



## **Essentials for Communicating Public Policies (1)**

Courses for All Grassroots Leaders

## understand public policies more effectively. Learners will acquire basic 15 Jan 2022 knowledge and resources, and learn methods to communicate these policies to

different profiles of residents.

This course provides learners with essential skills for helping residents

(Sat)

CLASS DATE(S):

1 day

**DURATION:** 

MODALITY:

community engagement efforts during COVID times? Learners will learn about various social media platforms and understand how these platforms impact community engagement. They will also be equipped with social tools and

strategies on how to increase their visibility and influence online.

How can we use social media to create a positive difference and amplify our

**Building Relationships Through Social Media** CLASS DATE(S): 15 Jan 2022

DURATION:

**Practical Mandarin (Level 1)** 

(Sat)

1 day

MODALITY:

understanding of Mandarin conversations in the context of community engagement work.

This course introduces learners to simple Chinese vocabulary for basic

15-16 Jan 2022 (Sat-Sun)

CLASS DATE(S):

DURATION:

2 days

VIRTUAL

MODALITY:

approach in their personal life. They will learn to adopt a human-centric approach 22 Jan 2022 through the Five-Step Design Thinking process; solve complex challenges creatively, re-evaluate existing practices and uncover unique insights through the

**Design Thinking for Creative Problem Solving** 

Let's Talk About It: CommU&Icating Better New Communication skills are at the very heart of building strong community

relations. A good communicator is one who leverages strong social interaction

skills to achieve win-win outcomes. For learners who interact frequently with

This course equips learners with knowledge and skills to apply a design thinking

lens of Design Thinking – a proven method for innovation and problem-solving.

(Sat)

CLASS DATE(S):

DURATION: 1 day

VIRTUAL

MODALITY:

VIRTUAL

community partners and residents, this course enables them to examine ways to have better conversations and overcome common barriers to communication for more effective community outreach and relationship-building. **Effective Self-Management** 

This course equips learners with the necessary knowledge and skills to better

manage multiple priorities through efficient use of time. They will learn time

management techniques which will increase their personal effectiveness as a

grassroots leader. Learners will also have the opportunity to practise setting "SMART" goals and making decisions through creative thinking approach so

that they can better evaluate options, decide on best course of action, and

(Sat)

CLASS DATE(S):

(Sun)

23 Jan 2022

22 Jan 2022

CLASS DATE(S):

DURATION:

1 day

**DURATION:** 

1 day

MODALITY:

MODALITY:

FACE 2 FACE

manage their time and priorities effectively.

outreach better to residents.

course.)

**Emotional Intelligence – Connecting with Self & Others** This course equips learners with the key pursuits of Six Seconds' Emotional Intelligence (EQ) model. The pursuits are translated into eight specific and achievable competencies that are applied to increase learners' self-awareness of emotions and strengthen their relationships with others.

CLASS DATE(S):

12 & 19 Feb 2022

(AM) (Sat)

2 x 0.5 days

DURATION:

MODALITY: VIRTUAL

**Practical Malay (Level 2)** 

[Pre-requisite: Practical Malay (Level 1)]

**Embracing the Human Side of Change** 

This course equips learners with knowledge in asking and answering questions

using proper Malay diction, phrases, and expressions to communicate and

In a world full of changes and volatility, individuals and organisations need to adapt and transform. Transformation begins with people and requires a shift in mindsets and behaviours. In this course, learners will gain an understanding of

19 - 20 Feb 2022 (Sat-Sun)

CLASS DATE(S):

CLASS DATE(S):

(Sun)

20 Feb 2022

CLASS DATE(S):

DURATION: 2 days

DURATION:

1 day

VIRTUAL

MODALITY:

the human side of organisational change and improve their ability to implement and lead their teams through change successfully.

**Building Relationships - House Visit Engagement Skills** This course equips learners with the ability to engage and build trust with residents. It focuses on equipping learners with the skills to build and strengthen

(This course includes a segment on e-learning for participants to access after the

course to reinforce their learning. More details will be provided during the

Everyone has a COVID story to share, what's yours? Stories are powerful

Practical Mandarin (Level 2)

relationships with residents in the context of house visits.

26 Feb 2022 0.5 day (AM) (Sat)

DURATION: MODALITY:

**Using Storytelling to Influence Others** 

communication tools. Armed with the right narrative and delivery, storytellers can have the ability to use emotions to mobilise action. In this course, learners will uncover how to convert their stories into powerful tools for action.

CLASS DATE(S): DURATION: BLENDED

This course equips learners with essential Chinese vocabulary and conversational phrases in Mandarin to communicate and outreach better to residents.

CLASS DATE(S): 12-13 Mar 2022 (Sat-Sun)

26 Feb 2022

(Sat)

DURATION:

2 days

1 day

VIRTUAL

MODALITY:

MODALITY:

[Pre-requisite: Practical Mandarin (Level 1)]

This course provides learners with an appreciation of how to remodel community initiatives for the changing social landscape. Using one of the design thinking tools Journey Mapping, they will gain insights into understanding residents'

behaviours, actions and motivations across different touchpoints of a community

19 Mar 2022 (Sat)

Design Thinking and Residents' Journey Mapping New

DURATION:

1 day

programme. Learners will also uncover areas of needs, improvements and innovation to develop more engaging and effective programmes.

MODALITY:

**Engagement Tools for Community Bridging** This course equips learners with the 'know-how' of incorporating elements of CLASS DATE(S): DURATION: purposeful fun to achieve the desired outcomes of community initiatives using 20 Mar 2022 interactive engagement tools.

Courses for Office Bearers

(Sun)

1 day

MODALITY:

FACE 2 FACE

**Introduction to Grassroots Financial Accounting System (G-FAST)** 

by 2,000 Grassroots Organisations (GROs) to prepare and submit their monthly accounts. G-FAST supports e-approvals and e-payments with in-built system controls designed to increase work efficiency, improve user experience and enhance compliance.

This course equips learners with the knowledge on how to 1) Create transactions

such as Receipts, Transfers, Journals and Payments with Electronic Funds Transfer

reconciliation. Learners who are Approvers will learn how to approve payments

Mode; 2) Use reports to check the transactions; and 3) Perform bank

Grassroots Financial Accounting SysTem (G-FAST) is the new improved online

accounting system replacing the PA Web-Based Accounting Template (PAT) used

for Office Bearers

and what to look out for before approving.

**Leadership in Practice** This interactive course of exemplary leadership is developed by James M.

Kouzes and Barry Z. Posner. Learners will discuss these practices in relation to

grassroots leaders and sharpen their abilities to lead their grassroots teams.

This course equips learners with the knowledge and awareness to lead their

grassroots organisations (GROs) to achieve PA's vision and mission. Learners will

Office Bearer Induction for Chairmen/Vice-Chairmen

community context with the aim to enhance the leadership potential of

(PM) (Wed)

CLASS DATE(S):

CLASS DATE(S):

(Sat)

12 Feb 2022

(Sat)

29 Jan 2022

CLASS DATE(S):

12 Dec 2021

13 Jan 2022

19 Feb 2022

16 Mar 2022

(PM) (Sat)

(AM) (Thu)

(PM) (Sun)

**DURATION:** 

1 day

DURATION:

1 day

DURATION:

1 day

DURATION:

0.5 day

DURATION:

2 hours

MODALITY:

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MODALITY:

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MODALITY:

VIRTUAL

also experience collective learning through sharing of good practices and useful tips on addressing common issues faced while leading their GROs.

Team Conflict Management

This course enables learners to discover roles involved in a team, factors affecting team success and stages of group development. Learners will examine why team conflict occurs and strategies to manage them. They will have the opportunity to apply these strategies through discussions and role play based on case scenarios.

**Leading Change in a VUCA World New** 

COVID-19 has changed the world dramatically and made it more VUCA (Volatile,

Uncertain, Complex and Ambiguous). How do we then navigate this change in

our community? This course equips learners with the framework to lead and

This course equips learners with the skills to perform their role as Secretary or

sustain change in the community. They will learn to examine the various stakeholders involved in the change process and how to communicate the need CLASS DATE(S): 20 Feb 2022

CLASS DATE(S):

(Sun)

27 Feb 2022

(Sun)

DURATION: 1 day

MODALITY:

for change. Office Bearer Induction for Secretaries/Assistant Secretaries

Assistant Secretary in the grassroots committees.

confidently to grow their networks.

**Influence without Authority** This course equips learners with the competencies to create impact and influence in their community work. They will also learn how to apply influencing skills in various situations that they may encounter in the course of their work in the community.

12 Mar 2022 (AM) (Sat)

CLASS DATE(S):

CLASS DATE(S):

CLASS DATE(S):

CLASS DATE(S):

(Sun)

27 Mar 2022

(Sat)

26 Mar 2022

(Sat)

19 Mar 2022

DURATION: 1 day

MODALITY:

MODALITY:

The Power of Networking This course focuses on the importance of networking in building and bridging communities. It equips learners with skills to connect with people successfully and

Office Bearer Induction for Treasurers/Assistant Treasurers/Auditors This course equips learners with knowledge of PA's key financial principles and procedures to manage grassroots organisations' accounts effectively. It also reinforces the importance of continuous learning and sharing among grassroots

leaders to uphold principles of accountability ethics in grassroots finance.

DURATION:

1 day

DURATION:

1 day

MODALITY: VIRTUAL

Come onboard our training!

For self-registration of

please log on to

Username

Password

Follow the steps below to register for the course(s), and you'll be on your way to kickstarting your learning journey with us.

🔒 GRASSROOTS LEADER LOGIN

courses via Grassroots Connect,

www.grassrootsconnect.pa.gov.sg



log on using your SingPass Account. Step 2: Once you have successfully logged in, click on the

Step 1:

Login button.

Register Now!

At the 'Register for Courses' page, enter the Course Title ONLY and click the 'Search' button.

Log on to the website using your Portal Account Username (NRIC) and Password and click on the

Alternatively, you can click on the SingPass icon to

'Training@NACLI' tab at the top navigation bar.

Step 4: Click on the 'Register' button next to your preferred class.

Step 5:

Step 3:

Click 'Yes' to confirm your registration.

Scroll down to check the details of the class and click on the 'Register' button. Step 6:

Limited slots available

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MODALITY: