



**SOUTH WEST
COMMUNITY
DEVELOPMENT
COUNCIL**

Building a Stronger and Resilient Community



Aggregate • Build • Connect

REPORT FY 2020/2021

Mayor's Message

Dear Friends,

FY2020/2021 was a particularly challenging year. As a nation, we faced unprecedented challenges due to the global COVID-19 pandemic. Yet in the face of this battle, we witnessed inspiring resilience, optimism and amazing solidarity of Singaporeans from all walks of life.

Amid this difficult period, the CDC's "ABC" mission is more urgent than ever. We continue to intensify our efforts in aggregating resources, building capabilities as well as connecting and meeting needs in the community. The strong SGUnited spirit displayed was encouraging as corporates and individuals stepped up to partner us in various initiatives to brighten and enrich the lives of those around them. We are grateful to all our partners for their contributions, both in cash and in-kind, that enabled us to channel the best resources and expertise to uplift the community. At the same time, these contributions also helped strengthen our social safety net and foster community resilience.

In the last FY, South West CDC reached out to about 600,000 residents, an increase of 75% from the year before. National schemes such as the \$40 million CDC Vouchers Scheme, \$8 million COVID-19 Relief Fund and CDC Student Meals Scheme were rolled out to help residents in need. At the district level, the CDC introduced the SWCDC-KKL Graduate Relief & Individual Training Fund to equip young graduates with relevant skills to enhance their employability and provide them with some financial relief and online training. We also rallied our partners and presented specially curated South West Care Packs to vulnerable residents, migrant workers and healthcare frontliners in the district.

We are greatly heartened by the strong solidarity demonstrated by our caring and resilient communities. Our unity and persevering spirit will see us through the days ahead. We will overcome this crisis and emerge stronger together, leaving no one behind.

Ms Low Yen Ling

Mayor of South West District



亲爱的朋友们，

2020/2021财政年度是具挑战性的一年。全球冠病疫情给我们和整个国家都带来了前所未有的影响。然而，正是这场疫情，让我们看到了新加坡各行各业的人民令人鼓舞的坚韧、乐观精神和惊人的团结力量。

在这段困难时期，西南社区发展理事会的“ABC”使命比以往任何时候都更为紧迫。我们继续地加大力度整合资源，提升能力，连接和满足社群的需求。许多企业和个人前来伸出援手与我们密切合作，共同执行各项措施，照亮并丰富了周围人的生活，他们以实际行动体现出强大的“新心相连(SGUnited)”精神，这些都非常振奋人心。感谢所有合作伙伴捐赠的现金与物资，使我们能够运用最好的资源和专业知识来帮助有需要的居民。同时，各方捐助也有助于加强我们的社会安全网建设，以及增强社会的凝聚力和坚韧性。

在上一个财政年度，西南社理会帮助了约60万居民，较前一年增加了75%。总值4000万新元的社理会生活补助券计划、总值800万新元的社理会疫情基金和社理会学生膳食计划，这些全国性计划帮助到了许多有需要的居民。在西南区，社理会推出了SWCDC-KKL毕业生援助及个人培训基金，帮助年轻的毕业生掌握相关技能，从而提高他们的就业能力，以及为他们提供一些经济援助和在线培训。同时，我们还召集合作伙伴共同向本区的弱势居民、外来务工人员 and 医疗保健前线人员赠送了特别设计的西南社区关怀礼包。

我们社区充满爱心与活力，展现出强大的团结精神，这让我们深受鼓舞。这种团结与坚韧的精神将引领我们克服未来任何挑战。我们将携手跨过难关，不让任何人被落下，共同打造一个更加强大的西南区。



Rakan-rakan yang dihormati,

Tahun Kewangan 2020/2021 ialah tahun yang sangat mencabar. Sebagai sebuah negara, kita menghadapi cabaran yang belum pernah terjadi sebelum ini disebabkan pandemik COVID-19 yang telah menjejaskan seluruh dunia. Namun, meski berdepan dengan cabaran yang sukar ini, kita menyaksikan ketabahan, sikap optimis dan perpaduan yang sangat luar biasa dan menginspirasi oleh rakyat Singapura dari semua lapisan masyarakat.

Di pertengahan masa yang sukar ini, misi "ABC" CDC menjadi lebih mendesak berbanding dengan sebelumnya. Kami terus mempertingkatkan usaha untuk mengumpulkan sumber-sumber, membangunkan kemampuan serta menghubungkan dan memenuhi keperluan masyarakat. Semangat kukuh SGUnited yang dipamerkan amat menggalakkan sambil badan-badan korporat dan individu tampil ke hadapan untuk bekerjasama dengan kami dalam pelbagai inisiatif bagi menceriakan dan mempertingkatkan kehidupan masyarakat di sekeliling mereka. Kami berterima kasih kepada semua rakan kongsi atas sumbangan mereka, baik dalam bentuk wang tunai mahupun dalam bentuk barangan, yang telah membolehkan kami menyalurkan sumber dan kepakaran yang terbaik bagi meningkatkan taraf kehidupan masyarakat. Pada masa yang sama, sumbangan ini juga membantu memperkasakan jaring keselamatan sosial kami dan memupuk daya tahan masyarakat.

Dalam Tahun Kewangan yang lalu, CDC Barat Daya telah membantu sekitar 600,000 orang penduduk, peningkatan sebanyak 75% dari tahun sebelumnya. Skim nasional seperti Skim Baucar CDC bernilai \$40 juta, Dana Bantuan Kewangan COVID-19 bernilai \$8 juta dan Skim Makanan Pelajar CDC telah dilancarkan untuk membantu para penduduk yang memerlukan. Di peringkat daerah, CDC memperkenalkan Dana Bantuan Siswazah & Latihan Individu SWCDC-KKL untuk melengkapkan para siswazah muda dengan kemahiran yang relevan untuk mempertingkatkan peluang pekerjaan mereka dan memberi mereka sedikit bantuan kewangan dan latihan dalam talian. Kami juga mengumpulkan rakan kongsi kami dan menyampaikan Pek Penjagaan Barat Daya yang disediakan khas untuk penduduk yang memerlukan, pekerja migran dan pekerja penjagaan kesihatan barisan hadapan di daerah ini.

Kami rasa berbesar hati dengan semangat perpaduan yang dipamerkan oleh masyarakat kami yang prihatin dan berdaya tahan. Perpaduan dan semangat tekun kita akan memastikan kita dapat melalui hari-hari yang mendatang dengan lebih mudah. Tanpa meninggalkan sesiapa pun, kita akan mengatasi krisis ini dan muncul lebih kuat sebagai sebuah masyarakat.

அன்பார்ந்த நண்பர்களே,

நிதியாண்டு 2020/2021 மிகவும் சவால்மிக்க ஆண்டாக அமைந்தது. உலகெங்கிலும் பரவிய கொவிட்-19 கிருமித்தொற்றின் காரணமாக, நாம் எதிர்பாராத சவால்களை எதிர்நோக்கினோம். ஆயினும் இந்தப் போராட்டத்திற்கு இடையிலும், அனைத்து பின்னணிகளைச் சேர்ந்த சிங்கப்பூரர்களும் வெளிக்காட்டிய மீள்திறன், நம்பிக்கை, அற்புதமான ஒருமைப்பாடு ஆகியவற்றைக் கண்டு நாம் ஊக்கம் அடைந்தோம்.

இந்த இக்கட்டான காலகட்டத்தில், சமூக மேம்பாட்டு மன்றத்தின் “ஏ-பி-சி” திட்டம் முன்பைவிட அவசரமாகிறது. வளங்களை ஒன்றுதிரட்டி, ஆற்றலை வளர்த்து, சமூகத்தின் தேவைகளை நிறைவேற்றும் முயற்சிகளை நாங்கள் தொடர்ந்து தீவிரப்படுத்தி வருகிறோம். நிறுவனங்களும் தனிநபர்களும் மக்களின் வாழ்க்கையை வளப்படுத்தும் பல்வேறு திட்டங்களில் எங்களுடன் கூட்டணைந்து செயல்பட முன்வந்தனர். அந்த வலுவான எஸ்ஜி ஒற்றுமை உணர்வு எங்களுக்கு ஊக்கமளித்தது. பொருளாகவும் பணமாகவும் பங்களித்த எங்கள் பங்காளிகள் அனைவருக்கும் எங்களின் நன்றி. அவர்களின் உதவியுடன், சமூகத்திற்குக் கைகொடுத்து உதவ எங்களின் நன்றி. அவர்களின் உதவியுடன், சமூகத்திற்குக் கைகொடுத்து உதவ ஆகச்சிறந்த வளங்களையும் நிபுணத்துவத் திறனையும் எங்களால் ஒருங்கிணைக்க முடிந்தது. அதே சமயத்தில், அந்தப் பங்களிப்புகள் நமது சமூகப் பாதுகாப்பு வலையை வலுப்படுத்தவும், சமூக மீள்திறனை வளர்க்கவும் உதவின.

கடந்த நிதியாண்டில், தென் மேற்கு சமூக மேம்பாட்டு மன்றம் கிட்டத்தட்ட 600,000 குடியிருப்பாளர்களைச் சென்றடைந்தது. இது முந்திய ஆண்டைவிட 75% அதிகம். தேவையுள்ள குடியிருப்பாளர்களுக்கு உதவி புரிய, \$40 மில்லியன் சமூக மேம்பாட்டு மன்றப் பற்றுச்சீட்டுகள் திட்டம், \$8 மில்லியன் கொவிட்-19 நிவாரண நிதி, சமூக மேம்பாட்டு மன்ற மாணவர் உணவுத் திட்டம் போன்ற தேசிய திட்டங்கள் அமலாக்கப்பட்டன. மாவட்ட நிலையில், தேவையான திறன்கள் உள்ள இளம் பட்டதாரிகளின் வேலைத்தகுதியை மேம்படுத்தவும், ஓரளவு நிதி உதவியும் இணையவழி பயிற்சியும் அளிக்கவும், SWCDC-KKL பட்டதாரி நிவாரணம் மற்றும் தனிப்பட்ட பயிற்சி நிதியை சமூக மேம்பாட்டு மன்றம் அறிமுகப்படுத்தியது. அதோடு, எங்கள் பங்காளிகளை ஒன்றுதிரட்டி, நமது மாவட்டத்தில் உள்ள எளிதில் பாதிக்கப்படக்கூடிய குடியிருப்பாளர்கள், குடிபெயர்ந்த ஊழியர்கள், சுகாதாரப் பராமரிப்புத் துறையின் முன்னிலை ஊழியர்கள் ஆகியோருக்கு, சிறப்பாகத் தயாரிக்கப்பட்ட தென் மேற்கு பராமரிப்புத் தொகுப்புகளையும் வழங்கினோம்.

பரிவும் மீள்திறனும் கொண்ட நமது சமூகங்கள் வெளிக்காட்டிய வலுவான ஒருமைப்பாட்டைக் கண்டு நாங்கள் மனம் நெகிழ்கிறோம். நமது ஒற்றுமையும் விடாமுயற்சியும் எதிர்வரும் காலத்தை நாம் கடந்துசெல்ல துணைபுரியும், நாம் ஒருவரையும் கைவிட்டுச் செல்லாமல், இந்த நெருக்கடியிலிருந்து கண்டிப்பாக வலுவுடன் மீண்டெழுவோம்.

Statistics in a Nutshell

400,000 residents benefitted from **25** local assistance schemes and programmes



360 community interest groups with **27,000** members



5,000 volunteers rallied to serve the community through partnerships with **680** corporate and community partners



55 programmes reaching **600,000** residents



\$10.2 million received in cash & in-kind donations



100 pro-bono lawyers served **300** residents at **Community Legal Clinic @South West**



1,400 SMEs are assisted through one-to-one Business Advisory and Capability Workshops by **SME Centre @ South West**



180 SkillsFuture Advice workshops were conducted for **4,000** participants



350,000 residents assisted in **50** COVID-19-related schemes



DONATIONS

27 SMEs assisted in **2** COVID-19-related schemes

7 new programmes and initiatives

NEW

PA Community Spirit Awards 2020

Excellence Award

ExxonMobil Asia Pacific Pte Ltd
ITE College West
SHATEC
Koh Kock Leong Enterprise Pte Ltd

Merit Award

Bo Tien Welfare Services Society
HP Inc Singapore
Law Society Pro Bono Services
Shell Eastern Petroleum Pte Ltd

Join us and be part of the South West Community

South West Community Development Council



The JTC Summit

8 Jurong Town Hall Road, #26-06 Singapore 609434



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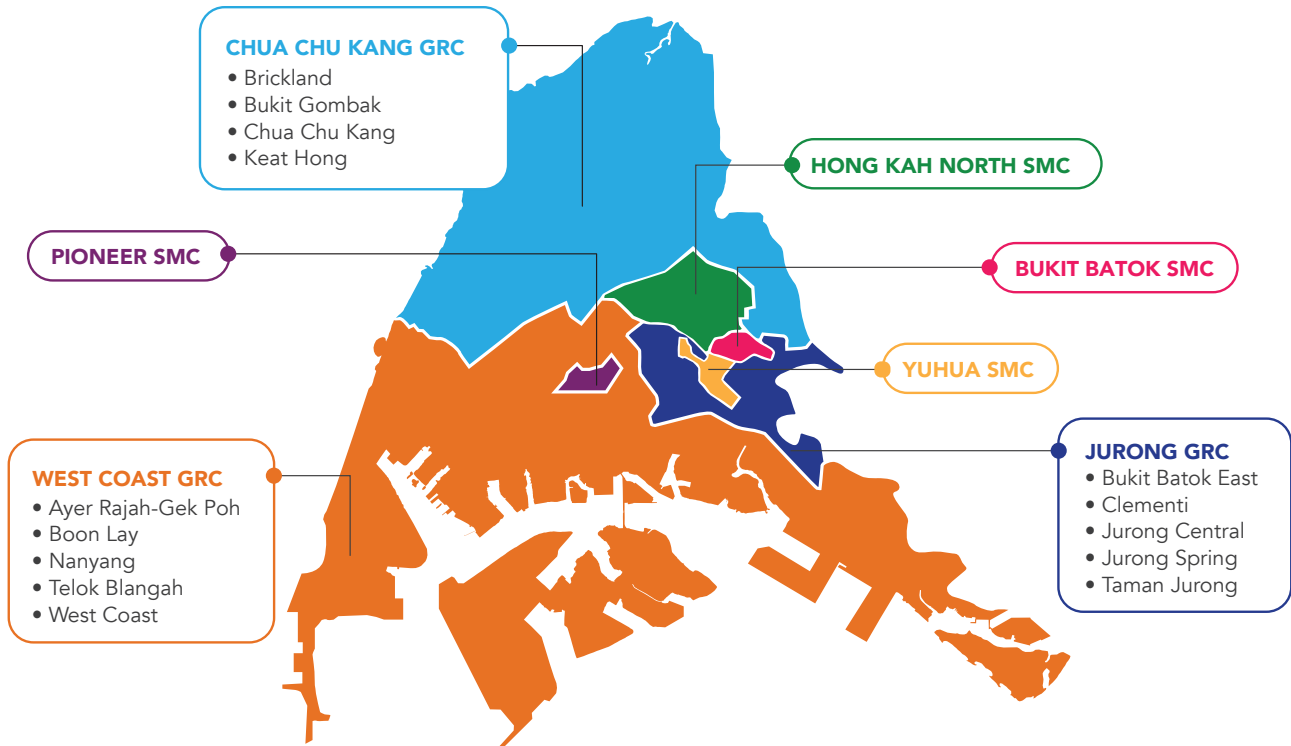


southwest_cdc@pa.gov.sg

To view the full report online, please scan the QR code below



Our South West, Our Home



About South West CDC

The Community Development Councils (CDCs) were established under the People's Association Act in 1997. Subsequently, the South West Community Development Council (CDC) was formed on 24 November 2001 with the mission to Assist the Needy, Bond the People and Connect the Community.

The CDC brings together government agencies, grassroots organisations (GROs), social service agencies (SSAs) and the private sector to strengthen the social fabric of Singapore. Through our programmes and initiatives, the CDC promotes social cohesion and encourages community ownership among residents, community and corporate partners.



Vision

"Owning Your Community"

The South West District is envisioned to be a place where people care for one another, where the strong looks after the weak and where community ties are warm and resilient.

Mission

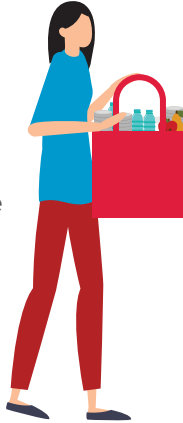
Our mission is to Assist, Bond and Connect through the following functions:

- Aggregator of Needs and Resources
- Builder of Capability / Capacity in Partners
- Connector of Communities

Aggregating

Festive Cheers @ South West (Distribution of South West Care Packs)

A record number of 5,000 volunteers and 105 corporate and community partners — with first-time participation from 25 online businesses — stepped up to help 8,000 vulnerable households in the community. Running from November 2020 to February 2021, Festive Cheers @ South West saw a 100% increase in donations from the previous year, at \$600,000. One of the many initiatives included professional photography sessions for underprivileged households, with the portraits presented alongside Festive Cheers packs.



Corporate partners such as Procter & Gamble, Koh Kok Leong Enterprise Pte Ltd are strong supporters of Festive Cheers @ South West.

Nur Misha Qaireen Binte Abdullah received puzzles and books from Minister Gan Kim Yong, Mayor Low and Mr Agrawal.



SkillsFuture@CDC 2020



The launch of SkillsFuture@CDC 2020 was held online for the first time.



Participants got to learn various skills from local celebrities.

Held entirely online, SkillsFuture@CDC 2020 was jointly organised by the five CDCs and brought useful career and training-related resources to Singaporeans. Highlights included Facebook Live sessions with sharing and lessons from the five mayors, celebrities, and industry experts. The programme's success saw its original one week run in August 2020 being extended.

South West Sustainability Job Discovery Fair

The district held its inaugural eco-jobs discovery drive in October 2020, with over 200 job openings in the areas of solar energy, clean energy, water management and waste management being offered.



Jobseekers were given the opportunity to have job interviews on site.



South West Sustainability Job Discovery Fair was jointly organised by South West CDC, NTUC's e2i (Employment and Employability Institute) and Sembcorp Industries.



SkillsFuture Advice (SFA) Workshops

Over 6,300 participants benefitted from 198 SFA workshops conducted over the course of FY2020/2021. The online seminars (webinars) enabled continued learning during the COVID-19 pandemic and helped residents to plan their careers and find courses matching their developmental needs.



▲ Before the circuit breaker, SFA workshops were regularly conducted in community centres/clubs and libraries.



▲ Even when face-to-face lessons cannot take place, the availability of online courses ensures that learning needs continue to be met.

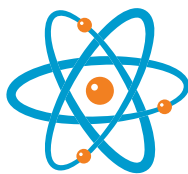


3M Tinkering Headstart @ South West

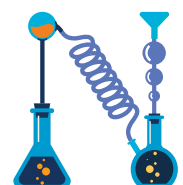
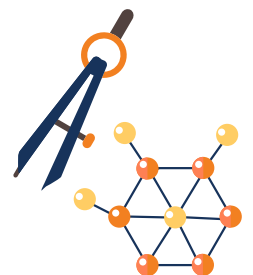


▲ Staff of 3M volunteered to help out at the 3M Tinkering Headstart @ South West.

200 students from underprivileged households in the district were given the opportunity to explore Science, Technology, Engineering, and Mathematics (STEM) concepts through 15 tinkering workshops held over a year. Aiming to spark curiosity in science through play, exploration and experimentation, the programme highlighted the importance of having a head start in STEM for South West students.



▶ Ashlynn Chia was fully immersed in making her solar-powered vehicle as a volunteer from 3M guided her along.



Building

Zero Waste Testbed Initiative @ South West

Launched in January 2021, the initiative aims to empower and support youth in the co-creation of innovative solutions towards zero waste and circular economy. Done through test-bedding of Proof-of-Concepts (POCs), it was launched at the CDC's annual environmental event, Clean Up South West!. 933,000 kg of recyclables have been collected since 2006 through the Clean Up South West! drive, which is the equivalent of saving 15,300 trees.



▲ Ms Regina Cheah, a SembWaste recycling ambassador, explaining how recyclables are sorted when they are unloaded at SembWaste's facility.



▲ Organised by South West CDC, National University of Singapore and SembWaste, the Zero Waste Testbed initiative was launched in January 2021.



Love-in-a-Bento @ South West



▲ Corporate partners such as CapitaLand Hope Foundation and Singapore Hotel and Tourism Education Centre (SHATEC) are strong supporters of Love-in-a-Bento @ South West.

Over 850 homebound seniors received hot bento meals and festive packs through five Love-in-a-Bento @ South West distributions beginning in October 2020. Launched in 2017, the initiative delivers meals to beneficiaries who are unable to cook or buy food due to mobility issues, and rallies stakeholders from all parts of society — including volunteers with special needs — to come together in service.

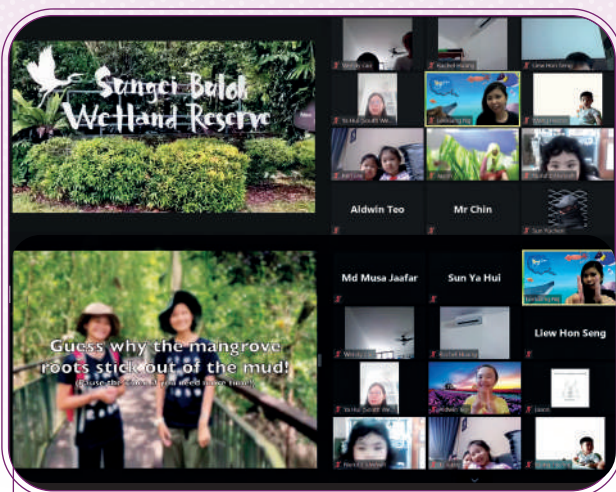


► Besides a hot bento meal, residents with mobility issues also received a festive pack.



Connecting

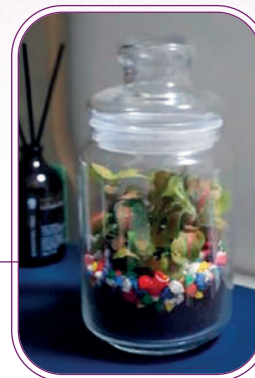
Family Bliss @ South West



▲ South West CDC commemorated the 15th anniversary of Baby Blisscard with a series of online events such as a virtual tour of Sungei Buloh Wetland Reserve.

Together with our like-minded partners, Family Bliss @ South West organised events such as virtual terrarium and unique handicraft workshops from December 2020 to March 2021. As part of the Baby Blisscard @ South West programme, Family Bliss @ South West offers parenting tips through workshops, dialogues and events. For the 15th anniversary of Baby Blisscard, members were invited to join a series of online events including a virtual tour of Sungei Buloh Wetland Reserve.

▶ A virtual terrarium workshop was held in December 2020, where participants received activity kits delivered to their homes.



Health Qigong @ South West

Club members of Health Qigong @ South West celebrated its 10th anniversary in conjunction with National Day by participating in a fun online qigong flashmob campaign. Health Qigong @ South West encourages physical activity among seniors and promotes a healthy lifestyle.



▲ Club members participated in an online qigong flashmob campaign to commemorate the 10th anniversary of Health Qigong @ South West and National Day.



▲ Ms Alice Ho, PBM, Chairman of Qigong Shi Ba Shi Association (Singapore), practising her moves.



Adopt @ South West

Under this programme that reaches out to needy families and elderly living in rental flats, 1,000 vulnerable households in Boon Lay received grocery packs, while teams of volunteers distributed frozen food items worth \$34,000 to 900 households in Boon Lay and Bukit Batok.



▲ Celebrity Wang Lei and his team distributed frozen food items to households in Boon Lay and Bukit Batok.



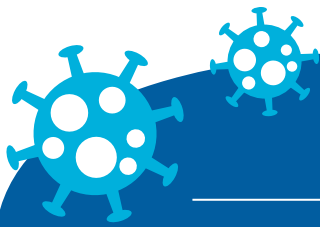
▲ Minister Desmond Lee and Mayor Low interacted with Mr Goh when they delivered the grocery pack to his doorstep.



ExxonMobil Transport Bursary

Since 2006, the bursary has helped students from lower-income families defray the costs of transportation with a funding of \$60,000 per year. 1,000 students received e-vouchers worth up to \$150 each.





COVID-19 Relief Efforts

The socio-economic impact of COVID-19 was felt across all segments of our society, especially among the vulnerable groups and families in our community. Alongside initiatives and funding support from our government, many individuals as well as our community and corporate partners rose to the occasion, spearheading 'ground-up' initiatives to help those affected by the crisis.

We are glad to report that close to 352,000 residents benefitted from these efforts to mitigate the cost of living, and provided some relief to tide them through this difficult period.



FINANCIAL



◀ The five CDCs together with Ngee Ann Kongsi and Kong Meng San set up \$8 million relief fund.

▶ 1,000 fresh tertiary graduates received one-time cash assistance through SWCDC-KKL GRIT Fund.



Together with the five CDCs, **Ngee Ann Kongsi and Kong Meng San** came together to set up \$8 million relief fund supporting Singaporeans who had lost their income due to retrenchment, termination or non-voluntary no-pay leave. The one-time relief fund of \$500 was offered to households that faced loss of jobs and income from January 2020.

A fund of \$500,000 was also set up to support 1,000 recent tertiary graduates from low-income families. The **SWCDC-Koh Kock Leong Graduate Relief & Individual Training (KKL GRIT) Fund** offered financial relief for graduates facing increased difficulties in landing a job amid the challenging economic uncertainty brought on by the COVID-19 pandemic.



DIGITAL



◀ Students from Jurong Pioneer Junior College expressed their gratitude to HP Inc and South West CDC for donating printers to support their home-based learning.



HP Inc gave away printers to more than 2,000 less-privileged students, helping them with the shift to online home-based learning and the need to print learning resources. **Microsoft Singapore** also supplied \$100,000 worth of laptops and tablets to underprivileged families, equipping them with the hardware to meet multiple needs such as home-based learning and working from home.

◀ Microsoft partnered South West CDC to provide laptops and tablets for families in need.



ENVIRONMENTAL



▲ A Toyogo Singapore representative handing a stall owner a stack of reusable food containers.



▶ A South West resident receiving a reusable food container when purchasing food from a participating stall.

Toyogo Singapore partnered with South West CDC to distribute reusable, air-tight, food-safe containers at hawker centres and coffee shops in the district. This helped address potential shortages of disposable plastic food containers brought on by the spike in takeaway demand, and defrayed the costs of takeaway, while aiding efforts to reduce plastic waste.



HEALTHCARE

The South West CDC worked with partners to keep workplaces clean at the height of the pandemic. **Aste Global Pte Ltd** donated 20,000 disposable non-surgical masks and 2,000 bottles of hand sanitiser to residents in the district, while **VISO Pte Ltd** provided indoor air purifiers to all five polyclinics in the district, helping to enhance the working environment for healthcare workers, as well as for patients and visitors.



◀ Healthcare staff learning how to operate the air purifier.



▲ The donations of air purifiers from VISO Pte Ltd enhanced the indoor environment for healthcare workers.

