

INTERACT, SHARE, COLLABORATE

Let's learn how to communicate
well with others online!

TIER
BASIC

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Hello! Welcome to

ISLAND CROSSING.

a world-building game set in the
middle of nowhere!

Collect materials to craft furniture
and decorations for your island!

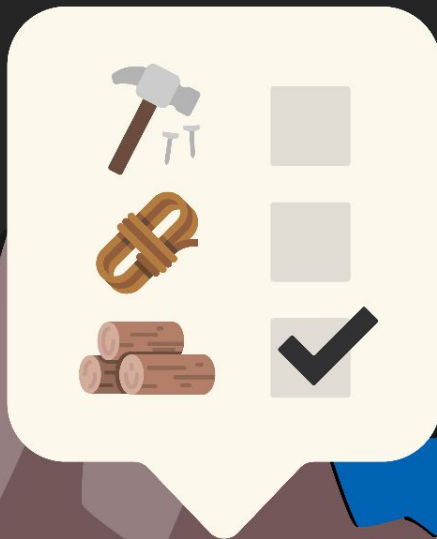
LET'S GO!



While crafting decorations for your island, you realise you are missing some important materials.

You decide to post on the game's forum to ask if any users have extra materials. A fellow player offers to give them to you. Happily, you message their account, but they do not reply.

NEXT



You are eager to go back to the game and continue building your decorations. However, even after 30 minutes, the other player still hasn't responded to you.

How do you react?

**SPAM THEM
REPEATEDLY**

**SEND A POLITE
MESSAGE**

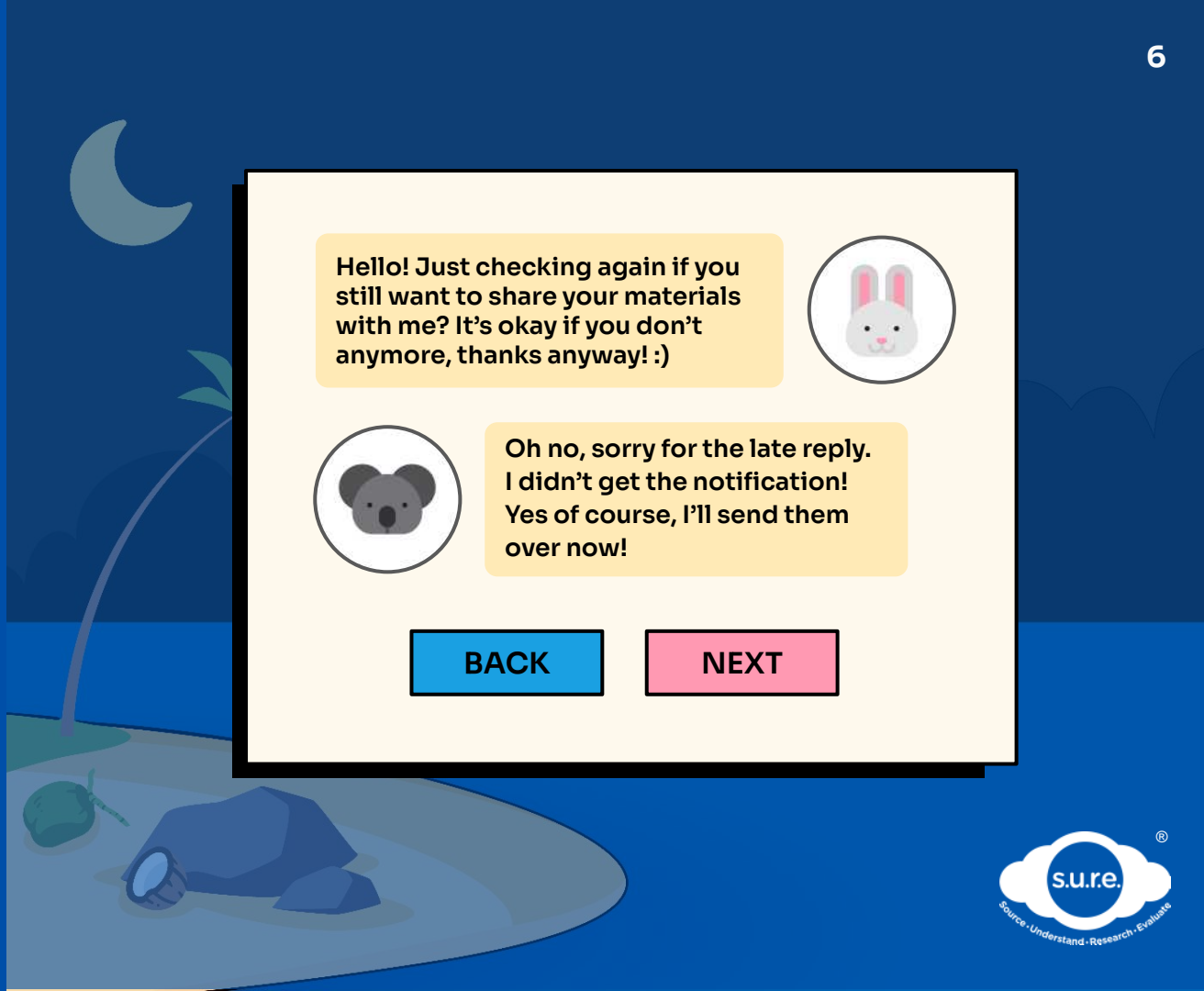


YOU CHOOSE TO SEND A POLITE MESSAGE.

This is a great choice!

You decide to send the player a friendly message to ask if they would still like to share their materials with you.

After a few minutes, they apologise for the late reply and send you the materials. They even throw in some extra items because you were nice!



Hello! Just checking again if you still want to share your materials with me? It's okay if you don't anymore, thanks anyway! :)



Oh no, sorry for the late reply. I didn't get the notification! Yes of course, I'll send them over now!

BACK

NEXT



WHY IS THIS A GOOD CHOICE?

From young, we are taught to be polite and kind to others.
This means being courteous online as well.

Being polite makes online experiences pleasant for everyone.
In this case, sending only one friendly message resulted in a
positive online interaction for the user.

SEE OTHER OPTION

NEXT



YOU CHOOSE TO SPAM THE PLAYER REPEATEDLY.

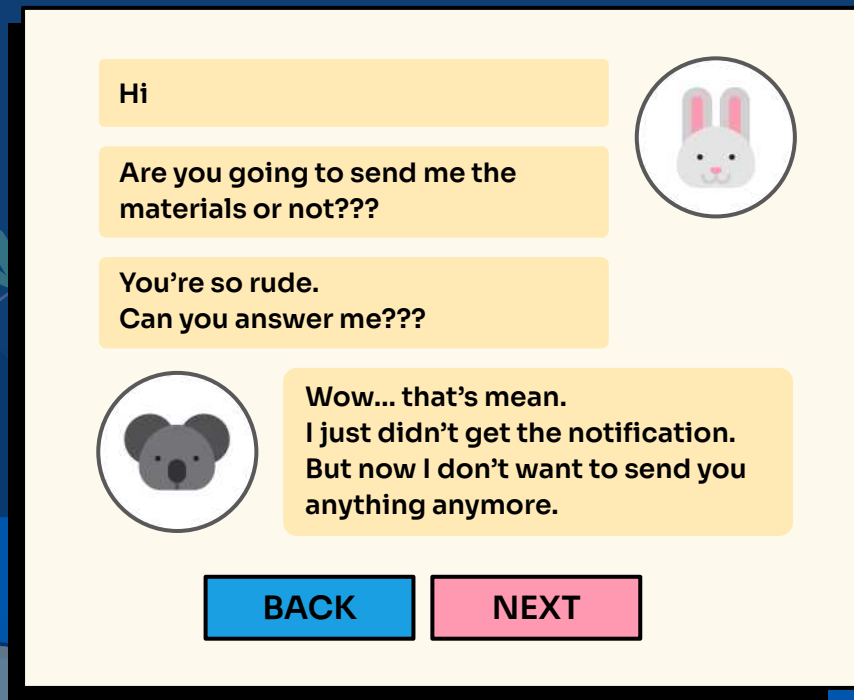
This was not the best choice.

The other player is annoyed by your repeated messages and rude tone.

They take back the offer.

They even post about you online,
warning others not to give you any
materials.

You are soon suspended from the
forum for rude behaviour.





WHY IS THIS A BAD CHOICE?

It is important to be courteous online, as well as in real life. In this case, spamming a fellow player can be seen as rude, and even cause conflict.

Having positive interactions online can help to reduce misunderstandings.
We should thus message others in a calm and polite manner.

SEE OTHER OPTION

NEXT

**FROM THIS EXAMPLE, WE CAN SEE
HOW IMPORTANT IT IS TO BE
POLITE TO OTHERS ONLINE.
THIS IS ALSO KNOWN AS
PRACTISING GOOD NETIQUETTE!**

NEXT



WHAT IS GOOD NETIQUETTE?



Netiquette refers to a set of guidelines or rules on how people should talk to and treat others online.

Following these guidelines helps us practise **good netiquette**. If we are polite to others in the digital world, we reduce the chances of conflicts and misunderstandings. This helps to make online interactions positive for everyone!

Image: [Pexels](#)



HOW DO WE PRACTISE GOOD NETIQUETTE?

Here are some tips for practising good netiquette:



Think before you send a message or make a post. It's hard to make amends once someone else sees it!



Avoid spamming people with messages, as it may come off as impolite or pushy.



Always be kind and respectful to others, even if they seem rude or mean.



USING T.H.I.N.K.

If you're unsure of how to post or message people online, you can always use the T.H.I.N.K. framework to help guide your decisions:

T
H
I
N
K

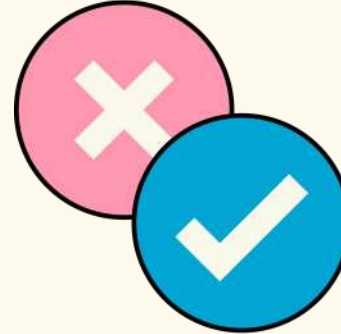
Is it **T**RUE?

Is it **H**ELPFUL?

Is it **I**NSPIRING?

Is it **N**ECCESSARY?

Is it **K**IND?



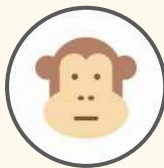


LET'S TRY THIS OUT WITH AN EXAMPLE.



Hi everyone! Really excited to be working with you all!
Ready to rock this project!

I'm glad we're in the same group!!



I'm glad we're in the same group!!



Wow your profile photo is so ugly hahaha

While discussing a school project online, your groupmate sends a personal comment about you in the group chat.

How can you put what you have learnt into practice?



IN A SITUATION LIKE THIS, YOU SHOULD:



Stay calm and think before you reply. Even if the comment makes you angry, do not send insults in the chat.



Speak to your classmate privately. You can even talk to them offline. If they continue to say hurtful things, ask a trusted adult for help!



Don't jump to conclusions. Give your classmate a chance to explain what they mean by asking a clarifying question.

**TO MAINTAIN GOOD
RELATIONSHIPS WITH PEOPLE
BOTH ONLINE AND OFFLINE,
MAKE SURE YOU ALWAYS REMAIN
POLITE AND KIND TO OTHERS.**

NEXT

?

IT'S YOUR TURN



Image: [Pexels](#)

Watch [this video](#) on netiquette.

- Why do you think having good netiquette is important?
- What do you think Ella could have done differently?
- What did you learn from Ella's experience?



Use 'Understand' in the S.U.R.E. framework to help you!

For instance, think about how others are affected by one's bad netiquette practices.

