ART Testing: SRS V2 Guide for Sector Leads

As of 22 July 2021

Overview of Workflow for SRS v2



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SRS Portal

https://swab.hpb.gov.sg/ext/

A. Access Site and Login

- 1. Access site at https://swab.hpb.gov.sg/ext/
- For first time users, retrieve your password from your registered email address¹

3. After entering email address and password, a 6-digit One-Time-Pin will be sent to your registered mobile number.²

Welcome	to Swab Registration System (For Employers)		
Health Promotion Board	Swab Registration System If you are not an authorized user, please quit now. Email :	Health Promotion Board	Swab Registration System Verification A 6 digit One-Time-Pin has been sent to your registered mobile number via SMS. Please enter the verification code below.
For	r more Information on RRT, please click <u>HERE</u>		



¹Please check your junk folder if email cannot be found in your inbox.

² If you do not receive your OTP despite multiple tries, it is likely that your registered mobile is incorrect. Please contact your sector lead(s) to check and amend.

B. Forget Password

- 1. Click Forget Password on the main page
- 2. Enter your registered email address and verification code. Click Send.
- 3. A new password will be sent to your registered email address¹.

Welcome	to Swab Registration System (For Employers)		
Health Promotion Board	Swab Registration System If you are not an authorized user, please quit now. Email : Password : Login Forget password? Having trouble logging in? Contact us at AskSRS@hpb.gov.sg	For Health Promotion Board	Swab Registration System Password Recovery Please provide username to retrieve login account. Email : Verification code : Output Send Switch to login window
For	r more Information on RRT, please click <u>HERE</u>		

¹Please check your junk folder if email cannot be found in your inbox.

C. Change Password

You will be prompted to change your password if you are logging in for the first time.

- 1. Click **Change Password** on the top right corner
- 2. Enter your old and new password. Click Save.

tion

Swab Registration Syst	User: RL Change Password Logout
	Change Password
	* Fields marked with an asterisk are mandatory.
	Password Information
	Old Password : *
	New Password : *
	Confirm New Password : *
	Save Clear

- This function allows the user to view, add and modify the accounts for Company HR who are in their sector.
- Company HR refers to identified staff in each company who are overseeing swab operations within the company.
- Sector Leads advised to limit to max. 2 accounts per company.

View Company HR Accounts:

1. Click Swab Admin Accounts > Swab Admin Account Management.



(i) Add Company HR Accounts Individually

1. Fill in all necessary details

Create Swab Admin Acco	ount	
		* Fields marked with an asterisk are mandatory.
Email : *	TESTER@COMPANY.COM	
Status :	Active ~	
Valid From:*	16/Jun/2021	
Valid To:*	16/Oct/2021	
Name:*	TESTER	
NRIC: *	S1234567A	
Mobile Phone : *	91234567	Note: Company HR will receive their OTP code via their mobile phones.
OTP Email:*	TESTER@COMPANY.COM	
User Type:*	○ HPB Staff / HPB Appointed Vendor ○ SectorLead ④	CompanyHR
UEN:*	123456789H	For new companies to SRS:
Sector :	НРВ	 Please insert all details.
Company Name : *	COMPANY	 For "Appt Booking Quota", please put default value: <u>10</u>*
Company Contact Email : *	ASKCOMPANY@COMPANY.COM	
Company Contact No. : * (Use in appt SMS)	61234567	 If company was previously inputted in SRS (regardless of sector): Company details will be auto-populated once UEN is entered.
Appt Booking Quota : *	10	Company will be tied to sector
	Save Close	

*The field "Appt Booking Quota" is for companies on PCR RRT only.

(ii) Add Multiple Company HR Accounts

- 1. Click Swab Admin Accounts > Import Company Account.
- 2. Download the sample .xtsx file.
- 3. Once file, click Choose File. Select your saved file and click Upload.

Registration Planning Reports Swab Admin Ac	counts Bulk Appointment Booking RRT Manual Booking Online Query COVID-19 Testing
Upload Company Account	
Upload Company Account (sample: xlsx) : * Maximum File Upload Size : 30 MB	Choose File No file chosen
	Upload

Sample Template to create Company HR accounts

*Please ensure Company HR accounts belong to the sector you are assigned to.

Name	NRIC/FIN	Login email address *	Mobile Number *	Account valid from	Account valid to	Company Name *	Company UEN *	Company Email	Company Contact No.	Maximum Booking Quota for Company *
TESTER	S1234567A	TESTER@COMP ANY.COM	91234567	20210616	20211016	COMPANY	12345678 9H	ASKCOMPANY@ COMPANY.COM	61234567	10
Please provide a reasonable validity to avoid the account from getting expired YYYYMMDD Format							For "Ap Quota' default	opt Booking ', please put		

(iii) Assigning Results Report Function to Company HR Accounts

- This function allows the user to view the results uploaded by the Company HR or Supervisors.
- Companies with less than or equal to 3 Company HR accounts will assigned access automatically. For companies with more than 3 Company HR accounts, Sector leads will have to grant access to the Company HR accounts.

Navigate to "Company HR Role Management" function:

1. Click Swab Admin Accounts > Swab Admin Account Management > Company HR Role Management

egistration Planning Reports	Swab Admin Accounts	Bulk Appointment Booking	RRT Manual Booking
	Swab Admin Account Management		
	Swab Admin Role Management		
	Import Company Account		
	Company HR Role Management	1	
		-	

Company HR Role Management	
Add or Remove role : *	○ Add
Roles : *	Select Role 🗸
Upload Company Details (sample: xlsx):* Maximum File Upload Size:30 MB	Choose File No file chosen
	Upload

- 2. Indicate "Add" to assign the Role to the Company HR accounts.
 - 3. Select the Role "CompanyHR_ARTResults".
 - 4. Download the sample .xlsx file.
 - 5. Upload the list of Company HR accounts to be granted access.

Company HR Email*	Company UEN*
sampleEmail@mail.cm	sampleUen

(ii) Add Multiple Company HR Accounts

4. You will see the total number of records processed if the file is successfully uploaded.



[30/6/2020 3:42:19 PM] import company account completed

5. Company HR will receive an email with their login information. Their login ID will be the email address they receive this email.

Dear user, An account has been created for you by the Health Promotion Board. Your password: 878hp5nvd13c Please click on http://cwab.bpb.cov.cg/oxt/login.cspx.to.login.with.your registered on

E. View / Edit List of Companies

1. Click **Planning > Company Management** to view a list of companies linked to your sector.

Health	tion Swab Re	gistration Sys	stem							User: Char	ige Password Logout
Registratio	on Planning R	eports Swab Adm	in Accounts Bul	k Appointment Bo	ooking RRT Manu	al Booking Onlir	e Query COVID-:	19 Testing		Server I	Name :
Compa	ny Company Managemer	t								I	ag Company To Sector
Search - Name Searc	e: ch Clear	(a) Sear Na	ch via Com me or UEN	UEN : pany	[4 4	1 ▶ №			(a) Ado	l new compa	any profile
‡Id	Company Name		Company Contact Number	Company Contact Email	‡ Appt Booking Quota	\$ Sector	Created By	Created At	Updated	By 🗘 Updated A	Action [Add]
213	SOME COMP	X124355323			100	НРВ		(a) Edit cor	npany p	rofile	Edit Unlink
										(a) Unlink from	company sector

E. View / Edit List of Companies

(i) Add new company accounts

1. Fill in all necessary c	letails	
Add Company		
UEN : *		
Company Name : *		
Company Contact Email : * [
Company Contact No. : * (Use in appt SMS)		
Appt Booking Quota : *		For "Appt Booking Quota", please put default value: 10
	Save Close	*The field "Appt Booking Quota" is for companies on PCR RRT only.

• If company was previously created in SRS (regardless of sector), an error message will appear

Add Company
Unable to save company info: Duplicate UEN
UEN : * 123456789A

E. View / Edit List of Companies

(ii) Tag Company to Sector

- 1. Insert UEN of company in text box.
- 2. Click Save

Tag Company To Sector							
UEN	Company Name	Action					
123456789A	MPA COMPANY HR 1	×					



- A company may be tagged to more than 1 sector
- An error message will appear if the company has not been created in SRS.

Tag Company To Sector					
Company UEN : 22012201 does not exist in the system.					
UEN	Company Name	Action			



Note: Sector Leads <u>do not have</u> individual Sector-specific reports and would need to apply filter functions to identify workers. Thus important to think through the category/segments via report uploading or in sector/company creation

-0

F. Download ART Results

- 1. Click **Reports > Statistics Report** to download ART results uploaded
- 2. Select option "List of ART results updated for the previous day"
 - Each day's file contain only the data uploaded the previous day (available from 3am).
 - Files contain results uploaded by all companies (regardless of sectors). Please filter accordingly for your sector.
 - Files are in .csv format. Pls refer to <u>this link</u> on how to import the file into excel.

Health Promotion Board Swab Registration System	
Registration Planning Reports Swab Admin Accounts Bulk Appointment Booking RRT Manual Book	ing Online Query COVID-19 Testing
Statistics Report	
 Appointment And Attendance Master List Company Accounts Master List SwabCycleSectorMasterList List of ART result updated for the previous day 	
This report provides a list of updated ART result yesterday from 00:00:00 to 23:59:59	
S/N	Report Name
1	P9_20210616_030001.zip
2	P9_20210615_030002.zip
3	P9_20210614_030001.zip
4	P9_20210613_030001.zip
e	

F. Download ART Results

Sample Report

А	В	С	D	E	F	G	Н	I	J	K	L	М
Sector 💌	Name of company 🔤	UEN 🔽	FIN/NRIC 🔽	Name of worker 🔽	Mobile 🔽	Postal Code 🔽	Address 💌	Date & Time of Test 🔽	Test Brand 🚽	Test Type 🔽	ART Result 💌	Reason for Test
НРВ	STARK INDUSTRIES	123456789B	S1234567A	TONY	999999999	123461	3 SECOND I	12/6/2021 15:00	BD VERITOR	ART	NEGATIVE	SUPERVISED TEST
HPB	STARK INDUSTRIES	123456789B	S1234567B	STEVE	99999999	123460	3 SECOND I	12/6/2021 15:00	BD VERITOR	ART	NEGATIVE	SUPERVISED TEST
НРВ	STARK INDUSTRIES	123456789B	S1234567C	BOBBY	99999999	123464	3 SECOND I	12/6/2021 15:00	BD VERITOR	ART	INVALID	SUPERVISED TEST
			S1234567D	DUM-E	99999999	123460	3 SECOND I	14/6/2021 14:00	BD VERITOR	ART	NEGATIVE	SUPERVISED TEST
			S1234567E	MARIA	99999999	123456	3 SECOND I	14/6/2021 13:00	BD VERITOR	ART	NEGATIVE	SUPERVISED TEST
			S1234567F	SKYLE	99999999	123458	3 SECOND I	14/6/2021 13:00	BD VERITOR	ART	NEGATIVE	SUPERVISED TEST
			S1234567G	BRUCE	99999999	123457	3 SECOND I	14/6/2021 13:00	BD VERITOR	ART	POSITIVE	SUPERVISED TEST
			S1234567H	JARVIS	99999999	123459	3 SECOND I	14/6/2021 13:00	BD VERITOR	ART	INVALID	SUPERVISED TEST
			S1234567H	JARVIS	99999999	123459	3 SECOND I	14/6/2021 14:00	BD VERITOR	ART	INVALID	SUPERVISED TEST

<u>Column A – C:</u>

• Will be filled if list of employees were uploaded into SRS by Company HR (ref. Section H)

Р	Q	R	S	Т
UEN of Uploader 🔽	Sector of Uploader 💌	Upload At 🗾 🔽	Upload By 🖃	Update At 🗾 🔽
123456789B	НРВ	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	HPB	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	HPB	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	HPB	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	HPB	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	HPB	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50

- <u>Column P T:</u>
- Information on the uploader
 - Sector Leads can filter by "Upload By" to track utilisation by assigned Company HR

G. Upload list of swab supervisors

Function only available from Company HR accounts

Important Note: Details of swab supervisors must be uploaded into SRS. Otherwise, they will not be able to upload ART results via the company-specific SRS v2 link provided. Details of other employees need not be uploaded.

1. Click Staff Management to view list of employees tagged to a company

Health Promotion Board Swab Registration Syst	tem								Help Up	date Profile D)etail Char	User: nge Password Logout
Reports Staff Management COVID-19 Testir	g										Server	Name :
Staff Management												
Note: Workers who are on Quarantine Order (QO) of during the QO/SHN period; they should resur If your foreign worker's information cannot b 1. The worker had contracted COVID-19 w 2. The worker fulfils any of the above System and he should not be registered for t Your company is allow to book a maximum of Appt Status : All	r Stay Home N ne attending th e found below, ithin the past 1 conditions, his esting. 20 staffs for e	otice (SHN) e RRT after it is likely du 80 days and informatior ach screenir	should not a the QO/SHN ue to one or d is either in n will not be ng date	attend the ro I period. more of the recovery or included in t	ostered routine following reas recovered the Swab Regis	e test (RRT) cons: stration			(a Add New S) Add er Staff (Sing	nploye	es to SRS <u>I New Staff (Bulk)</u>
200 v per page												I¶ ¶ Page 1 of 1 ▶ ▶
□ ID No.↑ Name↑ Source	Dorm/No n-Dorm	Swab Eligibilit Y	Swab Resume Date	Swab Cycle	Vaccinati on Status ?	Vaccinati on Effective	Site Of Appt	Appt Date & Time	Appt Status	Creation Date ↑	Update Date ↑	Actions
S1234567A ALPLE (b) Click empledit the edit the	oyee's NF ir profile	RIC to		14	not_vaccin ated				No Appt Made	26/Aug/2 020 05:50 PM		<u>Schedule</u> <u>History</u> <u>Delete</u>

Function only available from Company HR accounts

Add 1 Employee 1. Click Add New Staff (S 2. Fill in details and click	Single) Save.	5	Details of swab supervisors must be uploaded into SRS for ESSS. Otherwise, they will not be able to submit results via the company-specific SRS results submission link.
Identification No. : *	1234567T		
Full Name : * JO	DHN DOE		
Date of Birth (YYYYMMDD) : *	YYMMDD		
Gender : * 💿 🛚	Male O Female		
Nationality : *	INGAPOREAN ~		
Residential Postal Code : * 16	58937		
Residential Street Name : * 3 3	Second Hospital Ave		
Residential Level & Unit No : # (leave blank for landed address)	03 - 1234		
Contact No (Mobile preferred) : * 88	388888		
Sa	ave		▼

Function only available from Company HR accounts



Function only available from Company HR accounts

Add Multiple Employees

- 1. Click Add New Staff (Bulk)
- 2. Download the sample .xtsx file.
- 3. Once file, click Choose File. Select your saved file and click Upload.

		CLOSE
Bulk Creation of Staff		
Upload Staff (sample: xlsx) : * Maximum File Upload Size : 30 MB	Choose File No file chosen Uploaded filename: BulkCompanyStaffSample.xlsx	
Log : [6/15/2021 12:23:54 PM] Start validating [6/15/2021 12:23:54 PM] Validation bulk	bulk company staff creation File uploaded successfully Your file is uploaded successfully. The processed file will be emailed to you after processing completes. You may navigate away from this page	
	Upload	

Function only available from Company HR accounts

Sample Template to add employees

Identification Number *	Full Name (as in ID) *	Date of Birth (YYYYMMDD)*	Gender (M/F) *	Nationality *	Contact No *	Postal Code *	Street Name *	Level No	Unit No
S1234567D	John Tan	19880101	Μ	Singaporean	91234567	123456	Sesame Street	02	02
 ID Character Lim NRIC/FIN pref management HealthHub etc 	iit: 9 Ferred for case and linkage to	Full Name Pls ensure no special charac in name (i.e. '	DOB • Cha cters • Pls c) all s	r acter Limit: 8 heck to remove pacing	 Contact Numb Singapore numbers o Mobile pre otherwise SMS notific 	<u>er</u> nly eferred, no cation	 Address Mandatory Postal Code digits. Pls ad postal code 	field s: Must be dd a ' in fro s that star	e 6 ont of t with 0

SRS v2

H. Create Profile in SRS v2

First Time & Subsequent Login

- 1. Access site at http://go.gov.sg/srs-profile (this link is only for profile creation)
- 2. Key in your ID Type, ID Number and Mobile Number. Click **Send OTP**.
- 3. A 5-digit One-Time-Pin will be sent to your mobile number. Key in the One-Time-Pin and click **Verify**.

<u>Note:</u> Your ID and mobile number will be your login information the next time you enter the portal.



H. Create Profile in SRS v2

- 4. You will be required to profile your personal details the **<u>first time</u>** you enter the portal.
- 5. Fill in all details and click Update.



H. Create Profile in SRS v2

- 6. Your personalised QR code will be generated. It will be displayed below the update button.
 - Please show this to the swab supervisor during your FET test day, so they may help you upload your test results.
 - If you do not have mobile data, you may wish to save a copy of the QR code onto your mobile phone. Do not share your QR code with anyone else except for FET testing.



UPDATE

Show this QR Code to identify yourself for Covid-19 Testing

I. View Personalised QR code

2nd Login onwards

- 1. Access site at <u>http://go.gov.sg/srs-profile</u>
- 2. Key in your ID Type, ID Number and Mobile Number (same as what you have keyed previously). Click **Send OTP**.
- 3. A 5-digit One-Time-Pin will be sent to your mobile number. Key in the One-Time-Pin and click **Verify**.



I. View Personalised QR code

- 4. Scroll to the bottom of your profile page to view your personalized QR code.
 - Show the QR code to your Swab Supervisor after you have completed your ART test

These fields have been filled prior.

If there are changes in your details , please update the field and press **update**.

Your Profile	≡	
Full Name *		Nationality*
John Lee		Nationality
D Type *		SINGAPOREAN
NRIC		Postal Code *
D Number *		123456
		Block/Street Name *
512345670		Blk 123, Lala Street
Country of Issue *		Building/ House Name (if applicable)
SINGAPORE		
Date of Birth *		Linit Number (if eachie)
22/6/1970		Unit Number (If applicable)
Gender *		# 02 - 17
MALE OFEMALE		
Mobile Number *		
91234567		

UPDATE



Show this QR Code to identify yourself for Covid-19 Testing

J. Find Company-Specific SRS v2 Link

For Sector Leads Only

Company-specific SRS results submission Link (for ESSS):

- Specific to each company (based on UEN number).
- Can only be used by Swab Supervisors whose details have been uploaded into SRS (refer to Step 2).
- This link should be shared with individuals performing the role of Swab Supervisors only (i.e. completed 4 hours virtual training by HMI). <u>Do not circulate</u> the link to company employees not performing the role of Swab Supervisors.
- 1. Click on COVID-19 Testing > ART Link(s)



*This is your company-specific SRS results submission link. Share this with your swab supervisors, so they may upload employees' results.

<u>**Tip:</u>** For easy sharing, you may wish to use a URL shortener to create a shortened link.</u>

K. Upload of ART Results

To be done by Swab Supervisors

COVID-19 SELF TESTING PORTAL

ID Type NRIC \sim ID S1234567U Mobile Number Enter mobile number to receieve an OTP code for login 91234567 SEND OTP OTP sent to 91234567 OTP 89372 VERIFY

- 1. Access the site using your company specific SRS v2 link (ref Section J)
- 2. Key in your ID Type, ID Number and Mobile Number (same as what you have keyed previously). Click **Send OTP**.
- 3. A 5-digit One-Time-Pin will be sent to your mobile number. Key in the One-Time-Pin and click **Verify**.
- 4. Click the \equiv icon at the top right corner, and click + ADD ART



<u>Note</u>: If you receive an error message, please approach your Company Admin to check that your details have been uploaded into SRS.

	Alert	8
\bigotimes	Unauthorized.	
		ОК 30

J. Upload of ART Results

To be done by Swab Supervisors

- 5. The Add Test Results page will appear.
- 6. Select Test Kit Brand from the drop down menu.
- 7. Click Scan QR Code, and scan client's personalised QR code (ref. Section I).
 - Ensure your preferred internet browser is allowed to use your device's camera. Instructions: <u>Safari (iPhone)</u>, <u>Google Chrome (Android & iPhone)</u>



J. Upload of ART Results

To be done by Swab Supervisors



J. Upload of ART Results

To be done by Swab Supervisors

- 8. A confirmation message will pop up. Confirm that client details and test results are correct. Click **confirm**.
- 9. A success message will appear upon submission. Client will also receive an SMS with their results (ref. Annex 1).

<u>Note:</u> You will see an error message if individual is not recognised as a company's Swab Supervisor (i.e. details not uploaded into SRS – refer to Section G, use the wrong link, etc.)

Alert	\otimes
Unauthorized.	
	ОК



Your test result is submitted successfully.

Annex 1: Sample SMS received by clients

Will be sent once client test record has been successfully uploaded

> Dear F****289U, your ART result is NEGATIVE for the test performed on 11-Jun (Fri) 11:35 AM. This result is uploaded by (BULKHEAD PTELTD)

fde333b3-1257-4385-ad72-be0532ff397 COVID-19 Test Result Notice (ART) Dear 521472860 You're Okav IT Show Serial OR

Dear F****289U, your ART result is POSITIVE for the test performed on 11-Jun (Fri) 11:45 AM You may have COVID-19 infection and require a PCR test which your company will arrange. After your PCR test, pls self-isolate till results are out. Result Link:

(https://checker-staging.covid-ops .gov.sg/?serial_no=3fa5e7c3-9ce4 -4307-b27e-fe169ba6b386)

This result is uploaded I (BULKHEAD PTELTD)

COVID-19 Test **Result Notice (ART)**

Antigen Rapid Test

For patients with respiratory infection, it is a legal requirement to stay home until you receive your PCR results. Dear F1928289U

> You need a retest. POSITIVE

Dear F****514U, your ART result is INVALID for the test performed on 11-Jun (Fri) 11:35 AM. You will be required to do another ART. If this is your 2nd INVALID result, you may have COVID-19 infection and require a PCR test which your company will arrange. After your PCR test, pls self-isolate till results are out.

Result Link:

(BULKHEAD PTELTD)

(https://checker-staging.covid-ops .gov.sg/?serial_no=ea30c4c0-0faf -4187-9c8a-6bbaf0a3cc07)

This result is uploaded by COVID-19 Test Result Notice (ART)

Antigen Rapid Test

For patients with respiratory infection, it is a legal requirement to stay home until you receive your PCR results.

Dear F6689514U

You need a retest. INVALID

Text is being aligned for QTC used. Sample images not changed yet.

END