

APPLICATION FORM

Important Note

Your application will be assessed based on the residential address (as reflected on your NRIC) and income information retrieved from Household Means Eligibility System (HOMES).

If you have questions on the DigitalAccess@Home scheme, please visit the FAQs at www.go.gov.sg/digitalaccess-faq, call 6377 3800, or email digitalaccess@imda.gov.sg.

Mail the completed application form to:

Infocomm Media Development Authority
PSA Building Post Office, P.O. Box 316,
Singapore 911141

Should you need help in form filling, please visit an SG Digital community hub, or call 6377 3800

Sekiranya anda memerlukan bantuan untuk mengisi borang, sila kunjungi hab komuniti Digital SG, atau hubungi 6377 3800

如果您在填写英文表格方面需要帮助, 请亲临新加坡数码转型社区援助站或致电 6377 3800

படிவத்தை நிரப்ப உங்களுக்கு உதவி தேவைப்பட்டால், சிங்கப்பூர் மின்னிலக்கச் சமூக நடுவத்திற்குச் செல்லுங்கள், அல்லது 6377 3800 என்ற எண்ணை அழையுங்கள்

Section A: Particulars of Main Applicant

You must be aged 21 or above.

1. Full Name (as in NRIC): _____
2. NRIC No.: _____
3. Home Tel. No.: _____
4. Office No.: _____
5. Mobile No.: _____
6. Email Address: _____

7. Consent on Personal Information

I agree to allow the Government of Singapore (“**Government**”) and Participating Agencies¹ to collect, use, and share my Personal Information with respect to:

- ☐ All Participating Schemes¹
☐ IMDA Schemes Only

¹ The list of HOMES’ Participating Agencies and Participating Schemes can be found here:
<https://www.homes.gov.sg/eservice/ParticipatingScheme>

Section B: Beneficiaries of Other Government Agencies²

8. Indicate if you or any member of your household is receiving one or more of the government assistance schemes below:

- | | |
|--|--|
| <input type="checkbox"/> HDB – Public Rental Scheme | <input type="checkbox"/> Higher Education Community Bursary Tier 1 |
| <input type="checkbox"/> MSF – ComCare Long Term Assistance | <input type="checkbox"/> MOE – Financial Assistance Scheme |
| <input type="checkbox"/> MSF – ComCare Short-to-Medium Term Assistance | <input type="checkbox"/> MOE – Special Education Financial Assistance Scheme |

² For recipients of MOE’s Special Education Financial Assistance Scheme or Higher Education Community Bursary Tier 1, please provide a copy of the letter of award/confirmation.

Section C: Other Information

9. Do you or a member of your household have a permanent disability? ☐ Yes ☐ No
(If so, please provide supporting documents.)

10. How did you hear about the DigitalAccess@Home scheme? Please select all that apply.

- | | |
|--|---|
| <input type="checkbox"/> Word of Mouth (Family / Friend / Others) | <input type="checkbox"/> Letter from IMDA |
| <input type="checkbox"/> AMP / CDAC / Eurasian Association / Mendaki / SINDA | <input type="checkbox"/> Traditional Media (TV / Radio / Newspaper) |
| <input type="checkbox"/> Community Centre / Club (CC) & Library | <input type="checkbox"/> Online (Social Media / Website) |
| <input type="checkbox"/> Flyer / Brochure / Poster (Digital or Print) | <input type="checkbox"/> SG Digital Community Hub |
| <input type="checkbox"/> School (e.g. Primary School / Polytechnic / ITE) | <input type="checkbox"/> MSF Social Service Office / ComLink |
| <input type="checkbox"/> Senior Activity Centre / Active Ageing Centre | <input type="checkbox"/> HDB Hub & Branch Office |
| <input type="checkbox"/> Social Service Agency / Non-Profit Organisation | |
| <input type="checkbox"/> Others: _____ | |

11. Consent on Media Coverage

Would you be interested in sharing your story with us if we would like to showcase your household as an example of those the scheme had helped? Please indicate your consent to be interviewed; the interview may be featured in the media, forums, or other channels of communication.

- ☐ Yes, I agree
- ☐ No, I do not agree

Section D: Information of Household

Note: If there are more members of your household, please make a photocopy of this page.

Household Member	
1. Full Name (as in NRIC): _____	2. NRIC No.: _____
3. Relationship to Main Applicant: _____	4. Mobile No.: _____
5. Email Address: _____	
6. School (Only for full-time students aged 7 to 25 years old): _____	
7. <u>Consent on Personal Information</u> Indicate your consent to allow the Government and Participating Agencies ³ to collect, use, and share your Personal Information with respect to: <div style="text-align: right;"><input type="checkbox"/> All Participating Schemes³ <input type="checkbox"/> IMDA Schemes Only</div>	
Signature of Household Member or person acting on Member's behalf⁴	<i>To be completed if signatory is acting on behalf of the household member:</i>
	1. Full Name (as in NRIC): _____ 2. NRIC No.: _____ 3. Mobile No.: _____ 4. Email Address: _____
Household Member	
1. Full Name (as in NRIC): _____	2. NRIC No.: _____
3. Relationship to Main Applicant: _____	4. Mobile No.: _____
5. Email Address: _____	
6. School (Only for full-time students aged 7 to 25 years old): _____	
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Signature of Household Member or person acting on Member's behalf⁴	<i>To be completed if signatory is acting on behalf of the household member:</i>
	1. Full Name (as in NRIC): _____ 2. NRIC No.: _____ 3. Mobile No.: _____ 4. Email Address: _____

³ Sharing your personal information with participating agencies will facilitate and simplify your future applications for other support schemes by such agencies. The list of HOMES' Participating Agencies and Participating Schemes can be found here:

<https://www.homes.gov.sg/eservice/ParticipatingScheme>.

⁴ Where an individual is signing the form on behalf of the household member as a parent/legal guardian (of someone under 21 years old); as a donee under a registered Lasting Power of Attorney granted by the household member; or as a deputy appointed under the Mental Capacity Act (Cap. 177A) by a court in Singapore.

Section E: Terms and Conditions

1. I understand and agree that these phrases used in the application form refer to the following definitions:
 - a. **"Personal Information"** includes my:
 - i) personal data (e.g. name, NRIC no., address, age, gender, family/household structure and family/household composition);
 - ii) financial data (e.g. income, insurance coverage);
 - iii) consumption data (e.g. housing, healthcare bills, scheme subscriptions);
 - iv) social assistance data (e.g. social assistance history, assessments for eligibility and suitability for social services and public assistance schemes, social worker case reports);
 - v) medical information (e.g. medical reports); and
 - vi) other information (e.g. savings, payment for utilities) provided by me for the evaluation and administration of social services and public assistance schemes.

It includes information collected and kept by various Government ministries, departments and statutory boards, including the following information collected and kept by the Inland Revenue Authority of Singapore (IRAS) and Central Provident Fund (CPF) Board:

- vii) my income information;
- viii) information relating to and derived from my CPF Account(s) and CPF contributions (e.g. CPF Account(s) balance, CPF withdrawal details); and
- ix) information relating to my participation in schemes administered by CPF Board (e.g. medical information, insurance coverage).

Except the above, other information collected from surveys conducted by IRAS and CPF Board is excluded. Personal Information may relate to past, present or future matters.

2.
 - a. **"Assistance Package"** includes the Home Access scheme, NEU PC Plus scheme and any similar schemes from IMDA.
 - b. **"Household"** refers to anyone living with me in the same residential address, including but not limited to such persons living at the same residential address related to me by blood, marriage (including step-children and in-laws) or legal adoption, but not including any persons who is my employee, employer, landlord or tenant.
 - c. **"Schemes"** refer to all Participating Schemes.
 - d. **"Participating Schemes"** refer to social services and public assistance schemes provided by the Government and/or Participating Agencies, including:
 - i) healthcare, aged care, childcare, education, employment, housing, social assistance and counselling services and schemes;
 - ii) any form of financial assistance such as subsidies, grants, tax reliefs, vouchers or bursaries; and
 - iii) schemes administered by CPF Board.
 - e. **"Participating Agencies"** refers to statutory boards and organisations approved by the Government to provide the Participating Schemes, and includes any new statutory boards or organisations which may be included from time to time.
 - f. **"Processing Agency"** refers to organisation appointed by IMDA to process applications.
3. I hereby declare that the information which I provide herein or in connection with this application is true, up-to-date, and correct and that I have not wilfully suppressed and will not wilfully suppress any material fact. If I suppress or have suppressed any material facts or provide or have provided any false, misleading, insufficient, or inaccurate information, my application will be rejected and/or the DigitalAccess@Home scheme application withdrawn from me.
4. I understand that my application may be rejected by IMDA and/or the Processing Agencies without assigning any reason for doing so.
5. I hereby apply for the DigitalAccess@Home scheme, subject to the following terms, conditions and undertakings: -
 - a. My Household stays in a HDB flat;
 - b. My Household has at least one Singaporean staying in same residential address, as per address stated on NRIC;
 - c. If my Household is a current Assistance Package beneficiary, my Household will not choose an Assistance Package (or any similar assistance packages) that my Household had previously received;
 - d. My Household does and will not (independently from the DigitalAccess@Home scheme) have existing home fibre broadband contract at the time of activating Assistance Package;

- e. If I had opted for the subsidised device, I will keep the device in my/my Household's possession and shall not sell the device for the entire contract period of 36 calendar months;
 - f. I shall comply with such other requirements or conditions as may be stipulated by IMDA and/or the Participating Agencies;
 - g. I shall comply with all applicable laws and regulatory requirements in the use of any services and/or devices under the DigitalAccess@Home scheme;
 - h. I understand I need to pay the required monthly subscription for the entire contract period (36 calendar months); and
 - i. I agree to inform IMDA of any change in my residential address or contact information within 30 calendar days.
6. I acknowledge that IMDA reserves the right to terminate this agreement and any DigitalAccess@Home scheme and Assistance Packages extended to me, and to recover from me such amounts as may be due and owing by me to IMDA and all such subsidies and/or benefits provided under the DigitalAccess@Home scheme and any Assistance Packages, should I be found to have falsely declared any information or provided misleading and/or inaccurate information with regard to my application to DigitalAccess@Home or otherwise breached any of the Terms and Conditions herein. Termination shall be without prejudice to any accrued rights of IMDA up to the date of termination. I acknowledge that IMDA and any parties appointed by IMDA reserve the rights to visit me and verify that I possess the device obtained under the DigitalAccess@Home scheme.
7. I will indemnify and keep IMDA indemnified against, and hold IMDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
- a. Any use by me or a Third Party User (defined below) of any services and/or devices under the DigitalAccess@Home scheme for any purpose.
 - b. Any failure by me to perform or observe any term or condition of any of the following documents:
 - i) This Application Form;
 - ii) Any document between me and IMDA or the service provider or the device provider that relates to the provision or use of any services and/or devices under the DigitalAccess@Home scheme.
 - c. Any interruption, downtime, fault, or loss of use of the any services and/or devices under the DigitalAccess@Home scheme.
 - d. Any termination of any services under the DigitalAccess@Home scheme.
8. If my Household opted to redeem a subsidised broadband plan ("**Broadband Services**") under the DigitalAccess@Home scheme:
- a. I declare that I am aware that if I prematurely terminate Broadband Services before expiry of the contract period, the Broadband Service provider may impose early termination charges on me. In the event the Broadband Services is terminated for any reason whatsoever within 36 calendar months of its commencement, I acknowledge that IMDA reserves the rights to require me to bear any and all charges in respect of the Broadband Services for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Services.
 - b. I acknowledge that I am solely responsible for any use of the Broadband Services, regardless of whether the Broadband Services are used by me or by any other person ("**Third Party User**"). I will be responsible for the use of the Broadband Services by a Third Party User whether or not I have given permission to the Third Party User to use the Broadband Services. I will ensure that all use of the Broadband Services, whether by me or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
 - c. I acknowledge that the Broadband Services and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IMDA with respect thereto. I acknowledge that to the maximum extent permitted by law, IMDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Services.
 - d. I acknowledge that IMDA may, at its absolute discretion and without providing any reason, terminate the Broadband Services at any time without informing me beforehand, if any of the following occur:
 - i) IMDA has any reason to suspect or believe that the Broadband Services has been used by me or any Third Party User in any illegal, unethical, immoral or improper manner.
 - ii) I fail to perform or observe any term or condition in any of the documents listed in paragraph 8b above.
9. I acknowledge that IMDA will not be liable to me or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 8a to 8d above, even if IMDA knew, or should have known, of the possibility of such loss or damage.

10. I understand that the Government and Participating Agencies require my Personal Information for the following purposes:
- to determine if I or the Applicant qualify for the schemes indicated in the Consent on Personal Information section and, if I or the Applicant meet all other eligibility criteria for the schemes indicated in the Consent on Personal Information section,
 - to provide me or the Applicant with the schemes indicated in the Consent on Personal Information section.
11. I hereby consent and agree that the Government and Participating Agencies may collect, share and use my Personal Information, to the extent permitted by law, for any of the purposes in paragraph 10.
12. I understand that the Government and Participating Agencies may, without further reference to me, collect, share and use my Personal Information to determine if I and/or any of my Household members qualify for any or all of the Schemes indicated in the Consent on Personal Information section, and where I and/or my Household member so qualify, to provide such Schemes to me and/or my Household member.
13. I understand that the Personal Information collected for the purposes of paragraphs 10 and 12 may also be used by the Government and/or Participating Agencies for analysis and evaluation to improve and/or make changes to the Schemes and/or to create new social services or public assistance schemes.
14. I understand and consent that, for the purpose of facilitating the offer of the DigitalAccess@Home scheme by IMDA, any and all government agencies, statutory boards, voluntary welfare organisations/social service agencies, public healthcare institutions, or community self-help groups that have any of my records may share such records with IMDA (including Personal Information therein) with IMDA, if it is relevant to IMDA's work with us and/or our Household.
15. I understand that nothing in this application imposes any contractual obligation as to confidentiality on IMDA and that the Personal Information which I provide herein or in connection with this application (including the Personal Information which I have consented to the collection, sharing and use of under paragraphs 11 and 14 above) may be shared with:
- any Participating Agencies, statutory boards, voluntary welfare organisation / social service agencies, public healthcare institutions, community self-help group or person authorised by IMDA, for the purposes of research in which I, as a specific individual, shall not be identified;
 - any Singapore public sector agency⁵ for any of the purposes in Section 4(2) of the Public Sector (Governance) Act 2018; or
 - any entity for any other purposes prescribed or permitted under Singapore Law.
- ⁵As defined in Section 2(1) of the Public Sector (Governance) Act 2018.
16. I understand that if there are any discrepancies in the Personal Information collected, such discrepancies may be reflected to the relevant Government ministry(ies), department(s) or agency(ies), so that they may take the necessary steps to rectify any inaccurate records relating to me.
17. My consent regarding any Personal Information shall remain valid until I withdraw it in writing. I accept that it could take up to 10 working days from the date of receipt by HOMES Administrator (HOMES_Ops@moh.gov.sg) before any withdrawal of consent takes effect.
18. I understand and agree that my consent under this form will supersede/override all of my previous withdrawal(s) of consent (if any) for the sharing of my Personal Information by the Government and/or Participating Agencies, statutory boards, voluntary welfare organisations/social service agencies, public healthcare institutions, and/or community self-help groups, as the case may be.
19. In the event that the consent obtained pursuant to my submission of this form is subsequently found to be false, defective or otherwise invalidated through no fault of the Government, Participating Agencies, statutory boards, voluntary welfare organisations/social service agencies, public healthcare institutions, or community self-help groups, I agree that the Government, Participating Agencies, statutory boards, voluntary welfare organisations/social service agencies, public healthcare institutions, or community self-help groups, as the case may be, shall not be liable for any collection, use, sharing or disclosure of my Personal Information that was necessary for any of the purposes in paragraphs 10, 12, 13, 14 or 15 before such falsity, defect and/or invalidation of consent was known to them.
20. The Terms and Conditions herein and my consent regarding any Personal Information shall be governed by and construed in accordance with the laws of the Republic of Singapore and I agree to submit to the non-exclusive jurisdiction of the Singapore courts.
21. A person who is not party to this agreement has no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any term of this agreement.

22. These Terms and Conditions shall include the “Information for Applicants” enclosed with the Application Form. This Terms and Conditions read with the Application Form constitutes the entire agreement between IMDA and me with respect to its subject matter, and supersedes all previous communications, agreements and undertakings between me and IMDA (whether written or oral) with regard to the said subject matter.
23. IMDA shall be entitled to amend or supplement these Terms and Conditions from time to time, and I shall immediately be bound by such amended or supplemented version of the Terms and Conditions from the time it is published on www.digitalaccess.gov.sg and/or www.imda.gov.sg or such other website that IMDA operates in lieu thereof, or from the time it is notified to me by IMDA, whichever is earlier. It shall be my responsibility to check the relevant website to acquaint myself with such amended or supplemented versions of the Terms and Conditions.

End of Terms and Conditions

Signature of Main Applicant

Date

For Official Use:			
Application Serial No.:		Application Receipt Date:	
Remarks:			

DigitalAccess@Home – Information for Applicants

What is DigitalAccess@Home?

A scheme that provides subsidised broadband and laptop/tablet to lower-income households to support their studies, work and social activities.

Who can apply?

To qualify for DigitalAccess@Home, you must meet the following criteria:

Dwelling Type	Stay in a HDB flat
Citizenship	At least a member of your household is a Singapore citizen
Income	<p>Monthly Gross Household Income (GHI)^a ≤ \$1,900 <u>OR</u> monthly Per Capita Income (PCI)^a ≤ \$650</p> <p>(If there is a primary school student or a person with disabilities in your household: Monthly GHI^a ≤ \$3,400 <u>OR</u> monthly PCI^a ≤ \$900)</p> <p>(For applications received before 31 March 2025) If your household has an MOE school-going child/children^b (with none in primary school): Monthly GHI^a ≤ \$3,400 <u>OR</u> monthly PCI^a ≤ \$900</p>
Others	Existing beneficiaries of subsidised broadband or subsidised devices (under either the Home Access or NEU PC Plus schemes) will not be offered subsidised broadband or subsidised devices respectively

^a Income calculated as an average of the last 12 months. GHI (Gross Household Income) refers to all employment income, self-employed income, rental income, overtime pay, allowances, cash awards, commissions and bonuses of all members of the household. PCI (Per Capita Income) refers to the average monthly gross household income divided by the total number of household members.

^b Full-time students aged 25 and younger attending a Government / Government-Aided School, Junior College, Centralised Institute, Independent School, Specialised Independent School, Specialised School, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.

Subsidy Tiers

Tier 1	You or a member of your household is a beneficiary of <ul style="list-style-type: none"> HDB's Public Rental Scheme, <u>OR</u> MSF's ComCare Long-Term / Short-to-Medium Term Assistance, <u>OR</u> MOE's Financial Assistance Scheme (FAS)^c, and your GHI ≤ \$1,900 or PCI ≤ \$650
Tier 2	You meet the DigitalAccess@Home eligibility criteria, and reside in a HDB 1-3 room flat, <u>OR</u> You or a member of your household is a beneficiary of MOE's FAS ^c , but you do not meet the criteria for Tier 1
Tier 3	You meet the DigitalAccess@Home eligibility criteria, and reside in a HDB 4-room flat or larger

^c MOE FAS includes MOE FAS for mainstream schools, Special Education Financial Assistance Scheme (SPED-FAS) for special needs schools, and Higher Education Community Bursary (HECB) Tier 1 for Polytechnic and ITE students.



You are encouraged to use the online self-assessment tool on www.go.gov.sg/digitalaccesschecker to check your eligibility before applying.

How much do I need to pay? (Co-payment)

The amount of your co-payment will depend on the product(s) you select. The table below shows the range of co-payment amounts:

Subsidy Tiers	Subsidised Fibre Broadband Plan (Select One) Monthly Payments over 36 Months (before GST) ^d		Subsidised Device Package (Select One) One-time Payment (before GST) ^d With Microsoft Office (laptops only), 3-year subscription of anti-virus software and 3-year warranty			
	M1		ACER	JK Technology		
	500 Mbps	1 Gbps	Laptop - 15.6", Intel Core i5	Laptop - 15.6", AMD Ryzen 5 (Lenovo)	Tablet - 8", Android (Lenovo)	Tablet - 10.1", Android (Lenovo)
Tier 1	\$5	\$10	\$220	\$235	\$75	\$85
Tier 2	\$10	\$15	\$445	\$475	\$155	\$165
Tier 3	\$15	\$20	\$665	\$710	\$230	\$250

^d Payments are subject to the prevailing GST.