



Hearts Hands Home

**COMMUNITY
DEVELOPMENT
COUNCIL**

Assist.Bond.Connect

Annual Report 2016

We Assist the Needy, Bond the People and Connect the Community.

Bringing people together to reach out and assist one another.
Strengthening bonds to build a more cohesive, resilient and close-knit community.
Connecting partners to co-create programmes that benefit the community.
With caring **Hearts** and helping **Hands** in this inclusive place we call **Home**.



Contents

04	From Our Chairman's Desk	06	Our Mayors	09	Hearts	35	Chairmen and Vice-Chairmen
		07	Our CDCs Committees District Map	19	Hands	36	Council Members
				27	Home	41	Financial Information

Mission

To Build a Caring and Cohesive
Community Where We Assist the
Needy, Bond the People and
Connect the Community.

Assisting the Needy

To help the
vulnerable through
local assistance
schemes and
programmes

Bonding the People

To bond the community
through projects and
programmes to bring
them closer to one
another

Connecting the Community

To develop strategic
partnerships with
corporate and community
partners to better serve
our residents



From Our Chairman's Desk

FOREWORD



2016 has been another busy yet fruitful year for the CDCs. The CDCs continued to enhance our roles in community development, evolving our programmes to meet the changing needs and aspirations of residents, yet adhering closely to our core mission of Assisting the Needy; Bonding the People; and Connecting the Community. The CDCs have also been constantly adjusting and re-making our

In 2016, the CDCs assisted more than 128,000 residents through over 110 local assistance schemes and programmes by partnering voluntary welfare organisations (VWOs), schools, community and corporate partners, grassroots organisations, residents as well as government ministries and agencies in needs-driven programmes.

programmes to help our residents cope and keep up with the changing demands and challenges of society. For instance, the CDCs have enhanced and improved the contents of their enrichment and literacy programmes for children and youths so that they remain relevant and effective. CDCs also added new elements to the healthy lifestyle programmes so more and different groups of residents can participate and also partnered corporates in creating equal opportunities for all in education and employment.

In 2016, the CDCs assisted more than 128,000 residents through over 110 local assistance schemes and programmes by partnering

voluntary welfare organisations (VWOs), schools, community and corporate partners, grassroots organisations, residents as well as government ministries and agencies in needs-driven programmes. Through these programmes, the CDCs continued to promote active citizenry, foster the spirit of self-help and encourage the more able among us, especially younger Singaporeans, to help the less able. The CDCs' achievements would not have been possible if not for the strong support and participation of our partners who, with their expertise and resources, helped deepen our efforts to strengthen Singapore's social fabric and create a united community with a strong Singapore Spirit.

From Our Chairman's Desk

FOREWORD

Going forward, the CDCs will continue to strengthen our efforts to better serve our residents and champion initiatives to benefit our residents. We will work with government ministries and agencies to support the national agenda in promoting social cohesion, strengthening community health and encouraging lifelong learning.

Beyond the programmes to address local ground needs and concerns, the CDCs also pooled together resources to organise several common base of flagship programmes with partners for the larger good of the community. For example, the five CDCs, together with the Citizens' Consultative Committees, gave out Education Merit Awards to encourage and motivate students who had done well in their studies but did not qualify for the Ministry of Education's Edusave Merit Bursary due to family income. The CDCs started a series of consumer awareness talks with Consumer Association of Singapore to educate residents on their rights as consumers, in support of the amendment to Consumer Protection (Fair

Trading) Act. The CDCs also extended their collaboration with SPRING Singapore and Trade Associations and Chambers on SME Centres @CDC for another five years to provide heartland businesses with more in-depth advisory. In strengthening our social infrastructure, the CDCs worked with partners such as NTUC FairPrice Foundation on a \$1.5 million milk powder fund to help up to 7,500 lower income families with young children offset the cost of formula milk powder. Other ongoing common based programmes include the Law Awareness Week @ CDC where the CDCs and Law Society held talks for more than 2,400 residents to know more about legal rights and issues. The CDCs also collaborated with

the National Arts Council on the WeCare Arts Fund @ CDC, where VWOs tapped on the fund to help close to 4,000 beneficiaries improve their physical and mental wellness through various arts workshops.

Going forward, the CDCs will continue to strengthen our efforts to better serve our residents and champion initiatives to benefit our residents. We will work with government ministries and agencies to support the national agenda in promoting social cohesion, strengthening community health and encouraging lifelong learning. On behalf of my fellow Mayors, I would like to thank our district councillors, volunteers, corporates, community partners and supporters for your dedication and tireless contribution in this meaningful journey of community development.

Mr Teo Ser Luck
Chairman, Mayors' Committee

Our Mayors

OFFICE OF THE MAYORS

The Office of the Mayors in Singapore serves the residents in the five districts. Each district is helmed by a Mayor, who also serves as a Chairman of the Community Development Council in that particular district.

From left to right

Dr Mohamad Maliki Bin Osman
Mayor of South East District
Chairman of South East CDC

Ms Low Yen Ling
Mayor of South West District
Chairman of South West CDC

Dr Teo Ho Pin
Mayor of North West District
Chairman of North West CDC

Ms Denise Phua Lay Peng
Mayor of Central Singapore District
Chairman of Central Singapore CDC

Mr Teo Ser Luck
Chairman of Mayors' Committee
Mayor of North East District
Chairman of North East CDC



Our CDCs

COMMITTEES

Office of the Mayors

PEOPLE'S ASSOCIATION
PARTNERSHIP CLUSTER

Central Singapore CDC

Committees

Children
Youth
Adults
Seniors
Arts & Culture
Environment
Healthy Lifestyle
Special Needs
Communications
Finance

North East CDC

Committees

Children & Youth
Elderly
Environment
Family & Adult
Finance
Partnership

North West CDC

Committees

Corporate
Relations
Finance
Green Living
Healthy Living
Social Support

South East CDC

Committees

Active Ageing
Adults Interactive
District
Engagement
Families & Children
Finance
Youth

South West CDC

Committees

Arts & Culture
Environment
Family & Active
Ageing
Finance
Healthy Lifestyle
Social Service
Volunteerism &
Philanthropy

Our CDCs

DISTRICT MAP

South West District

Chua Chu Kang, Jurong and West Coast Group Representation Constituencies (GRCs), and Bukit Batok, Hong Kah North, Pioneer and Yuhua Single Member Constituencies (SMCs).

North West District

Holland-Bukit Timah, Marsiling-Yew Tee, Nee Soon and Sembawang GRCs, and Bukit Panjang SMC.

Central Singapore District

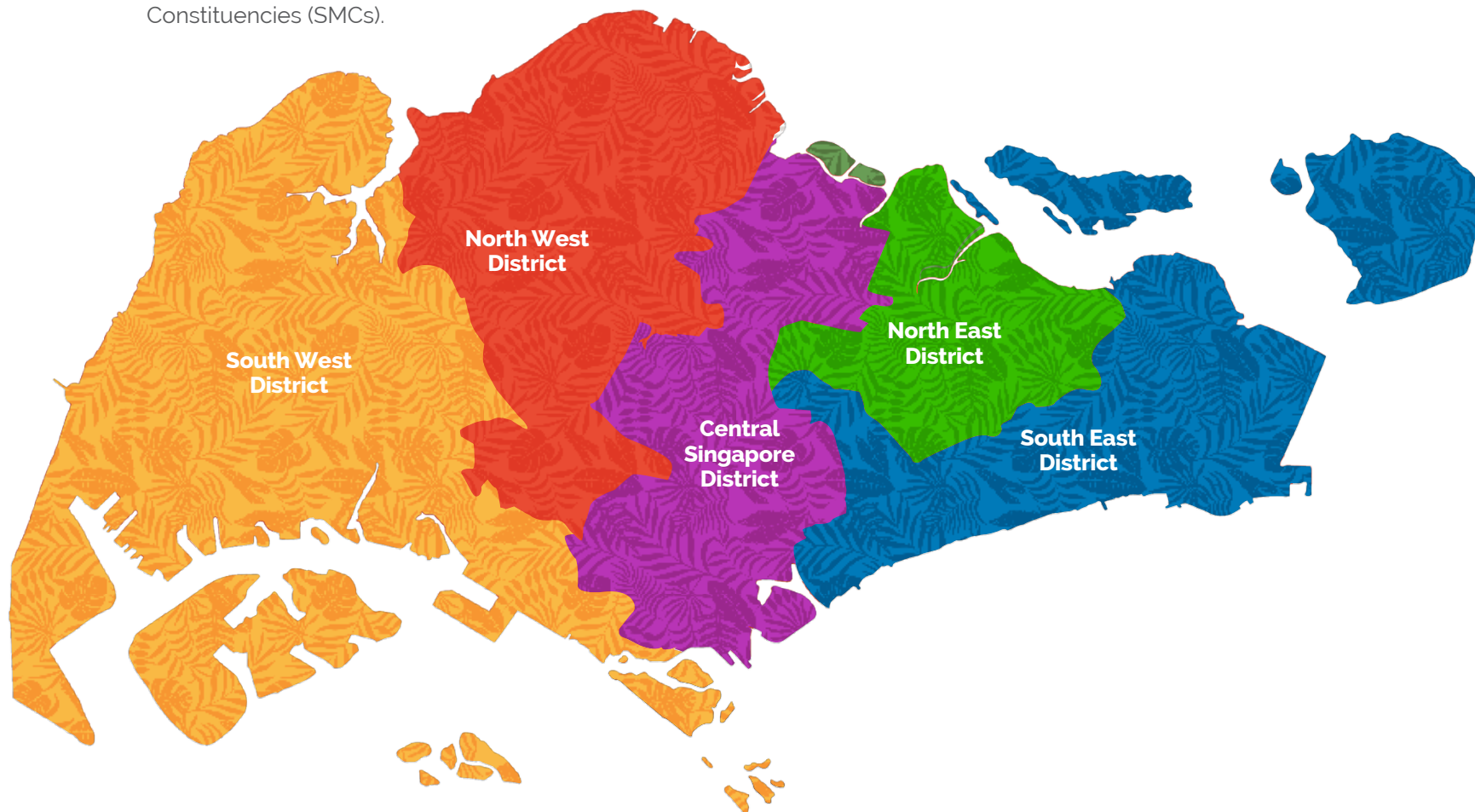
Ang Mo Kio, Bishan-Toa Payoh, Jalan Besar and Tanjong Pagar GRCs, and Potong Pasir, Radin Mas and Sengkang West SMCs.

North East District

Aljunied, Pasir Ris-Punggol and Tampines GRCs, and Hougang and Punggol East SMCs.

South East District

East Coast and Marine Parade GRCs, and Fengshan, MacPherson and Mountbatten SMCs.



Through various programmes and schemes, the CDCs have reached out, assisted and cared for the mental, physical and social well-being of the vulnerable and needy. Not only has our social safety net been strengthened, those in need now have more opportunities and avenues to seek help and we ensure that no one who needs help is left behind.



Hearts



**Common
Base of Flagship
Programmes**

NTUC FAIRPRICE FOUNDATION – CDC MILK FUND

The Caring Formula



To lighten some of the financial burden faced by low-income families with young children, NTUC FairPrice Foundation partnered the CDCs to set up a \$1.5 million milk fund.

With the new milk fund set up by NTUC FairPrice Foundation and supported by the CDCs, financial help is at hand for low-income families with young children. The fund is set to

benefit up to 7,500 children between 6 months and 6 years old from low-income families, who will find it more affordable to bring home quality formula milk powder that offers their young ones

essential nutrients for growth and development. The CDCs will help to identify these eligible families through their network and distribute the milk fund vouchers accordingly.

The milk fund was officially launched on 11 February 2017. To mark the meaningful event, 50 low-income families with young children participated in a grocery shopping trip guided by volunteers at FairPrice Xtra @Nex.



Mr Chan Chun Sing, Minister in the Prime Minister's Office, at the launch of the NTUC FairPrice Foundation-CDC Milk Fund to help low-income families with young children buy milk powder

NTUC FAIRPRICE FOUNDATION – CDC MILK FUND

The Caring Formula



“ We are happy to partner NTUC FairPrice Foundation in this meaningful scheme. Children of low-income families should not be deprived of highly nutritious and essential milk in their growing years. We hope that more corporate entities like NTUC FairPrice Foundation will step forward and do their part for the community. ”

Mr Teo Ser Luck
Chairman of Mayors' Committee and
Mayor of North East District



A family receiving the vouchers during the launch to help them offset the cost of buying milk powder

**Common
Base of Flagship
Programmes**

WECARE ARTS FUND @ CDC
The Art of Caring



The WeCare Arts Fund @ CDC launched by the CDCs and the National Arts Council (NAC) has enriched and uplifted the lives of many participants through the arts.



An artist demonstrating pottery basics to children at the Clay Affection workshop, made possible through the WeCare Arts Fund @ CDC



112
VWOs



3,990
Beneficiaries



184
Arts-related
Projects

Now in its third year, the \$1.5 million WeCare Arts Fund @ CDC continues to improve the mental and social wellness of beneficiaries from Voluntary Welfare Organisations (VWOs). In 2016, close to 4,000 beneficiaries, from young children to seniors, were engaged through 184 arts related projects which ranged from handicraft projects, music lessons, to dance sessions amongst others. These arts projects were conceptualised and implemented through the joint effort of more than 110 VWOs and the CDCs.

WECARE ARTS FUND @ CDC
The Art of Caring



.....
“ Art activities give me the chance to be
creative. They are also interesting and fun...
I could bring home my art pieces and
proudly show them to my parents. ”
.....

Participant of the Clay Affection workshop



Senior participants painting their very own batik art pieces under the guidance of the artist

CS | SILVER OUTINGS @ CENTRAL SINGAPORE

Enriching Lives of Seniors with Mobility Issues



Silver Outings @ Central Singapore serves to alleviate the social isolation and loneliness that immobile seniors may feel, by enlisting the help of volunteer groups to bring them to our many local places of interest, including Gardens by the Bay.

Many seniors with mobility issues seldom have the opportunity to step out of their homes, much less explore their neighbourhood. Central Singapore CDC works closely with various Grassroots Organisations (GROs), VWOs and volunteers, to identify beneficiaries and bring them for outings to places of interest.

The Silver Outings programme has allowed 546 seniors and 647 youth volunteers to

build meaningful friendships while enjoying themselves during the outings in 2016. The volunteers, typically students and young working adults, are trained to manage wheelchairs and support these seniors. The Silver Outings were also a good opportunity to foster intergenerational bonds and strengthen community spirit among youth volunteers.



Ms Denise Phua, Mayor of Central Singapore District and volunteers with seniors under their care at Resorts World Sentosa during one of the Silver Outings




Student volunteers interacting with a senior participant during one of the outings

“I found it very heart-warming to see the elderly smiling and really open up to us volunteers as the day went on.”

Mr Ryan
Student volunteer, Victoria Junior College


647
Young
Volunteers


546
Senior
Beneficiaries

NE | U HEART – PROJECT REFRESH

Caring for the Needy Starts at Home



U Heart – Project Refresh not only improved the living environment of lower income families, but also fostered greater community bonds and youth volunteerism.

A little kindness goes a long way and 30 less-privileged households in Tampines got a boost to their homes, thanks to U Heart – Project Refresh. On 23 July 2016, 160 youth volunteers from the project brought cheer to these residents by helping to spruce up their homes.

Together, the volunteers coordinated and carried out simple refurbishment works. This included painting, cleaning, repair and decluttering of the homes. Throughout the process, volunteers and residents alike bonded as they helped each other and the residents were delighted at their cleaner and brighter homes.

The project at Tampines, the first of a series of U Heart - Project Refresh, is a partnership between National Trades Union Congress (NTUC), Young NTUC, Tampines GRC and the North East CDC. It not only improves the living environment of lower income families, but also fosters greater community bonds and youth volunteerism.

.....

“Many individuals in Singapore are underprivileged. As the nation reaches its 51st birthday, it is very touching that we are able to impact many lives through this Project.”

.....

Mr Leow Min Chon
Key Volunteer, Heart to Home (HTH), Team Young NTUC



Mr Teo Ser Luck, Mayor of North East District, and Mr Desmond Choo, Director of Youth Development Unit, NTUC with volunteers to help clean up the homes of low-income families

NW | CLUB-100 @ NORTH WEST

Showing Care Together



Club-100 @ North West rallies individuals and corporations to help the needy. In the spirit of philanthropy, each of its members pledges at least \$100 each month to the North West Food Aid Fund.

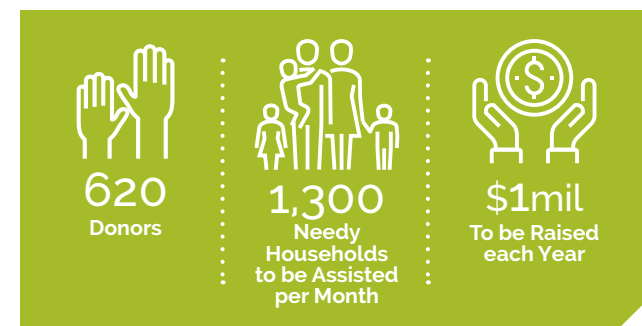
A single act of kindness can touch a person's heart but when individuals come together to help the less able, their collective kindness can reverberate throughout the community.

Club-100 @ North West was set up in May 2008 to rally individuals and corporations to help the needy. In the spirit of philanthropy, members of the Club-100 @ North West from all walks of life pledge at least \$100 each month to the North West Food Aid Fund (FAF). To date, the Club has over 600 members.

The donations support vulnerable elderly and needy households through food rations, food vouchers and tingkat meals. North West CDC needs to raise about \$1 million each year for the North West FAF to assist an average of 1,300 needy households per month.

“Club-100 @ North West promotes a culture of giving back, where it rallies the more able corporations and individuals to help the less able. The initiative sustains the North West FAF and open doors to Corporate Social Responsibility (CSR) projects. I hope to encourage more to take part in this meaningful initiative.”

Dr Teo Ho Pin
Mayor of North West District



Prime Minister Lee Hsien Loong graced the Club-100 @ North West Dinner to show his heartfelt appreciation for the contributions of the Club-100 @ North West donors



SE | MENTAL WELLNESS COMMUNITY TOUR @ SOUTH EAST Strengthening Community Health



To raise awareness and increase understanding of mental health issues amongst youths, South East CDC partnered TheatreWorks to develop a roving play, Grey Matters, which focuses on the different stress factors that youths commonly face.

The mental well-being of youths not only concerns families and schools, but also has implications for the larger community. Grey Matters made its debut to an audience of over 200 students at Institute of Technical Education (ITE) College East on 8 February 2017. Through the play, the students were encouraged to look towards peer support and mental resilience as ways to better

manage stress. They also learnt about the support networks available to youths in the community.

From February to March 2017, Grey Matters toured six secondary and tertiary institutions to reach out to more than 4,500 youths.



4,554
Participants



Dr Yek, Principal of ITE College East with his students in the dialogue session held after the play's debut



A scene from Grey Matters, which follows the story of Damien, the protagonist, who struggled to cope with stress at school

.....

“ Using a light-hearted medium, such as a play, the youths will be able to recognise that stress is a commonality amongst their peers and know where to get support from when they need advice or a listening ear. ”

.....

Dr Yek Tiew Ming
Principal of ITE College East and
District Councillor of South East CDC

SW | ADOPT-A-PRECINCT @ SOUTH WEST Extending Acts of Kindness



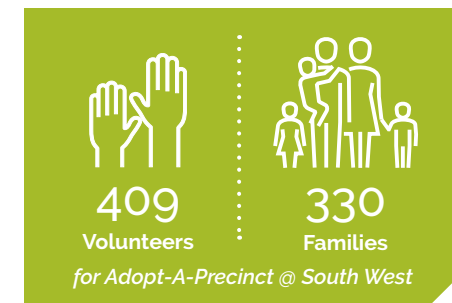
Adopt-A-Precinct @ South West encourages corporate companies to 'adopt' a precinct and introduce initiatives for the benefit of the vulnerable households in the precinct. To date, more than 400 volunteers have reached out to 330 families in nine precincts in the South West District.

Vulnerable families in Ayer Rajah now have more reasons to rejoice. Adopt-A-Precinct @ South West has reached Ayer Rajah – its seventh precinct.

Launched on 23 October 2016, Adopt-A-Precinct @ Ayer Rajah saw the Singapore Plumbing Society (SPS) partnering South

West CDC to provide pro bono plumbing services to vulnerable households.

Besides helping to fix long-standing plumbing issues, SPS volunteers shared handy plumbing tips as they bonded with the families. The residents expressed their gratitude towards the volunteers' kind efforts, which will allow them to



save on costs by fixing simple plumbing issues on their own.

As part of the partnership, SPS also gave out the South West CDC – SPS Study Award worth \$6,000, as well as internship opportunities, to six students pursuing a plumbing-related course at ITE College West. The award aims to motivate the students to strive harder, regardless of their life circumstances.



Volunteers teaching residents how to handle simple plumbing repairs and practise good water conservation habits



Ms Low Yen Ling, Mayor of South West District and Grassroots Adviser, Ms Foo Mee Har learning about common household fixtures that are usually repaired at the homes of beneficiaries

.....
“My mother and I are unable to work. I don't have the skills and cannot afford to get a plumber to fix our plumbing problems. I sincerely thank SPS for providing this service to help my family.”
.....

Mr Mohamed Bin Adol
Visually impaired resident who lives with his 76-year-old mother at Ayer Rajah
.....

We have been working hand-in-hand with corporates, government and community partners to bring services closer to the community. These connections allow the sharing of resources and the co-creation of many sustainable programmes, fostering stronger bonds and greater cohesion among communities.



Hands



**Common
Base of Flagship
Programmes**

SME CENTRES @CDC

Extending Opportunities for SMEs to Grow



CDCs renewed their partnership with SPRING Singapore and five Trade Associations and Chambers (TACs) to enhance their support to heartland Small and Medium-Sized Enterprises (SMEs).

Small and Medium-sized Enterprises (SMEs) form an integral part of the community, contributing to its vibrancy and well-being. To help SMEs grow, the CDCs and SPRING Singapore jointly set up five satellite SME Centres in 2013 to bring one-to-one business advisory to SMEs in the heartlands.

On 1 April 2016, the CDCs and SPRING Singapore extended their partnership for another five years. With the extended partnership, SMEs can now enjoy more services such as one-to-one business advisories and upgrading of their capabilities based on their business needs and locations, at the conveniently located SME Centres. In 2016, the SME Centres @CDC engaged about 3,000 heartland SMEs.



Representatives from SMEs finding out more about the various business and productivity advisory and resources available at the SME Centres @CDC



Dr Koh Poh Koon, Minister of State for Trade and Industry, with Mayors and representatives from the five TACs at the ceremony to renew the collaboration for another five years

.....
“Heartland SMEs are more than just business outlets. Many have contributed to the community in their own ways. When our SMEs do well, it benefits Singapore and our community.”
.....

Mr Teo Ser Luck
*Chairman of Mayors' Committee and
Mayor of North East District*

**Common
Base of Flagship
Programmes**

CASE CONSUMER AWARENESS TALKS @ CDC

Knowing Your Consumer Rights



To help more residents be aware of their consumer rights and responsibilities, the CDCs partnered the Consumers Association of Singapore (CASE) to launch a series of CASE Consumer Awareness Talks @ CDC in 2016.

It is often the case of 'buyers beware' when making purchases or dealing with sales agents. To help more residents be aware of their consumer rights and the avenues of recourse or mediation, a series of CASE Consumer Awareness Talks @ CDC were launched in 2016. This followed on the heels of changes to the Consumer Protection (Fair Trading) Act, which strengthened measures against errant retailers.

A Memorandum of Understanding was signed between the CDCs and CASE on 23 September 2016 at the Jurong Spring Community Club. Under the partnership – the first between both parties, CASE will be able to tap on CDCs' vast community network to bring the free talks to residents across Singapore. The CDCs have organised five talks for 270 residents in 2016, with more to come within the next three years.

Open to residents, each talk will be customised to the profiles and needs of the residents. The first talk, on CASE Trust Accreditation Scheme and Mediation, was held following the launch. Other topics covered include understanding

the "lemon", door-to-door sales tactics, and what to look out for before making prepayment. More topics would be introduced, depending on the interests and profiles of the residents in each district.



The five Mayors with Mr Lim Biow Chuan, President of CASE at the MOU signing for the collaboration between CDCs and CASE for CASE Consumer Awareness Talks @ CDC



Participants learning about the Case Trust Accreditation Scheme and Mediation, at the first consumer awareness talk

CS | FARMERS' MARKET @ CENTRAL SINGAPORE Bringing Healthy Eating to Residents



Farmers' Market @ Central Singapore aims to bring the concept of healthy eating to the heartlands.

The Farmers' Market @ Central Singapore, launched in January 2016, brings healthy eating to the heartlands. Residents can now take their pick from a wide selection of fresh and organic local produce, imported favourites and artisanal farm products not commonly found in supermarkets.



Guest-of-Honour PM Lee Hsien Loong picking up handy tips from local farmers on using plants as a humidifier at Farmers' Market @ Teck Ghee

The roving Farmers' Market @ Central Singapore pops up once a month at a community space. Each has its own unique theme and a curated list of local farmers. Busing, urban farming and other activities added to the unique experience. The affordable prices and quality fresh produce have attracted residents to visit the monthly pop-up markets and support the sustainable farming efforts of our local farmers.

11 such farmers' markets were held in 2016. The initiative by the CDC brought together a growing pool of more than 30 local farmers and business owners, and engaged over 12,000 residents from the Central Singapore District.

.....
"I think this is really a great way for families to come together to visit the Farmers' Market, to realise that healthy food can taste really good and also to support our local farmers."

Ms Cheri
Visitor to Farmers' Market @ Central Singapore
.....



Ms Denise Phua, Mayor of Central Singapore District, with local farmers who brought their artisanal farm products closer to the residents at Farmers' Market @ Central Singapore

NE | NORTH EAST CDC - APPLIED MATERIALS SCIENCE EXPLORER CAMP Nurturing Potential in Young Scientists



North East CDC worked with corporate partners to co-develop and fund the North East CDC - Applied Materials Science Explorer Camp to equip young minds with an eye for scientific curiosity and innovation, with priority given to those from less privileged family backgrounds.

A sure-fire way to cultivate an interest in science and technology is to be immersed in it from young. Partnering Applied Materials South East Asia Pte Ltd, North East CDC organised 10 half-day runs of the Science Explorer Camp in 2016. 702 students aged 10 to 17 had the opportunity to role-play as inventors and researchers, where they were engaged through exciting and hands-on activities centred on STEM (Science, Technology, Engineering

and Mathematics). Corporate volunteers also came down to share their experiences with the students.

The CDC hopes that the programme will help the students gain a broader understanding of science subjects, and reinforce what was learnt in school.



“ My friends and I got to learn how to upcycle waste plastic. It was very interesting as we could make musical instruments like the Kazoo out of a used straw. And we even performed using the music instruments we made. ”

Ms Melody Faith Ng
Student, CHIJ Our Lady of Good Counsel



A volunteer from Applied Materials guiding students in creating their toys



Briefing for the students at the start of the Science Explorer Camp

NW | ECO CC @ NORTH WEST Greening the Community

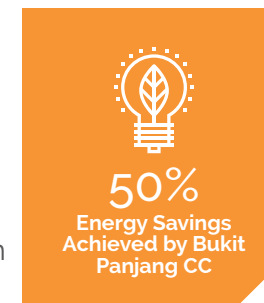


Major efforts are underway to drive sustainability in Singapore. North West CDC continues with its effort to foster a culture of green living among its residents in the district and among the many green initiatives is the launch of Eco CC @ North West.

Every effort counts in Singapore's bid to promote environmental sustainability. To encourage the community to play their part and take ownership of the environment, North West CDC organised a myriad of green activities such as recycling and energy-saving programmes to engage residents to adopt green lifestyles. Among the many initiatives is the launch of Eco CC @ North West to support Community

Centres/Clubs (CCs) in the 19 divisions in North West District in the adoption of green practices as CCs are the best community touch points to inculcate green living among residents. Residents who use the eco-friendly CC facilities can experience first-hand green features and are encouraged to adopt green practices such as recycling, energy-saving, and water efficiency. The CDC works with agencies

and partners such as the Building and Construction Authority, National Environment Agency, National Parks Board, Public Utilities Board, Climate Asia Pte Ltd, Lim Kim Hai Electric Co (S) Pte Ltd, SembWaste Pte Ltd, SP Group, StarHub Ltd and Consultant Dr John Min, on the green hardware and technology which help the CDC and CCs to reach out to residents to educate them on green practices. With these efforts, Bukit Panjang CC became the first CC to obtain the Green Mark Gold^{PLUS} certification under the existing non-residential building category.



Dr Teo Ho Pin, Mayor of North West District with the representatives from the CDC, Bukit Panjang Citizens' Consultative Committee, Bukit Panjang Community Club Management Committee and People's Association, launching the Eco CC @ North West at Bukit Panjang Community Club

“ The Eco CC @ North West initiative aims to transform CCs to become experiential learning centres to promote green living among the residents in the North West District. ”

Mr Ang Aik Leng Allen
Chairman of Eco CC Steering Committee

SE | CITI-SOUTH EAST MONEYWISE ROADSHOWS Starting Young Where It Counts



To help students of all backgrounds get a head start in financial planning skills, South East CDC launched the MoneyWise Roadshows in 2016.

Financial literacy is an essential life skill not only for adults, but the young as well. The MoneyWise Roadshows are a new initiative under the Citi-South East MoneyWise Programme, which is supported by Citi Singapore and Citi Foundation since 2011.

From 7 to 17 November 2016, the MoneyWise Roadshows made its rounds across four primary schools in the South East District. A total of 752 students were engaged through fun and interactive games and quizzes, which were designed to help them learn how to set saving goals, follow good spending habits, budget for the future and other practical financial skills. By equipping the students with the basics of personal financial management which is a critical life skill today, South East CDC and Citi Singapore hope that it will empower the students to make better financial decisions that will lead to greater self-reliance in the future.

“I will start to save money and buy things that I really need, and not spend on unnecessary things that I do not need.”

Primary Three Student from Bedok Green Primary School



752

Participants



*A MoneyWise Roadshows trainer
interacting with students*

SW | SKILLSFUTURE NETWORK @ SOUTH WEST

Connecting Residents to Job and Training Opportunities



In support of current SkillsFuture efforts, South West CDC launched SkillsFuture Network @ South West on 12 November 2016 to reach out to more in the community.

Most may have heard of SkillsFuture but not many have tapped on it. SkillsFuture Network @ South West serves to bring SkillsFuture deeper into the heartlands by opening new avenues in which residents get connected with job openings and upskilling opportunities. These include community touchpoints, such as social service offices and GROs, where residents will get referred to suitable training

providers and potential employers. Volunteers are also at hand to explain SkillsFuture initiatives and how residents can utilise their credits to pick up new skills.

11 organisations have since come aboard the network to offer jobs and training opportunities, including the Employment and Employability Institute Pte Ltd (e2i), Sakae Holdings Ltd and ITE College West. 91 residents attended the SkillsFuture Network Launch event and more than 100 benefited from the SkillsFuture Network @ South West as at 31 March 2017.



Guest-of-Honour Mr Tharman Shanmugaratnam, Deputy Prime Minister and Coordinating Minister for Economic and Social Policies, and Ms Low Yen Ling, Mayor of South West District, coming together with the key partners of SkillsFuture Network @ South West

.....
“SkillsFuture Singapore is glad to bring the SkillsFuture movement closer to the residents through this collaboration with the South West CDC. Through the SkillsFuture Network @ South West, the community can learn more about the SkillsFuture initiatives that they can leverage, to either acquire or deepen their skills to build their jobs and careers.”
.....

Mr Ng Cher Pong
Chief Executive, SkillsFuture Singapore



A senior resident finding out more about upskilling opportunities and career support programmes offered by a training provider

We create opportunities for the more able to help the less able. Our efforts in ensuring that everyone can play an active role in community-building have led to a more caring and inclusive society, one which is strong and resilient to withstand any challenges together in times of difficulty.



Home



**Common
Base of Flagship
Programmes**

LAW AWARENESS WEEK @ CDC

Raising Community Legal Awareness



CDCs created opportunities for more lawyers and students to step forward and volunteer their time and expertise to organise more decentralised legal talks, and bring the talks closer to the residents.



Guest-of-Honour Mr Teo Chee Hean, Deputy Prime Minister and Coordinating Minister for National Security, at the launch of the Law Awareness Week @ CDC 2016



Representatives from the CDCs and Law Society of Singapore, as well as volunteer lawyers and students who contributed to the launch of Law Awareness Week @ CDC and the decentralised legal talks

Law Awareness Week @ CDC was back bigger in 2016, in terms of greater outreach, an expanded menu of legal topics, and more volunteers coming on board, as compared to 2015. It kicked off with a launch ceremony

on 3 September 2016 at the Waterway Point shopping mall in Punggol. By the end of September, more than 2,400 residents had benefited from close to 60 sessions of legal talks at decentralised locations throughout Singapore.



Among the highlights covered were end-of-life legal issues, as well as topics on cyberbullying, which are of increasing relevance to the digitally connected community. The legal talks also saw 33 volunteer lawyers and 203 students from National University of Singapore (NUS) and Singapore Management University (SMU) volunteering their time and expertise for the talks.

**Common
Base of Flagship
Programmes**

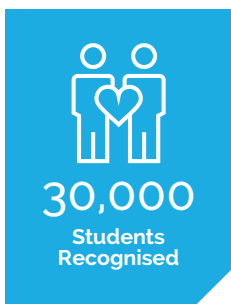
EDUCATION MERIT AWARD (EMA)

Recognising and Encouraging Good Efforts



With the aim of recognising the good efforts of students and encouraging them to continue to do well, the CDCs and Citizens' Consultative Committees (CCCs) gave out the CDC-CCC Education Merit Awards.

The Education Merit Award (EMA) encouraged and recognised students who have done well but do not qualify for Ministry of Education's Edusave Merit Bursary due to their family income.



About 30,000 students were recognised through the CDC-CCC Education Merit Awards from January to March 2017. The award ceremonies were held at the constituency level, where the Grassroots Advisers personally handed out the awards and encouraged the students to continue to do well. The award ceremonies also provided the CDCs another touchpoint to reach out to and engage more Singaporeans.

It was a family affair at the ceremonies, with many of the students and their families participating in the ceremony for the first time.



Students and their families with Grassroots Advisers at their respective EMA ceremonies

CS | CAMP EXPLORE

Broadening Experiences, Inspiring Learning



Research has shown that children from low-income families tend to suffer a learning gap over school holidays. Camp Explore provides opportunities to children to continue learning even during the school holidays.



Ms Denise Phua, Mayor of Central Singapore District with young participants after the camp's "Show & Tell" segment

School's out during the holidays, but learning continues! Since November 2014, Central Singapore CDC introduced Camp Explore to provide children aged 9 to 12 with learning opportunities during the school holiday period.

Based on the popular Asian education model (五育教学), Camp Explore covers five aspects of learning in "moral, cognition, physical, social and aesthetics".



Young participants at Camp Explore can try out new learning experiences through different activities, ranging from sports and music to role-play and group projects. Volunteers and camp trainers were on hand to befriend and guide the young participants, making it a memorable experience. A key highlight was the "Show & Tell" segment where the children showcased what they learnt during the camp.



"I enjoy learning about new things because it is fun and interesting!"

Ms Fitri Marsyanda Bte Samad
Participant of Camp Explore

In 2016, 147 volunteers helped organise 7 camps for 324 children. The CDC also enhanced the programme by creating two levels of Camp Explore – a beginner level for children new to the programme, and an intermediate level to re-engage those who have benefited from the first camp experience.

NE | NORTH EAST COMMUNITY TOY LIBRARY

Creating a Place for All to Play

Community toy libraries by North East CDC provide opportunities for children to gain social skills through interaction with other playmates, as well as appreciate the joy of giving and sharing.

Play is an essential part of every child's life that contributes to the child's development. To harness its benefits, North East CDC set up community toy libraries, as a platform for children to play together. Residents are also encouraged to donate their children's pre-loved toys that are in good condition, so that other less privileged children could benefit.

Building on the success of the Toy Library, North East CDC and Cerebral Palsy Alliance Singapore (CPAS) jointly opened the Integrated Community Toy Library, the first of its kind in Singapore, at the Pasir Ris Elias Community Club on 19 June 2016. It provides an inclusive space where special needs children can befriend and play alongside other children. Besides providing toys that are adapted for special needs children, the toy library hosts play sessions and programmes for children of all abilities to play together. Teachers from CPAS also bring the special needs children under their care to the toy library once a week to use the facilities as well as to interact and make new friends.

"I know they are being supervised and will play with safe and clean toys. It is also nice because it reminds you of the importance of a happy childhood."

Ms Karen Wee
Resident of North East District



Mr Teo Chee Hean, Deputy Prime Minister engaging with children at the official launch of the Integrated Community Toy Library



Children playing together at the North East Community Toy Library



40
Volunteers



4,200
Participants

NW | NORTH WEST ECO TRAILS

Brisk Walking off the Beaten Path



10 North West Eco Trails were launched on 15 May 2016 in collaboration with the Singapore Environment Council (SEC). By connecting people with nature, North West CDC hopes to inject novelty into brisk walking and promote healthy living among residents.

Taking a recreational walk may be mundane for most. But not if you embark on the North West Eco Trails, where you get up close with nature while bonding through the healthy sport of brisk walking. Residents from the 147 North West Brisk Walking Clubs will learn more about the green spaces in North West District and make new friends in the process.

Covering close to 30km across the district, the Eco Trails were designed to promote residents' interest in brisk walking, as well as raise awareness and educate them on biodiversity. In addition to scenic views at every turn, sharp-eyed residents can spot rarely seen flora and fauna, including hornbills and flying lemurs.



“ We live in a City in a Garden but not many take the time to enjoy the rich biodiversity around us. I'm eager to explore these scenic routes in the North West District and soak in the clean, fresh atmosphere among the evergreen rainforests. The North West Eco Trails certainly help in making brisk walks more interesting and giving it an element of novelty. It has been 14 years and brisk walking is still as exciting as ever! ”

Mdm Aisah Bte Abdul Wahid
North West Brisk Walking Club Leader



Participants enjoying their hands-on learning of Singapore's flora and fauna during one of the North West Eco Trails



Dr Teo Ho Pin, Mayor of North West District, flagging off a group of eager brisk walkers

SE | CSCS INTERFAITH DIALOGUE SERIES @ SOUTH EAST CELEBRATING OUR FESTIVALS SERIES @ SOUTH EAST Understanding Diversity



As part of South East CDC's Three-Tier Harmony Efforts to promote racial and social harmony, the CDC organised a series of interfaith dialogues and festival series to help deepen understanding and trust between communities of different faiths and ethnicities.

Home to a multicultural society, Singapore cannot afford to rest on its laurels when it comes to racial and social harmony. South East CDC has been creating opportunities through its programmes to help deepen understanding and trust between communities of different faiths and ethnicities.

Common Senses for Common Spaces (CSCS) is an interfaith dialogue series that promotes

light-hearted conversations on issues common to all religions. Each of the four sessions saw esteemed religious figures and lay practitioners share their wisdom on topics such as food, colours and pilgrimages.

Celebrating our Festivals unites Singaporeans of all creeds and races to experience and appreciate our major festivals and each others' cultures. The three celebrations, held

"The CSCS interfaith dialogues are very interesting and educational, especially for students like myself. It is a safe and appreciated space for everyone to ask sensitive interfaith questions."

Mr Lim Yong Zheng
Participant of CSCS Interfaith Dialogue Series

respectively on Chinese New Year, Ramadan and Deepavali each year, are organised by youth volunteers of various faiths. Both programmes brought together 871 participants, volunteers and beneficiaries from all walks of life.



Dr Mohamad Maliki Osman, Mayor of South East District, engaging participants during Celebrating Our Festivals - Deepavali at the Sri Senpaga Vinayagar Temple



Representatives from different faiths coming together to explore the use of a Virtual Reality device during CSCS Sacred Rendezvous



SW | POWER SAVERS-FOR-CHARITY @ SOUTH WEST

Saving More to Give More

South West CDC launched the Power Savers-for-Charity @ South West to get residents to practise energy-saving habits at home while doing good for charity.



Volunteers comprising grassroots leaders, ITE College West students and lecturers as well as Singapore Power staff going door to door to educate residents on energy-saving

It takes a concerted effort to change the energy habits of the community. To galvanise the community into action, South West CDC partnered Singapore Power (SP) to launch Power Savers-for-Charity @ South West on 26 June 2016. Thanks to the community effort, residents managed to save 50,000 kilowatt hours of energy within the three-month period.



Ms Low Yen Ling, Mayor of South West District, together with SP volunteers, explaining the use of the specially-produced Power Savers Starter Kits, which were distributed to residents to aid them in the energy-saving challenge

This could provide a month of power to 160 three-room HDB flats.

From July to September 2016, 450 corporate, student and grassroots volunteers went door to door to encourage residents of 17 participating blocks (one per division) to sign up for the challenge. The volunteers imparted energy-



“ This is the first time we can help to do something for our less fortunate friends and the environment at the same time. It is as simple as switching off the lights when they are not in use.”

Mr Foo Siang Wei
Bukit Gombak resident who took part in the energy-saving challenge

saving tips and explained how the SP Services mobile app can be used to track household energy consumption. To get more residents involved, volunteers at each division pulled out all the stops, from putting up posters at public spaces to leaving leaflets at the doorsteps of residents who were away.

In the spirit of giving back, South West CDC and SP matched the energy savings with a \$50,000 donation to TOUCH Home Care and needy families in the district.

Chairmen & Vice-Chairmen



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Mayor of Central
Singapore District

Vice-Chairmen

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Adviser to Tanjong Pagar GRC
Grassroots Organisations

Mr Darryl David

Adviser to Ang Mo Kio GRC
Grassroots Organisations

Dr Intan Azura Mokhtar

Adviser to Ang Mo Kio GRC
Grassroots Organisations

North East CDC

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Mr Teo Ser Luck
Chairman of Mayors'
Committee and Mayor of
North East District

Vice-Chairmen

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Adviser to Tampines GRC
Grassroots Organisations

Mr Shamsul Kamar

Bin Mohamed Razali
Adviser to Aljunied GRC
Grassroots Organisations

Ms Sun Xueling

Adviser to Pasir Ris-Punggol
GRC Grassroots Organisations

North West CDC

Chairman

Dr Teo Ho Pin
Mayor of North West District

Vice-Chairmen

**Associate Professor
Dr Muhammad Faishal
Ibrahim**
Adviser to Nee Soon Central
Grassroots Organisations

Dr Lim Wee Kiak, PBM

Adviser to Canberra
Grassroots Organisations

Mr Alex Yam Ziming

Adviser to Yew Tee
Grassroots Organisations

South East CDC

Chairman

**Dr Mohamad Maliki
Bin Osman**
Mayor of South East District

Vice-Chairmen

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Adviser to East Coast GRC
Grassroots Organisations

Mr Seah Kian Peng

Adviser to Marine Parade GRC
Grassroots Organisations

South West CDC

Chairman

Ms Low Yen Ling
Mayor of South West District

Vice-Chairmen

Mr Zaqy Mohamad
Adviser to Keat Hong
Grassroots Organisations

Mr Ang Wei Neng

Adviser to Jurong GRC
Grassroots Organisations
(Jurong Central)

Mr Patrick Tay

Teck Guan, BBM
Adviser to Boon Lay
Grassroots Organisations

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Mdm Song Swee Lian, Corina
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Mr Koh Kong Wen

Mr Mohamed Farid Bin Mohd Hamzah

Ms Suzanne Ho Hui Ching

Mr Timothy Chan Chee Mun

Financial Information

FINANCIAL YEAR ENDING 31 MARCH 2017

Structure

The Community Development Council (CDC) is managed by a Council comprising the Mayor and members. The Council is appointed by the Chairman or Deputy Chairman of the People's Association Board of Management. The CDC is governed by the Community Development Council Rules.

Management of Conflict of Interest

A member of the Council or the sub-committee who is in any way, directly or indirectly, interested in a transaction or project or other matter of the Council or sub-committee shall disclose the nature of his interest at the first meeting of the Council or sub-committee at which he is present after the relevant facts have come to his knowledge.

A disclosure shall be recorded in the minutes of meeting of the Council or sub-committee and, after the disclosure, that member:

- a. Shall not take part in any deliberation or decision of the Council or sub-committee with respect to that transaction or project; and
- b. Shall be disregarded for the purpose of constituting a quorum of the Council or sub-committee for such deliberation or decision.

Finance Matters

Description of instrument setting up the charity

The CDC Project Management Fund Committee was set up as a Fund governed by Rules and Regulations.

Review of financial state

The financial year period of the financial year period of 2016 refers to 1 April 2016 to 31 March 2017. The amount of donations raised for the financial year was \$10.4 million. This was a decrease of \$0.9 million compared to FY2015 (\$11.3 million). The Fund has also recorded a surplus of \$3.6 million for the financial year. Overall, there is an accumulated surplus of \$55.2 million.

Related entity

People's Association

Funding

Annual Resident Grant

Each Community Development Council (CDC) is provided with an annual grant of \$1 per resident living in its district for funding of its programmes.

Matching Grant from Government

The CDC can also raise funds for its programmes. For every \$1 donated to the CDC, the Government will match it with \$3. To encourage regular donations, the Government gives a higher matching grant of \$4 for every \$1 raised through GIRO contributions by local residents and businesses. The matching grant for the CDCs is capped at \$24 million annually.

Operating Grant

The Government funds the operations of the CDC offices.

Financial Information

FINANCIAL YEAR ENDING 31 MARCH 2017

Reserve Policy

Our reserves position:

	Previous Year (S\$)	Current Year (S\$)	% Increase/ (Decrease)
Unrestricted Funds (Reserves)	51,621,783	55,239,684	
Restricted/Designated Funds:			
Building Fund	NA	NA	NA
Others	NA	NA	NA
Endowment Funds	NA	NA	NA
Total Funds	51,621,783	55,239,684	
Annual Operating Expenditure	38,337,468	37,900,588	
Ratio of Reserves to Annual Operating Expenditure	1.35:1	1.46:1	

The reserves that CDCs have set aside provide financial stability and the means for the development of CDCs' programmes and services. The Councils carry out quarterly reviews on the amount of reserves that are required to ensure that these are adequate to fulfil our continuing obligations.

COMMUNITY DEVELOPMENT COUNCIL

Assist.Bond.Connect

Central Singapore CDC

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490, Lorong 6 Toa Payoh
#07-11
Singapore 310490
Tel: 6715 7500
Fax: 6370 9945

North East CDC

Our Tampines Hub
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#04-31
Singapore 528523
Tel: 6424 4000
Fax: 6424 4066

North West CDC

Woodlands Civic Centre
900 South Woodlands Drive
#06-01
Singapore 730900
Tel: 6248 5566
Fax: 6219 1176

South East CDC

Singapore Post Centre
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#12-01
Singapore 408600
Tel: 6243 8753
Fax: 6319 8755

South West CDC

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8 Jurong Town Hall Road
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Tel: 6316 1616
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