



FWMOMCare App User's Guide

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FWMOMCare App User's Guide – Downloading of App

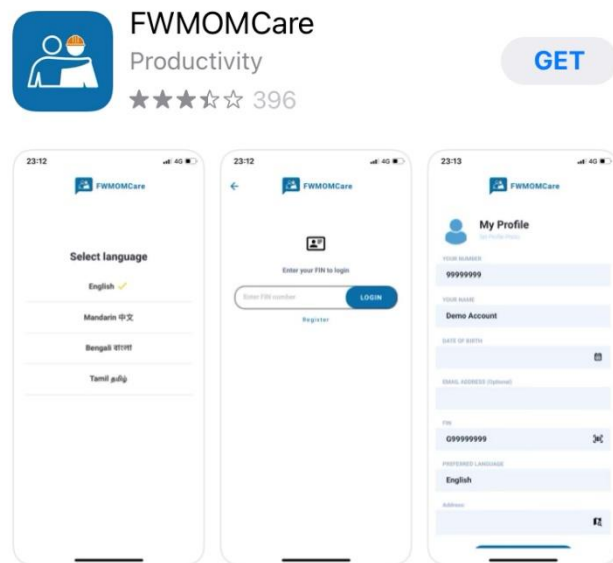
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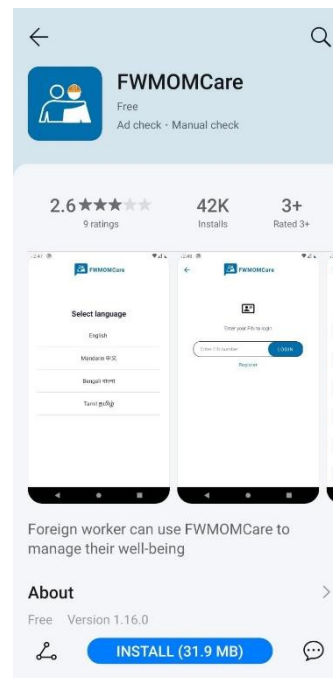
Search for “FWMOMCare”



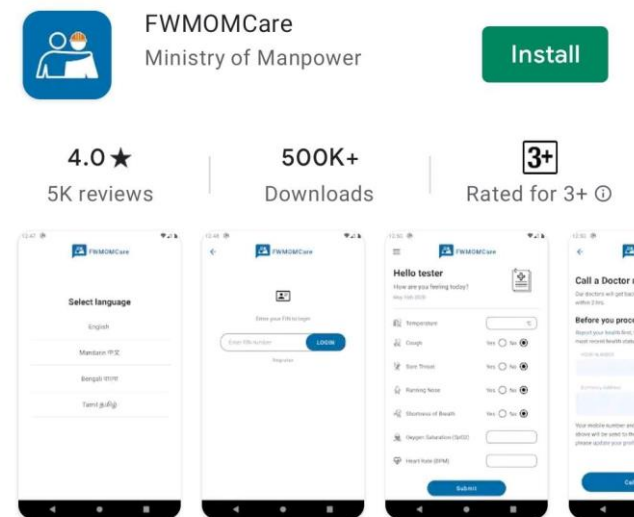
For Apple User, go to
App Store.



For Huawei User, go to
App Gallery.



For Android User, go to
Google Play Store.






FWMOMCare App User's Guide – Registration

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Step 1



Select language

English


Mandarin 中文

Bengali বাংলা

Tamil தமிழ்

Thai ไทย

Step 2




Enter your FIN to login

Enter FIN number

Register

Step 3




Enter your mobile number

+65 Enter mobile number

OTP

Step 4



Enter the 6-digit OTP
It was sent in an SMS message


Enter OTP

VERIFY

RESEND OTP
01:56

OTP sent to +6593214567
If you have changed your mobile number, please [click here](#) to update.

Step 5



My Profile
Set Profile Photo

YOUR NUMBER
93214567 CHANGE

YOUR NAME
FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)
2020-05-18

EMAIL ADDRESS (Optional)
mom_ace@mom.gov.sg

FIN
G1234567X

PREFERRED LANGUAGE
English

ADDRESS:
1500 Bendemeer Road, MOM Services Centre, Singapore 339946

FLOOR NUMBER UNIT / ROOM

Step 2: For first time, key in your FIN number and click on “Register”
Note: If this is NOT your first login, click on “Login” and skip to Step 4

Step 3: Key in Mobile Number and click on “OTP”

Step 4: Key in OTP and click on “VERIFY”
Note: If you did not receive your OTP, please restart your phone. And ensure that your mobile number in Step 3 is correct.

Step 5: Enable location services and fill in your details

Step 1: Select language



FWMOMCare App User's Guide –

Search for Address 1 of 2

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Step 1

My Profile
Set Profile Photo

YOUR NUMBER
93214567 CHANGE

YOUR NAME
FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)
2020-05-18

EMAIL ADDRESS (Optional)
mom_aze@mom.gov.sg

FIN
G1234567X

PREFERRED LANGUAGE
English

ADDRESS:
[Red box highlights search icon]

FLOOR NUMBER UNIT / ROOM

Step 1:
Click here

Step 2

Search

Step 2:
Enter an address in the Search box.

339946

- Bendemeer Rd MOM SC Singapore 339946
- 1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

1500 Bendemeer

- 1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

Note:

Search can be done using partial address, postal code, address, Vessel Name, MK number.



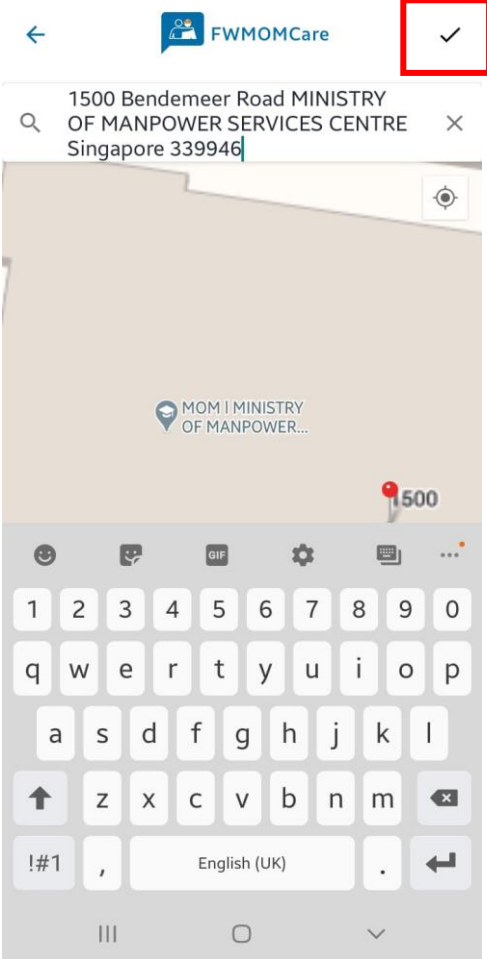
FWMOMCare App User's Guide –

Search for Address 2 of 2

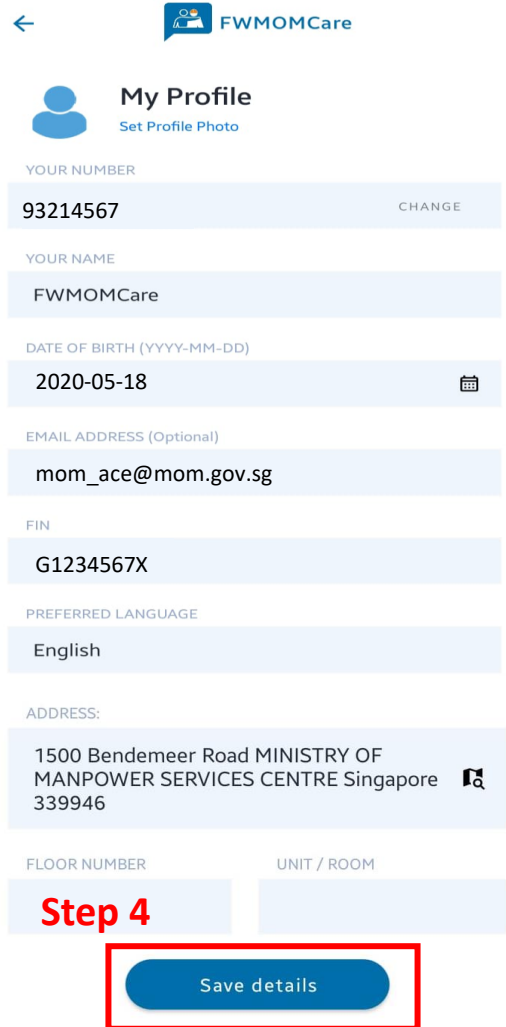
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Step 3



Step 3:
Select your address from the drop down. When done, click on the tick at the top right hand corner.



Step 4:
Click "Save details"




FWMOMCare App User's Guide – Update / Change of Address 1 of 2

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Step 1

 FWMOMCare

Hello FWMOMCare
How are you feeling today?
08-01-2021

Temperature

Cough Yes ☐ No ☒

Sneezing Yes ☐ No ☒

Runny Nose Yes ☐ No ☒


Shortness of Breath Yes ☐ No ☒

Oxygen Saturation (SpO2)

Heart Rate (BPM)

Submit

Step 2

 FWMOMCare

My Profile

Report Health

Call A Doctor now

News and Stories

Safe@Home

Conversation


Medical Records


Token Registration

About

Logout


Step 3

 FWMOMCare

 **My Profile**
[Set Profile Photo](#)

YOUR NUMBER
93214567 [CHANGE](#)


YOUR NAME
FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)
2020-05-18 

EMAIL ADDRESS (Optional)
mom_ace@mom.gov.sg

FIN
G1234567X

PREFERRED LANGUAGE
English

ADDRESS:
1500 Bendemeer Road MINISTRY OF
MANPOWER SERVICES CENTRE Singapore 339946 

FLOOR NUMBER UNIT / ROOM

Save details



FWMOMCare App User's Guide – Update / Change of Address 2 of 2

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Step 4

1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

Step 4:
Select your address from the drop down. When done, click on the tick at the top right hand corner.

1 2 3 4 5 6 7 8 9 0
q w e r t y u i o p
a s d f g h j k l
↑ z x c v b n m
!#1 , English (UK) .

Step 5

My Profile
Set Profile Photo

YOUR NUMBER
93214567 CHANGE

YOUR NAME
FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)
2020-05-18

EMAIL ADDRESS (Optional)
mom_ace@mom.gov.sg

FIN
G1234567X

PREFERRED LANGUAGE
English

ADDRESS:
1500 Bendemeer MANPOWER SER 339946

FLOOR NUMBER

Step 5:
Click "Save details"

Save details

Step 6

My Profile
Set Profile Photo

YOUR NUMBER
93214567 CHANGE

YOUR NAME
FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)
2020-05-18

Alert
Profile update successful.

OK

ADDRESS:
1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

FLOOR NUMBER UNIT / ROOM

Save details



FWMOMCare App User's Guide – Update / Change of Mobile Number – Logged Out

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Step 1:

Key in your FIN number and click on “LOGIN”

Note: This is only applicable if you have registered in FWMOMCare app previously

Step 1

← FWMOMCare

Enter your FIN to login

Enter FIN number LOGIN

Register

Step 2:

Check if OTP is sent to the correct mobile number

Step 2

← FWMOMCare

Enter the 6-digit OTP
It was sent in an SMS message

Enter OTP VERIFY

RESEND OTP
01:56

OTP sent to +6593214567
If you have changed your mobile number, please [click here](#) to update.

If mobile number is incorrect, press [click here](#)

Step 3:

Key in your new mobile number and date of birth
When done, click on “Submit”

Step 3

← FWMOMCare

You did not receive your OTP because

1) You have changed your mobile number. Please update your mobile number here.

2) Your mobile number is an overseas number (You can only use a Singapore, Malaysia and Indonesia number for registration).

FIN:

+65 Enter mobile number

Date of birth

Submit



FWMOMCare App User's Guide – Update / Change of Mobile Number – Logged In

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Step 1



Hello FWMOMCare

How are you feeling today?

08-01-2021



Temperature

°C

Cough

Yes ☐ No ☒



FWMOMCare

Step 2

My Profile

Report Health

Call A Doctor now

News and Stories



My Profile

Set Profile Photo

YOUR NUMBER

93214567

Step 3

CHANGE

YOUR NAME

FWMOMCare

DATE OF BIRTH (YYYY-MM-DD)

1985-01-01



EMAIL ADDRESS (Optional)

FIN

G6441581L

PREFERRED LANGUAGE

English

ADDRESS:

1500 Bendemeer Road MINISTRY OF
MANPOWER SERVICES CENTRE Singapore 339946



FWMOMCare

Step 4:

Key in new Mobile Number
and Date of Birth.
And click on "Submit"

+65 ▾ Enter new mobile number

Enter date of birth (Security checks)

Step 4




Submit



FWMOMCare App User's Guide – Report Health & Call A Doctor Now


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Hello FWMOMCare

How are you feeling today?
25-02-2021



Temperature

Cough Yes ☐ No ☒

Sneezing Yes ☐ No ☒

Runny Nose Yes ☐ No ☒

Shortness of Breath Yes ☐ No ☒

Oxygen Saturation (SpO2)




Heart Rate (BPM)

[Submit](#)

Note:

If you are on SHN, please report your health 3 times a day.

Otherwise, please report your health twice a day, daily.



Before you proceed

Report your health first, to provide our doctors with your most recent health status.

YOUR NUMBER

ADDRESS:





BLOCK NUMBER

FLOOR NUMBER

UNIT / ROOM

Your mobile number and your residential address details above will be sent to the doctor. If the details are incorrect, please [update your profile](#).

[Call A Doctor now](#)



Health [Call-A-Doc](#) News Safe@Home

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FWMOMCare App User's Guide – News and Stories

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Note:
Click on this icon to view the article or view the videos posted.

News and Stories

- Mental Health Helplines 21-12-2020
- Salary Payment for Workers Residing in Dormitories 20-11-2020
- New Contact Tracing Devices, Better Care For You 20-11-2020
- Introduction of Night Clinics 03-11-2020
- Recovered Workers from COVID-19 will not need to undergo Rostered Routine Testing until further notice 01-11-2020
- Protect yourself from infections

Left Sidebar Menu:

- My Profile
- Report Health
- Call A Doctor now
- News and Stories**
- Safe@Home
- Conversation
- Medical Records
- Token Registration
- About
- Logout

Bottom Navigation Bar:

- Health
- Call-A-Doc
- News**
- Safe@Home



FWMOMCare App User's Guide –

Safe@Home QR Scan 1 of 2

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You will find a Safe@Home QR Code pasted in your room if you are staying in the following types of accommodation:

- ✓ Purpose Built Dormitory (PBD)
- ✓ Factory Converted Dormitory (FCD)
- ✓ Construction Temporary Quarter (CTQ)
- ✓ Temporary Occupational License (TOL)



1500 Bendemeer Road, MOM Services Centre, Singapore 339946
BLOCK: LEVEL: UNIT:

REMINDER FROM MOM
FOREIGN WORKERS MUST
SCAN QR CODE IN YOUR ROOM TWICE DAILY

SAFE@HOME




1. Download **FWMOMCare** App.
2. Go to **SAFE@HOME**.
3. Scan the QR code in your room twice daily.

Dorm Operator: Rahman Ashiqur






FWMOMCare App User's Guide –

Safe@Home QR Scan 2 of 2

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Safe@Home

Where are you staying ?

MOM needs daily reporting of your address to facilitate safe returning to work, especially when you are residing in a dormitory.

YOUR CURRENT ADDRESS

1500 Bendemeer Road MINISTRY OF
MANPOWER SERVICES CENTRE Singapore
339946

BLOCK

1500

FLOOR


01

UNIT / ROOM

C

Report your address via :

QR Code



Scan History (Last 3 scans):

Date	Time
26-01-2021	10:44 PM
26-01-2021	10:44 PM
26-01-2021	09:28 PM

Health


Call-A-Doc

News


Safe@Home

Note:


Ensure that all the 4 squares of the QR Code is captured by the frame



Please scan the QR code in your room



QR Code



Scan History (Last 3 scans):

Date	Time
26-01-2021	10:44 PM
26-01-2021	10:44 PM
26-01-2021	09:28 PM

Things to note:

- ❖ Black font indicates that MOM have received your scan.
- ❖ Blue font indicates the day's scan
- ❖ Red font indicates an offline scan, please connect to your mobile network / WIFI



FWMOMCare App User's Guide – Safe@Home QR Scan is tied to Place of Stay on AC 3.0

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FWMOMCare

Safe@Home

Where are you staying ?

MOM needs daily reporting of your address to facilitate safe returning to work, especially when you are residing in a dormitory.

YOUR CURRENT ADDRESS

1500 Bendemeer Road MINISTRY OF MANPOWER SERVICES CENTRE Singapore 339946

BLOCK

1500

FLOOR

01

UNIT / ROOM

C

Report your address via :

QR Code

Scan History (Last 3 scans):

Date	Time
26-01-2021	10:44 PM
26-01-2021	10:44 PM
26-01-2021	09:28 PM

Health Call-A-Doc News Safe@Home

AccessCode Status on SGWorkPass mobile application

My AccessCode

Can go out for work

APPROVED TO START WORK
Yes

COVID-19 INFECTION
Missed swab. Must schedule now. [Learn more](#)

STAY-HOME NOTICE
No

TRACETOGETHER
Installed

PLACE OF STAY
Cleared

"Green" Status
Can Work

My AccessCode

Cannot go out for work

APPROVED TO START WORK
Yes

COVID-19 INFECTION
Recovered. Do schedule worker for RRT from 27/02/2021 onwards.

STAY-HOME NOTICE
No

TRACETOGETHER
Installed

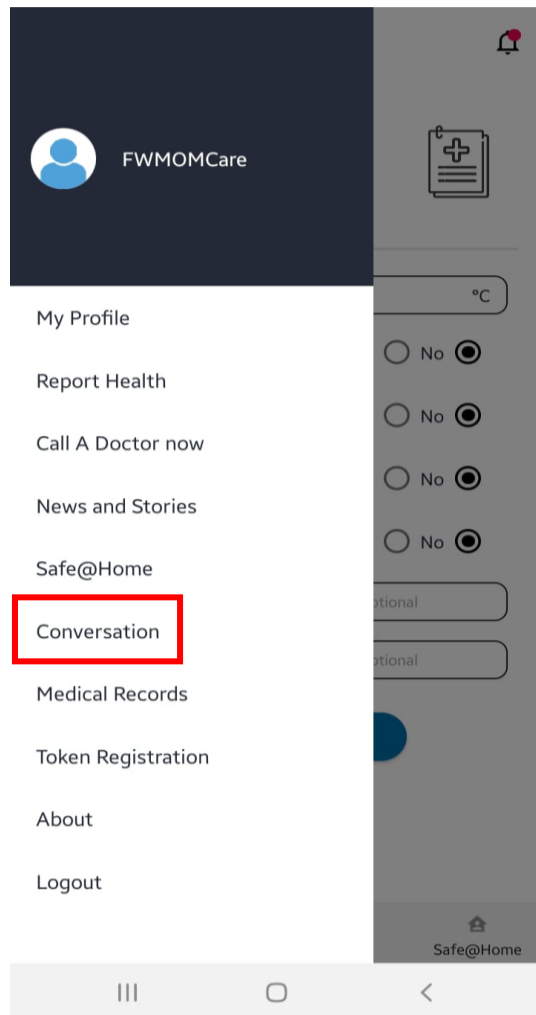
PLACE OF STAY
Unapproved premises. Please relocate him to approved housing. [Learn more](#).

"Red" Status
Cannot Work



FWMOMCare App User's Guide – Conversation

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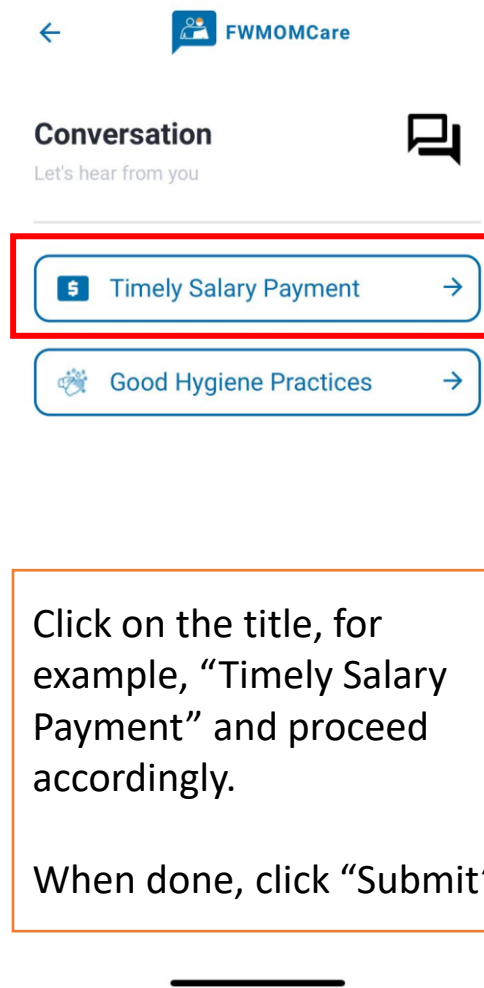


Note:

If you have a new item in Conversation page, you will see a red dot on the bell icon at the top right hand corner of your page.

Click on it to see your push notification message.

Go to Menu and click on “Conversation”



Click on the title, for example, “Timely Salary Payment” and proceed accordingly.

When done, click “Submit”



FWMOMCare App User's Guide –

Medical Records: COVID-19 Infection Status 1 of 3

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Step 1

Medical Records



Step 2

Covid-19 Infection Status





FWMOMCare App User's Guide –

Medical Records: COVID-19 Infection Status 2 of 3


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Covid-19 Infection Status

As at 02-09-2020



Cleared

Please continue to practise safe distancing, maintain good personal hygiene and monitor your own health.



Lab Result(s) (within past 21 days)

No results found.

Serology Result(s) (within past 180 days)


No results found.

The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.



Covid-19 Infection Status

As at 02-09-2020



Attended Swab

Please continue to practise safe distancing, maintain good personal hygiene and monitor your own health, while waiting for your results.



Lab Result(s) (within past 21 days)

No results found.

Serology Result(s) (within past 180 days)


No results found.

The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.



Covid-19 Infection Status

As at 02-09-2020



Exempted from Rostered Routine Testing (RRT)

Please continue to practise safe distancing, maintain good personal hygiene and monitor your own health.

Lab Result(s) (within past 21 days)

No results found.

Serology Result(s) (within past 180 days)

No results found.

The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.






FWMOMCare App User's Guide –

Medical Records: COVID-19 Infection Status 3 of 3

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Missed Swab	Active COVID	Require Re-Test
<p>Covid-19 Infection Status</p> <p>As at 02-09-2020</p> <p> Missed Swab You have missed your RRT swab window. Please inform your employer to arrange for a test as soon as possible.</p> <p>Lab Result(s) (within past 21 days)</p> <p>No results found.</p> <p>Serology Result(s) (within past 180 days)</p> <p>No results found.</p> <p><small>The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.</small></p>	<p>Covid-19 Infection Status</p> <p>As at 05-09-2020</p> <p> Active COVID Please wear a mask and avoid close contact with others. A healthcare professional and/or government officer will contact you shortly.</p> <p>Lab Result(s) (within past 21 days)</p> <p>No results found.</p> <p>Serology Result(s) (within past 180 days)</p> <p>No results found.</p> <p><small>The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.</small></p>	<p>Covid-19 Infection Status</p> <p>As at 02-09-2020</p> <p> Require Re-Test A re-test will be arranged for you shortly. Please wear a mask and avoid close contact with others while waiting for your re-test.</p> <p>Lab Result(s) (within past 21 days)</p> <p>No results found.</p> <p>Serology Result(s) (within past 180 days)</p> <p>No results found.</p> <p><small>The content is not intended to be a substitute for professional medical advice or diagnosis. If you are unwell, please seek medical attention promptly. Lab results should be interpreted in consultation with your healthcare professionals.</small></p>

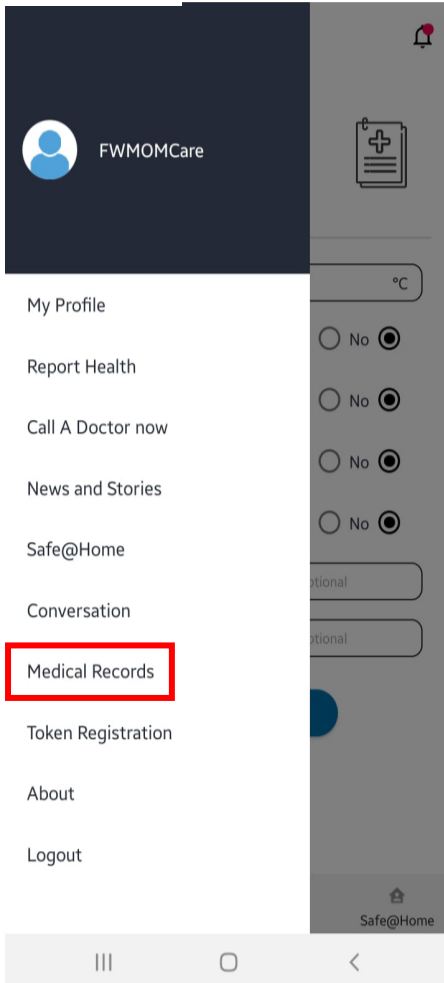


FWMOMCare App User's Guide – Medical Records: Discharge Memo

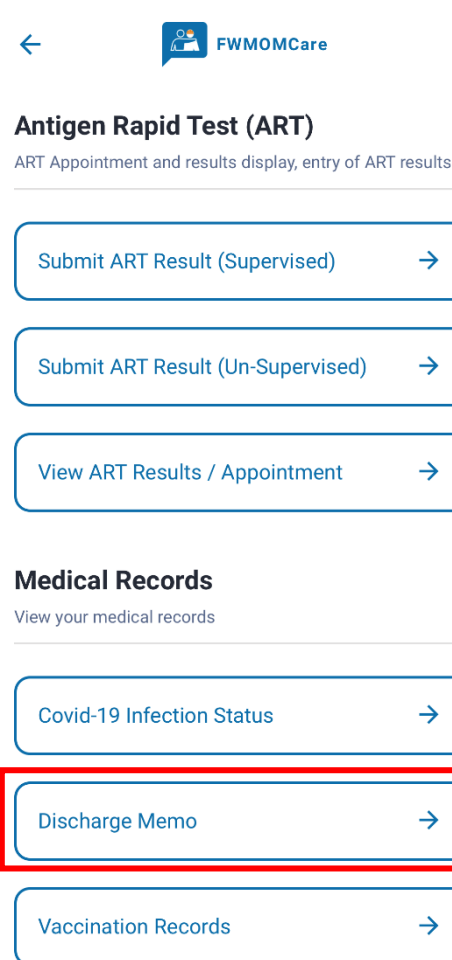
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Step 1



Step 2



Note:

E-Discharge Memo is only available if you are discharged from a government facility.





FWMOMCare App User's Guide – Medical Appointments: Swab Test Appointment

Medical Records

View your medical records

Covid-19 Infection Status

Discharge Memo

Vaccination Records

Medical Appointments

View your medical appointments

Swab Test Appointment

Vaccine Appointment

Swab Test Appointment

You are required to attend the swab test appointment at the stated date and location.

Date: 27-08-2020

Time: 0900 hrs

Location: [Non Dorm Workers Only] CHANGI T4 - 10 AIRPORT BOULEVARD S819665

Attendance: N.A.

Add Event to Calendar

test appointment at the stated date and location.

Date: 11-08-2020

Time: 0900 hrs

Location: [CMP NON DORM WORKERS ONLY] HOMETEAMNS BUKIT BATOK - 2 BUKIT BATOK WEST AVE 7 S659003

Attendance: Attended

Add Event to Calendar

Swab Test Appointment

You are required to attend the swab test appointment at the stated date and location.

Date: 11-08-2020

Time: 0900 hrs

Location: [FOR DORM WORKERS ONLY] TURF CLUB 1 TURF CLUB AVENUE

Attendance: Not Swabbed



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FWMOMCare App User's Guide – Medical Appointments : Vaccination Appointment

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  FWMOMCare

Medical Records

View your medical records

Covid-19 Infection Status →

Discharge Memo →



Vaccination Records →

Medical Appointments

View your medical appointments

Swab Test Appointment →



Vaccine Appointment →

  FWMOMCare

Vaccination Appointment(s)

View Your Vaccination details

Covid-19 Vaccination →

  FWMOMCare

Covid-19 Vaccination

As at 27-08-2020

Status: Not Scheduled

Vaccine Type: -

1st Appointment

Date: -

Time: -

Location: -

2nd Appointment

Date: -

Time: -

Location: -



FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – View History

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Step 1

Click on “Medical Records”

Step 2

To view your ART result(s) history
Note: Last 3 records will be displayed

Medical Records

View your medical records

[Covid-19 Infection Status](#)

[Discharge Memo](#)

[Vaccination Records](#)

ART Appointments and Records

You are required to take ART on the stated date.

ART Appointment Date: 04-08-2021
Residence: NON-DORM

Result(s) History (Last 3 records)

Date	Time	Results
15-10-2021	04:43 PM	Positive
15-10-2021	04:43 PM	Negative
15-10-2021	04:43 PM	Invalid



FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Un-Supervised

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1 of 3

The screenshot illustrates the process of submitting an un-supervised Antigen Rapid Test (ART) result in the FWMOMCare app. It is divided into three panels:

- Left Panel (Home Screen):** Shows the app's main menu. The 'Medical Records' option is highlighted with a red box and labeled 'Step 1'. A callout box below it states: 'Step 1: Click on “Medical Records”'.
- Middle Panel (Antigen Rapid Test (ART) screen):** Displays options for submitting results. The 'Submit ART Result (Un-Supervised)' button is highlighted with a red box and labeled 'Step 2'. Other options include 'Submit ART Result (Supervised)', 'View ART Results / Appointment', and a 'Medical Records' section with links for 'Covid-19 Infection Status', 'Discharge Memo', and 'Vaccination Records'.
- Right Panel (ART Appointments and Records screen):** Shows the form for submitting the result. It includes fields for 'ART Brand' and 'Test Location'. Below these are three visual representations of test results: 'Negative' (green), 'Positive' (red), and 'Invalid' (yellow).

A large black arrow points from the 'Submit ART Result (Un-Supervised)' button in the middle panel to the 'ART Appointments and Records' screen on the right.



FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Un-Supervised

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3 of 3

Step 6

Step 6:
Click "OK" to submit your result
Click "Cancel" to go back to previous page

The image displays three sequential screenshots of the FWMOMCare app interface during the ART process. Each screen shows a top navigation bar with the FWMOMCare logo and a back arrow. Below the bar, a message states: "you are required to take ART on the stated date." The main content area features a large white dialog box with the text "Alert Please confirm your result" and two buttons: "Cancel" (blue) and "OK" (pink). Below the dialog is a simulated COVID-19 Ag test strip. The first screen shows a "Positive" result, the second shows a "Negative" result, and the third shows an "Invalid" result. The "Invalid" result screen has a red box around the test strip. A large black arrow points from these three screens to a final screen on the right. This final screen shows a "Loading..." state and a "Submitted successfully." alert with an "OK" button.



FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Supervised

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Using Barcode Scanner 1 of 3

The screenshot displays the FWMOMCare app interface. On the left, a sidebar menu lists various options: My Profile, Report Health, Call A Doctor now, News and Stories, Safe@Home, Conversation, and Medical Records. The 'Medical Records' option is highlighted with a red box and labeled 'Step 1'. Below this, a text box states: 'Step 1: Click on “Medical Records”'. The main screen shows the 'Antigen Rapid Test (ART)' section, which includes a description: 'ART Appointment and results display, entry of ART results.' Below this, there are three buttons: 'Submit ART Result (Supervised)' (highlighted with a red box), 'Submit ART Result (Un-Supervised)', and 'View ART Results / Appointment'. A large black arrow points from the 'Submit ART Result (Supervised)' button to the right, labeled 'Step 2'. The right side of the screenshot shows a barcode scanner interface with a barcode and the text: 'Scan in your Supervisor ID using barcode (If scanning FIN, please use the barcode at the back of the card) To Key in FIN/NRIC manually, [Click here](#)'.



FWMOMCare App User's Guide – Medical Appointments: Antigen Rapid Test (ART) – Supervised

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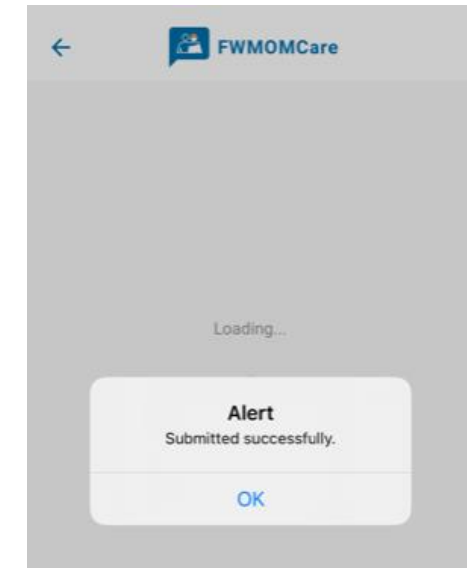
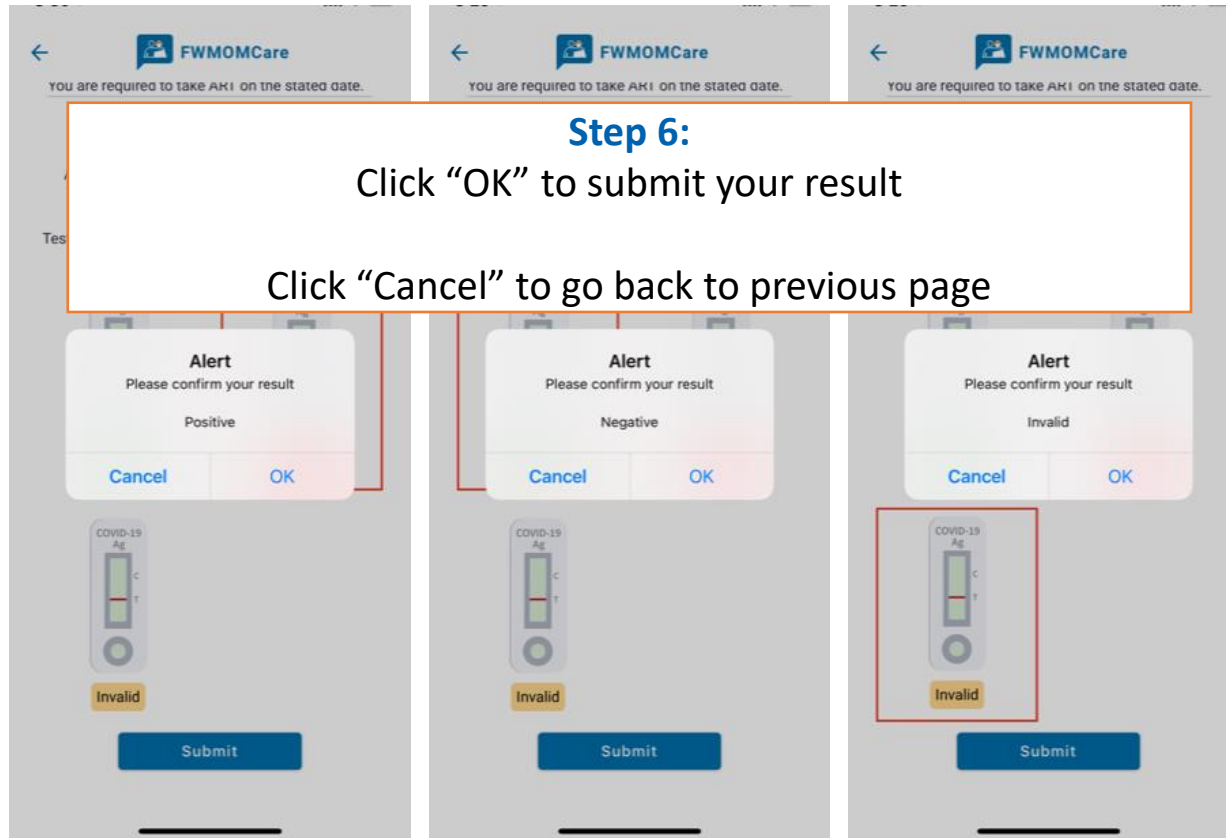
Using Barcode Scanner 3 of 3

Step 6

Step 6:

Click “OK” to submit your result

Click “Cancel” to go back to previous page





FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Supervised

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Manual Entry 1 of 3

Step 1: Click on “Medical Records”

Step 2: Submit ART Result (Supervised)

Step 3: Scan in your Supervisor ID using barcode
(If scanning FIN, please use the barcode at the back of the card)
To Key in FIN/NRIC manually: [Click here](#)

Step 4: Enter Supervisor's FIN / NRIC

Step 5: Click “Submit”



FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Supervised

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Manual Entry 3 of 3

Step 10

Step 10:

Click “OK” to submit your result

Click “Cancel” to go back to previous page

The image shows three sequential screenshots of the FWMOMCare app's ART result confirmation screen. Each screen has a header with the FWMOMCare logo and a back arrow. Below the header is a message: "you are required to take ART on the stated date." The main content area displays a "COVID-19 Ag" test result. The first screenshot shows a "Positive" result with a red line in the test window. The second screenshot shows a "Negative" result with a blue line in the test window. The third screenshot shows an "Invalid" result with a red line in the test window. Below the test window is a "Submit" button. A red box highlights the "Submit" button on the "Invalid" result screen. A large black arrow points from the "Invalid" result screen to the next screen.

The image shows a screenshot of the FWMOMCare app's "Loading..." screen. The screen has a header with the FWMOMCare logo and a back arrow. Below the header is a message: "Loading...". The main content area displays a "Submitted successfully." message. Below the message is an "OK" button.





FWMOMCare App User's Guide –

Medical Appointments: Antigen Rapid Test (ART) – Error Messages

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ART Appointments and Records



You are required to take ART on the stated date.

ART Appointment Date: 04-08-2021
Residence: NON-DORM

Result(s) History (Last 3 records)		
Date	Time	Results
15-10-2021	04:43 PM	Invalid
15-10-2021	04:43 PM	Negative
15-10-2021	04:43 PM	Negative

Missed ART

Note:
Please ensure that ART is done on the stated date. Otherwise, "Missed ART" will be displayed.





ART Appointments and Records

You are required to take ART on the stated date.

ART Appointment Date: 04-08-2021
Residence: NON-DORM

Result(s) History (Last 3 records)		
Date	Time	Results
15-10-2021	04:43 PM	Invalid
15-10-2021	04:43 PM	Negative
15-10-2021	04:43 PM	Negative

Your ART result is **Invalid**
You are required to do another ART immediately.





ART Appointments and Records

You are required to take ART on the stated date.

ART Appointment Date: 04-08-2021
Residence: NON-DORM

Result(s) History (Last 3 records)		
Date	Time	Results
15-10-2021	04:43 PM	Invalid
15-10-2021	04:43 PM	Invalid
15-10-2021	04:43 PM	Negative

You have submitted two **Invalid** ART results.
Please contact your Dorm Operator/ Supervisor/FAST immediately and self-isolate until you receive further instructions.



ART Appointments and Records

You are required to take ART on the stated date.

ART Appointment Date: 04-08-2021
Residence: NON-DORM

Result(s) History (Last 3 records)		
Date	Time	Results
15-10-2021	04:43 PM	Positive
15-10-2021	04:43 PM	Negative
15-10-2021	04:43 PM	Negative

Your ART result is **"Positive"**.
Please contact your Dorm Operator/ Supervisor/FAST immediately and self-isolate until you receive further instructions.

If you have submitted 2 **"Invalid"** results on the same day / a **"Positive"** result. Please self-isolate and follow the instructions on the screen.



FWMOMCare App User's Guide – Token Registration (BluePass / TraceTogether)

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Step 1:
Click on “Token Registration”

Step 2:
Select token type

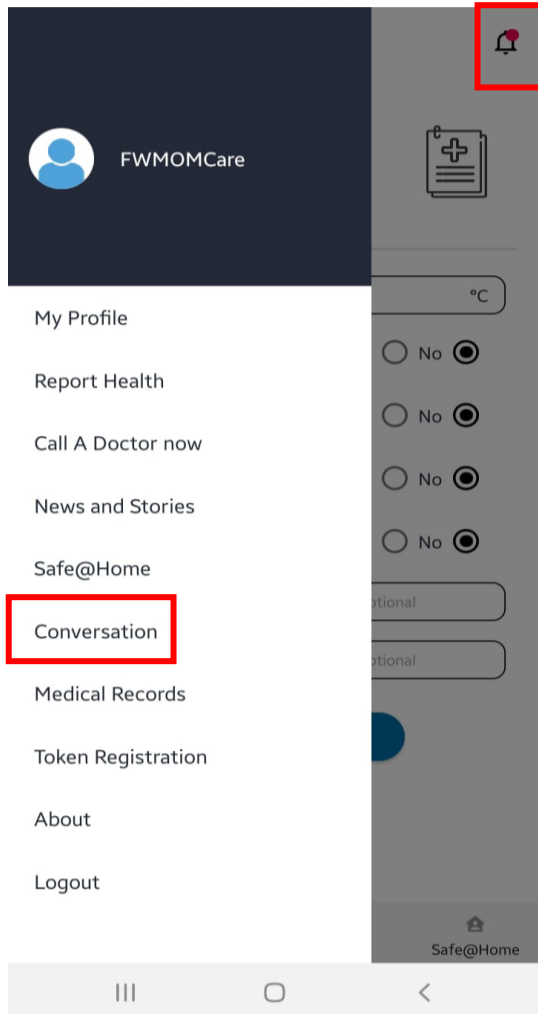
Step 3:
Ensure that all the 4 squares of the QR Code is captured by the frame

Step 4:



FWMOMCare App User's Guide – Useful Links / Others

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Note:

A red dot on the bell icon at the top right hand corner of your page indicates that you have a new push notification, click on it to see your push notification message.

To enable FWMOMCare to display push notification when the app is closed, please enable it in your phone settings.

Useful Links

MOM - FWMOMCare App Self Help Portal

mom.gov.sg/feedback-fwmomcare

A quick video to recap

<https://youtu.be/lGhxc-ljXQg>