



UPCOMING NACLI COURSES APR - SEP 2024

Courses for All Grassroots Leaders

Emotional Intelligence – Connecting with Self & Others

This course equips learners with the key pursuits of Six Seconds' Emotional Intelligence (EQ) model. The pursuits are translated into eight specific and achievable competencies that are applied to increase learners' self-awareness of emotions and strengthen their relationships with others.

CLASS DATE(S):

**7 Apr 2024
(Sun)**

**24 Aug 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Practical Malay (Level 1)

This course introduces learners to simple Malay vocabulary for basic understanding of Malay conversations in the context of community engagement work.

CLASS DATE(S):

**13 & 14 Apr 2024
(Sat & Sun)**

**6 & 7 Jul 2024
(Sat & Sun)**

DURATION:

**2 x 1
days**

MODALITY:



FACE 2 FACE

Essentials for Communicating Public Policies (1)

This course provides learners with essential skills for helping residents understand public policies more effectively. Learners will acquire basic knowledge and resources, and learn methods to communicate these policies to different profiles of residents.

CLASS DATE(S):

**14 Apr 2024
(Sun)**

**8 Sep 2024
(Sun)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Engagement Tools for Community Bridging

This course equips learners with the 'know-how' of incorporating elements of purposeful fun to achieve the desired outcomes of community initiatives using interactive engagement tools.

CLASS DATE(S):

**27 Apr 2024
(Sat)**

**21 Jul 2024
(Sun)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Practical Malay (Level 2)

[Pre-requisite: Practical Malay (Level 1)]

This course equips learners with knowledge in asking and answering questions using proper Malay diction, phrases, and expressions to communicate and outreach better to residents.

CLASS DATE(S):

**11 & 12 May 2024
(Sat & Sun)**

DURATION:

**2 x 1
days**

MODALITY:



FACE 2 FACE

Building Relationships – House Visit Engagement Skills

This course equips learners with the ability to engage and build trust with residents. It focuses on equipping learners with the skills to build and strengthen relationships with residents in the context of house visits.

(This course includes a segment on e-learning for learners to access after the course to reinforce their learning. More details will be provided during the course.)

CLASS DATE(S):

**11 May 2024
(AM) (Sat)**

**18 Aug 2024
(AM) (Sun)**

DURATION:

0.5 day

MODALITY:



BLENDED

Design Thinking and Residents' Journey Mapping

This course provides learners with an appreciation of how to remodel community initiatives for the changing social landscape. Using one of the design thinking tools Journey Mapping, they will gain insights into understanding residents' behaviours, actions and motivations across different touchpoints of a community programme. Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

CLASS DATE(S):

**12 May 2024
(Sun)**

**03 Aug 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Partners-in-Harmony (2): Understanding Faiths, United in Harmony

This course provides learners with an opportunity to develop a deeper understanding and appreciation for Singapore's diverse multicultural society. Learners will attend a learning journey consisting of visits to the Harmony in Diversity Gallery, one or more religious organisations and tour of the Street of Harmony Trail before concluding with a fire-side chat. Through these experiences, learners will be guided in their exploration of the significance of racial and religious harmony, as well as social cohesion, with the opportunity to interact with each other and gain valuable insights.

CLASS DATE(S):

**26 May 2024
(Sun)**

**7 Sep 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Practical Mandarin (Level 2)

[Pre-requisite: Practical Mandarin (Level 1)]

This course equips learners with essential Chinese vocabulary and conversational phrases in Mandarin to communicate and outreach better to residents.

CLASS DATE(S):

**1 & 2 Jun 2024
(Sat & Sun)**

DURATION:

**2 x 1
days**

MODALITY:



FACE 2 FACE

Partners-in-Harmony (1): Appreciation of Cultures, Customs and Practices

Singapore is a modern city-state with multi-racial and multi-religion groups living in harmony. This course will enable learners to appreciate Singapore's heritage and diversity and promote racial harmony and social cohesion.

This course will enable learners to better appreciate cross-cultural diversity, which will help to facilitate their day-to-day encounters with residents and stakeholders as GRLs.

CLASS DATE(S):

**2 Jun 2024
(AM) (Sun)**

**14 Sep 2024
(AM) (Sat)**

DURATION:

0.5 day

MODALITY:



FACE 2 FACE

Let's Talk About It : CommU&lcating Better

Communication skills are at the very heart of building strong community relations. A good communicator is one who leverages strong social interaction skills to achieve win-win outcomes. For learners who interact frequently with community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective community outreach and relationship-building.

CLASS DATE(S):

**9 Jun 2024
(Sun)**

**28 Jul 2024
(Sun)**

**7 Sep 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Effective Self-Management

This course equips learners with the necessary knowledge and skills to better manage multiple priorities through efficient use of time. They will learn time management techniques which will increase their personal effectiveness as a grassroots leader. Learners will also have the opportunity to practise setting "SMART" goals and making decisions through creative thinking approach so that they can better evaluate options, decide on best course of action, and manage their time and priorities effectively.

CLASS DATE(S):

**16 Jun 2024
(Sun)**

**21 Sep 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Handling Negative Feedback for Best Outcomes

This course equips learners with the necessary skills to handle negative feedback, keep calm and professional amidst difficult situations, and apply techniques to achieve the best outcomes.

CLASS DATE(S):

**06 Jul 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Driving Change in Grassroots Work

New

This course equips learners with the skills and strategies needed to lead and influence change within grassroots communities effectively. Through interactive sessions, real-world case studies, and practical exercises, learners will learn how to build trust, foster collaboration, and inspire others to embrace change. Learners will gain the confidence and knowledge to drive positive transformation, build stronger relationships with stakeholders, and communicate their change initiatives effectively, ultimately empowering them to create lasting impact in their communities.

CLASS DATE(S):

**13 Jul 2024
(Sat)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Harnessing Digital Platforms for Community Impact

New


This course provides learners with a comprehensive understanding of social media communications within Singapore's context. Beginning with an exploration of new media concepts and platforms, this course progresses to analysing the specific landscape of social media in Singapore, identifying stakeholders, and developing effective engagement strategies. Learners will learn to create engaging content, adhere to social media etiquette, and utilise analytics to measure impact; fostering meaningful engagement and measurable results for personal and organisational endeavours.

CLASS DATE(S):	DURATION:	MODALITY:
18 Aug 2024 (Sun)	1 day	 FACE 2 FACE

Courses for Office Bearers

Leadership in Practice

This interactive course of exemplary leadership is developed by James M. Kouzes and Barry Z. Posner. Learners will discuss these practices in relation to community context with the aim to enhance the leadership potential of grassroots leaders and sharpen their abilities to lead their grassroots teams.

CLASS DATE(S):	DURATION:	MODALITY:
6 Apr 2024 (Sat)	1 day	 FACE 2 FACE
14 Jul 2024 (Sun)		
21 Sep 2024 (Sat)		


The Power of Networking

This course focuses on the importance of networking in building and bridging communities. It equips learners with skills to connect with people successfully and confidently to grow their networks

CLASS DATE(S):	DURATION:	MODALITY:
20 Apr 2024 (Sat)	1 day	 FACE 2 FACE


Coaching in Action

For this module, learners will be acquiring the basic skills, behaviours and values of becoming a coach and thus, be able to differential between the role of obeying a coach and mentor and when to use it at the appropriate scenario. Through case studies and active role-plays, learners will be able to practice, explore and share the unique coaching style and technique.

CLASS DATE(S):	DURATION:	MODALITY:
21 Apr 2024 (Sun)	1 day	 FACE 2 FACE
15 Jun 2024 (Sat)		

Team Conflict Management

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

CLASS DATE(S):	DURATION:	MODALITY:
5 May 2024 (Sun)	1 day	 FACE 2 FACE
20 Jul 2024 (Sat)		

Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors

This course equips learners with knowledge of PA's key financial principles and procedures to manage grassroots organisations' accounts effectively. It also reinforces the importance of continuous learning and sharing among grassroots leaders to uphold principles of accountability ethics in grassroots finance.

CLASS DATE(S):

**11 May 2024
(Sat)**

**4 Aug 2024
(Sun)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Office Bearer Induction for Chairmen/Vice-Chairmen

This course equips learners with the knowledge and awareness to lead their grassroots organisations (GROs) to achieve PA's vision and mission. Learners will also experience collective learning through sharing of good practices and useful tips on addressing common issues faced while leading their GROs.

CLASS DATE(S):

**25 May 2024
(Sat)**

**25 Aug 2024
(Sun)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Office Bearer Induction for Secretaries/Assistant Secretaries

This course equips learners with the skills to perform their role as Secretary or Assistant Secretary in the grassroots committees.

CLASS DATE(S):

**30 Jun 2024
(AM) (Sun)**

**28 Jul 2024
(AM) (Sun)**

DURATION:

0.5 day

MODALITY:



VIRTUAL

Leading Change in a VUCA World

COVID-19 has changed the world dramatically and made it more VUCA (Volatile, Uncertain, Complex and Ambiguous). How do we then navigate this change in our community? This course equips learners with the framework to lead and sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need for change.

CLASS DATE(S):

**29 Sep 2024
(Sun)**

DURATION:

1 day

MODALITY:



FACE 2 FACE

Introduction to Grassroots Financial Accounting System (G-FAST) for Office Bearers

Grassroots Financial Accounting SysTem (G-FAST) is the new improved online accounting system replacing the PA Web-Based Accounting Template (PAT) used by 2,000 Grassroots Organisations (GROs) to prepare and submit their monthly accounts. G-FAST supports e-approvals and e-payments with in-built system controls designed to increase work efficiency, improve user experience and enhance compliance.

This course equips learners with the knowledge on how to 1) Create transactions such as Receipts, Transfers, Journals and Payments with Electronic Funds Transfer Mode; 2) Use reports to check the transactions; and 3) Perform bank reconciliation. Learners who are Approvers will learn how to approve payments and what to look out for before approving.

CLASS DATE(S):

**25 Apr 2024
(PM) (Thur)**

**19 May 2024
(AM) (Sun)**

**22 Jun 2024
(AM) (Sat)**

**20 Jul 2024
(PM) (Sat)**

**20 Aug 2024
(PM) (Tue)**

**22 Sep 2024
(AM) (Sun)**

DURATION:

2 hours

MODALITY:



VIRTUAL

Come onboard our training! Register Now!

With effect from 19 March 2024, access to Grassroots Connect for course registration will not be available as we will be transiting to a new portal, GRL@PA.

During this interim period, for GRLs who are interested to sign up for our NACLI courses, you may do so via this form.



<https://go.gov.sg/nacli-course-registration>

Register now!

Limited slots available

Courses Offered as Constituency-Based Training

NACLI offers constituency-based training that is customised and contextualised to meet different learning needs and local considerations. Now you can learn with NACLI at a location near you such as your Community Clubs (CCs).

For All Grassroots Leaders

- ✳ Building Relationships - House Visit Engagement Skills
- ✳ Design Thinking and Residents' Journey Mapping
- ✳ Develop a Performing Team (Level 1)
- ✳ Develop a Performing Team (Level 2)
- ✳ Engaging Residents Phygitally
- ✳ Essentials for Communicating Public Policies (1)
- ✳ Facilitation Skills
- ✳ Grassroots Financial Management
- ✳ Handling Negative Feedback for Best Outcomes
- ✳ Induction for PA New Grassroots Leaders
- ✳ Let's Talk About It: CommU&lcating Better
- ✳ Partners in Harmony
- ✳ Social Media Engagement - "Engaging Residents through Social Media"

New

For Office Bearers

- ✳ Coaching in Action
- ✳ Essentials for Communicating Public Policies (2)
- ✳ Leadership in Practice
- ✳ Leading Change in a VUCA World
- ✳ Office Bearer Induction for Chairmen/Vice-Chairmen
- ✳ Office Bearer Induction for RC/NC/RN Chairmen/Vice-Chairmen
- ✳ Office Bearer Induction for Secretaries/Assistant Secretaries
- ✳ Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors
- ✳ Team Conflict Management

Contact NACLI via your Constituency Director / Deputy Constituency Director to register your interest for a constituency-based training for your constituency. We look forward to engaging your team's training needs!