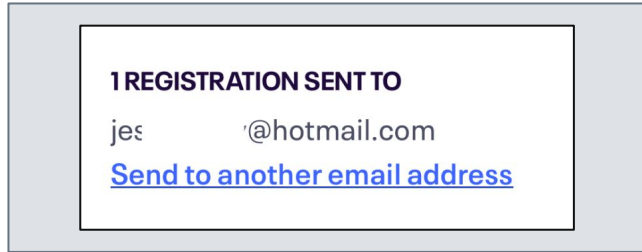
jes@hotmail.com

[Send to another email address](#)

[View Registrations](#)

16. Registration done!

Registering For Programmes

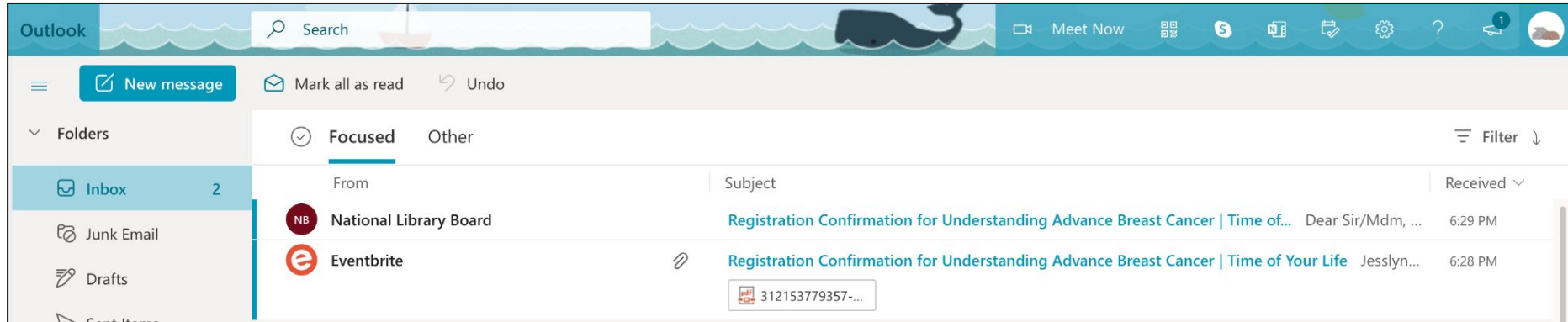


***Please check your email
for confirmation.
If you cannot find the
confirmation in your
inbox, do check your junk
mail.**



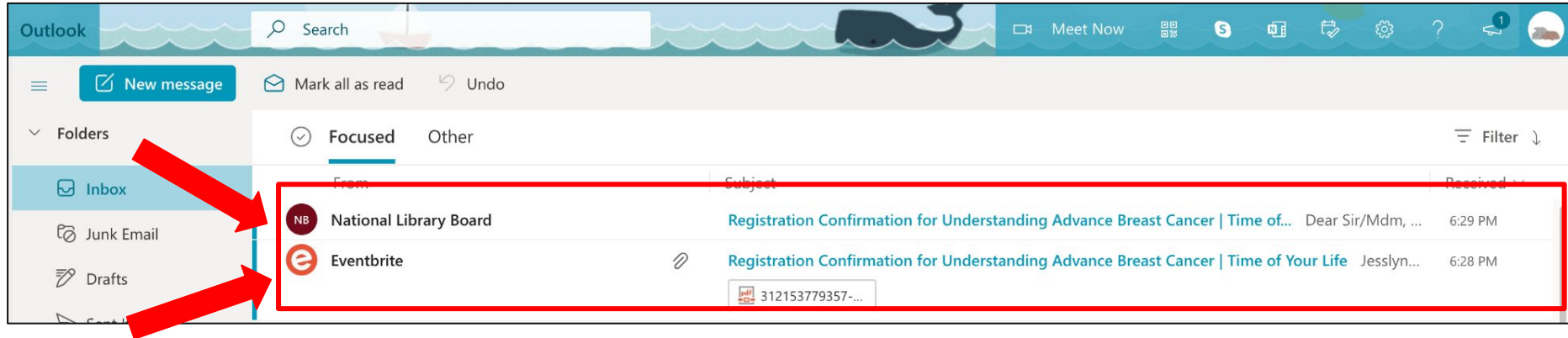
Registration Confirmation

Registration Confirmation



To make sure that your registration is confirmed, please go to your email and check for the **Registration Confirmation** email.

Registration Confirmation

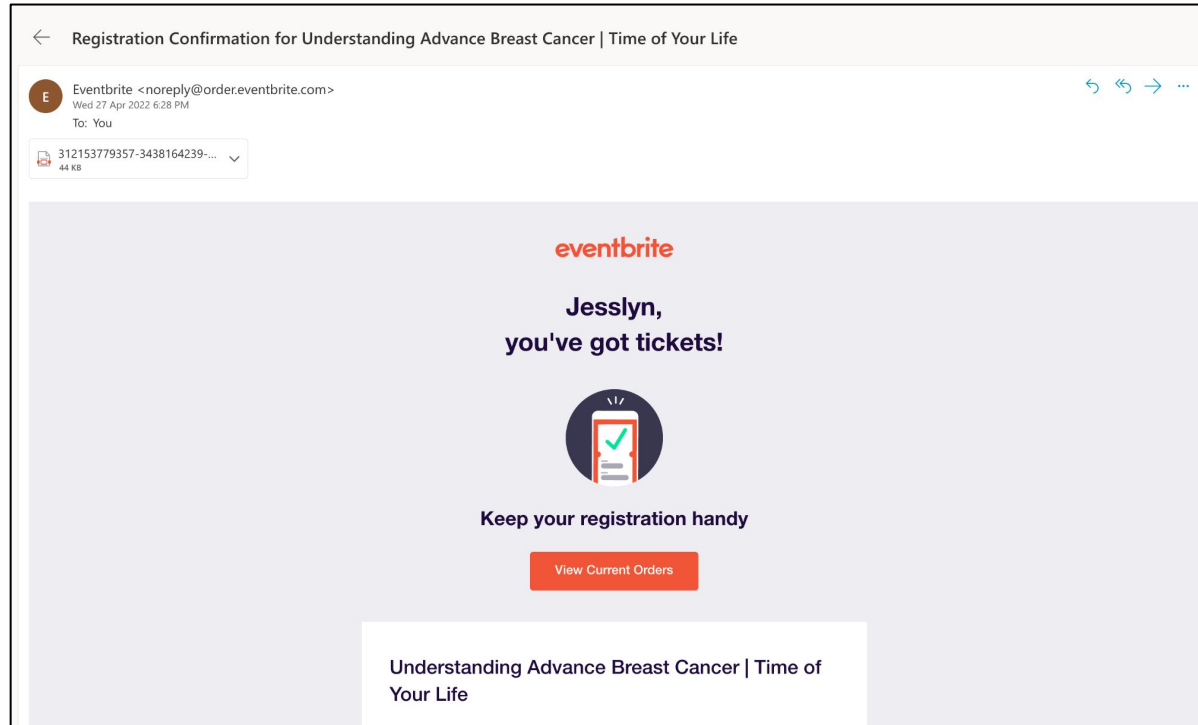


***Note: Please make sure that there are 2 emails.**

(1 from Eventbrite and 1 from NLB)


If you cannot find the confirmation in your inbox, do check your junk mail.


Registration Confirmation







Email confirmation from Eventbrite

Registration Confirmation

 Registration Confirmation for Understanding Advance Breast Cancer | Time of...


 National Library Board <noreply@nlb.gov.sg>
Wed 27 Apr 2022 6:29 PM
To: You

Dear Sir/Mdm,

Thank you for signing up for **Understanding Advance Breast Cancer | Time of Your Life**.

Please see the following details for the programme:
Date/Time: **06 May 2022 03:00 PM to 04:00 PM**
Webinar URL: <https://nlbsingapore.zoom.us/j/94894177131?pwd=Yi9oZitaZWm3cWZYT2dqZWVwVWdz09>

 ***Programme details**

If you are attending an onsite programme, please take note of the current prevailing SMM for the respective venues.

If you are attending a programme held on Zoom, please use the same name you used to register for this programme in the Zoom application. This will help us with the registration process.

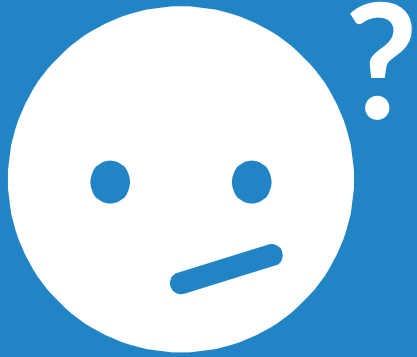
We look forward to seeing you!

Best Regards,
National Library Board

Note: Please do not reply to this email. Got a query? Contact us at enquiry@nlb.gov.sg.

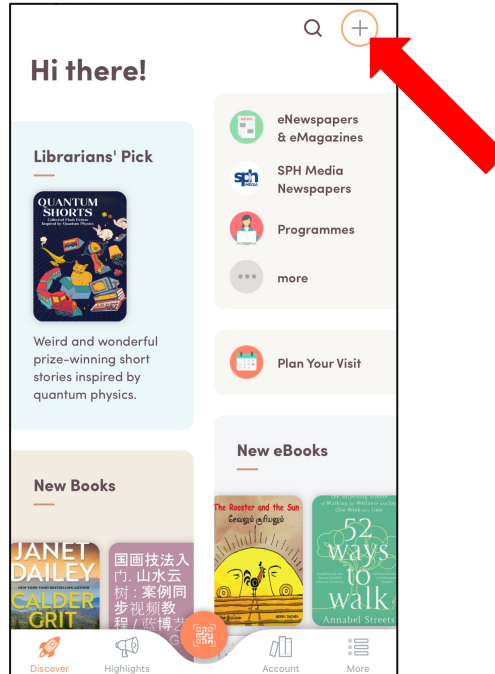
[Reply](#) | [Forward](#)

Email confirmation from NLB



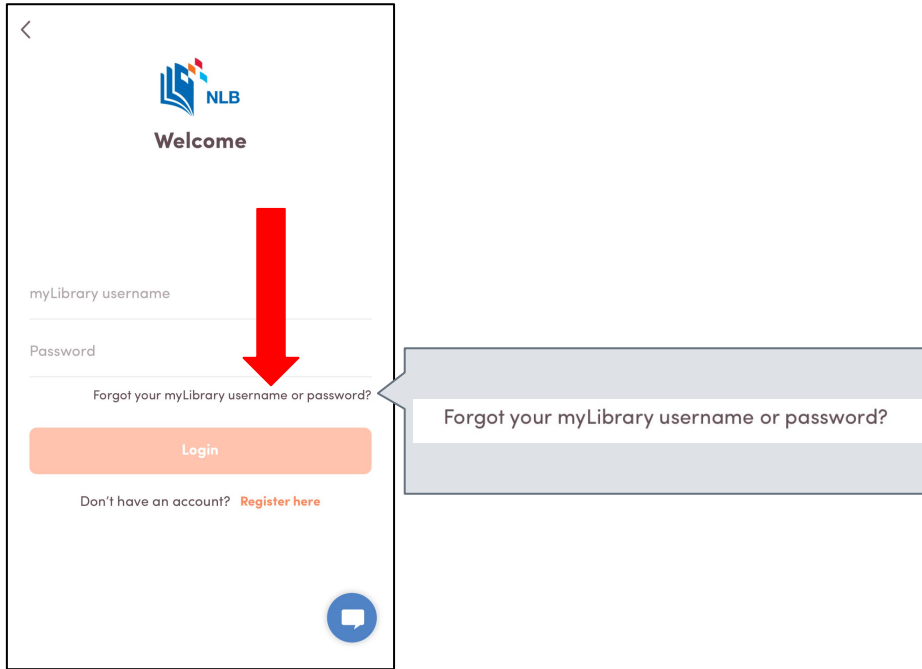
Troubleshoot: Resetting myLibrary Username and/or Password

Resetting myLibrary Username and/or Password



1. On the NLB Mobile app's main screen, tap on '+'.

Resetting myLibrary Username and/or Password



The image shows the myLibrary login interface. At the top is the NLB logo and the word 'Welcome'. Below are input fields for 'myLibrary username' and 'Password'. A red arrow points from the 'Forgot your myLibrary username or password?' link to a callout box. The callout box contains the text 'Forgot your myLibrary username or password?'.

<

NLB

Welcome

myLibrary username

Password

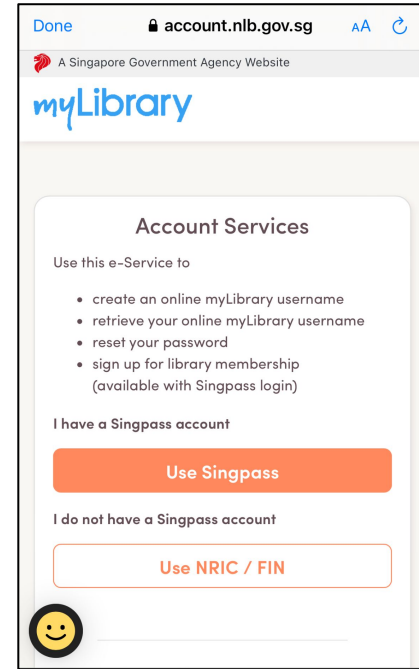
Forgot your myLibrary username or password?

Login

Don't have an account? [Register here](#)

Forgot your myLibrary username or password?

2. Tap on 'Forgot your myLibrary username or password?'.



The image shows the myLibrary Account Services screen. It lists services available through the e-Service, including creating, retrieving, or resetting a username/password, and signing up for library membership. It also provides options for users with or without a Singpass account.

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

Use this e-Service to

- create an online myLibrary username
- retrieve your online myLibrary username
- reset your password
- sign up for library membership (available with Singpass login)

I have a Singpass account

Use Singpass

I do not have a Singpass account

Use NRIC / FIN

😊

3. You will be directed to the NLB website.

Resetting myLibrary Username and/or Password

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

Use this e-Service to

- create an online myLibrary username
- retrieve your online myLibrary username
- reset your password
- sign up for library membership (available with Singpass login)

I have a Singpass account

Use Singpass

I do not have a Singpass account

Use NRIC / FIN

😊

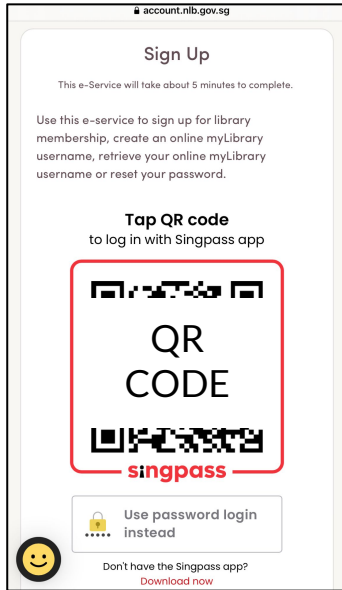
Option 1: If you have a Singpass account, tap on Use Singpass

Option 2: If you do not have a Singpass account, tap on Use NRIC / FIN

4. To retrieve your myLibrary username or reset your password, there are 2 options, select the option of your choice.

Resetting myLibrary Username and/or Password

Option 1: Singpass



5. Tap on the QR code to login with your Singpass app.

Option 2: NRIC / FIN

A screenshot of the 'Account Services' verification form on the account.nlb.gov.sg website. The page is titled 'Account Services' and includes instructions: 'Please fill in the following information for verification.' There are two input fields: 'NRIC / FIN' and 'Date of Birth'. Below the input fields is an orange 'Next' button. At the bottom left, there is a smiley face icon.

6. Fill in your **NRIC / FIN** and **date of birth** for verification.

Resetting myLibrary Username and/or Password

Option 1: Singpass

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Reset Password

Your myLibrary username is

eter

☐ I would like to reset my password

New Password

Min. 8 characters including 1 number

Confirm Password

Min. 8 characters including 1 number

Finish

7. You will be able to see your myLibrary username and reset your password here.

Option 2: NRIC / FIN

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

To retrieve your ID, choose your registered contact to receive a One-Time PIN (OTP).

☒ Mobile : ****7

☐ Email : j*****y@hotmail.com

Next

Cancel

Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

To retrieve your ID, choose your registered contact to receive a One-Time PIN (OTP).

☐ Mobile : ****7

☒ Email : j*****y@hotmail.com

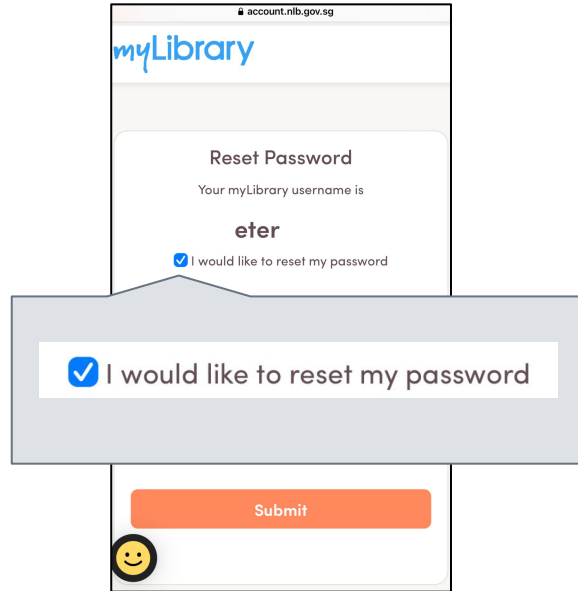
Next

Cancel

7. Choose either of your registered contact (mobile no. /email) to receive a One-Time PIN (OTP).

Resetting myLibrary Username and/or Password

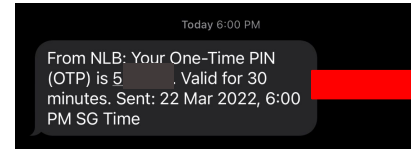
Option 1: Singpass



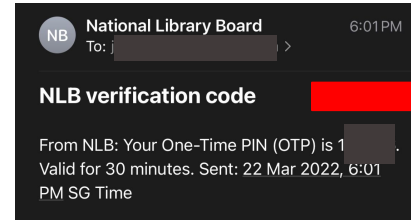
The screenshot shows the myLibrary account page at account.nlb.gov.sg. The page has a 'Reset Password' section with the text 'Your myLibrary username is' followed by a masked username 'eter'. Below this is a checkbox labeled 'I would like to reset my password' which is checked. A grey callout box highlights this checkbox. At the bottom of the page is an orange 'Submit' button and a smiley face icon.

8. To reset your password, tap on the checkbox.

Option 2: NRIC / FIN



Mobile (SMS)



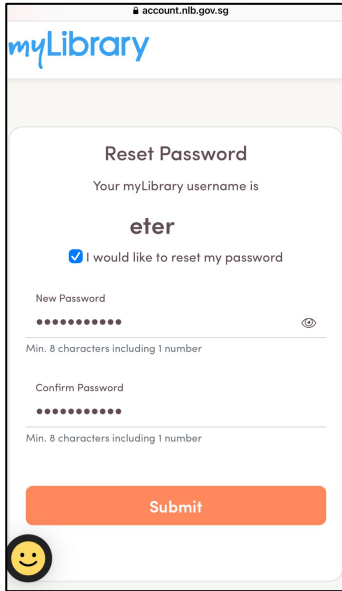
Email

8. For mobile, check your SMS for the OTP.

For email, check your email for the OTP.

Resetting myLibrary Username and/or Password

Option 1: Singpass



account.nlb.gov.sg

myLibrary

Reset Password

Your myLibrary username is

eter

☒ I would like to reset my password

New Password

Min. 8 characters including 1 number

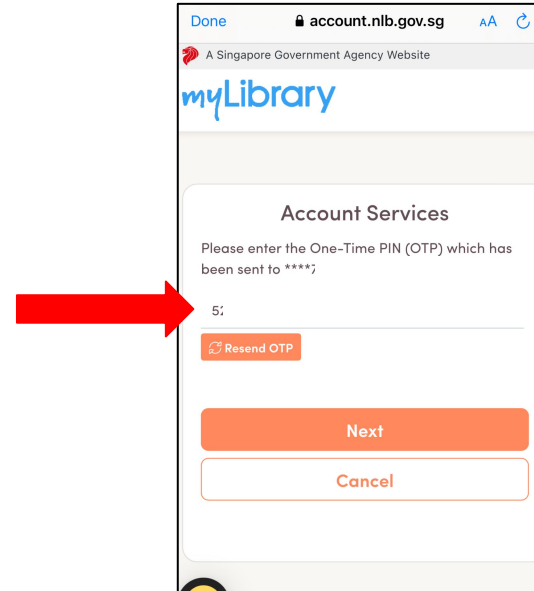
Confirm Password

Min. 8 characters including 1 number

Submit

9. Fill in your new password and confirm your new password.

Option 2: NRIC / FIN



Done account.nlb.gov.sg AA

A Singapore Government Agency Website

myLibrary

Account Services

Please enter the One-Time PIN (OTP) which has been sent to ****;

5;

Resend OTP

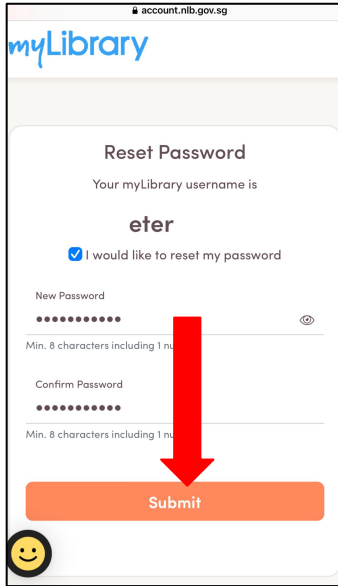
Next

Cancel

9. Enter your OTP.

Resetting myLibrary Username and/or Password

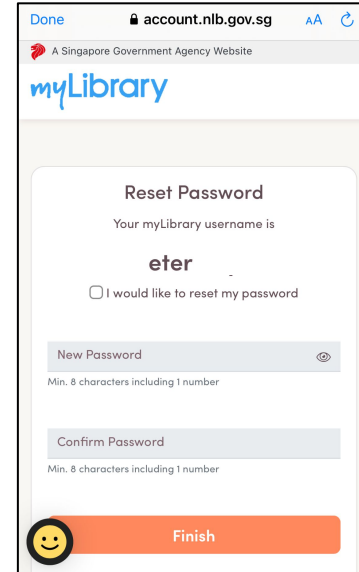
Option 1: Singpass



The screenshot shows the 'Reset Password' screen on the myLibrary website. The browser address bar shows 'account.nlb.gov.sg'. The page title is 'myLibrary'. Below the title, it says 'Reset Password' and 'Your myLibrary username is eter'. There is a checkbox labeled 'I would like to reset my password' which is checked. Below this are two password fields: 'New Password' and 'Confirm Password', both with masked characters and a minimum length requirement of 8 characters including 1 number. A large red arrow points down to the 'Submit' button at the bottom. A smiley face icon is in the bottom left corner.

10. Tap on 'Submit'.

Option 2: NRIC / FIN

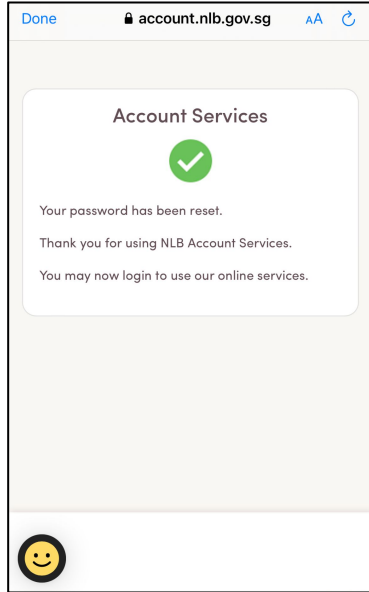


The screenshot shows the 'Reset Password' screen on the myLibrary website. The browser address bar shows 'account.nlb.gov.sg'. The page title is 'myLibrary'. Below the title, it says 'Reset Password' and 'Your myLibrary username is eter'. There is a checkbox labeled 'I would like to reset my password' which is unchecked. Below this are two password fields: 'New Password' and 'Confirm Password', both with masked characters and a minimum length requirement of 8 characters including 1 number. A 'Finish' button is at the bottom. A smiley face icon is in the bottom left corner.

10. You will be able to see your myLibrary username and reset your password here.

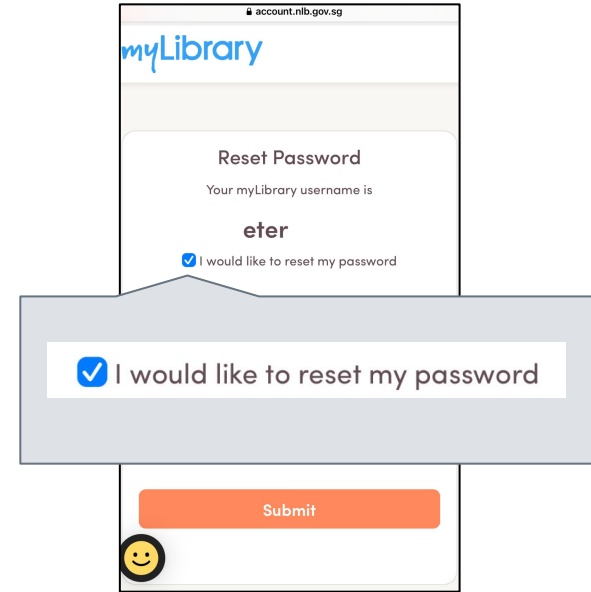
Resetting myLibrary Username and/or Password

Option 1: Singpass



11. You have reset your password successfully.

Option 2: NRIC / FIN



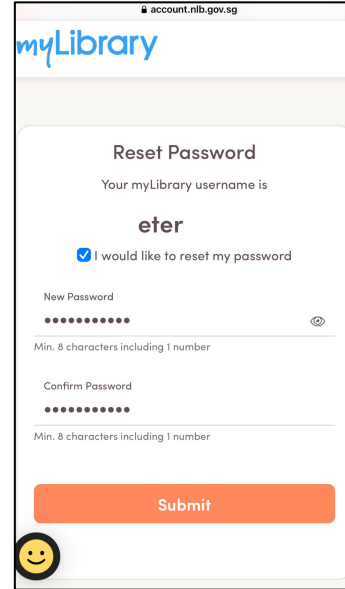
11. To reset your password, tap on the checkbox.

Resetting myLibrary Username and/or Password

Option 1: Singpass



Option 2: NRIC / FIN

A screenshot of a mobile web browser showing the 'Reset Password' page of the myLibrary account. The browser address bar shows 'account.nlb.gov.sg'. The page has the 'myLibrary' logo at the top. The main heading is 'Reset Password'. Below it, it says 'Your myLibrary username is' followed by 'eter'. There is a checked checkbox with the text 'I would like to reset my password'. Below this are two password input fields: 'New Password' and 'Confirm Password'. Both fields show masked characters (dots) and have a small eye icon to toggle visibility. Below each field is a note: 'Min. 8 characters including 1 number'. At the bottom of the form is an orange 'Submit' button. A small smiley face icon is visible in the bottom left corner of the form area.

12. Fill in your new password and confirm your new password.

Resetting myLibrary Username and/or Password

Option 1: Singpass



Option 2: NRIC / FIN

account.nlb.gov.sg

myLibrary

Reset Password

Your myLibrary username is

eter

☒ I would like to reset my password

New Password

Min. 8 characters including 1 number

Confirm Password

Min. 8 characters including 1 number

Submit

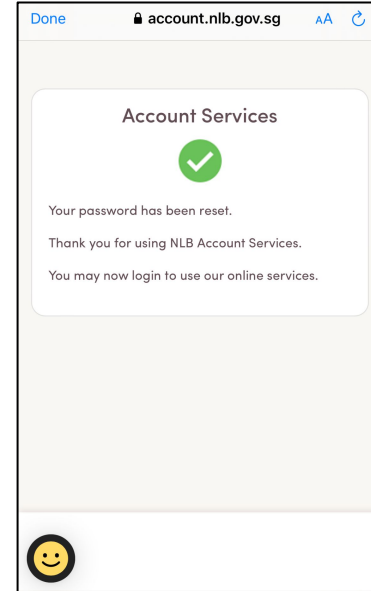
13. Tap on 'Submit'.

Resetting myLibrary Username and/or Password

Option 1: Singpass



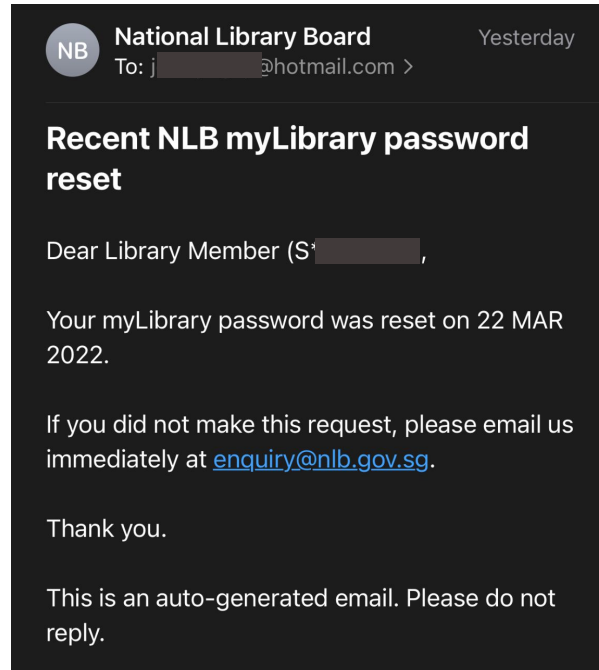
Option 2: NRIC / FIN



14. You have reset your password successfully.

Resetting myLibrary Username and/or Password

Note: You will receive an email to notify you that you have reset your password.



Useful Links

- ▷ Library Membership and myLibrary username

<https://mobileapp.nlb.gov.sg/get-started-with/mylibrary/>

- ▷ Using the SingPass Mobile App to log in within seconds

<https://www.youtube.com/watch?v=f4di4HPgaRY>



Thank You!