Annex A-1

DIMENSION 1: PHYSICAL ENVIRONMENT

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
1.1	SCC premises/rooms are clean and	- The centre is in good condition (e.g. no broken tiles/leaking ceiling		
	hygienic	- Evident that the areas are clean (e.g. floors are swept, shelves are		
		cleaned)		
		- There is regular cleaning and maintenance of the premises.		
1.2	Space is able to accommodate	- Appropriate activity areas and clear pathways for students'		
	enrolled students (3m ² to 1 pax)	movement throughout the day		
		- Enrolment is within the recommendation (3m² to 1 pax)		
1.3	Good ventilation	- Centre is adequately ventilated		
		- Centre's air quality is not stuffy or humid		
		- Centre can be air-conditioned/ fans in the rooms are switched on		
		with windows opened to facilitate the ventilation (if students are		
		present)		
1.4	Good lighting	- The centre is adequately lit in all areas		
		- All lightings are working		
1.5	Sanitary facilities are available	- Toiletries (e.g. liquid soap and toilet paper), hand-drying facilities		
		are available and accessible		
		- Hand-drying facilities (e.g. single use disposable paper towels) are		
		installed near the hand washing basins		
		- Handkerchiefs or toilet rolls are not used for hand drying		
1.6	Toilets / shower areas are clean	- Daily maintenance of toilets/bathrooms is evident, such as clean		
		floors, and toilets are in working order		
1.7	Shower facilities are available	- Shower facilities (e.g. water heater, liquid soap and toilet cubicles		
		with doors/shower curtains) are provided		

DIMENSION 2: HEALTH POLICY AND HYGIENE PRACTICES

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
2.1	Written health policy is displayed and communicated to parents	 Written health policy is displayed (e.g. Procedures for handling sick students, checks before students enter the centre, actions to be taken during the outbreak of infectious diseases) Written health policy is also communicated to the parents (e.g. in 		
^2.2	Staff undergo the required medical examination	 Parents Handbook/circular, displayed on notice board) All staff have undergone the necessary medical examinations as recommended by MSF (i.e. Physical Examination and Chest X-ray) Evidence/ certifications are provided. Please refer to Annex A2 for the template 		

DIMENSION 3: MEALS / SNACKS

s/n	DIMENSION	MINIMUM REQUIREMENT(S)
3.1	There is a variety of meal options available in a week.	Menu comprises a variety of meal options.Menu is displayed and communicated to the parents
		[Note: for school-based SCCs, operators may cater food from the school canteen. For such cases, there may not be a menu. Therefore, these SCCs should put up information on healthy eating.]

DIMENSION 4: EMERGENCY PREPAREDNESS

s/n	DIMENSION	MINIMUM REQUIREMENT(S)
4.1	The Centre has an Emergency Management Plan	 A written plan for fire evacuation, including the escape routes, is clearly depicted in the map and displayed at prominent places. Exits, stairs and escape routes are free from obstruction Fire drill procedures are documented, and staff are familiar with the evacuation procedures Standard Operating Procedures (SOPs) on safety and emergency is shown (E.g. what to do when a student is injured)
4.2	SCC has an updated list of emergency contact numbers of parents available	 Emergency phone numbers are clearly recorded (e.g. SCDF, ambulance services, Centre's supervisor, students' parents/guardians) Up-to-date records on the emergency information for each student are maintained; information includes parents/guardians' emergency contact numbers and addresses

DIMENSION 5: SAFETY INFRASTRUCTURE AND PROCESSES

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
^5.1	At least one staff in the SCC is	- A staff with a valid First-Aid certificate is present at all times		
	trained in first aid			
^5.2	Fire-fighting equipment is available	- Fire-fighting equipment is well-maintained (i.e. the equipment is		
	and servicing is up-to-date	not expired)		
^5.3	Availability of First Aid Kit with up-	- Appropriate First Aid supplies (e.g. bandages, plasters, antiseptic		
	to-date contents	lotion, thermometer etc.)		
		- First Aid supplies have not expired		
		- First Aid kit is made accessible to staff but not to the students		

DIMENSION 6: STAFFING AND SUPERVISION

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
6.1	Daily programme schedule which	- Timetable of the Centre is displayed on the notice board		
	includes homework supervision, care components of at least 3 hours, shower time is displayed	- Timetable includes the period of homework supervision		

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
6.2	Clear written guidelines on the	- Centre has Standard Operating Procedures (SOPs) on student		
	Centre's disciplinary procedures		management (i.e. how to manage a student when he/she	
	are available. Corporal punishment		misbehaves in the centre). No corporal punishment is allowed	
	is not permitted	-	Parents are informed of Centre's disciplinary methods	
6.3	Adhere to staff-student ratio (1:25)		Staff-student ratio is met for each class (1 teacher:25 students)	
^6.4	Declaration of Offences Forms for	-	Centre keeps a copy of the Declaration of Offences signed by the	
	Staff are properly filed		operator and staff. Please refer to Annex A-3 for the template.	

DIMENSION 7: RECORDS KEEPING

s/n	DIMENSION	MINIMUM REQUIREMENT(S)
^7.1	An updated attendance log of all students (including SCFA beneficiaries) is available. Records of refunds made to MSF for students not meeting the minimum 30% attendance requirement for	- SCFA beneficiaries fulfil minimum 30% attendance for the months of June and December and minimum 50% attendance for the other calendar months. If the SCFA beneficiaries did not attend the centre due to valid reasons, such days can be counted toward the attendance
	June and December and minimum 50% attendance requirement for the other calendar months are available; alternatively, records of MSF's approval for waiver of refund requirement are available	[Note: Valid reasons include students with Medical Certificate, official school activities (e.g. Co-Curricular Activities, supplementary classes, training for sports/national tournaments) and enrichment activities organised by Social Service Agencies]
^7.2	SCFA applications forms are properly filed and ready for inspection	 All SCFA Applications forms are properly filed and accessible during audit The student care fees stated in the forms are consistent across all students enrolled in the same programme type, and the fees tally with the published rates
7.3	All relevant SCFA documentation (including Renewal / Appeal / Withdrawal Forms) are available for inspection when required	 All SCFA related forms and supporting documents are properly filed and accessible during audit [Note: Supporting documents may include: Photocopied NRICs of parents/guardians/grandparents/siblings; photocopied birth certificates of students, valid pay slips of parents/guardians, CPF slips, Statutory Declaration, divorce/death certificates, social report from social worker]
7.4	Financial records relating to SCFA administration are in order (e.g. Invoice, Receipt, Payment Voucher, Start-Up Grant forms)	 Proper upkeep of financial records related to SCFA such as receipts for monthly fee, deposit, uniform and insurance Start-Up-Grant forms are filed Receipts of fees/invoices of all students are well-maintained The co-payments made by SCFA beneficiaries tally with approved SCFA subsidy (e.g. monthly student care fee is at \$300. SCFA subsidy is at \$200. The co-payment by parents should be \$100)
7.5	Complete and up-to-date parents' and students' records (e.g. enrolment form, birth certificate, passport, parents' particulars)	 Complete and up-to-date records Enrolment form should be completed, signed by parents and verified by centre staff/supervisor [Note: Records may include: Students' enrolment form, birth certificate/ citizenship certificate/

s/n	DIMENSION	MINIMUM REQUIREMENT(S)		
		passport		
		- Parents' names, emergency contact number, address, copy of NRIC		
		and any other relevant information]		

DIMENSION 8: OPERATIONS AND ADMINISTRATION

s/n	DIMENSION	MINIMUM REQUIREMENT(S)
8.1	Centre meets specified number of SCFA enrolments (at least 10% of centre's enrolment)	- At least 10% of the enrolment receives SCFA subsidy
8.2	Centre submits specified update every six months, or when requested by MSF	- Updates when required by MSF
8.3	Centre's operating hours are clearly displayed and communicated to parents. The required approvals are	- Operating hours within the recommended range (excluding those with prior approval for deviations)
	obtained for deviations in operating	Stipulated operating hours:
	hours	Mondays to Fridays: 7.30am or earlier to 7.00pm or later;
		Saturdays: 7.30am or earlier to 1.30pm or later;
		Full-day programme during school holidays
8.4	Documentation log is available to track Centre's contacts made to	- Centre informs parents after 2 consecutive days of absence/late reporting by student
	parents to monitor absentees	- Centre to record in logbook the reason for absence and the call
		made to parent (i.e. what has been conveyed)
8.5	An incident logbook is available and	- Incident logbook is well-maintained
	kept up to date	- Records in the logbook are up to date

Important Notes:

- 1. Audit dimensions (shaded) denoted '^' are significant audit items which need to be rectified within 1 month.
- 2. All other audit items are regular audit dimensions (not shaded), which need to be rectified within 3 months.
- 3. In preparation for the audits, your centre should maintain the <u>preceding 12 months'</u> documentary records related to the administration of SCFA subsidies and students' attendance <u>at the centre's premises</u>.

Annex A-2

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PRE-EMPLOYMENT MEDICAL REPORT FORM FOR STUDENT CARE CENTRE (SCC) STAFF

I. NOTES TO EMPLOYER

All Student Care Centres (SCCs) registered by the Ministry of Social and Family Development (MSF) as administrators of student care subsidies must ensure that their staff undergo medical checks to determine they are fit for employment in a SCC. Please arrange for new staff to undergo the medical examination as outlined below and keep a copy of this report as well as other necessary documents for verification purposes.

II. NECESSARY MEDICAL TESTS:

- a) Physical examination
- b) Chest X-ray. Please attach a copy of the chest X-ray report to this form

III. CERTIFICATION BY EXAMINING DOCTOR

SCC staff must be examined by a doctor and certified:

- a) Not to have any medical conditions that will adversely impact their ability to carry out his/her job scope; and
- b) Fit for employment based on the physical examination, chest x-ray and the doctor's assessment.

IV. STAFF'S PARTICULARS

Name (as in NRIC/FIN):	NRIC No. /FIN:		
Date of Birth:	Occupation:		
Expected Start			
Date of Employment:	Contact No:		
Centre's Name (state branch):			
Centre's Address:			

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V. MEDICAL HISTORY (TO BE COMPLETED BY THE SCC STAFF)

Name and Signature of SCC staff

(Have you **EVER SUFFERED FROM OR BEEN TREATED** for any of the conditions below? Please tick the appropriate box. If 'Yes', please include details)

	Yes	No	Details
1. Psychiatric disorders or nervous			
breakdown (includes anxiety and depression)			
2. Epilepsy			
3. Tuberculosis			
4. Others (to specify):			
		•	
DECLARATION:			
I declare that all the information provi	ded in this	form are	true and correct, and that I have not
withheld any information of medical c	oncerns of	f a similar	nature, that will affect my ability to carry
out my job at the Student Care Centre			

Date

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VI. CERTIFICATION BY EXAMINING DOC	TOR	
I certify that I have examined	(Nai	me and
NRIC/UIN) and assessed him/her * FIT / U	INFIT for employment in the Student Care Cent	tre, based on
his/her mental and physical health and pu	ublic health risk.	
Name of Doctor:		
Name and Address of Clinic:		
		_
Tel No.:S	Stamp of Clinic:	
Signature:		
Date:		
*Delete accordingly		

Annex A-3



DECLARATION OF OFFENCES FOR SCC STAFF

AND A PLEASE ANSWER THE FOLLOWING (a) Do you have existing criminal record(s) in Singapore or overseas? Please tick below. Yes () No () If yes, please fill in the details:- (i) Nature of records: (ii) Sentencing court: (iii) Date of conviction: (iv) Sentence/ Fine imposed: (b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below. Yes () No ()	PLEASE FILL IN YOUR DETAILS	
PLEASE ANSWER THE FOLLOWING (a) Do you have existing criminal record(s) in Singapore or overseas? Please tick below. Yes () No () If yes, please fill in the details:- (i) Nature of records:	me as in NRIC/FIN:	
(a) Do you have existing criminal record(s) in Singapore or overseas? Please tick below. Yes () No () If yes, please fill in the details:- (i) Nature of records: (ii) Sentencing court: (iii) Date of conviction: (iv) Sentence/ Fine imposed: (b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below. Yes () No ()	IC/FIN:	
Yes () No () If yes, please fill in the details:- (i) Nature of records: (ii) Sentencing court: (iii) Date of conviction: (iv) Sentence/ Fine imposed: (b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below Yes () No ()	PLEASE ANSWER THE FOLLOWING	
If yes, please fill in the details:- (i) Nature of records:	(a) Do you have existing criminal record(s) in Singapore or overseas? Please tick below.	
(ii) Sentencing court: (iii) Date of conviction: (iv) Sentence/ Fine imposed: (b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below Yes () No ()	Yes () No ()	
(iii) Sentencing court:	If yes, please fill in the details:-	
(iii) Date of conviction: (iv) Sentence/ Fine imposed: (b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below Yes () No ()	(i) Nature of records:	
(iv) Sentence/ Fine imposed:	(ii) Sentencing court:	
(b) Are you currently under police investigation(s) in Singapore or overseas? Please tick below Yes () No ()	(iii) Date of conviction:	
Yes () No ()	(iv) Sentence/ Fine imposed:	
	(b) Are you currently under police investigation(s) in Singapore or overseas? Please tick be	ow
If you please fill in the details:	Yes () No ()	
ii yes, piease iiii iii tiie uetaiis	If yes, please fill in the details:-	

(0	•		_	•	ce in a court of iding? Please tick	_	pore or in any o	other
Y	es ()	No ()				
If	yes, plea	se fill in t	he details	:-				
Devel Centr ("SCF	lopment (e (SCC), a A Admini	MSF) for nd the S strator")	the purp CC's applic	oses of assessin cation to be app tand that MSF h	ng my suitability ointed a Student	for employm Care Fee Ass	of Social and Fa ent in a Student sistance Administ C's application sh	Care rator
know be fa	ing that I alse or do nistrator	may be I	iable to cr elieve to	iminal prosecut be true. I ur	ion if I have state iderstand that N	ed any inform MSF may rev	urnish the informa nation which I kno voke the SCC's s ccurate informatio	w to SCFA
	aware tha		will be ba	ackground check	ks conducted to	assess my su	iitability to work	with
	<u></u>	lame of			 Designation	 on	Signature and D	 oate