# **ART Testing:** SRS Guide for Sector Leads

Updated 22 Jul 2021

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(Available in Company HR account only)

\* Functions available for Sector Leads only

# A. Access Site and Login

- 1. Access site at <a href="https://swab.hpb.gov.sg/ext/">https://swab.hpb.gov.sg/ext/</a>
- For first time users, retrieve your password from your registered email address<sup>1</sup>

3. After entering email address and password, a 6-digit One-Time-Pin will be sent to your registered mobile number.<sup>2</sup>

Welcome	to Swab Registration System (For Employers)		
Health Promotion Board	Swab Registration System         If you are not an authorized user, please quit now.         Email :	Health Promotion Board	Swab Registration System Verification A 6 digit One-Time-Pin has been sent to your registered mobile number via SMS. Please enter the verification code below.
For	r more Information on RRT, please click <u>HERE</u>		



<sup>1</sup>Please check your junk folder if email cannot be found in your inbox.

<sup>2</sup> If you do not receive your OTP despite multiple tries, it is likely that your registered mobile is incorrect. Please contact your sector lead(s) to check and amend.

### **B. Forget Password**

- 1. Click Forget Password on the main page
- 2. Enter your registered email address and verification code. Click Send.
- 3. A new password will be sent to your registered email address<sup>1</sup>.

Welcome	to Swab Registration System (For Employers)		
Health Promotion Board	Swab Registration System         If you are not an authorized user, please quit now.         Email :         Password :         Login         Forget password?         Having trouble logging in?         Contact us at AskSRS@hpb.gov.sg	For Health Promotion Board	Swab Registration System   Password Recovery   Please provide username to retrieve login account.   Email :   Verification   code :     Output     Send   Switch to login window
For	r more Information on RRT, please click <u>HERE</u>		

<sup>1</sup>Please check your junk folder if email cannot be found in your inbox.

### **C. Change Password**

You will be prompted to change your password if you are logging in for the first time.

- 1. Click **Change Password** on the top right corner
- 2. Enter your old and new password. Click Save.

tion

Swab Registration Syst	User: RL Change Password   Logout
	Change Password
	* Fields marked with an asterisk are mandatory.
	Password Information
	Old Password : *
	New Password : *
	Confirm New Password : *
	Save Clear

- This function allows the user to view, add and modify the accounts for Company HR who are in their sector.
- Company HR refers to identified staff in each company who are overseeing swab operations within the company.
- Sector Leads advised to limit to max. 2 accounts per company.

### View Company HR Accounts:

1. Click Swab Admin Accounts > Swab Admin Account Management.



(i) Add Company HR Accounts Individually

### 1. Fill in all necessary details

Create Swab Admin Acco	ount	
		* Fields marked with an asterisk are mandatory.
Email : *	TESTER@COMPANY.COM	
Status :	Active ~	
Valid From:*	16/Jun/2021	
Valid To:*	16/Oct/2021	
Name:*	TESTER	
NRIC: *	S1234567A	
Mobile Phone : *	91234567	Note: Company HR will receive their OTP code via their mobile phones.
OTP Email:*	TESTER@COMPANY.COM	
User Type:*	○ HPB Staff / HPB Appointed Vendor ○ SectorLead ④	CompanyHR
UEN:*	123456789H	For new companies to SRS:
Sector :	НРВ	<ul> <li>Please insert all details.</li> </ul>
Company Name : *	COMPANY	<ul> <li>For "Appt Booking Quota", please put default value: <u>10</u>*</li> </ul>
Company Contact Email : *	ASKCOMPANY@COMPANY.COM	
Company Contact No. : * (Use in appt SMS)	61234567	<ul> <li>If company was previously inputted in SRS (regardless of sector):</li> <li>Company details will be auto-populated once UEN is entered.</li> </ul>
Appt Booking Quota : *	10	Company will be tied to sector
	Save Close	

\*The field "Appt Booking Quota" is for companies on PCR RRT only.

(ii) Add Multiple Company HR Accounts

- 1. Click Swab Admin Accounts > Import Company Account.
- 2. Download the sample .xtsx file.
- 3. Once file, click **Choose File**. Select your saved file and click **Upload**.

Registration   Planning   Reports   Swab Admin Ac	counts   Bulk Appointment Booking   RRT Manual Booking   Online Query   COVID-19 Testing
Upload Company Account	
Upload Company Account (sample: xlsx ) : * Maximum File Upload Size : 30 MB	Choose File No file chosen
	Upload

### Sample Template to create Company HR accounts

\*Please ensure Company HR accounts belong to the sector you are assigned to.

Name	NRIC/FIN	Login email address *	Mobile Number *	Account valid from	Account valid to	Company Name *	Company UEN *	Company Email	Company Contact No.	Maximum Booking Quota for Company *
TESTER	S1234567A	TESTER@COMP ANY.COM	91234567	20210616	20211016	COMPANY	12345678 9H	ASKCOMPANY@ COMPANY.COM	61234567	10

Insert in YYYYMMDD Format For "Appt Booking Quota", please put default value: <u>10</u>\*

(ii) Add Multiple Company HR Accounts

4. You will see the total number of records processed if the file is successfully uploaded.



[30/6/2020 3:42:19 PM] import company account completed

5. Company HR will receive an email with their login information. Their login ID will be the email address they receive this email.

Dear user, An account has been created for you by the Health Promotion Board. Your password: 878hp5nvd13c Please click on http://cwab.bpb.cov.cg/oxt/login.cspx.to.login.with.your registered on

(iii) Assigning Results Report Function to Company HR Accounts

- This function allows the user to view the results uploaded by the Company HR or Supervisors.
- Companies with less than or equal to 3 Company HR accounts will assigned access automatically. For companies with more than 3 Company HR accounts, Sector leads will have to grant access to the Company HR accounts.

### Navigate to "Company HR Role Management" function:

1. Click Swab Admin Accounts > Swab Admin Account Management > Company HR Role Management

egistration   Planning   Reports	Swab Admin Accounts	Bulk Appointment Booking	RRT Manual Booking
	Swab Admin Account Management		
	Swab Admin Role Management		
	Import Company Account		
	Company HR Role Management	1	
		-	

Company HR Role Management	
Add or Remove role : *	○ Add
Roles : *	Select Role 🗸
Upload Company Details (sample: xlsx ):* Maximum File Upload Size:30 MB	Choose File No file chosen
	Upload

- 2. Indicate "Add" to assign the Role to the Company HR accounts.
  - 3. Select the Role "CompanyHR\_ARTResults".
  - 4. Download the sample .xlsx file.
  - 5. Upload the list of Company HR accounts to be granted access.

Company HR Email*	Company UEN*
sampleEmail@mail.cm	sampleUen

# E. View / Edit List of Companies

1. Click **Planning > Company Management** to view a list of companies linked to your sector.

Health	tion Swab Re	gistration Sys	stem							User: Char	ige Password   Logout
Registratio	on Planning R	eports   Swab Adm	in Accounts   Bul	k Appointment Bo	ooking   RRT Manu	al Booking   Onlir	ne Query   COVID-:	19 Testing		Server I	Name :
Compa	<b>ny</b> Company Managemer	t								I	ag Company To Sector
Search - Name Searc	e: ch Clear	(a) Sear Na	ch via Com me or UEN	UEN : pany	[4 4	1 ) )			(a) Ado	l new compa	any profile
‡Id	Company Name		Company Contact Number	Company Contact Email	‡ Appt Booking Quota	\$ Sector	Created By	Created At	<pre>     Updated </pre>	By 🗘 Updated A	Action [Add]
213	SOME COMP	X124355323			100	НРВ		(a) Edit cor	npany p	rofile	Edit   Unlink
										(a) Unlink from	company sector

### E. View / Edit List of Companies

(i) Add new company accounts

1. Fill in all necessary c	letails	
Add Company		
UEN : *		
Company Name : *		
Company Contact Email : * [		
Company Contact No. : * (Use in appt SMS)		
Appt Booking Quota : *		For "Appt Booking Quota", please put default value: 10
	Save Close	*The field "Appt Booking Quota" is for companies on PCR RRT only.

• If company was previously created in SRS (regardless of sector), an error message will appear

Add Company
Unable to save company info: Duplicate UEN
UEN : \* 123456789A

# E. View / Edit List of Companies

### (ii) Tag Company to Sector

- 1. Insert UEN of company in text box.
- 2. Click Save

Tag Company To Sector							
UEN	Company Name	Action					
123456789A	MPA COMPANY HR 1	×					



- A company may be tagged to more than 1 sector
- An error message will appear if the company has not been created in SRS.

Tag Company To Sector							
Company UEN : 22012201 does not exist in the system.							
UEN	Company Name	Action					



Note: Sector Leads can choose to Upload by UEN if their worker segments are already on PCR RRT (i.e. employees details are in SRS)

# F. Upload ART Results

(i) Upload By UEN

### Suitability: List of employees must be uploaded into SRS by Company HR prior (ref. Section H)

id							
• Upload by UEN by UEN (sample: UploadARTResultbyUENSample) : * ad Size : 5 MB	<b>Choose File</b> No file chosen Uploaded filename: UploadARTResultbyUENSample_test3.xlsx						
sed for uploading ART result.	Upload Close						
10:48:12 PM] start processing SAArt validation 10:48:12 PM] validate SAArt completed File Upload Accepted, start processing.							
<ul> <li>Should there be any error in the uploaded excel file, there will be error messages indicating the row and the error encountered to the uploaded file.</li> <li>Correct the mistakes and re-upload the whole file.</li> </ul>							
Row 2: Identity No NRIC Format is wrong Row 3: Contact No should contain only numbers							
	• Upload by UEN • UPLON (sample: UploadARTResultbyUENSample) : * • d Size : 5 MB sed for uploading ART result. 10:48:12 PM] start processing SAArt validation 10:48:12 PM] validate SAArt completed • The upload Accepted, start processing. Id there be any error in the uploat ages indicating the row and the ext the mistakes and re-upload the Processing Infomation Row 2: Identity No NRIC Format is wrong Row 3: Contact No should contain only number of the contain only n						

- 1. Click COVID-19 Testing > Upload ART Results.
- 2. Download the sample .xtsx file.
- 3. Once file, click **Choose File**. Select your saved file and click **Upload**.
- 4. You will see a prompt if the file has been successfully uploaded.

(i) Upload By UEN

### Sample UEN Template for upload

UEN *	Identification Number *	National ity *	Contact No (Singapore Mobile Number e.g. 91234567) *	Date of Test (YYYYMMDD) *	Time of Test (24hr Format HH:mm) *	Test Brand *	Test Type *	Test Result *	Reason for Test *	For Official Use Only Remarks	For Official Use Only Use Case
T08GB0014L	F1234567D	MALAYSI AN	91234567	20210601	15:30	BD VERITOR	ART	NEGATI VE	Supervis ed Test		

#### <u>ID</u>

- Character Limit: 9
- NRIC/FIN preferred for case management
- For those without NRIC/FIN, passport number is acceptable.

#### Contact Number Date of Test

Singapore • Character Limit: 8 numbers only • Pls check to remov

otherwise no

SMS notification

numbers only • Pls check to remove all spacing

#### Time of Test

 For individuals requiring a repeat tests (invalid results), pls ensure the date & time of tests are DIFFERENT for both rows

Use Drop-Down Menu

Free Text Fields. Sector Leads (SLs) can instruct companies to fill-in info e.g. test venue/ use case. Whatever is useful for SLs to filter and track utilisation

(i) Upload By UEN

- 4. An email report with the status of the upload will be sent to your registered email. Check if results have been uploaded successfully.
- 5. Correct any errors and upload amended data for affected rows (ref. Step 1 4).

	А		В	
1	Identification No.	Processed Result		
2	F****919K	Client already has an existing	result for DateTimeOfTest: 20210611 11:35	
3	F****442P	ОК		
4	S****164J	UEN does not exist	←	Error: Company has not been inserted into SRS
5	S****958H	Staff does not exist in Compa	any 🔨	
6	↑			Error: Not in list of company employees
•	ID will be ma Refer to uplo identify indiv row number)	sked. aded report to idual (based on excel		uploaded by Company HR (see slide 22 on how to upload list of employees)

### Sample SMS received by clients

• Will be sent once client test record has been successfully uploaded

Dear F\*\*\*\*289U, your ART result is NEGATIVE for the test performed on 11-Jun (Fri) 11:35 AM. This result is uploaded by (BULKHEAD PTELTD)

Dear F\*\*\*\*289U, your ART result is POSITIVE for the test performed on 11-Jun (Fri) 11:45 AM. You may have COVID-19 infection and require a PCR test which your company will arrange. After your PCR test, pls self-isolate till results are out. Result Link:

(https://checker-staging.covid-ops .gov.sg/?serial\_no=3fa5e7c3-9ce4 -4307-b27e-fe169ba6b386)

This result is uploaded t (BULKHEAD PTELTD)

COVID-19 Test Result Notice (ART)

Antigen Rapid Test For patients with respiratory

infection, it is a legal requirement to stay home until you receive your PCR results. Dear F1928289U **You need a retest.** POSITIVE Dear F\*\*\*\*514U, your ART result is INVALID for the test performed on 11-Jun (Fri) 11:35 AM. You will be required to do another ART. If this is your 2nd INVALID result, you may have COVID-19 infection and require a PCR test which your company will arrange. After your PCR test, pls self-isolate till results are out.

Result Link:

(BULKHEAD PTELTD)

(https://checker-staging.covid-ops .gov.sg/?serial\_no=ea30c4c0-0faf -4187-9c8a-6bbaf0a3cc07) This result is uploaded by covid-19

COVID-19 Test Result Notice (ART)

Antigen Rapid Test

For patients with respiratory infection, it is a legal requirement to stay home until you receive your PCR results.

Dear F6689514U



(ii) Upload By PII



Notes:

- 1. Click COVID-19 Testing > Upload ART Results.
- 2. Download the sample .xtsx file.
- Once file, click **Choose File**. Select your saved 3. file and click **Upload**.
- 4. You will see a prompt if the file has been successfully uploaded.

(ii) Upload By PII

### Sample PII Template for upload

Identification Number *	ID Type *	Country o Issue *	of Full Name (as in ID) *	Date of Birth (YYYYMMDD)*	Gender (M/F) *	Nationa	ationality * Contact No Pos * Contact No Pos		Postal Code *	Street Name *	Level No	Unit No
S1234567D	NRIC	Singapor	e John Tan	19880101	Μ	Singapo	orean	91234567	123456	5 Sesame Street	02	02
<ul> <li>ID</li> <li>Character Li</li> <li>NRIC/FIN pr managemen</li> <li>For those w passport nu</li> </ul>	<ul> <li>Provide the second secon</li></ul>											
Date of Test (YYYYMMDD) *		*	Time of Test (24hr Format HH:m	Test m) * Brand*	Test Type*	Test Result*	Reaso	son for Test*		or Official Use Only Remarks	For Off Use Or Use Ca	ficial nly ise
202100531	202100531 0		09:00	BD Veritor	ART	Positive	Super admir	upervised Self- dministered				
<ul> <li>Date of Test</li> <li>Character Limit: 8</li> <li>Pls check to remove all spacing</li> <li>Time of Test</li> <li>For individuals requiring a repeat tests (invalid results), pls ensure the date &amp; time of tests are DIFFERENT for both rows</li> <li>Use Drop-Down Menu</li> <li>Free Text Fields.</li> <li>Sector Leads (SLs) can instruct companies to fill-in info e.g. test venue/ use case. Whatever is useful for SLs to filter and track utilisation</li> </ul>												

(ii) Upload By PII

- 4. An email report with the status of the upload will be sent to your registered email. Check if results have been uploaded successfully.
- 5. Correct any errors and re-upload amended data for affected records (ref. Step 1 3).

	A	B
1	Identification No.	Processed Result
2	F****442P	OK
3	F****919K	Client already has an existing result for DateTimeOfTest: 20210611 11:35
	1	

- ID will be masked.
- Refer to uploaded report to identify individual (based on excel row number)

Note: Sector Leads <u>do not have</u> individual Sector-specific reports and would need to apply filter functions to identify workers. Thus important to think through the category/segments via report uploading or in sector/company creation

-0

# G. Download ART Results

- 1. Click **Reports > Statistics Report** to download ART results uploaded
- 2. Select option "List of ART results updated for the previous day"
  - Each day's file contain only the data uploaded the previous day (available from 3am).
  - Files contain results uploaded by all companies (regardless of sectors). Please filter accordingly for your sector.
  - Files are in .csv format. Pls refer to <u>this link</u> on how to import the file into excel.

Health Promotion Board Swab Registration System								
Registration   Planning   Reports   Swab Admin Accounts   Bulk Appointment Booking   RRT Manual Book	ting   Online Query   COVID-19 Testing							
Statistics Report								
<ul> <li>Appointment And Attendance Master List</li> <li>Company Accounts Master List</li> <li>SwabCycleSectorMasterList</li> <li>List of ART result updated for the previous day</li> </ul>								
This report provides a list of updated ART result yesterday from 00:00:00 to 23:59:59								
S/N	Report Name							
1	<u>P9_20210616_030001.zip</u>							
2	<u>P9_20210615_030002.zip</u>							
3	P9_20210614_030001.zip							
4	P9_20210613_030001.zip							
5	P9_20210612_030003.zip							

### **G. Download ART Results**

### Sample Report

А	В	С	D	E	F	G	Н	I	J	K	L	М
Sector 💌	Name of company 🔤	UEN 💌	FIN/NRIC 🔽	Name of worker 🔽	Mobile 🔽	Postal Code 🔽	Address 💌	Date & Time of Test 🔽	Test Brand 🔄	Test Type 🔽	ART Result 💌	Reason for Test
НРВ	STARK INDUSTRIES	123456789B	S1234567A	TONY	99999999	123461	3 SECOND I	12/6/2021 15:00	<b>BD VERITOR</b>	ART	NEGATIVE	SUPERVISED TEST
HPB	STARK INDUSTRIES	123456789B	S1234567B	STEVE	99999999	123460	3 SECOND I	12/6/2021 15:00	<b>BD VERITOR</b>	ART	NEGATIVE	SUPERVISED TEST
НРВ	STARK INDUSTRIES	123456789B	S1234567C	BOBBY	99999999	123464	3 SECOND I	12/6/2021 15:00	<b>BD VERITOR</b>	ART	INVALID	SUPERVISED TEST
			S1234567D	DUM-E	99999999	123460	3 SECOND I	14/6/2021 14:00	<b>BD VERITOR</b>	ART	NEGATIVE	SUPERVISED TEST
			S1234567E	MARIA	99999999	123456	3 SECOND I	14/6/2021 13:00	<b>BD VERITOR</b>	ART	NEGATIVE	SUPERVISED TEST
			S1234567F	SKYLE	99999999	123458	3 SECOND I	14/6/2021 13:00	<b>BD VERITOR</b>	ART	NEGATIVE	SUPERVISED TEST
			S1234567G	BRUCE	99999999	123457	3 SECOND I	14/6/2021 13:00	<b>BD VERITOR</b>	ART	POSITIVE	SUPERVISED TEST
			S1234567H	JARVIS	99999999	123459	3 SECOND I	14/6/2021 13:00	<b>BD VERITOR</b>	ART	INVALID	SUPERVISED TEST
			S1234567H	JARVIS	99999999	123459	3 SECOND I	14/6/2021 14:00	<b>BD VERITOR</b>	ART	INVALID	SUPERVISED TEST

### <u>Column A – C:</u>

• Will be filled if list of employees were uploaded into SRS by Company HR (ref. Section H)

Р	Q	R	S	Т
UEN of Uploader 💌	Sector of Uploader 💌	Upload At 🗾 🔽	Upload By 🔄	Update At 🗾 🔽
123456789B	HPB	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	HPB	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	НРВ	15/6/2021 12:25	PEPPER POTTS	15/6/2021 12:30
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	НРВ	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50
123456789B	HPB	15/6/2021 11:46	PEPPER POTTS	15/6/2021 11:50

- <u>Column P T:</u>
- Information on the uploader
  - Sector Leads can filter by "Upload By" to track utilisation by assigned Company HR

Function only available from Company HR accounts

### 1. Click **Staff Management** to view list of employees tagged to a company

Health Promotion Board Swalt	Health Promotion Board Swab Registration System									User: Help   Update Profile Detail   Change Password   Logout				
Reports   Staff Manag	ports   Staff Management   COVID-19 Testing													
Staff Management														
Note: Workers who are on during the QO/SHN If your foreign work 1. The worker ha 2. The worker's w If your foreign work System and he show Your company is all Appt Status : All	Note: Norkers who are on Quarantine Order (QO) or Stay Home Notice (SHN) should not attend the rostered routine test (RRT) during the QO/SHN period; they should resume attending the RRT after the QO/SHN period. If your foreign worker's information cannot be found below, it is likely due to one or more of the following reasons: 1. The worker had contracted COVID-19 within the past 180 days and is either in recovery or recovered 2. The worker fulfils any of the above conditions, his information will not be included in the Swab Registration System and he should not be registered for testing. Your company is allow to book a maximum of 20 staffs for each screening date Appt Status : All Add New Staff (Single)   Add New Staff (Bulk).													
200 Y per pa	ge												l¶ ¶ Page 1 of	1 ▶ ▶∥
□ ID No. ↑ Nam	e ↑ Sourc	e Dorm/No n-Dorm	Swab Eligibilit Y	Swab Resume Date	Swab Cycle	Vaccinati on Status ?	Vaccinati on Effective Date ?	Site Of Appt	Appt Date & Time	Appt Status	Creation Date ↑	Update Date ↑	Actions	
S1234567A AIPIF	comp ick employee	any Non-Dorm			14	not_vaccin ated				No Appt Made	26/Aug/2 020 05:50 PM		<u>Schedule</u> <u>History</u>   <u>De</u>	<u>lete</u>
	edit their pro													

Function only available from Company HR accounts

### Add Multiple Employees

- 1. Click Add New Staff (Bulk)
- 2. Download the sample .xtsx file.
- 3. Once file, click Choose File. Select your saved file and click Upload.



Function only available from Company HR accounts

### Sample Template to add employees

Identification Number *	Full Name (as in ID) *	Date of Birth (YYYYMMDD)*	Gender (M/F) *	Nationality *	Contact No *	Postal Code *	Street Name *	Level No	Unit No
S1234567D	John Tan	19880101	Μ	Singaporean	91234567	123456	Sesame Street	02	02
<ul> <li>ID</li> <li>Character Limit: 9</li> <li>NRIC/FIN preferred for case management</li> <li>For those without NRIC/FIN, passport number is acceptable</li> </ul>		Full Name Pls ensure no special charac in name (i.e. '	DOB • Char cters • Pls c all sp	acter Limit: 8 heck to remove bacing	<ul> <li>Contact Num</li> <li>Singapornumber</li> <li>Mobile</li> <li>otherwis</li> <li>SMS not</li> </ul>	mber ore s only preferred, ise no tification	<ul> <li>Address</li> <li>Required if individu</li> <li>To insert in Singap address)</li> </ul>	for convey ial tested ( <b>place of re</b> ore (i.e. no	vancing C+. S <b>idence</b> foreign

Function only available from Company HR accounts

### Add 1 Employee

- 1. Click Add New Staff (Single)
- 2. Fill in details and click Save.

		CLOSE
		· · · · · · · · · · · · · · · · · · ·
Identification No. : *	S1234567T	
Full Name : *	JOHN DOE	
Date of Birth (YYYYMMDD) : *	YYYYMMDD	
Gender : *	● Male ○ Female	
Nationality : *	SINGAPOREAN ~	
Residential Postal Code : *	168937	
Residential Street Name : *	3 Second Hospital Ave	
Residential Level & Unit No : (leave blank for landed address)	# 03 - 1234	
Contact No (Mobile preferred) : *	8888888	
	Save	
		¥