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The

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A COMMUNITY STRENGTHENED

Our ABC Functions

Aggregate

Needs and Resources **Build** Capability/Capacity in Partners and Networks Connect Communities

Mission:

To Build a Caring and Cohesive Community where we Assist the Needy, Bond the People and Connect the Community.





It has been a challenging 2021. The five Community Development Councils (CDCs) focused on strengthening our communities through care, resilience and action. We ran COVID-related programmes that cared for our people during the pandemic. We built resilience by working with community partners to tailor programmes suited to the needs of our society at large. And we encouraged volunteers to take action through youth engagements and community projects. We rallied as a nation. We united as one. We emerged as a community strengthened.

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FROM THE CHAIRMAN'S DESK

The year 2021 brought with it new and exciting milestones for our five Community Development Councils (CDCs). Amid the challenges brought on by the pandemic, we forged a spirit of resilience and unity to chart our path toward a new normal.

The five CDCs continued to work tirelessly to complement the Government's efforts to support Singaporeans. The CDCs rolled out COVID-related programmes and local assistance schemes to bolster vulnerable residents who were adversely impacted by the pandemic. In addition, the CDCs also complemented the Government's efforts in promoting a caring, resilient and future-ready Singapore through initiatives such as the CDC Vouchers Scheme and the SkillsFuture@CDC.

I would like to share three key emerging themes from the work of the CDCs in the past year:

Driven by a common purpose

Our unity of purpose to serve our residents was a strong motivating force behind our mission to **Assist the needy, Bond the people** and **Connect the community**. Due to the pandemic, we had to recalibrate many programmes and expand our support for national programmes launched by the Government. We aggregated resources from our network of partners to meet the community's needs while strengthening links between grassroots organisations (GROs), community partners and residents.

Together, the CDCs touched the lives of more than **490,000 beneficiaries**. We rolled out more than **230 programmes**, out of which **113 were local assistance schemes**.

We are grateful to all our partners who came alongside us and worked towards achieving our common goal of uplifting and strengthening the community. With their support, we could multiply the impact of our joint initiatives. For instance, the amount provided by Ngee Ann Kongsi and Kong Meng San Phor Kark See Monastery for the COVID-19 Relief Fund to help residents who lost their jobs or income during the pandemic was doubled by a government matching grant. Each of their \$2 million donations grew to \$4 million.

Nimble and inclusive

Being small, nimble and close to the ground, our CDCs were able to respond to evolving needs quickly.

When the pandemic hit our shores, we sized up the situation to roll out new and enhanced initiatives quickly for our neediest residents. The five CDCs launched the CDC Vouchers Scheme (Tranche 1) immediately after the Circuit Breaker in 2020. This effort helped about 338,000 low and lower-middle-income households cope with the cost of living. Following the positive response to this initiative, the CDCs went on to provide another round of vouchers (Tranche 2) in January 2021 which benefitted more than 378,000 households.

While relying on paper vouchers in the first two tranches of the scheme, the CDCs concurrently developed a digital version and solution with the help of partner agencies like Government Technology Agency (GovTech). In line with the Government's Smart Nation initiative, we started piloting the CDC e-voucher scheme in April 2020. More than 7,000 residents and 200 merchants took part in eight trials to test the digital solution and its usability. On 13 December 2021, Prime Minister Lee Hsien Loong rolled out the \$130 million digital CDC Vouchers Scheme (CDCV) for all Singaporean

FROM THE CHAIRMAN'S DESK

COMMUNITY DEVELOPMENT COUNCIL Aggregate.Build.Connect

households to thank them for their solidarity during the pandemic and in support of our hawkers and heartland merchants.

The wide use of the CDC digital vouchers was a big leap forward, especially for residents and merchants unfamiliar with technology. This milestone was achieved with painstaking efforts by the CDCs and our partners to ensure that the nationwide CDC e-voucher scheme was intuitive, inclusive and made accessible to those who were digitally less-savvy. These residents could get help at any Community Centres/Clubs to download the e-vouchers or obtain physical ones.

We are heartened that the digital vouchers have been well-received. As of 4 March 2022, more than 1.1 million Singaporean households have claimed their 2022 CDC Vouchers, and a total of \$62 million has been spent at participating hawkers and heartland merchants.

The CDCs' agility to innovate puts us in good stead to serve as incubators of ideas and test beds for social innovations and solutions to meet residents' emerging needs. For example, the family-friendly Baby Bliss @ South West initiative was scaled up to the nation-wide Embracing PArenthood movement. We hope that some of the district-level or smaller-scale initiatives we have developed could evolve into national-level programmes with the right conditions.

Our Collective Strength

The achievements made by the five CDCs are only possible because of the collective commitment and dedication of the various stakeholders whom we work with – from our volunteers and staff, community and corporate partners to the respective district councillors and mayors. Despite the tough conditions last year, the CDCs, together with over **2,800 partners** and 2,600 active **volunteers**, have managed to raise more than **\$17.5 million** in donations, in both cash and kind.

I would like to express my heartfelt thanks to all who have worked with us. Every action and contribution, whether big or small, has benefitted and made a positive impact on our community.

As we emerge from the pandemic, the CDCs will continue to stay close to our mission and champion efforts to meet community needs. With the collective strength of the grassroots organisations, community partners, agencies and volunteers, we will uplift the needy, build lasting bonds and deepen our society's connections for a cohesive and resilient Singapore.

Together, we can secure a better future in the post-COVID world.

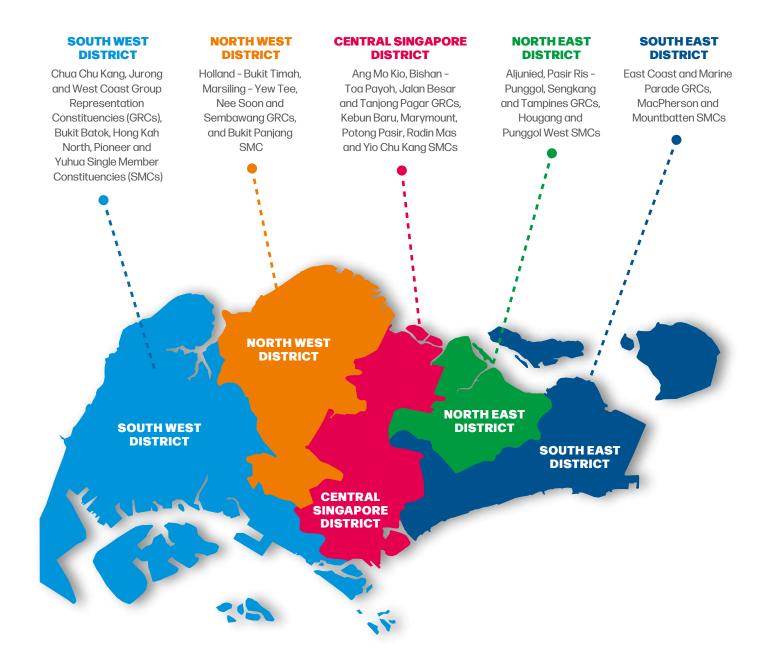
Ms Low Yen Ling Chairman, Mayors' Committee







OUR DISTRICT MAP





OFFICE OF THE MAYORS

The Office of the Mayors in Singapore serves the residents in the five districts. Each district is helmed by a Mayor, who also serves as a Chairman of the Community Development Council in that particular district.

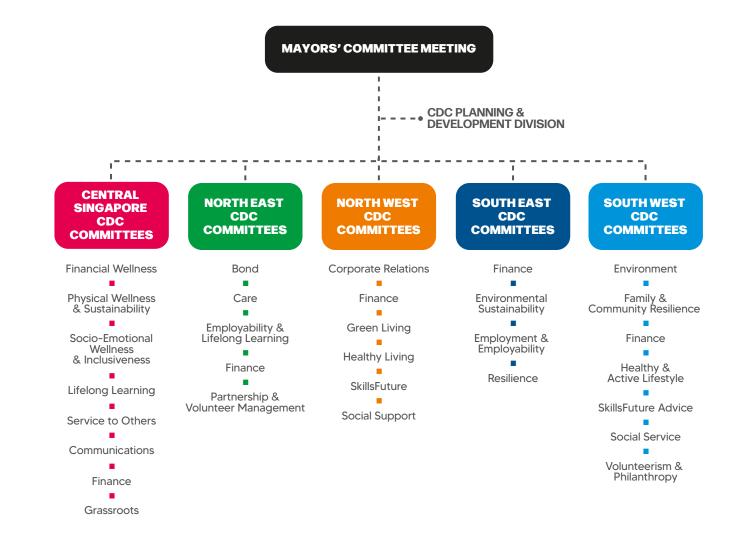


From left to right:

- 1. Ms Denise Phua Lay Peng Mayor of Central Singapore District Chairman of Central Singapore CDC
- 4. Mr Alex Yam Mayor of North West District Chairman of North West CDC
- 2. Mr Mohd Fahmi bin Aliman Mayor of South East District Chairman of South East CDC
- 5. Mr Desmond Choo Mayor of North East District Chairman of North East CDC
- 3. Ms Low Yen Ling Chairman of Mayors' Committee Mayor of South West District Chairman of South West CDC



OUR COMMITTEES



STRENGTH THROUGH CARE

COVID-19 Related Programmes

In the face of any adversity, the CDCs step up our efforts to rally together our people, businesses and partners to support, care for and uplift our community.

The impact that the COVID-19 pandemic had on our nation was unprecedented. Through it all, the CDCs remain steadfast in our functions of aggregating needs and resources, fostering social resilience and social capital, and promoting a culture of giving back.

> Helping residents get

The following pages highlight our key efforts in COVID-related programmes that bolster, support and care for our people and ensure that no one gets left behind.

connected from home



Thanking Singaporeans for their solidarity

> Supporting vulnerable residents through the pandemic

Inspiring resilience in students Providing relief to stay strong through COVID-19 Caring for our residents during COVID-19 Heightened Alert 07



COMMON FLAGSHIP PROGRAMME

CDC VOUCHERS SCHEME

Supporting Singaporean households, hawkers and heartland merchants through the COVID-19 pandemic

\$20 million CDC Vouchers Scheme (Paper - Tranche 2)

Following the successful run of CDC Vouchers Scheme (Tranche 1) launched in June 2020 which was well-received by both residents and participating heartland hawkers and merchants, the five CDCs launched the CDC Vouchers Scheme (Tranche 2) on 25 January 2021 to help lower-income Singaporean households defray their cost of living.

This scheme was part of the \$75 million grant announced by Deputy Prime Minister Heng Swee Keat at the Unity and Resilience Budgets 2020. Each identified Singaporean lower-income household received \$50 worth of CDC paper vouchers to be spent at participating hawkers and heartland merchants for food, essential goods and services.

This scheme was made possible with several committed partners. The CDCs worked with Government Technology Agency (GovTech) to monitor voucher collection rates and assist in the dissemination of vouchers via the DistributeSG mobile application. While several community partners such as the Federation of Merchants' Associations Singapore (FMAS), Grassroots Organisations, Merchant and Hawker Associations contributed to the outreach and engagement of heartland merchants.



Government Technology Agency, Federation of Merchants' Association Singapore, Merchant and Hawker Associations, Grassroots Organisations, Ministry of Finance

"During the COVID-19 pandemic, our business was affected. This scheme is very meaningful, as it not only helps boost the business of our tenants, but also help residents around this area."

- Mr Chong Chee Ming, Yong Li Coffee Station (Canberra)

"I'm really grateful for the CDC's help. They are really caring. Thank you, CDC, for your care and help."

- Mdm Ong Khng Tee, Recipient of the CDC Vouchers Scheme



Launch of the CDC Vouchers Scheme (Tranche 2) by DPM Mr Heng Swee Keat.



Resident using the CDC paper vouchers at a hawker stall.

STRENGTH THROUGH CARE

SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME

PARTNERS:

Government Technology Agency, Infocomm Media Development Authority, Enterprise Singapore, Ministry of Finance, Singapore Land Authority, Ministry of Communications and Information, Singapore Police Force, Immigration & Checkpoints Authority, Department of Statistics, Federation of Merchants Associations Singapore, Heartland Enterprise Centre Singapore, Merchants/Hawkers Associations, SME Centres, Grassroots Organisations

"Going cashless has helped me reach out to a bigger group of customers, and at the same time, cut the hassle of receiving and counting cash."

- Mr Muhammad Tamam Shafiq Razman, 28, a second-generation owner of Mankelo Fishery

\$130 million CDC Vouchers Scheme (Digital - Tranche 1) (T2021)

As part of the \$900 million Household Support Package announced at Budget 2021 which aimed to thank Singaporeans for their sense of solidarity during the COVID-19 pandemic and to support hawkers and heartland merchants affected by the pandemic, the \$130 million CDC Vouchers Scheme was launched by Prime Minister Lee Hsien Loong on 13 December 2021. Up to 1.3 million Singaporean households will receive \$100 digital CDC vouchers.

The CDCs have taken a collaborative whole-of-community and whole-of-government approach to implement the scheme, partnering various agencies and community partners to create a digital solution that is easy to use. To ensure all Singaporean households can enjoy the benefits of the CDC Vouchers Scheme, help is readily available at Community Centres/Clubs (CCs). Seniors without family members to help them claim their CDC vouchers, residents without smartphones or those who are digitally less savvy, may go to their nearest Community Centre/Club (CC) for assistance to claim the digital vouchers and/or request for the CDC vouchers to be printed. Ambassadors from the CDCs and the SG Digital Office were also on the ground to onboard merchants and guide them on using digital mobile application for convenient e-payments, to ensure an easy and seamless experience.

Within a few hours of the launch, over 200,000 households had claimed their vouchers, and in less than a month, over 1 million households had claimed their vouchers with over 90% of participating merchants receiving CDC vouchers transactions.

"The CDC vouchers helped to relief the financial burden for many Singaporean families. More importantly, it helped to encourage spending in the local heartland stores and hopefully be able to push up sales and keep these stores going."

- Ms Nageswari Subramaniam, Resident of the North West District



Launch of the CDC Vouchers Scheme 2021 by PM Lee Hsien Loong on 13 December 2021.



Resident spending CDC vouchers at participating hawker stall located in South East District during the pilot trial.

SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME

THE NGEE ANN KONG SI-CDC **COVID-19 RELIEF FUND**

Giving back to the community during the **COVID-19** pandemic

Throughout the COVID-19 pandemic, the CDCs partnered with various organisations and foundations to provide financial relief to Singaporeans. The Ngee Ann Kongsi was one organisation that contributed to the COVID-19 relief efforts, giving back to the community in times of trouble and assisting Singaporeans with much needed help.

Announced on 2 November 2020, the \$4 million Ngee Ann Kongsi-CDC COVID-19 Relief Fund was set up to provide relief to Singaporeans aged 21 years old and above who are unemployed and have experienced a total loss of income due to non-voluntary no pay leave, retrenchment or termination for at least 3 months at point of application.

This initiative was part of the CDCs' continued efforts to complement the national assistance schemes by the Government and serves to further strengthen the social safety net through the partnership of the people, public and private sectors.

Attending the launch of this relief fund was guest-of-honour Deputy Prime Minister Mr Heng Swee Keat, Chairman of Mayors' Committee and Minister of State Mayor Low Yen Ling, Mayor Denise Phua, Mayor Desmond Choo, Mayor Alex Yam as well as Mayor Fahmi Aliman, and the two NAK Executive Committee members Mr Jamie Teo and Mr James Teo.



Launch of The Ngee Ann Kongsi-Community Development Council COVID-19 Relief Fund on 2 November 2020.

PARTNER: Ngee Ann Kongsi

"This COVID-19 relief fund demonstrates the strength of our community bonds to uplift Singaporeans who have lost their jobs. We feel the pain and loss collectively, and this solidarity to get through the tough times together will set our generation apart with arit."

- Ms Low Yen Ling, Chairman of Mayors' Committee and Mayor of South West District

"The Naee Ann Konasi has been actively contributing to various philanthropic causes in Singapore, going beyond the Teochew community, and supporting and benefitting Singaporeans. We hope this fund can provide some relief and support for Sinaaporeans whose jobs have been affected or lost because of COVID-19. It is only through unity and as one community, that we can emerge better and stronger."

- Mr Jamie Teo, President, The Ngee Ann Kongsi



COMMON FLAGSHIP PROGRAMME

KONG MENG SAN-CDC COVID-19 RELIEF FUND

Building a resilient and caring community regardless of religion

During the COVID-19 pandemic, the CDCs sought to build bridges of kindness and compassion through the Many Helping Hands approach, bringing together corporate and community partners to help complement the efforts of the Government.

The five CDCs partnered with Kong Meng San Phor Kark See Monastery (KMSPKS) to set up a new \$4 million Kong Meng San-CDC COVID-19 Relief Fund to help more Singaporeans households, regardless of religion, affected by the COVID-19 pandemic through loss of jobs, retrenchment or total loss of income.

This initiative was set up with the aim to assist up to 8,000 households, with each eligible household receiving a one-off assistance of \$500, and was the first time a religious institution has donated such a large amount to the five CDCs for a COVID-19 Relief initiative. The generous contribution from KMSPKS will be able to provide financial relief to many Singaporeans, regardless of their religion and beliefs, and it is the support from various organisations and foundations that helps build a more resilient and caring community.

The guest-of-honour, Mr Masagos Zulkifli, Minister for Social and Family Development and Second Minister for Health, launched the KMS-CDC COVID-19 Relief Fund during the ceremony at the KMSPKS Meditation Hall. He was joined by the Chairman of Mayors' Committee and Minister of State Mayor Low Yen Ling, Mayor Denise Phua, Mayor Desmond Choo, Mayor Alex Yam, Mayor Fahmi Aliman, as well as Abbot Venerable Sik Kwang Sheng, Mr Chng Hwee Hong, Deputy Chairman of KMSPKS Finance and Investment Committee, and Mr Lim Hock Yu, Chief Executive Director, People's Association. This fund has been extended to March 2023. **PARTNER:** Kong Meng San Phor Kark See Monastery

"Organisations like KMSPKS play an integral role in strengthening the resilience of our community. Together, we help ensure no one is left behind and that those who need help, can get the support and attention they need."

- Ms Low Yen Ling, Chairman of Mayors' Committee and Mayor of South West District

"The COVID-19 pandemic has greatly disrupted our society and gravely impacted Singaporeans' lives and livelihoods. More than ever, we need to extend compassion and a helping hand to others. We hope this new fund can bring healing to the hearts and minds of those drastically affected by the pandemic."

> - Venerable Sik Kwang Sheng, Abbot, Kong Meng San Phor Kark See Monastery



Launch of Kong Meng San-Community Development Council COVID-19 Relief Fund on 19 December 2020.



SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME

TEMASEK TRUST-CDC LIFELONG LEARNING ENABLING FUND

Empowering adults with disabilities on their lifelong learning journey

The pandemic has affected many people, especially persons with disabilities.

In the new normal, we are leveraging technology to connect, learn and work from home.

Announced on 8 September 2021, the five CDCs and Temasek Trust launched a \$4 million 'Temasek Trust-CDC Lifelong Learning Enabling Fund' to support adults with disabilities and empower them to pick up skills to adapt and evolve. Administered by SG Enable, the fund will benefit close to 4,000 adults with disabilities in their lifelong learning journey. Applications commenced from 3 December, and will be open till 31 December 2022. Each successful applicant will be subsidised up to \$1,000 to defray the costs of learning support services/devices, as well as course fees.

The CDCs and Temasek Trust also collaborated with partners to offer curated and customised courses in vocational and independent living skills. These courses impart living skills such as self-care, home, community and residential living. Learners can also upskill themselves in other areas of interests like Information Technology, work readiness, as well as social and communications skills.

Mrs Chang Bee Hua tapped on the 'Temasek Trust-CDC Lifelong Learning Enabling Fund' to purchase a learning tablet for her beneficiary son, Zi En (in photo). Zi En, who is on the autism spectrum, attends monthly home-based lessons via Zoom. PARTNERS: Temasek Trust and SG Enable



" I'm glad that besides using the Fund for Zi En's courses, we can use it to purchase a device for his learning!"

- Mrs Chang Bee Hua, mother of Zi En

STRENGTH THROUGH CARE

SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME



Mayors, representations from Temasek Trust oscar@sg fund, five CDCs, SG Enable, Disability Advocate, Mr Alister Ong and comprising persons with disabilities and caregivers, Ministry of Social and Family Development, Social Service Agencies, People's Association, Institutes of Higher Learning, demonstrating the Singapore Sign Language (SgSL) hand sign for "Love You" at the Virtual Media Launch of the 'Temasek Trust-CDC Lifelong Learning Enabling Fund'.

"Persons with disabilities have been affected disproportionately by the pandemic. Temasek Trust's oscar@sg fund is glad to be part of this initiative which provides adult learners with disabilities more opportunities to upskill and empower themselves. As our economy slowly reopens, we need to progress together as one inclusive society."

- Ms Cheo Hock Kuan, CEO of Temasek Trust



Mayors, representations from Temasek Trust, five CDCs, SG Enable, and Disability Advocate, Mr Alister Ong, demonstrating the Singapore Sign Language (SgSL) hand sign for "I Love You" at the Virtual Media Launch of the 'Temasek Trust-CDC Lifelong Learning Enabling Fund'.



STRENGTH THROUGH CARE SPOTHIGHT OF CDC PROGRAMMES



CENTRAL SINGAPORE CDC

GIFT OF LOVE

Providing relief for residents to stay strong through the COVID-19 pandemic

The COVID-19 pandemic saw the nation come together to support one another. The Central Singapore CDC coordinated a district-wide movement to provide additional support. Through these short-term relief efforts for residents-in-need, this initiative encourages all to stay strong, support one another and illustrates the CDC's care for them.

The 'Gift of Love' seeks to bring different partners together to care and do good for the community. Care packs with essential items were distributed to hawkers affected by market closures, as well as residents who were staving in rental units and/or recovering from home. Cash and vouchers were also given to the needy, such as cleaners and cardboard collectors. More than 10,000 beneficiaries were supported through numerous 'Gift of Love' sessions within Central Sinappore District. The 'Gift of Love' is part of a suite of 52 programmes organised by Central Singapore CDC to support the community.

"The COVID-19 care pack really came at the right time as I could not visit my mum and I was at a loss of what to do. Please extend my thanks and appreciation to the Central Singapore CDC, partners and volunteers who delivered the care pack to us."

- Mdm R. New, Marymount SMC resident

"Thank you so much for responding to us so quickly and allay all our uncertainty. Thanks for taking the efforts and taking good care of us during this difficult period. Stay safe and healthy. Good job done."

- Ms A Gav. Toa Pavoh East resident

PARTNERS:

Eu Yan Sang, Great Alliance, Heartwarmers, Mummy Yummy, Nunchi Marine, OMERS, Perennial Holdings, Surbana Jurong, individual donors and 550 volunteers



Ms Joan Pereira (Grassroots Adviser to Tanjong Pagar GRC GROs -Henderson-Dawson) giving a 'Gift of Love' care pack to a stallholder at Bukit Merah View Market and Food Centre who was affected by closure due to the COVID-19 pandemic.



Grassroots Volunteers from Marymount delivering 'Gift of Love' care packs containing household essential items to residents. At the same time, these volunteers also took the opportunity to engage (while maintaining safe distancing) and better understand residents' needs.

NORTH EAST CDC

HEIGHTENED ALERT ASSISTANCE SUPPORT AND GROCERY SUPPORT PROGRAMMES FOR ISOLATED SENIORS

Caring for our residents during COVID-19 Heightened Alert

Some residents faced unprecedented challenges during COVID-19, especially during the Heightened Alert period, and the North East CDC stepped forward to provide support to help them tide over. The North East CDC provided a series of support schemes to help residents who faced income and work disruptions during this period. In addition, grocery support was also extended under the programme for isolated seniors.

A one-off Special Grocery Fund was provided to the divisions to run their local initiatives to support vulnerable and isolated seniors, where a total of 694 beneficiaries received assistance. In addition, the North East CDC partnered with various corporate partners to provide divisions with grocery care packs to be distributed to isolated seniors and needy families, benefitting 672 residents.

PARTNERS:

Thakral Corporation, Derek Koh Organisation, Applied Materials South East Asia, 10 volunteers



Volunteers at work packing grocery care packs.



Beneficaries with their grocery care packs and mooncakes.



Volunteers at work packing and ready to distribute grocery care packs.



COMMUNITY

'EI ODMENT

Aggregate Build Connect

STRENGTH THROUGH CARE



SPOTLIGHT OF CDC PROGRAMMES

NORTH WEST CDC

DIGIREADY @ NORTH WEST Helping residents get connected from home

The COVID-19 pandemic had changed the dynamics of how we live, work and play. The shortage of digital devices in the community meant that some residents do not get access to online convenience and connectivity. Recognising the gap in the community, the North West CDC collaborated with non-profit organisation Engineering Good to pilot a ground-up effort in early 2020 to provide laptop assistance to support residents for Home-based Learning (HBL) and Work from Home (WFH).

In October 2021, the pilot initiative was scaled up into a full-fledged programme following feedback on the increasing need for greater digital assistance. The new programme provided free refurbished devices and accessories to low-income adults, seniors, and students, benefitting 242 residents. In addition, it also provided subsidised broadband connection to increase home access, as well as free coaching on troubleshooting faulty digital devices to equip corporate and community volunteers with basic troubleshooting, repair skills, and the skills to prolong the lifespan of digital devices.

"Most of our clients have challenges making ends meet, hence having a laptop and internet connection at home is secondary to them. Unfortunately, COVID-19 shifted everything online and many of them faced difficulty in getting a laptop or internet connection for home-based learning. The programme was definitely timely for our clients and families, the children were able to focus better, and it helped alleviate the stress of parents."

> – Fei Yue Family Service Centre (Champions Way)

PARTNERS:

Engineering Good, various corporate partners, social service agencies and Grassroots Organisations



Children from Fei Yue benefitting from the programme.



Mayor Alex Yam and partners at the launch of DigiReady.

SOUTH EAST CDC

SINGAPORE KWANGTUNG HUI KUAN (SKTHK) STUDENT RESILIENCE AWARD @ SOUTH EAST

Inspiring resilience in students facing challenging situations

COVID-19 caused disruption to global economic activities, businesses, educational systems, workforce operations, and job uncertainties and losses affected the lives and livelihoods of people.

The Singapore Kwangtung Hui Kuan Student Resilience Award @ South East aims to provide a one-time financial assistance of \$500 for students attending schools within the South East District, and benefit 400 students who have displayed resilience despite challenging family circumstances. This helps to alleviate the cost of living for students whose lives were affected by COVID-19.

"After my father passed away, I was looked after by adoptive parents, and was also very close to my grandmother. I struggled with my identity in school and often played truant and hung out with people of bad influences. When my grandmother passed 5 years ago, it impacted me emotionally and gave me a wakeup call. I decided to turn my life around after my GCE 'N' levels and joined ITE's Nursing course, hoping to use these skills to give back to the community one day. My mother was diagnosed with cancer recently, and I maintained a positive mindset despite the challenges. Currently, my studies have been good and I am actively involved in my CCA, the Singapore Nurses Association, student charter, where I am also an EXCO member."

- Mr Samuel Sng Zi Xing

"My mother is a homemaker, and my father has a kidney condition and has been permanently unfit for work since 2016. Despite the challenges, I remained engaged in classroom activities and took ownership of my learning. I received several awards for showing improvement, have been chosen several times as a role model for the school and MUIS, and was even appointed as the class leader in 2020. Although I entered Secondary 1 in the normal academic stream, I am happy that I can continue my studies."

PARTNERS:

Singapore Kwangtung Hui Kuan, Secondary schools, Institutes of Higher Learning



Mayor Fahmi Aliman (left), Mr Mohamad Isa Bin Hassan, Mohamad Khuzaimi bin Mohd Kamsani (recipient), Ms Rachael Goh, Samuel Sng Zi Xing (recipient), Mr Ho Kwok Choi, PBM, BBM, SBStJ, OStJ (far right).









SOUTH WEST CDC

SOUTH WEST CARE FUND

Supporting vulnerable residents through the COVID-19 pandemic

Launched in December 2021, the South West Care Fund aims to strengthen support for vulnerable residents to tide them through the pandemic and to plug gaps in addressing pertinent issues magnified by the COVID-19 situation.

The fund augments ground needs and provides integrated and holistic assistance such as increased mental stress and emotional duress as well as the issues magnified by the COVID-19 pandemic faced by vulnerable families. The new initiative under Adopt @ South West will bring holistic, essential and practical support to residents over the next three years. The fund complements the existing CDC local assistance schemes while widening the net of support by including more areas under the three pillars of Social Support and Wellness, Education and Enrichment and Home Maintenance and Improvement.

"We welcome this funding especially in the areas of Education and Enrichment where eligible families can apply for funding in getting some relief for school-related expenses such as transportation. The South West Care Fund can help to plug the gaps and will be a welcome relief for many under-served families."

- Ms Elaine Tan, school social worker from SHINE Children and Youth Services

"We are humbled to partner the South West CDC to better support vulnerable residents in the South West through the launch of the \$1 million South West Care Fund. We hope that our contribution can effectively plug some gaps in the community to build a stronger safety net so that vulnerable residents can obtain the assistance they require." **PARTNERS:** Koh Kock Leong Enterprise Pte Ltd



The launch of the South West Care Fund complements ground needs and provides integrated and holistic assistance faced by vulnerable families.



Participants at the launch of the South West Care Fund.

– Mr Koh Tiam Teck, Managing Director, Koh Kock Leong Enterprise Pte Ltd

STRENGTH THROUGH RESILIENCE

The CDCs support the Government's efforts in promoting a resilient, cohesive and inclusive Singapore.

The COVID-19 pandemic has shown that building resilience is the key to a strong and united community where no one is left behind. Recognising that our community is made up of diverse groups of people with unique needs and priorities, the CDCs tap on their extensive networks to aggregate resources from Ministries, Government Agencies, corporate and community partners, build capabilities in residents and partners, and tailor all-inclusive programmes for our society at large. From sharing spaces to helping communities with distinct needs, we work and grow together in strength and resilience.

The following pages highlight our key efforts in community driven programmes that serve to build a resilient, inclusive society.

Helping our community

stay physically fit and

mentally strong

Deepening inter-faith understanding in our youths



Celebrating the abilities of Persons with Disabilities

potential employers

Connecting job

seekers with

Shaping hearts through art for the special needs in the community



SkillsFutur

Preparing

Singaporeans for a

Post-COVID-19 World



SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES

COMMON FLAGSHIP PROGRAMME

SKILLSFUTURE@CDC 2021 (PART OF THE SKILLSFUTURE FESTIVAL)

Preparing Singaporeans for a Post-COVID-19 World

As the Singapore labour market slowly recovered from the COVID-19 pandemic impact, it was important to equip Singaporeans with different skillsets, mindsets and new industry insights to help them capitalise on increasing job vacancies in key industries.

A two-week long virtual programme by the CDCs via Facebook Live Videos and Virtual Workshops was held in conjunction with the SkillsFuture Month to provide specific support to Singaporeans and businesses in lifelong learning, re-skilling and upskilling, resulting in a total outreach of 15,000.

PARTNERS:

AGB Education Centre, AgileAsia, Alvigor, Avadah People Solutions, Certis Group, Cyber Security Agency of Singapore, DesignSingapore Council, Dormakaba, MCI Career Services, Social Enterprise Network Singapore (SENSE), Nanyang Polytechnic, Ngee Ann CET Academy, NTUC Learning Hub, Razer Inc., Santorini Hair Spa, School of X, Singapore Institute of Technology, Singapore University of Social Sciences, Wine & Kitchen



Key visual of SkillsFuture@CDC 2021

©CDC



Webinars conducted over Facebook Live at SkillsFuture@CDC 2021.

STRENGTH THROUGH RESILIENCE

SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME

Participants had a comprehensive range of online workshops and talks to choose from. Industry experts and training providers shared their knowledge over 15 thematic workshops, covering multiple stages of the workforce, from critical core skills such as problem-solving and ideation to technical skills such as cybersecurity and e-transactions. There was also a series of 10 Facebook Live sessions, with expert guests and Mayors who offered invaluable opportunities for engagement with Singaporeans and businesses on a variety of topics.

Workshops were also held in collaboration with e2i to promote employment assistance such as career coaching and insights into the growth sectors. Singaporeans can benefit from career coaching, access information on current and upcoming job fairs and know which new skills to pick up on to strengthen employability.

"The engaging session has inspired me to level up my skills"

"The workshop gave me confidence and assured me that age should not be a limiting factor"

- Participant via post-event survey



Virtual workshops conducted over Zoom at SkillsFuture@CDC 2021.







CENTRAL SINGAPORE CDC

THE PURPLE PARADE 2021 Supporting Inclusion & Celebrating Abilities of Persons with Disabilities

Into its 9th year, The Purple Parade is a unifying national platform and Singapore's largest movement that supports inclusion and celebrate abilities of persons with disabilities. The core of the movement is to ensure that persons with disabilities are included in the main chapter of Singapore's growth and have equal access to education, daily living, employment, transport, and social networks, just to name a few.

Traditionally, The Purple Parade sees more than 10,000 in attendance, with the support from the People, Public and Private sectors across its 5 'Cs': Campaign (month-long awareness building efforts), Carnival, Contingent, Concert and Conversations.

In 2021, the parade took on a refreshed hybrid format to continue the momentum of engaging Singaporeans online to support inclusion and to celebrate the abilities of persons with disabilities during the pandemic.

One of the main highlights, The Purple Parade 2021's Hybrid Concert offered pre-recorded and live performances, along with the recitation of The Purple Parade Pledge by 150 on-site participants. The livestream concert attracted more than 22,000 online views and 25,000 live engagements.

Leading up to the parade, and as part of the 'Let's All Go Purple!' Campaign, there were more than 68,000 online engagements as a show of Singapore's solidarity and support towards the cause.

A year-long awareness building effort complemented the parade, which included the 'Walk In My Shoes' Series – a new curation of workshops to enhance public's awareness of the major disability groups through first-hand experiences and perspectives. Virtual Live Chats by persons with disabilities and/or their caregivers to share their lived experiences, and a collection of close to 50 stories of personal journeys by persons with disabilities were featured in the Digital Human Library.

PARTNERS:

More than 200 partners from the People, Public and Private sectors, as well as close to 200 volunteers/performers

"The Purple Parade Movement is a platform where it can move people and change minds."

- Ms Yip Pin Xiu, Vice-Chairperson of The Purple Parade Working Committee 2021

"I'm really excited to be here today and I'm looking forward to all the performances and all the videos that have been created for Purple Parade 2021!"

- Ms Zohra Fathima, person with physical disability



The Purple Symphony's Artistic Director and Conductor, Mr Quek Ling Kiong getting the audiences involved in the LIVE performance by The Purple Symphony comprising musicians with and without disabilities.



NORTH EAST CDC

SHAPING HEARTS 2021 Stories of Hope, told through Arts

Shaping Hearts 2021 is the third iteration of the North East CDC's inclusive art event after Art Market and Articulate in 2019 and 2020. Through Shaping Hearts 2021, the North East CDC hopes to celebrate the artistic talents of the special needs community by providing a platform for our differently abled artists from the various Social Service Agencies (SSAs) to showcase their talent in visual and performing arts. The event served as a one-stop shop for corporate partners, community partners and the public to purchase artworks by the special needs community.

The launch was attended by DPM Heng Swee Keat on 13 November, kicking off a series of activities from movie screenings, workshops, performances to the Shaping Hearts Art Exhibition. The event was attended by 3,800 participants, and all 8 paintings submitted by Genine to be exhibited were sold. Through this, we hope to generate greater awareness and acceptance of the special needs community.

"Looking at Genine's paintings, you can feel how she expresses from her inner world... It's a blessing to have Genine to be a part of my life."

 Ms Joysline Kwan, Mother of Genine, a beneficiary of the art therapy programme at Extra Ordinary People and an alumna of MINDS.
She was born with epilepsy, which poses a great hurdle to her growth.



Minister Masagos Zulkifli and Mayor Desmond Choo with SGEnable beneficiary Mr Muhd Saifudeen.

PARTNERS:

Arts@Metta, ArtSE, ARC, AWWA, BCARE, Bizlink Centre Singapore Ltd, CPAS, COH, DSA, Extra-Ordinary People, FDS, HWA, MINDS, MFPA, MDAS, SGEnable, SADeaf, SAMH, The Singapore Cheshire Home, TOUCH, ArtDIS, Singapore Pools Pte Ltd, Jean Yip Group, Neo Group, Serial System Ltd, Koh Kock Leong Enterprise Pte Ltd, OES Construction Pte Ltd, GIIS, UTAC, Best World International Ltd, Lion Huat Group, Lily Goh, Vincent Seet, Mr. Zhong Heng, Dr. Beng Teck Liang



Opening Ceremony with DPM Heng Swee Keat, SMS Dr Koh Poh Koon, Mayor Desmond Choo, Vice-Chairperson of North East District Ms Yeo Wan Ling with Joshua Allen Rui Xiong German, an autistic pianist who performed for the opening ceremony.



SPOTLIGHT OF CDC PROGRAMMES



NORTH WEST CDC

HEALTHY LIVING @ NORTH WEST

Helping our community stay physically fit and mentally strong

The physical and mental health of our community had taken the back seat during the pandemic. Through the launch of new fitness clubs – FitnessX and Running Club, we hope to encourage our residents and families to focus on their physical and mental health by joining the healthy living movement. To incorporate three new higher intensity exercises – CrossFit, Fight-Do and Kpop Fitness, alongside Zumba, the North West Aerobics Club has been rebranded to the North West FitnessX club, professional trainers were engaged to coach workout sessions, guide the members through sports routines and provide healthy living advice to everyone.

To complement physical fitness, the North West CDC also introduced Mental Wellness (a) North West, to raise awareness of mental wellness issues and how to cope with them, with the goal of building a community support network in the near future. A series of four free Mental Wellness Virtual Talks were conducted through zoom webinars to reach out to North West residents and key partners were conducted. Mayor Alex Yam joined the panel of expert speakers to answer questions on mental wellness, and speakers shared expert opinions, tips and knowledge for participants to take away.



Grassroots Adviser Ms Poh Li San, joining a Fight-Do workout at the launch of North West FitnessX.

PARTNERS:

INSIGHT Care Corner Singapore, Boys' Town, Chargi General Hospital, Institute of Mental Health, New Life Community Services, CampusImpact, Grassroots Organisations

"Fight-Do is a full-body cardio exercise. The workout helps tone my body and at the same time, improves my strength. It also helps me stay relaxed as I'm able to take my mind off and focus on getting stronger."

– Ms Ritu Rishi, participant

"The talks were insightful and gave me a greater awareness of my own mental health. I can better understand the symptoms and share information with my neighbours and loved ones to raise the awareness of mental wellness."

- Mr Phang Koei Hiong, Grassroots Leader of Yew Tee



The working team and volunteers from NWCDC and Boys' Town Clinical Intervention Centre

SOUTH EAST CDC

BEING HUMAN INTERFAITH DIALOGUE SERIES @ SOUTH EAST

Deepening inter-faith understanding in our youths

'Being Human' Interfaith Dialogue Series aims to support the national agenda of building an efficacious inter-religious society and achieving religious pluralism.

It seeks to engage the participants through meaningful conversations on pertinent and contemporary issues relating to Faith and Racial focus.

The programme consists of a breakout session guided by a team of facilitators and panel discussion with speakers who discuss and present on cross-cultural and interfaith matters.

The dialogues offer a safe space for participants of diverse backgrounds to share their personal experiences and perspectives based on the core component of the theme that focuses on our common humanity. Presenters from diverse backgrounds and professions who are practitioners of their respective faiths were invited, and the event garnered 131 participants. The dialogues were followed by a topical discourse session to achieve greater interactivity and engagement.



Geared to continue enhancing the glue that keeps our society together, participants from various religious organisations and schools gathered for our 'Being Human Interfaith Dialogue Series' on 22 Jan 22.

PARTNERS:

Schools, Institutes of Higher Learning, Religious Organisations, Working Adults, Social Services Agencies

"It was heartwarming to see friends of different backgrounds coming together to share about their races and faiths. The discussion deepened my understanding of the complex social fabric in Singapore and helped me discover the similarities that different faiths share."

– Mr Tan Yin Bin Sherman, 19 years old, SE CDC Racial Harmony Youth Ambassador (RHYA)

"In my religion, we are taught that cleanliness completes half of our faith and that we should not waste any of the food resources we were provided with. Instead, we should show our gratitude for all that is blessed for us. This motivates me and makes me realise my responsibility to play my part in protecting the environment."

> – Mr Raden Johanna Binte Johari, Sec 4 student, Madrasah Al-Ma'arif Al-Islamiah



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STRENGTH THROUGH RESILIENCE

SPOTLIGHT OF CDC PROGRAMMES



SOUTH WEST CDC

SOUTH WEST COMMUNITY JOB FAIR

Connecting job seekers with potential employers

The first of a series of three job fairs in the South West District, this new community-centric initiative is a collaboration between the South West Community Development Council (CDC), Maybank Singapore and qood Pte Ltd to help local businesses ease their manpower crunch and to help residents find employment, with more than 7,000 jobs across PMET and non-PMET roles by more than 400 employers across different sectors. In all, over 1,222 interviews were conducted during the job fair.

At this job fair, a new job portal (qood.com), which leverages on technology to boost job search for jobseekers and complement a series of roving Community Job Fairs in the South West District was also launched.

"Now that my daughter has grown up, I am confident about re-joining the workforce."

- Ms Florence Ye, 45

"Having been out of the workforce for so long, we are not sure what skills we need – and we also have not prepared our resumes."

- Ms Tan Ai Lay, 44

"Most of the time, I hope to be the one that is chosen. But here, I came across many opportunities and could talk to the various employers."

- Mr Teh Yong Kang, who is visually impaired

PARTNERS: Maybank Singapore, good Pte Ltd, Employment and Employability Institute (e2i)



Ms Florence Ye (left) and Ms Tan Ai Lay (right) attended the job fair as they were keen to re-enter the workforce.



A staff guiding a South West Community Job Fair attendee through the online application process on the good portal.

"In line with our mission of Humanising Financial Services, we believe that we can create a greater social impact when we leverage our business capability or networks and collaborate with like-minded partners like the CDCs."

- Dr John Lee, Country CEO and CEO of Maybank Singapore

STRENGTH THROUGH ACTION

The CDCs strengthen communities by encouraging people to engage in volunteer work and outreach activities and playing an active role in their respective communities.

We engage and bring together the community to foster a harmonious and united Singapore where the able help the less able. We encourage hearts that care to volunteer through youth engagements, community projects and also promote corporate social responsibility.

The following pages highlight our key efforts in programmes where we encourage community ownership and rally our community, partners and residents to give back to the society.

Bringing more festive

Chinese New Year

cheer to residents during

Healing families and relationships through pro bono legal services

Rewriting new chapters of sustainability with pre-loved books

Stepping up for a good cause Defraying the cost of living through the spirit of giving Rejuvenating homes and refreshing lives



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COMMON FLAGSHIP PROGRAMME

LAW AWARENESS WEEKS @CDC 2021

Healing families and relationships affected by the pandemic through pro bono legal services

This new era of work-from-home and home-based-learning arrangements have inevitably resulted in increased tensions among family members, resulting in a spike in family law cases. To help ease tensions through community mediation, the five CDCs launched the Law Awareness Weeks (LAW) @CDC 2021 on 25 September 2021 with the theme 'Relationships and Healing'. The programme was made possible by the generous contributions of efforts by 34 volunteer law students and lawyers, as well as law firms.

Legal talks were held online through 12 'live' webinars that were streamed online in three languages – English, Mandarin and Malay – over a six-week period from 1 October to 5 November 2021 to equip participants with some awareness of the law and how it can protect them. In total, the webinars garnered 2,748 views on Facebook.



Collage of moderators and speakers of the webinar sessions.

PARTNERS:

Law Society Pro Bono Services, National University of Singapore, Singapore Management University, Singapore University of Social Sciences, Singapore Corporate Counsel Association, Community Mediation Centre

> "The panelists provided professional and practical advice."

- Participant (via post-webinar survey)



STRENGTH THROUGH ACTION

SPOTLIGHT OF COMMON FLAGSHIP PROGRAMMES



COMMON FLAGSHIP PROGRAMME

Following the launch of the Youth Community & Legal Clinic (YCLC), one of the topics covered was "Help! I am a Victim of Online Harassment!". The webinar touched on the legal remedies that victims of online harassments like defamation and doxxing can take under the Protection from Harassment Act (POHA), and where they can seek legal assistance. Exceptional cases may also potentially come under LSPBS Ad Hoc Pro Bono Scheme for legal representation.



Virtual Launch of LAW@CDC 2021.

"Our partnership with the PA, the CDCs, Institutes of High Learning and Singapore Corporate Counsel Association is a treasured and important one as we strive together towards enhancing legal awareness and access to justice in the community."

> - Mr Josephus Tan, Chairman, Law Society Pro Bono Services Law Awareness Committee

"The content were very well delivered and easily understood through a lot of examples and the efforts on giving definition without a lot of jargons."

- Participant (via post-webinar survey)





CENTRAL SINGAPORE CDC

'GIVE AND TAKE MARKET' @ JALAN BESAR GRC

Defraying the cost of living through the spirit of giving

The 'Give and Take Market' is a joint initiative by Jalan Besar Group Representative Constituencies (GRC) Grassroots Organisations (GROs) and the Central Singapore CDC, supported by donors and volunteers. It has become an iconic programme that residents eagerly look forward to.

Each month, a 'pop-up' market will be set up at one of the four divisions within Jalan Besar GRC in rotating format to provide disadvantaged families with children the opportunities to pick and choose what they need in a dignified way. This has helped to reduce resource wastage as well.

The programme seeks to lighten the cost of living for lower-income families with children living in rental flats and nurture a spirit of giving and volunteerism in the Jalan Besar community. This local programme complements national efforts to help residents-in-need to combat the challenges brought about by COVID-19.

Generous sponsors from various sectors such as Retail, Food and Beverage, and Fast-Moving Consumer Goods (FMCG) and Transportation came together to 'give' their products and services at these markets. Other generous partners gifted cash donations, as well as volunteered their time to serve by providing free haircuts and massages to residents in need. The markets also serve as a platform for GRC's volunteers to befriend and engage their residents, and in turn, better understand their needs and foster warmer relationships.



Families 'shop' for essentials such as home essentials, pantry goods and fresh produce at the 'Give and Take Market'.



PARTNERS:

Eu Yang Sang, Fairprice Foundation, Gardenia, Harvey Norman, Heartwarmers, Kellogg's, LEGO Singapore Pte Ltd, Perennial Holdings, Procter & Gamble, Yeo's, Adam's Corner, Friends of CDWF Whampoa, IceBerg Holdings, TransCab, China Oriental, Goh Yeow Seng Pte Ltd, Tai Yan Corporation Pte Ltd, Spire Pte Ltd, Polar Puffs & Cakes Pte Ltd, Texas Chicken/Select Group, Jamiyah Singapore, GOO:D Brand, USTYLE Hair & Beauty Creation, Old Chang Kee, and more than 500 volunteers

"My 3 boys at home have large appetites. I usually cook at home because it is more economical. Items like instant noodles and cooking oil come in very useful. I'm also looking forward to the fresh produce. My children are also very happy to receive biscuits and toys here at the Give and Take Market."

- Ms Li Bao Qing, Kampong Glam Resident

"My family and I are really grateful for the initiative. After paying off monthly expenses, most of my earnings is spent on school supplies for my daughter. My daughter can at least have a better meal occasionally thanks to Give and Take Market."

- Mr Lim Hock Heng, Resident Volunteer

SPOTLIGHT OF CDC PROGRAMMES



NORTH EAST CDC

PROJECT REFRESH

Rejuvenating homes and refreshing lives

Project Refresh aims to help those who are unable to improve their living environments due to their age and the effort involved.

An initiative by the North East CDC and co-organised in partnership with Young NTUC, it seeks to improve the living environment of seniors and low-income families staying in HDB units through a series of refurbishment works including painting, cleaning, bed bug fumigation and decluttering.

The programme expanded beyond the scope of basic cleaning in September 2021 to provide customised furniture. Working together with furniture specialist SP Homes, the programme now provides customised cabinets, wardrobes, study desks and tables to improve the living conditions of the beneficiaries.

In January 2022, Project Refresh partnered the ART:DIS (formerly known as Very Special Arts Singapore) to provide special needs artists such as Noah Tan and Trevor Lee to give back to the community through presenting their art pieces to the beneficiaries to brighten up their homes for Chinese New Year.

In collaboration with Young NTUC since 2017, Project Refresh has since benefitted residents staying in 416 units, 7 SSA Homes and 3 Senior Activity Centres, engaging the help of over 3000 volunteers. Project Refresh will continue to work with different partners to tap on their skills and expertise to improve the lives of residents.

"I generally try to do the house cleaning myself but the growing pains in my leg makes it harder and harder to clean the house. I am very thankful to NE CDC, Young NTUC and their volunteers for helping to clean and spruce up the house. We look forward to welcome Chinese New Year with some freshness."

- Mdm Nancy Foo (beneficiary)

PARTNERS: Young NTUC, SP Homes, ART:DIS, 265 volunteers



Volunteers at work painting the living room of a unit.

"It's meaningful to see how happy they are with a cleaner and better living space. I even formed a bond with some of the residents and was invited to their home as a guest. This is a friendship I treasure and I try to visit them once in a while, just to check they are keeping well."

- Ms Suhaimi Bin Zainal Shah (volunteer)





NORTH WEST CDC

WECARE @ NORTH WEST -SERVICE WEEKS

Bringing more festive cheer to residents during Chinese New Year

In the lead-up to Chinese New Year every year, the North West CDC connects corporate and community volunteers, Social Service Agencies (SSAs) and Grassroots Organisations (GROs) to volunteer their time and services to help beneficiaries living in rental units within the North West District.

To promote the culture of giving back amongst the community and corporate partners, and provide support for vulnerable residents through the distribution of festive packs and home improvement items, the 9th edition of We Care @ North West - Service Weeks was held across 3 weeks from 14 to 29 January 2022, benefitting some 7,300 households.

Residents received an upsized festive pack which included vitamin products on top of 12 healthier choice food necessities. Those living in participating Divisions were able to customise their own packs, either by choosing items via an online form, or by personally selecting them at a physical store.

Partners contributed by packing and distributing the festive packs to the rental units and some even went the extra mile with additional contributions, including providing home improvement services to identified households, topping up the festive packs with more items or additional supermarket vouchers.

"I'm grateful to the North West CDC and its partners for giving us a new washing machine and cabinet to replace our faulty ones, on top of the festive pack we receive every year. It has helped improved my living condition tremendously."

- Mr Mustapha, 72, beneficiary

PARTNERS:

Grassroots Organisations, North West Youth Assembly, volunteers from 60 corporate and community agencies

"Service Weeks helped lighten our financial load and save on some household expenses with these additional food items. My daughter also received a laptop contributed by North West CDC's partner that she could use for home-based learning, which was definitely a big help in easing our worries."

- Mdm Suffilah, 42, beneficiary



From left: Mayor Alex Yam and Grassroots Adviser Christopher D'Souza distributing festive pack to resident.

"Through the City Sunshine Club campaigns, we hope to inspire and motivate our employees to engage in active volunteerism and join us in contributing to meaningful causes."

SOUTH EAST CDC

3M MOVES @ SOUTH EAST Stepping up for a good cause

3M Moves (a) South East 2021 was a two-month campaign from 2 August to 11 October 2021 where individuals and organisations such as Grassroots Organisations (GROs), schools, Social Service Agencies (SSAs), and corporations in the community participate in a simple exercise to earn over \$102,000 worth of 3M stationery to benefit 3,000 underprivileged students in the South East District to aid their shift from Home Based to Blended Learning. Jointly organised by 3M Singapore and the South East CDC, this ninth edition consisted of a launch, campaign period with video engagement as well as a finale.

The campaign garnered over 22,000 unique participants and clocked 38,000 exercise hours. To promote continued interest in learning and Science, Technology, Engineering, and Mathematics (STEM), science outreach volunteers from 3M, including Mr Larry Peter Lo, Application Specialist at 3M Singapore, guided 15 students to conduct a simple, at-home experiment. They created Oobleck, a non-Newtonian fluid, from corn flour and water.

Since 2013, the annual challenge has inspired over 249,000 people to exercise and collectively raised more than \$1.4 million worth of 3M products for 28,700 beneficiaries residing within the South East District, fulfilling its objectives of strengthening social infrastructure by encouraging the community to participate and forge stronger relationships with one another, as well as promoting active citizenry by empowering different community partners with the abilities to customise their stepping-up events and contribute towards the good cause.

A SOUTH EAST

GetActive! Singapore Workout dance with Mayor and Mr Kevin McGuigan during the virtual launch.

PARTNERS:

3M, F45 Training Paya Lebar, ImPAct@Hong Lim Green, Martial House, Extra Space Asia Self Storage, United Overseas Bank, more than 70 partners from different sectors

"It was exciting to learn how we could make Oobleck from materials available at home. Thank you to everyone who exercised and participated in 3M Moves @ South East. I look forward to using the stationery for my schoolwork and revision!"

- Ms Yani, 10, from The Hut Limited, who took part in the virtual finale and science experiment session

"This year, we wanted to focus on underprivileged students impacted by the pandemic. We hope the 3M stationeries donated and the science experiment session will continue to spark students' interest in learning and that Singaporeans continue to be inspired in giving back to the community"

- Mr Kevin McGuigan, Vice President and Managing Director, SEA Region and Country Leader, 3M



STRENGTH THROUGH RESILIENCE

SPOTLIGHT OF CDC PROGRAMMES



SOUTH WEST CDC

SHARE-YOUR-BOOK @ SOUTH WEST (PART OF CLEAN UP SOUTH WEST!)

Rewriting new chapters of sustainability with pre-loved books

The Share-Your-Book initiative is part of the Clean Up South West! event which saw strong support from the community and corporate partners as well as the general public.

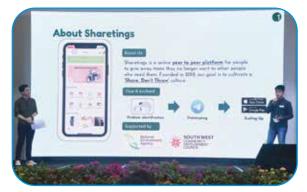
Supported by the South West ECo Fund, residents were able to donate their pre-loved books to over 14 Community Library at RCs and reading corners located in the South West District through the Sharetings app. The initiative is aligned to the Sustainable South West Masterplan that maps the district's green plans for the next 10 years.

With the assistance of 302 volunteers, more than 5,600 residents took the opportunity to embark on this sustainability journey through this highly meaningful initiative, breathing new life not only into their books, but into the spirit of sharing among the community as well.

"We want to increase public awareness and provide residents with an avenue to share their pre-loved books. Donating them to a community library is a good starting point to cultivate the habit of sharing among the community."

- Mr Jonathan How, Sharetings Founder

"ALBA is excited to work with the South West CDC to promote conscious consumption and proper recycling. Through this meaningful partnership, we hope to encourage more to join us on our sustainability journey." PARTNERS: ALBA E-Waste Smart Recycling Pte Ltd, Sharetings



Mr Jonathan How explaining the new Share-Your-Book @ South West initiative and how to use the app to physical and online attendees.



Mr Fons Krist, General Manager of ALBA E-Waste Smart Recycling Pte Ltd, educating attendees about e-waste recycling.

- Mr Fons Krist, General Manager, ALBA



2022 & BEYOND

The CDCs remain steadfast in our mission to help the vulnerable, strengthen communities and encourage the more able individuals and corporates to help the less able.

Through our common flagship programmes such as the CDC Vouchers Scheme, Community Legal Clinics@CDC, Law Awareness Weeks@CDC and SkillsFuture@CDC, and respective CDC local programmes, the CDCs will continue to tailor programmes to meet specific needs of the residents and align with national objectives.

Beyond implementing programmes, the CDCs will also identify emerging needs and gaps in social support and deliver services with a human touch, with the support of our strong network of partners, staff and volunteers, to positively impact the lives and livelihoods of our residents.





Role of the Governing Board

The Board sets the strategic direction and oversight of the Community Development Councils' (CDCs) mission and functions through good governance. The Board will approve the IPC submission for Governance Evaluation Checklist and CDCs' consolidated IPC Financial Statement.

Term Limit of the Board

The term of office of the Mayor's Committee Meeting (MCM) shall coincide with that of the Council, and members of the MCM shall be eligible for re-appointment to the same posts upon completion of those terms. The Treasurer shall not hold the same office for more than four consecutive years. Re-appointment of the outgoing Treasurer maybe considered after a lapse of at least two years. Governing Board Member should not have served more than 10 consecutive years. If there is, reasons for retaining that member must be disclosed in its Annual Report.

Disclosure of Remuneration and Benefits received by the Board Members

No Board members are remunerated for their Board services in the financial year.

Disclosure of Remuneration of three highest paid staff

The charity has no paid staff, who are close members of the family of the Executive Head or Board members, who each receives total remuneration of more than \$50,000 during the year.



GOVERNANCE

Governing board meeting* and attendance for the financial year.

Board Members' attendance for meetings held during Financial Year (FY) 2021 are as follows:

Chairman	Previous Appointments in Board and date of Appointment	No. of Meetings Held	No. of Meetings Attended
Chairman Ms Low Yen Ling Minister of State for Community, Culture and Youth and Trade and Industry Mayor of South West District	Chairman: 5 March 2020	2	2
Secretary Ms Lim Kar Yee Senior Director of CDC Planning & Development Division, People's Association	Secretary: 5 March 2020	2	2
Treasurer Mr Roy Chew Pei Wei General Manager of South East CDC)	Treasurer: 5 March 2020	2	2
Members Ms Denise Phua Lay Peng Mayor of Central Singapore District	Member: 5 March 2020	2	2
Mr Desmond Choo Pey Ching Mayor of North East District	Member: 5 March 2020	2	2
Mr Alex Yam Ziming Mayor of North West District	Member: 27 July 2020	2	2
Mr Mohd Fahmi Aliman Mayor of South East District	Member: 27 July 2020	2	2
Mr Lim Hock Yu Chief Executive Director of People's Association	Member: 5 March 2020	2	2
Ms Lau Siew Ching General Manager of Central Singapore CDC	Member: 5 March 2020	2	2
Mr Kelvin Thong Thian Poh General Manager of North East CDC	Member: 5 March 2020	2	2
Mr Steve Luo Wee Phing General Manager of North West CDC	Member: 29 October 2020	2	2
Ms Yong Puay Khim General Manager of South West CDC	Member: 5 March 2020	2	2



GOVERNANCE

COUNCIL CHAIRMEN AND VICE-CHAIRMEN

CENTRAL SINGAPORE CDC

Chairman

Ms Denise Phua Lay Peng Mayor of Central Singapore District

Vice-Chairmen

Mr Darryl David Adviser to Ang Mo Kio GRC Grassroots Organisations

Mr Chong Kee Hiong Adviser to Bishan – Toa Payoh GRC Grassroots Organisations

Mr Saktiandi Supaat Adviser to Bishan – Toa Payoh GRC Grassroots Organisations

NORTH EAST CDC

Chairman

Mr Desmond Choo Pey Ching Mayor of North East District

Vice-Chairmen

Ms Yeo Wan Ling Adviser to Pasir Ris-Punggol GRC Grassroots Organisations

Mr Shamsul Kamar Bin Mohamed Razali, PBM Adviser to Aljunied GRC Grassroots Organisations

NORTH WEST CDC

Chairman

Mr Alex Yam Ziming Mayor of North West District

Vice-Chairmen

Mr Liang Eng Hwa Adviser to Bukit Panjang Grassroots Organisations

Dr Lim Wee Kiak, PBM Adviser to Sembawang GRC Grassroots Organisations

Ms Carrie Tan Adviser to Nee Soon GRC Grassroots Organisations

SOUTH EAST CDC

Chairman

Mr Mohd Fahmi Bin Aliman Mayor of South East District

Vice-Chairmen

Ms Jessica Tan Soon Neo Adviser to East Coast GRC Grassroots Organisations

Mr Seah Kian Peng Adviser to Marine Parade GRC Grassroots Organisations

SOUTH WEST CDC

Chairman

Ms Low Yen Ling Chairman of Mayors' Committee and Mayor of South West District

Vice-Chairmen

Mr Ang Wei Neng Mr Shawn Huang Wei Zhong Mr Zhulkarnain Abdul Rahim



CENTRAL SINGAPORE CDC

Secretary-Treasurer

Ms Lau Siew Ching (w.e.f. 1 February 2020)

FINANCIAL & SOCIAL WELLNESS Members

Mdm Noelene De Foe, BBM (L) Vice-Chairman of Teck Ghee CCC Community Development and Welfare Fund (CDWF) Mdm Ong Shiow Ling, Corrine Mdm Reniala Balachandran Mr Ang Kian Soon, Kelvin Mr Ana Kok Hui, Frankie, PBM Vice-Chairman of Marvmount CCC CDWF Mr Edward D'Silva, JP. BBM Mr Hoe Teck Chve. David Mr Jeffrev Bin Salleh Mr Kang Puay Seng, PBM Mr Lew Chuen Hong Mr Ma Soon Pena, Ronnie, BBM Mr Na Kian Woon. BBM HON Secretary of Sengkang West CCC CDWF Mr Phua Khena Jin. Simon. PBM Mr Soh Chee Keong, JP, BBM (L) Ms Ng Hui Cheng, Dorothy, PBM Mr Wong Teng-Xigng, Edmond, PBM

LIFELONG LEARNING Members

Dr Sanjay S/O Chittarajan Kuttan Mr Chan Yew Meng, PBM, PPA (P) Mr Chong Leong Fatt, PPA (P), PBM, PBS Dr Chong Yih Tng, Ethan Mr Er Kwong Wah, BBM Mr Gui Choon Hock, Tony Mr Hoe Teck Chye, David Mr Khoo Lian Wai, Jimmy, BBM Dr Muhammad Nadjad Bin Abdul Rahim *Vice-Chairman of Brickland CCC CDWF* Mr Tan Kia Lock, Raymond, PBM Mr Tay Swee Kok, Wilfred, PBM

SERVICE TO OTHERS Members

Mdm Low Wai Peng, PBM Mr Lim Sing Siong, Charles, PBM Mr Muhammad Effendy Bin Ibrahim Mr Tan Chun Heng, Henry Ms Ng Hui Cheng, Dorothy, PBM

SOCIO-EMOTIONAL & INCLUSIVENESS Members

Dr Goh Jia Hao, James, PBM Dr Sayampanathan Selan R E, PBM Dr Yeo Sheng Ming, Noel Mr Gui Choon Hock, Tony Mr Kor Min Yee, Vincent Mr Wan Kwong Weng, BBM Vice-Chairman of Marymount CCC CDWF

PHYSICAL WELLNESS & SUSTAINABILITY Members

Dr Mohamed Elmie Bin Nekmat Mr Aw Kie Jin, Michael Mr Chew Yew Kuen, Michael, PBM Mr Chia Cheng Ghee, PBM Secretary of Whampoa CCC CDWF Mr Chua Dong Wei, Jason Mr Chua Tong Liang, Terence Mr Ma Soon Peng, Ronnie, BBM Mr Tang Keen Yam, Alan Mr Tang Kok Fei, Damian Mr Tang Tuck Weng Ms Lim Mei Ying, Julie Ms Priscilla Loke, BBM Ms Sybil Noelle Rocha

GRASSROOTS Members

Dr Mohamed Elmie Bin Nekmat Dr Sanjay S/O Chittarajan Kuttan Mdm Noelene De Foe, BBM (L) Vice-Chairman of Teck Ghee CCC CDWF Mr Ang Jian Kai Mr Ang Kian Soon, Kelvin Mr Ang Kok Hui, Frankie, PBM Vice-Chairman of Marymount CCC CDWF

Mr Ang Kok Kwang, Jansen Mr Chia Cheng Ghee, PBM Secretary of Whampoa CCC CDWF

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Mr Steve Luo Wee Phing (w.e.f. 29 October 2020)

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SOUTH EAST CDC

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Mr Teo Han Siong, Calvin, PBM Assistant Secretary of Kakit Bukit CCC

Ms To Sock Hian Jessie, PBM Mr Yong Yih Ming

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Ms Ang Ai Ling, Irene Ms Chew Soo Gim, Elim, PBM Dr Kwoh Chee Keong, PBM Mr Lim Eng Koo, Nelson, BBM Vice-Chairman of Nanyang Citizen's Consultative Committee Welfare and Education Fund Mr Lim Teck Chai, Danny Dr Loke Wai Chiong Mr Selvakumar S/O Panneerselvam , PBM <u>SOCIAL SERVICE</u> Chairman

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Mr Amran Bin Jamil Mr Lim Hui Jie

Secretary

Mr Khairilanwar Bin Baharudin Members

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VOLUNTEERISM & PHILANTHROPY Chairman

Mr Tan Kang Uei, Anthony, PBM Vice-Chairmen Mr Chan Chee Mun, Timothy Mr Lue Kok Keong, Eric

Secretary

Mr Ng Ching Leong, Derek

Members

Mr Goh Kian Chor, Patrick Mr Koh Kong Wen, PBM Mr Ng Mao Jin, Ken Mr Tan Kim Chooi, Jude Mdm Tang Gar Keow @ Angie Tang, PBM



FINANCIAL INFORMATION

STRUCTURE

The Community Development Council (CDC) is managed by a Council comprising the Chairman and members. The Council is appointed by the Chairman or Deputy Chairman of the People's Association Board of Management. The CDC is governed by the People's Association (CDC) Rules.

MANAGEMENT OF CONFLICT OF INTEREST

A member of the Council or the sub-committee who is in any way, directly or indirectly, interested in a transaction or project or other matter of the Council or sub-committee shall disclose the nature of his interest at the first meeting of the Council or subcommittee at which he is present after the relevant facts have come to his knowledge.

A disclosure shall be recorded in the minutes of meeting of the Council or sub-committee and, after the disclosure, that member:

- a. Shall not take part in any deliberation or decision of the Council or sub-committee with respect to that transaction or project; and
- b. Shall be disregarded for the purpose of constituting a quorum of the Council or subcommittee for such deliberation or decision.

WHISTLE BLOWING POLICY

The CDCs adopt the People's Association's guidelines on handling of possible irregularities which provides an independent avenue to raise concerns about actual or suspected irregularities or breach of policies to laws or regulations.

FINANCE MATTERS

Description of instrument setting up the charity

The CDC Project Management Fund Committee was set up as a Fund governed by Rules and Regulations.

Review of financial state

The financial year period of 2021 refers to 1 April 2021 to 31 March 2022. The amount of donations raised for the financial year was \$15.0 million. This was a decrease of \$8.0 million compared to FY2020 (\$23.0 million). The Fund has also recorded a surplus of \$23.4 million for the financial year. Overall, there was an accumulated surplus of 143.6 million.

Related entity

People's Association

FUNDING

The CDC is financially supported by donations and Government grants.



RESERVE POLICY

	FY2020	FY2021	% Increase/ Decrease
Donations (approx.)	\$22,976,780	\$14,997,693	
Unrestricted Funds (Reserves) (S\$)	\$120,166,134	\$143,586,852	19%
Annual Operating Expenditure (S\$)	\$57,802,772	\$127,507,713	120%
Ratio of Reserves to Annual Operating Expenditure	2.08:1	1.13:1	

The reserves that CDCs have set aside provide financial stability and the means for the development of CDCs' programmes and services. The Councils carry out quarterly reviews on the amount of reserves that are required to ensure that these are adequate to fulfil our continuing obligations.

Banker External Auditor

: OCBC Bank : Deloitte & Touche LLP

Central Singapore CDC

HDB Hub Bizthree 490, Lorong 6 Toa Payoh #07-12 Singapore 310490 Tel : 6715 7500

North East CDC

1 Tampines Walk #04-31 Our Tampines Hub Singapore 528523 Tel : 6424 4000 Fax : 6424 4066

North West CDC

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South East CDC

Wisma Geylang Serai 1 Engku Aman Turn #03-02 Singapore 408528 Tel : 6432 1300 Fax : 6432 1355

South West CDC

The JTC Summit 8 Jurong Town Hall Road #26-06 Singapore 609434 Tel : 6316 1616 Fax : 6316 7250

CDC Planning & Development Division

9 King George's Avenue Singapore 208581 Tel : 6340 5359 Fax : 6346 8657



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