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26 April 2022

### **See Distribution List**

Dear Sir/Madam

# ADVISORY TO THE INDUSTRY ON UPCOMING THE CORENET 2.0 e-SUBMISSION SYSTEM ("CORENET 2.0") AND PREPARATORY WORKS REQUIRED

This circular is to update the industry of the upcoming CORENET 2.0 and to encourage the industry to start the preparatory works ahead of the launch, for a smoother transition to the new system. Currently, the system is undergoing final testing and we will keep the industry posted of the launch date. Details of the preparatory works are listed in para 9 to 13.

## **Background**

- 2 CORENET was introduced in 2001, that allows Industry Practitioners to submit plans and documents electronically to the 16 participating regulatory agencies for regulatory approval throughout the entire property development life cycle. Since its implementation in 2001, CORENET has served the Built Environment Sector for more than two decades.
- The upcoming CORENET 2.0, is a major technology refresh of the current CORENET and seeks to improve the current user experience. It is part of our Long-Term plan to transform the regulatory approval process and will serve the industry prior to the implementation of CORENET X.
- Last year July, we had reached out to all existing CORENET users through an Electronic Direct Mail (EDM) to share about the upcoming CORENET 2.0 system, that will replace CORENET, as well as the key enhancements to be expected in CORENET 2.0. Following the EDM, there were various rounds of user testing and engagements done to ensure the readiness of the system and address concerns and feedback raised. Most recently, industry-wide briefings on CORENET 2.0 were conducted from March to April 2022 to provide detailed briefing and demonstration of the system.
- 5 Currently, the system is undergoing final testing and the exact launch date is dependent on the system readiness. We will keep the industry posted on the actual launch date in May 2022.

#### **New CORENET 2.0 e-Submission System**

- The new CORENET 2.0 (<a href="https://www.corenet2-ess.gov.sg">https://www.corenet2-ess.gov.sg</a>) is currently being assessed to ensure its readiness. Its key enhancements include:
  - (a) Refreshed look and feel for a more intuitive user experience
  - (b) Convenient and secured login process
  - (c) Inclusion of assistant(s) to assist his/her Qualified Person in preparation of submission
  - (d) Project dashboard and enhanced search function





- (e) Enhanced data quality via automated validation of submission inputs in forms
- (f) Improved tracking and coordination of applications and correspondences

# **Key Changes affecting login and submission**

## Change in Login Mechanism

7 CORENET 2.0 will onboard Singpass login mechanism. The use of Singpass login will ensure safe and secured logins through the implementation of two-factor authentication ("2FA"). Users accessing CORENET 2.0 and representing their companies should login as a business user, while users accessing in their individual capacity can login as an individual. Please refer to attached infographic for more information.

## Preparation of Submission

Similar to the current CORENET requirement, regulatory submission must still be made by the Qualified Person ("QP"). However, we understand that project submission could be a complex process which involves the preparation of multiple documents to different regulatory agencies. This is especially so for large scale projects and QPs would hence require their assistants to help them with administrative tasks and preparation of submissions. Hence in CORENET 2.0, the system is designed to allow QPs to include their Assistants so that they can access the past and ongoing projects and provide the necessary assistance to their respective QPs.

#### **Preparation ahead of CORENET 2.0 Launch**

#### Resource Hub

9 To support our industry in this transition to CORENET 2.0, CORENET 2.0 Resource Hub (<a href="https://cn2resourcehub.com">https://cn2resourcehub.com</a>) is being set up and contains a number of resource materials, such as user guides, infographics on Singpass login, installation guides, Frequently Asked Questions ("FAQs") and overview of the form changes to be expected under the respective agencies.

#### Pre-onboarding for Singpass Business Users

If there is an intent for you and your colleagues to access CORENET 2.0 as Singpass Business users, please ensure your company Corppass administrator has added you and your colleagues, whoever should be accessing CORENET 2.0, via the Corppass portal. If you are planning to access CORENET 2.0 using Singpass Individual, no action is required.

#### Onboarding to CORENET 2.0

- 11 Existing CORENET users, who have registered their CORENET accounts using their NRIC, will be **onboarded onto CORENET 2.0 automatically**. Upon logging in CORENET 2.0 via Singpass, these users will be able to access their past and ongoing projects.
- 12 Existing CORENET users, who have registered their CORENET accounts using a non-NRIC identity (e.g.: FIN, foreign passport number), will need to **undergo a one-time onboarding process** to link their existing CORENET user account to their CORENET 2.0 account upon their first login to CORENET 2.0, when launched.





As QP Assistant is a new role introduced in CORENET 2.0, we have catered for a **pre-onboarding process to facilitate the onboarding of the QP Assistants**. To do so, QP can login CORENET to appoint their QP Assistants and provide the necessary details. If this pre-onboarding step is done, the QP Assistants will be onboarded to CORENET 2.0 automatically. Alternatively, the QP can still appoint their QP Assistants directly in CORENET 2.0.

#### For Clarification

You may visit CORENET 2.0 Resource Hub (<a href="https://cn2resourcehub.com">https://cn2resourcehub.com</a>) to access the Frequently Asked Questions (FAQ) for more information. Should you require any assistance, you may contact the Helpdesk at Tel: 63343574 or email: ess-helpdesk@nova-hub.com.

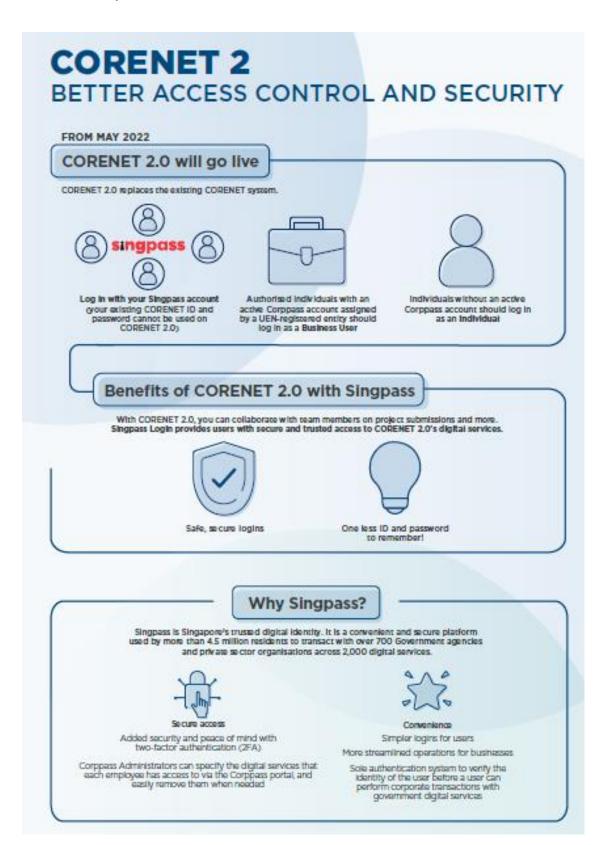
Yours faithfully

**CLEMENT TSENG** 

GROUP DIRECTOR (BUILDING PLAN AND MANAGEMENT) BUILDING AND CONSTRUCTION AUTHORITY for CEO

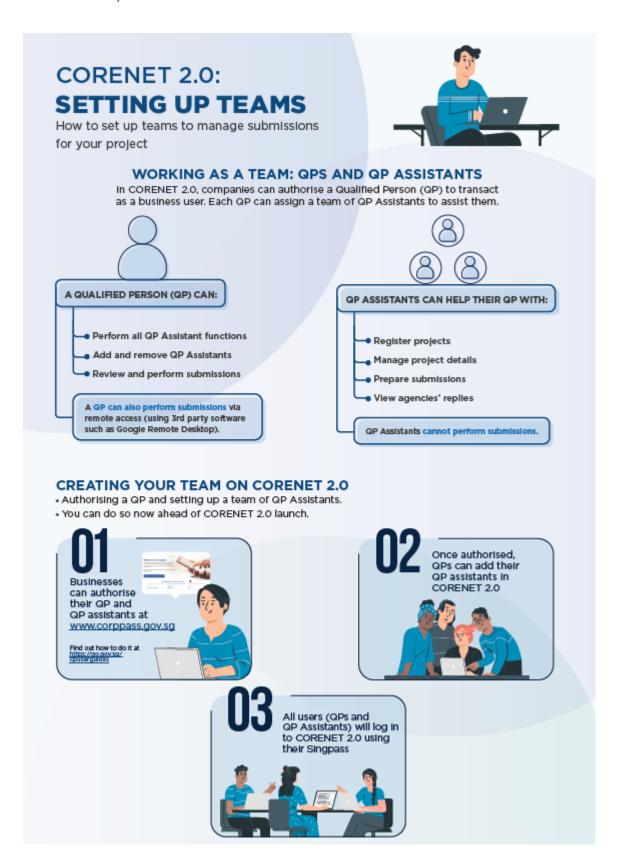
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